## ACTIVATE TECHNOLOGY & MEDIA OUTLOOK 2023





### 11 Takeaways from the Activate Technology & Media Outlook 2023

**Time and Attention:** User time spent with technology and media jumped during the pandemic by almost an hour, and that level has largely been sustained. More consumer time will lead to new opportunities to grow revenues and build new businesses.

**eCommerce and Marketplaces:** By 2026, we forecast that 20% of retail sales in the U.S. will be through eCommerce. The growth will be fueled by large eCommerce players as well as category-focused businesses across all consumer categories. Even high-ticket categories such as automotive, jewelry, and furniture will accelerate their move online. A number of consumer trends including interest and adoption of re-commerce, livestream shopping, BNPL (Buy Now, Pay Later), and shopping memberships will be growth accelerators.

**Video:** TikTok will be one of the most disruptive forces, not only in video but also in messaging, search, and eCommerce. Consumer time in streaming and social video will surpass that of television. The streaming wars will intensify, leading to bundled offerings of streaming services to lower acquisition costs and churn, increased spend on originals, advertising-supported tiers, and focus on international growth – all to drive subscriber growth and profitability.

**Gaming and Esports:** Video gaming is a mainstream behavior appealing to a diverse array of users, from habitual gamers who embrace gaming as a lifestyle to occasional gamers. Habitual Gamers will be the earliest adopters of the Metaverse as they already take advantage of opportunities for immersive activities within games today.

**NFTs:** The consumer use cases for NFTs will move away from speculative investments into more tangible use cases, rooted in community, loyalty, and collecting. We estimate that NFT revenues globally have already exceeded \$23B in 2022 and we forecast continued growth in the coming years.

consulting

www.activate.com

### 11 Takeaways from the Activate Technology & Media Outlook 2023

**Metaverse:** Most of the foundational elements of the Metaverse are already here in video games. Over 300M people are spending a large part of their lives in Metaverse virtual worlds. People and companies cannot stand by and wait for the Metaverse to happen. Now is the time for sustained development and investment in practical applications. There will be vast opportunities for companies who can be part of the "interoperability layer." Super Users are the "Metaverse Natives" and will lead the way to the Metaverse for gamers and non-gamers alike. To scale, most experiences will be in 2D as we forecast that global sales of VR and AR headsets will grow to 44M units by 2026.

**Audio:** Digital audio will lead to more time and spend on music and more advertising for podcasts. Most people are using multiple music services. TikTok is reshaping how users discover and engage with music. In-person live event revenue will surpass pre-COVID-19 levels, and virtual live events are here to stay. Podcasts are one of the fastest growing user behaviors and will reach nearly 160M U.S. listeners by 2026.

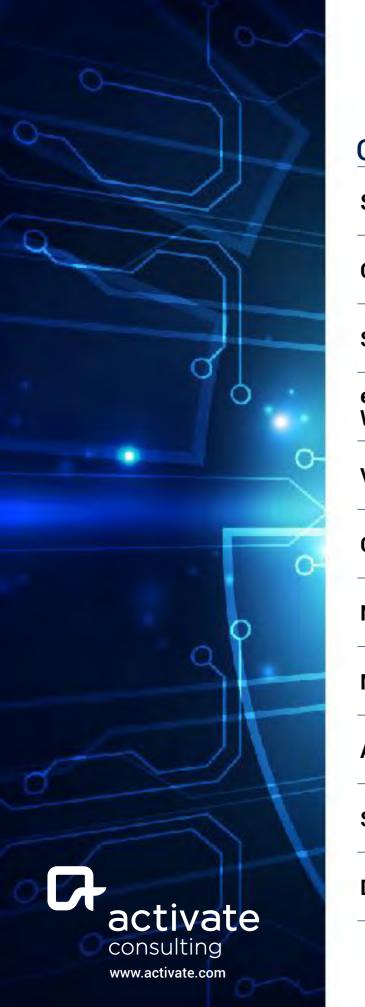
**Sports and Sports Betting:** Sports fan consumption and engagement is in a transitional period – a new generation of consumers is emerging, live sports are moving to streaming, and sports betting is becoming an increasingly prevalent consumer behavior.

**Digital Fitness:** Consumer adoption of digital fitness technologies has significantly increased since the COVID-19 outbreak. We forecast that this growth will continue, reaching a combined \$30B in revenue by 2026, up from \$23B today. Going forward, virtual reality will enhance digital fitness experiences in the Metaverse.

**Super Users:** It will be critical for technology and media companies to identify, reach, and superserve Super Users, who account for 22% of the population and heavily over-index on time and dollar spend. Super Users are "Metaverse Natives," with over 80% having used a Metaverse platform over the last 12 months.

**Technology and Media Revenues:** We forecast over \$400B in global spend by 2026, as consumers continue to spend on technology and media through economic uncertainty.

CONSULTING

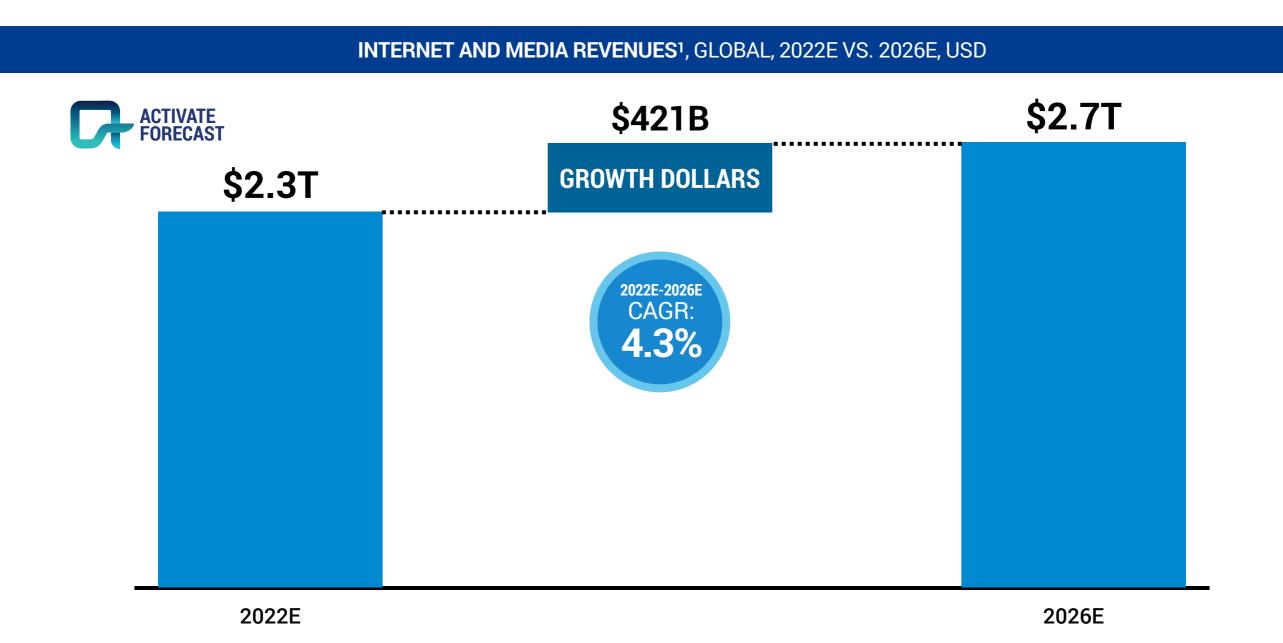


CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167



CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

## We forecast significant growth ahead for the global internet and media industries, with more than \$400B in growth between 2022 and 2026



1. "Internet and media revenues" include radio subscription and licensing fees, recorded music, magazine publishing, newspaper publishing, video games, filmed entertainment, book publishing, TV subscription and licensing fees, internet access, digital advertising, and traditional advertising on these platforms.



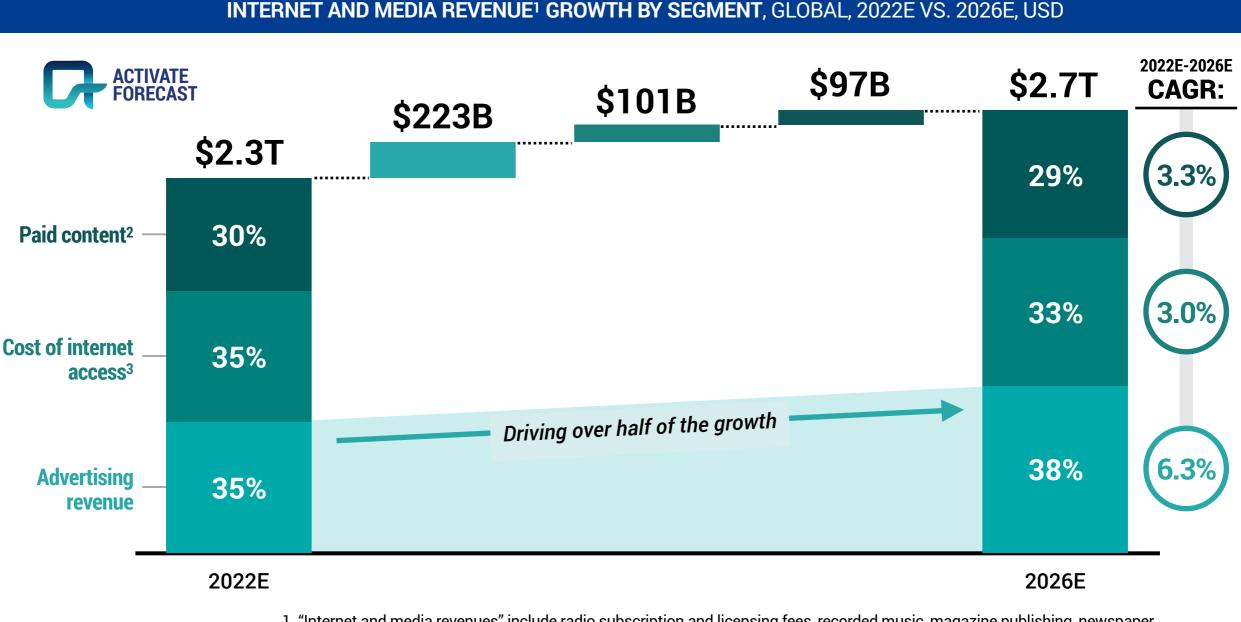
Sources: Activate analysis, Alliance for Audited Media, Dentsu International, eMarketer, GroupM, IBISWorld, Newzoo, Omdia, Pew Research Center, PricewaterhouseCoopers, Zenith Media



activate

consulting

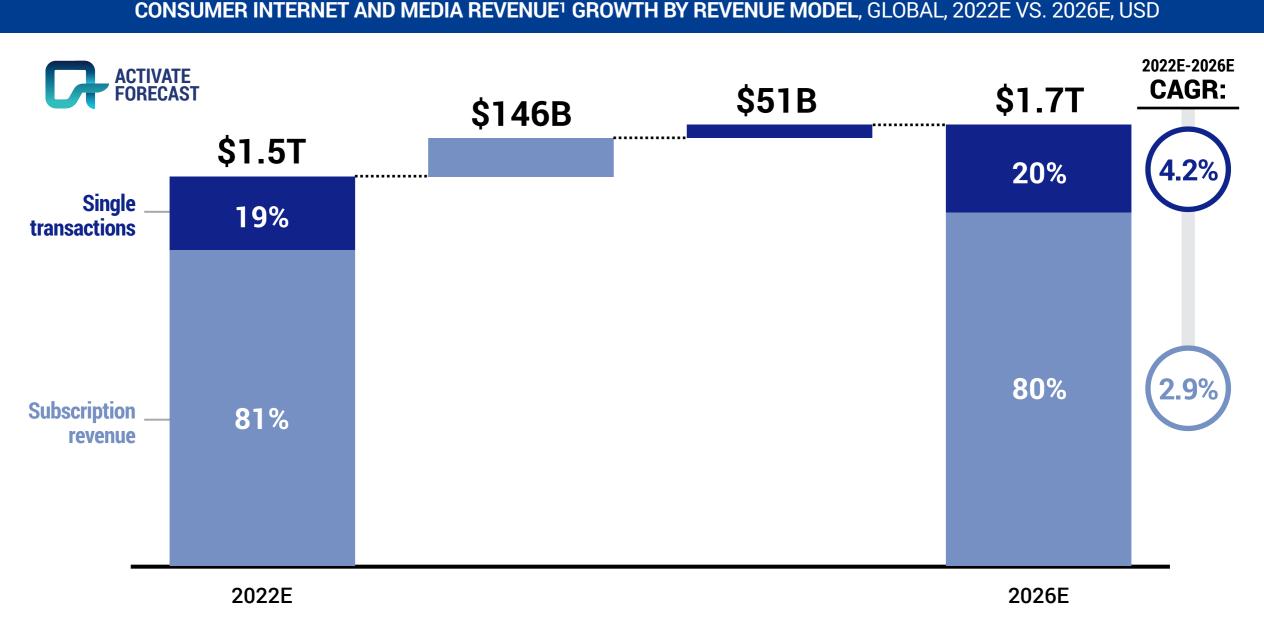
### Global advertising spend will drive more than half of the growth



1. "Internet and media revenues" include radio subscription and licensing fees, recorded music, magazine publishing, newspaper publishing, video games, filmed entertainment, book publishing, TV subscription and licensing fees, internet access, digital advertising, and traditional advertising on these platforms. 2. "Paid content" includes radio subscription and licensing fees, recorded music, magazine publishing, book publishing, newspaper publishing, video games, TV subscription and licensing fees, and filmed entertainment. 3. "Internet access" includes fixed broadband, wireless, and mobile internet access. Sources: Activate analysis, Alliance for Audited Media, Dentsu International, eMarketer, GroupM, IBISWorld, Newzoo, Omdia, Pew Research Center, PricewaterhouseCoopers, Zenith Media



## In terms of consumer spending, subscriptions will add \$146B in growth dollars and single transactions will add \$51B



1. "Consumer internet and media revenues" include radio subscription and licensing fees, recorded music, magazine publishing, newspaper publishing, video games, filmed entertainment, book publishing, TV subscription and licensing fees, and internet access.

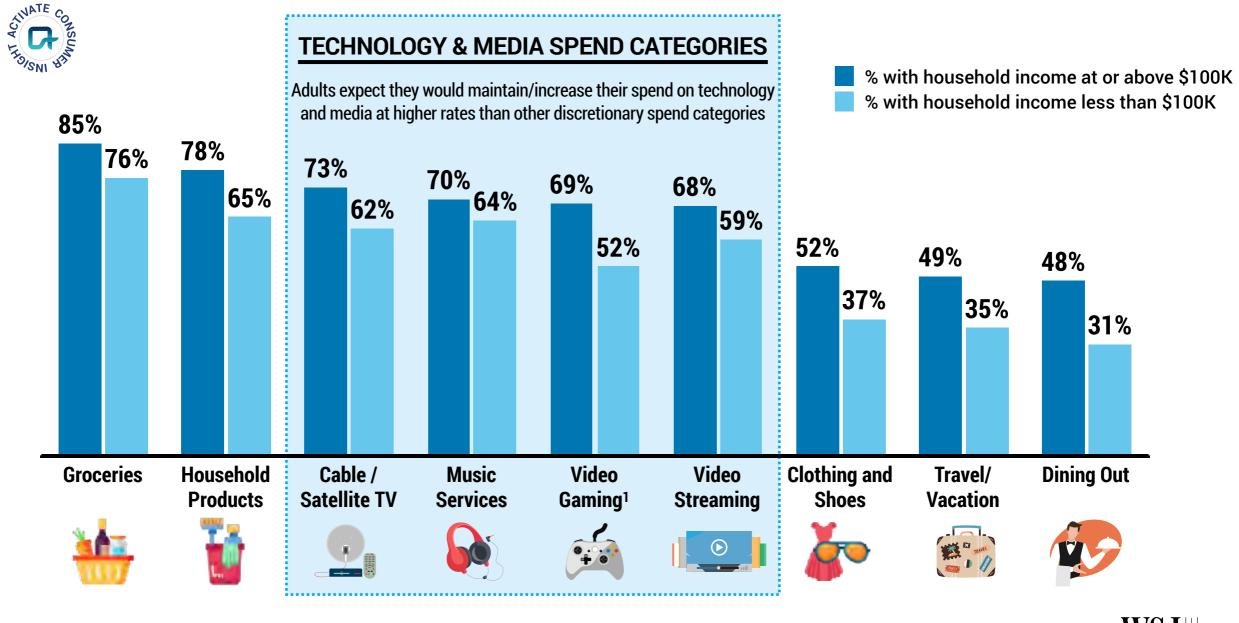


Sources: Activate analysis, Alliance for Audited Media, Dentsu International, eMarketer, GroupM, IBISWorld, Newzoo, Omdia, Pew Research Center, PricewaterhouseCoopers, Zenith Media



### In response to economic uncertainty, most consumers anticipate they would maintain their spend on technology and media; adults with household incomes above \$100K are more likely to maintain/increase their spend

#### EXPECTATION TO MAINTAIN OR INCREASE SPEND IN RESPONSE TO ECONOMIC UNCERTAINTY BY CATEGORY, U.S., 2022, % ADULTS AGED 18+ WHO CURRENTLY SPEND IN EACH CATEGORY





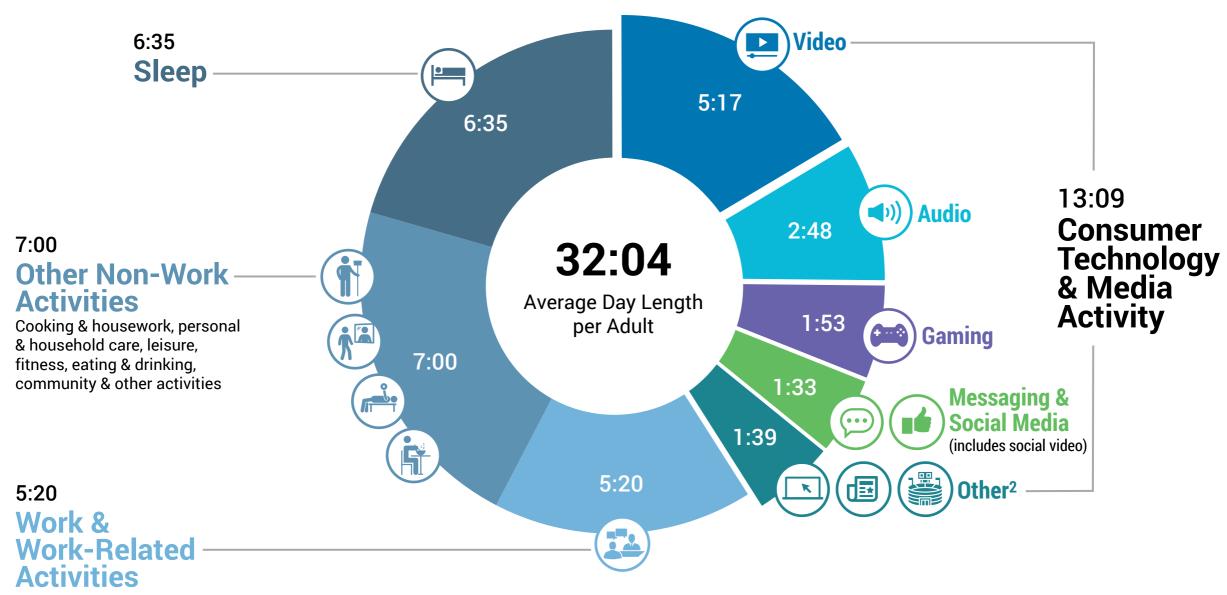
1. "Video gaming" excludes spend on hardware and devices. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

### Activate's Attention Clock: Our analysis of consumer technology and media activity shows that multitasking leads to a 32-hour day for the average American, with over 13 hours spent using technology and media

AVERAGE DAY BY ACTIVITY PER ADULT AGED 18+1, U.S., 2021, HOURS:MINUTES





1. Behaviors averaged over 7 days. Figures do not sum due to rounding. 2 "Other" includes media activities outside of the listed categories, such as browsing websites, reading, and attending live events.

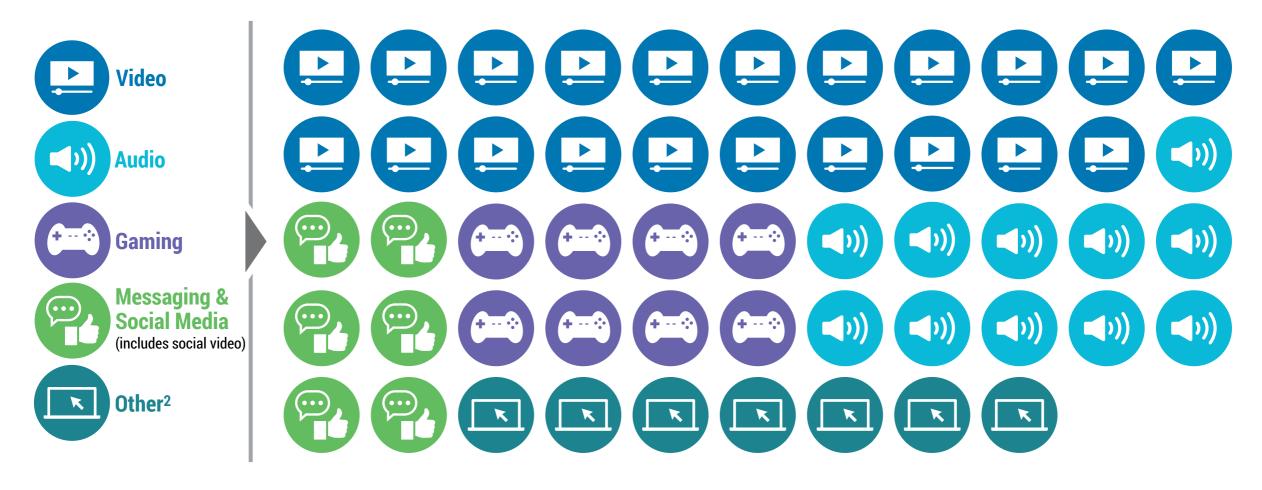
Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company filings, Comscore, Conviva, Edison Research, eMarketer, Gallup, GWI, Interactive Advertising Bureau, Music Biz, National Sleep Foundation, Newzoo, Nielsen, NPD Group, Pew Research Center, U.S. Bureau of Labor Statistics, YouGov



## Video captures the largest share of consumers' daily time spent with technology and media

AVERAGE DAILY TECHNOLOGY AND MEDIA ATTENTION PER ADULT AGED 18+1, U.S., 2021, 15-MINUTE INTERVALS

An average 13-hour technology and media day in 15-minute intervals



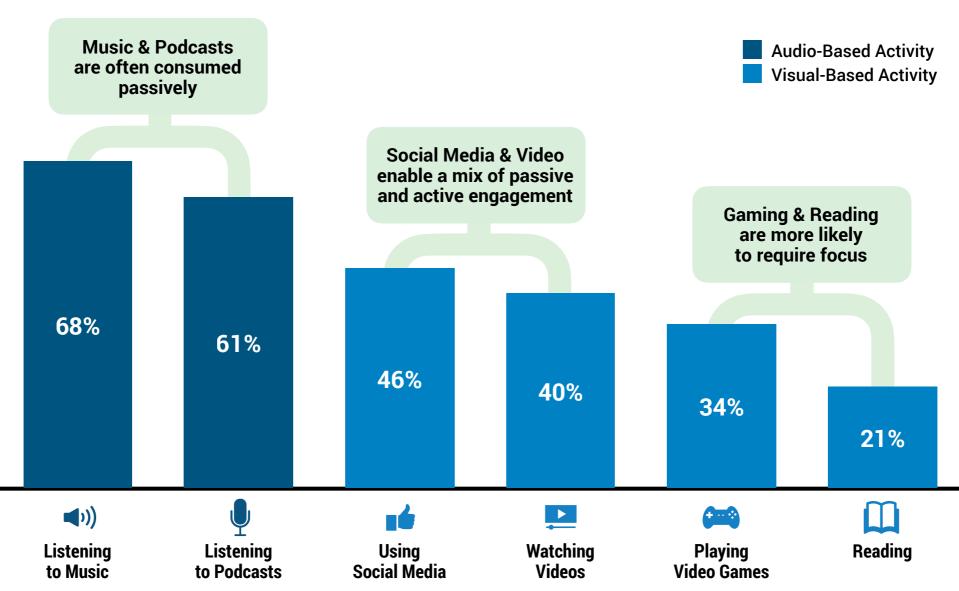


1. Behaviors averaged over 7 days. Values rounded to the nearest whole 15-minute increment. 2. "Other" includes media activities outside of the listed categories, such as browsing websites, reading, and attending live events. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company filings, Comscore, Conviva, eMarketer, GWI, Music Biz, Newzoo, Nielsen, NPD Group, Pew Research Center, U.S. Bureau of Labor Statistics



## Multitasking is a prevalent behavior among consumers and explains the growth in time spent with technology and media

#### MULTITASKING<sup>1</sup> BEHAVIOR BY ACTIVITY, U.S., 2022, % ADULTS AGED 18+ WHO ENGAGE IN EACH ACTIVITY









1. "Multitasking" is defined as simultaneously doing another activity, such as working, cleaning, cooking, or exercising. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

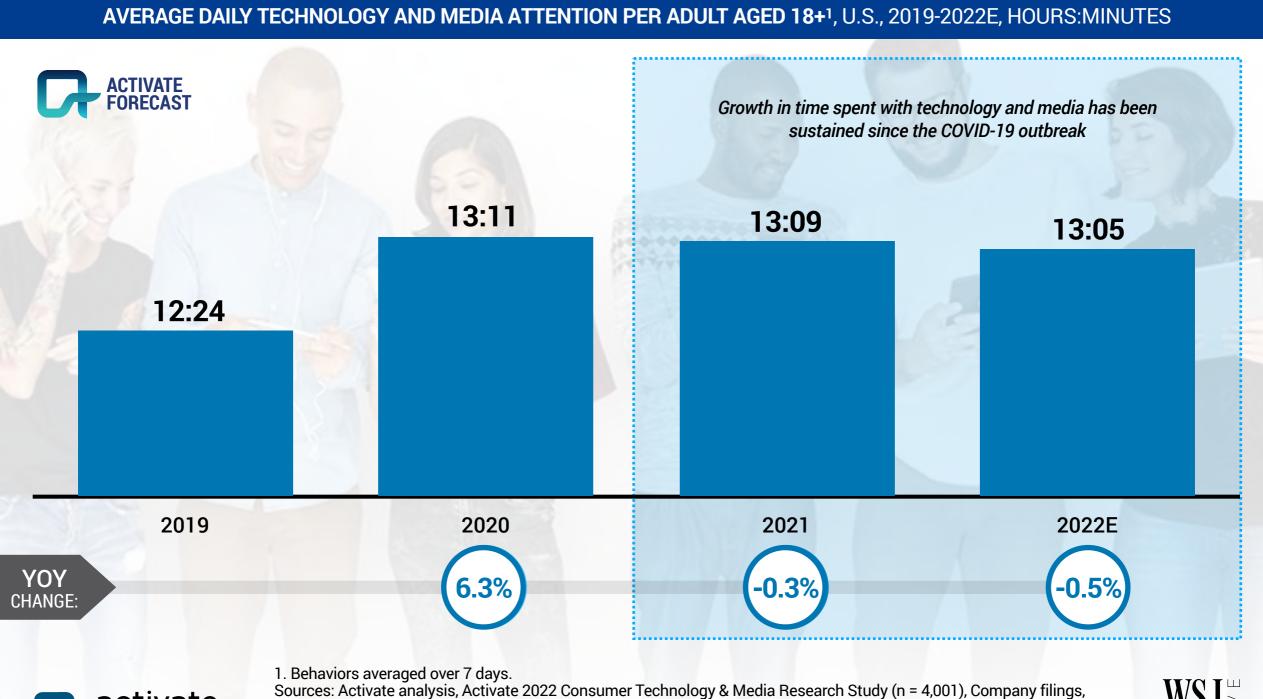


activate

Labor Statistics

consulting

### The growth in daily time spent with technology and media since the **COVID-19 spike has largely been sustained**

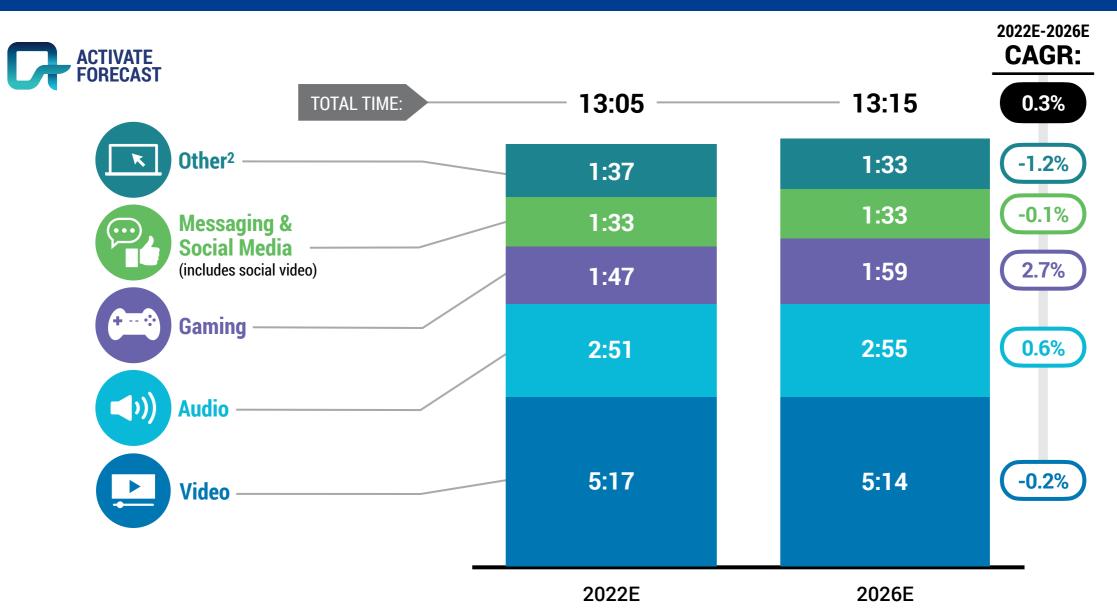


Comscore, Conviva, eMarketer, GWI, Music Biz, Newzoo, Nielsen, NPD Group, Pew Research Center, U.S. Bureau of

13

### We forecast that gaming will lead the growth in consumer daily time spent with technology and media over the next four years

AVERAGE DAILY TECHNOLOGY AND MEDIA ATTENTION PER ADULT AGED 18+1, U.S., 2022E VS. 2026E, HOURS: MINUTES



1. Behaviors averaged over 7 days. Figures do not sum due to rounding. 2. "Other" includes media activities outside of listed categories, such as browsing websites, reading, and attending live events.



Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company filings, Comscore, Conviva, eMarketer, GWI, Music Biz, Newzoo, Nielsen, NPD Group, Pew Research Center, U.S. Bureau of Labor Statistics





CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
/ideo: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

Over the next years, the imperative for technology and media companies will be to identify, reach, and super-serve Super Users – the single group of power users whose time and spend far surpass those of other users

Super Users account for a disproportionately large share of time and spend across all major media and technology verticals, including video, gaming, music, podcasts, messaging and social media, eCommerce, Metaverse, live events, mobile data, and more

The key challenge and opportunity for technology and media companies will be to successfully target these consumers, and capture their time and spend, through unique and personalized experiences



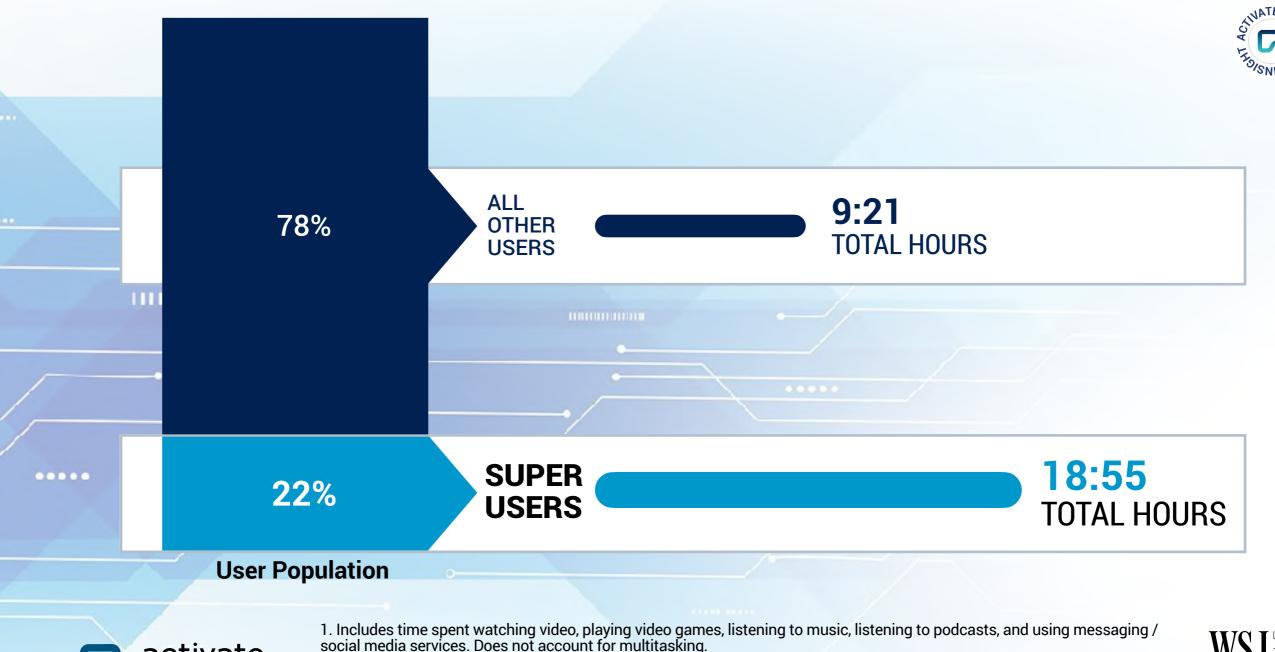
Source: Activate analysis

activate

consulting

## Representing 22% of the U.S. population, Super Users spend more than double the amount of time consuming media as all other users

AVERAGE DAILY TIME SPENT WITH MEDIA PER USER<sup>1</sup>, U.S., 2022E, % ADULTS AGED 18+ / HOURS:MINUTES



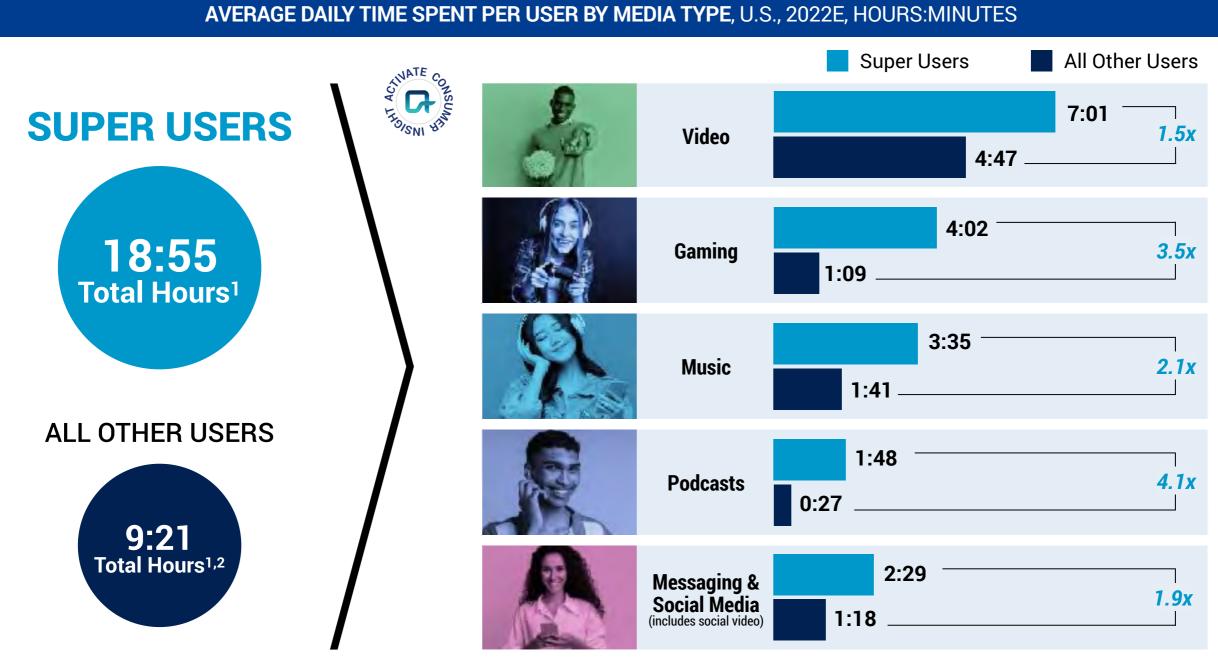


Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company filings, Comscore, Conviva, eMarketer, GWI, Music Biz, Newzoo, Nielsen, NPD Group, Pew Research Center, U.S. Bureau of Labor Statistics

activate

consulting

## Super Users spend substantially more time engaging in all major media activities than all other users



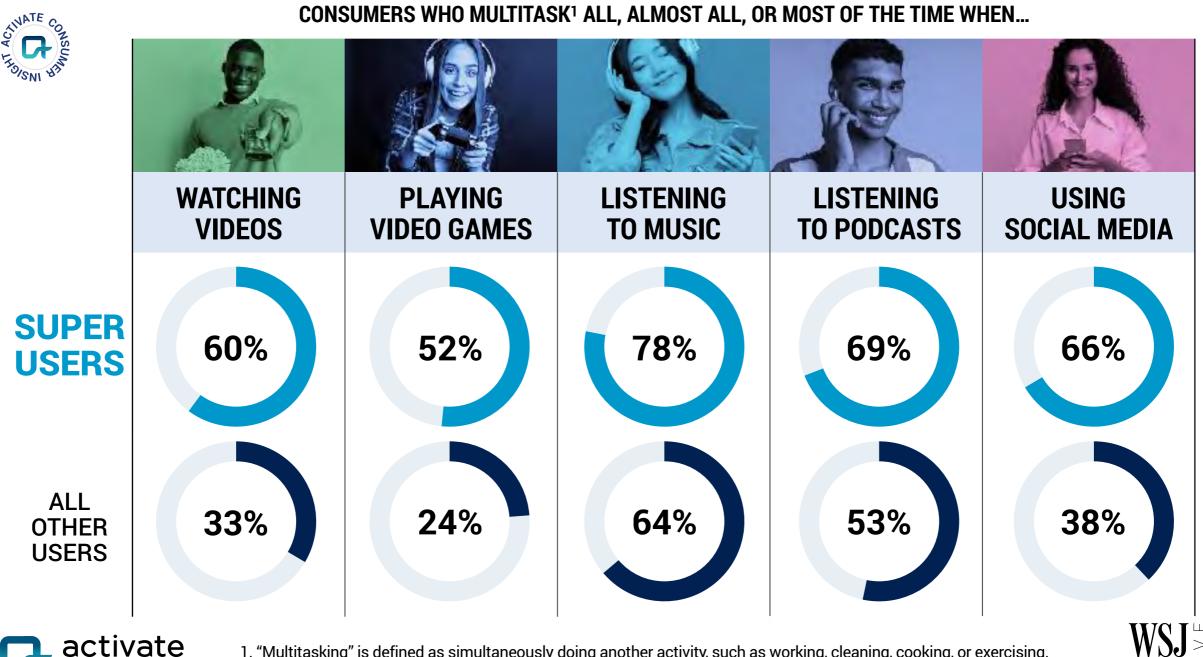
1. "Total hours" do not account for multitasking. 2. Figures do not sum due to rounding. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company filings, Comscore, Conviva, eMarketer, GWI, Music Biz, Newzoo, Nielsen, NPD Group, Pew Research Center, U.S. Bureau of Labor Statistics



consultina

### **Across all major media activities, Super Users are significantly** more likely to multitask, enabling them to spend more overall time with media

#### MULTITASKING<sup>1</sup> BEHAVIOR BY MEDIA ACTIVITY, U.S., 2022, % ADULTS AGED 18+ WHO ENGAGE IN EACH ACTIVITY

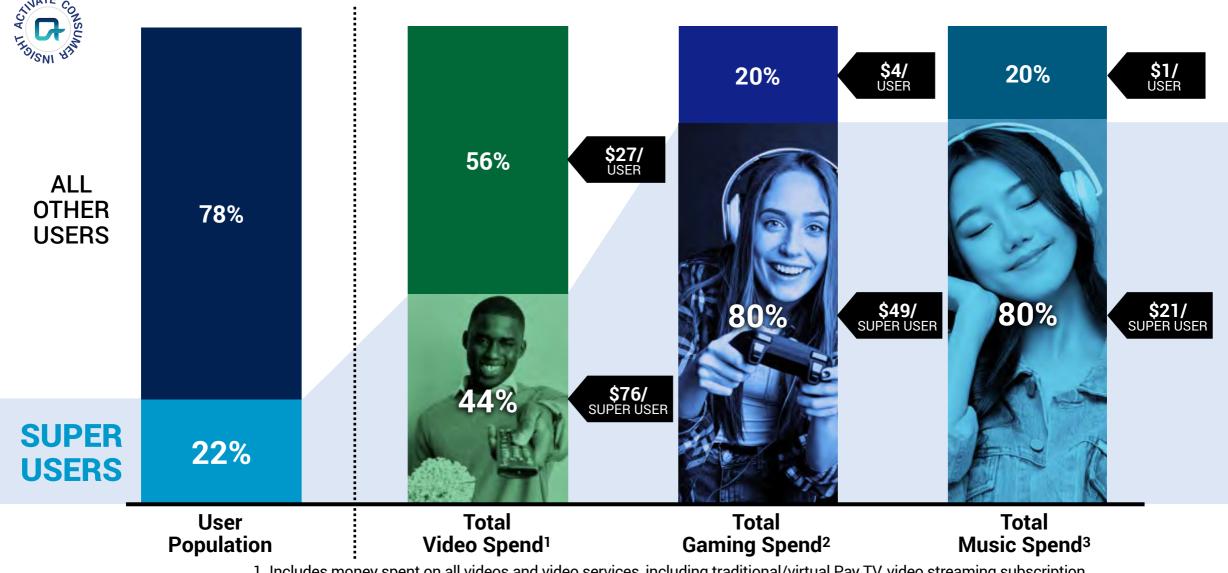


1. "Multitasking" is defined as simultaneously doing another activity, such as working, cleaning, cooking, or exercising.

Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

### Commensurate with the amount of time they spend with media, Super Users account for a disproportionately high share of dollar spend across video, gaming, and music



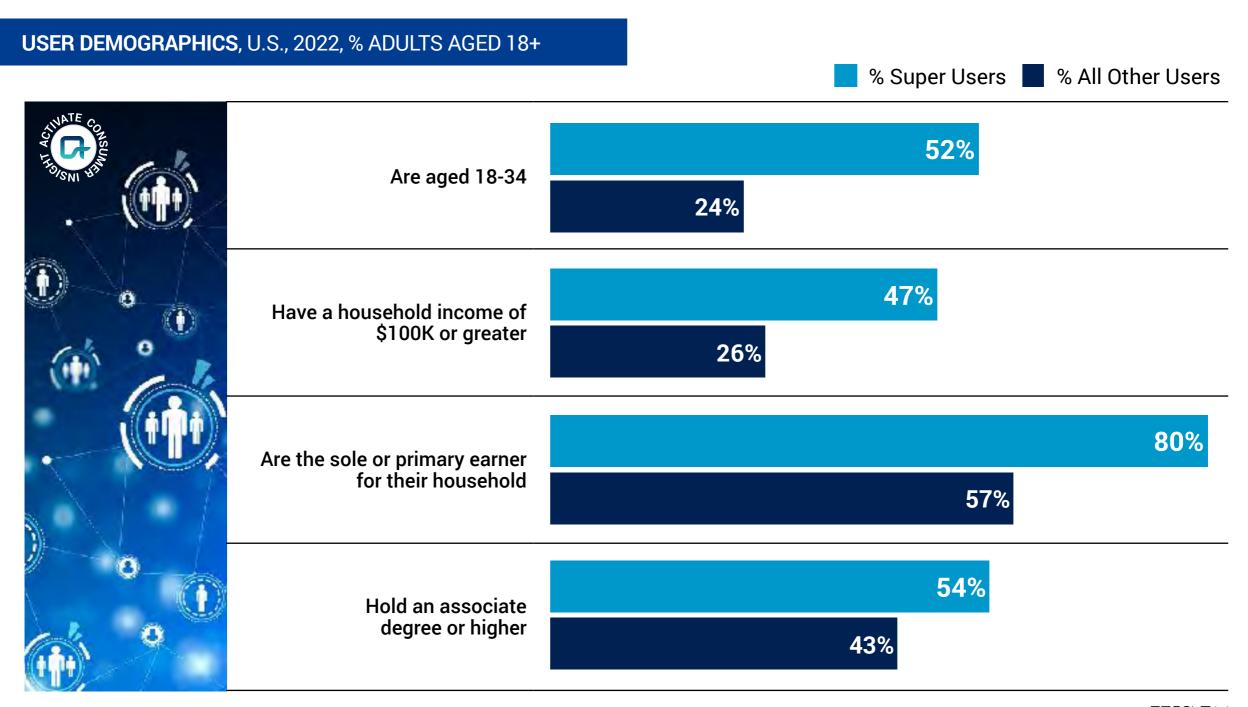


 Includes money spent on all videos and video services, including traditional/virtual Pay TV, video streaming subscription services, and video purchases/rentals.
 Includes money spent on video games and other video gaming purchases (e.g. inapp purchases, video gaming subscription services) across all devices.
 Includes money spent on music and music services. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), eMarketer, Goldman Sachs, Grand View Research, IFPI, Newzoo, Omdia, PricewaterhouseCoopers, Recording Industry Association of America, SiriusXM, Statista





## Super Users are younger, more affluent, and have a higher level of education than all other users

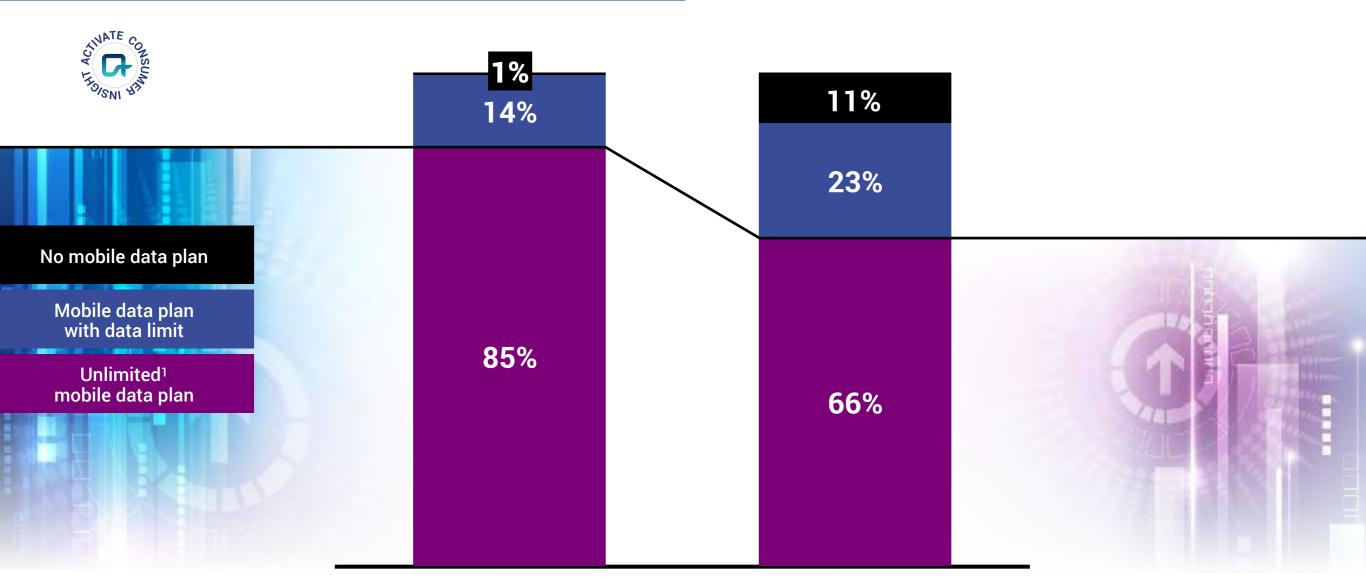




 $VSJ \stackrel{\scriptstyle \square}{_{\scriptstyle >}}_{\scriptstyle >}$ 

## Super Users are highly connected; the vast majority subscribe to unlimited mobile data plans

MOBILE DATA PLAN ACCESS, U.S., 2022, % ADULTS AGED 18+



#### Super Users

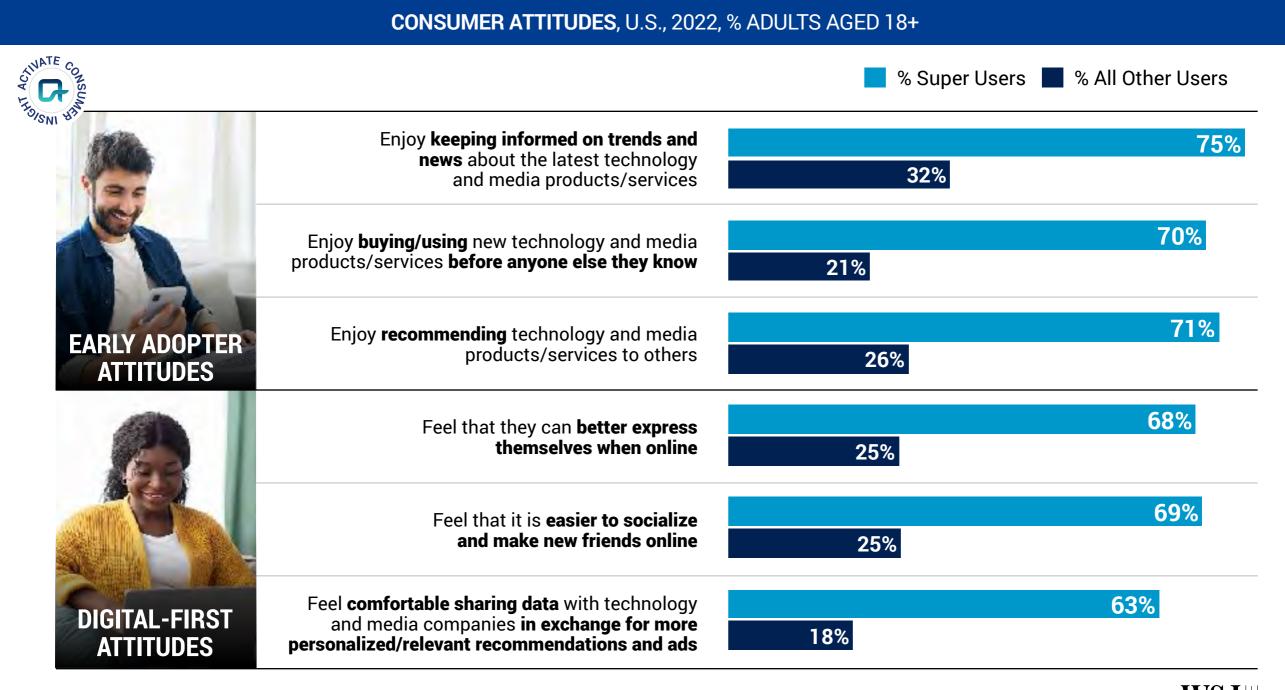
All Other Users



1. "Unlimited" as reported by consumers. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

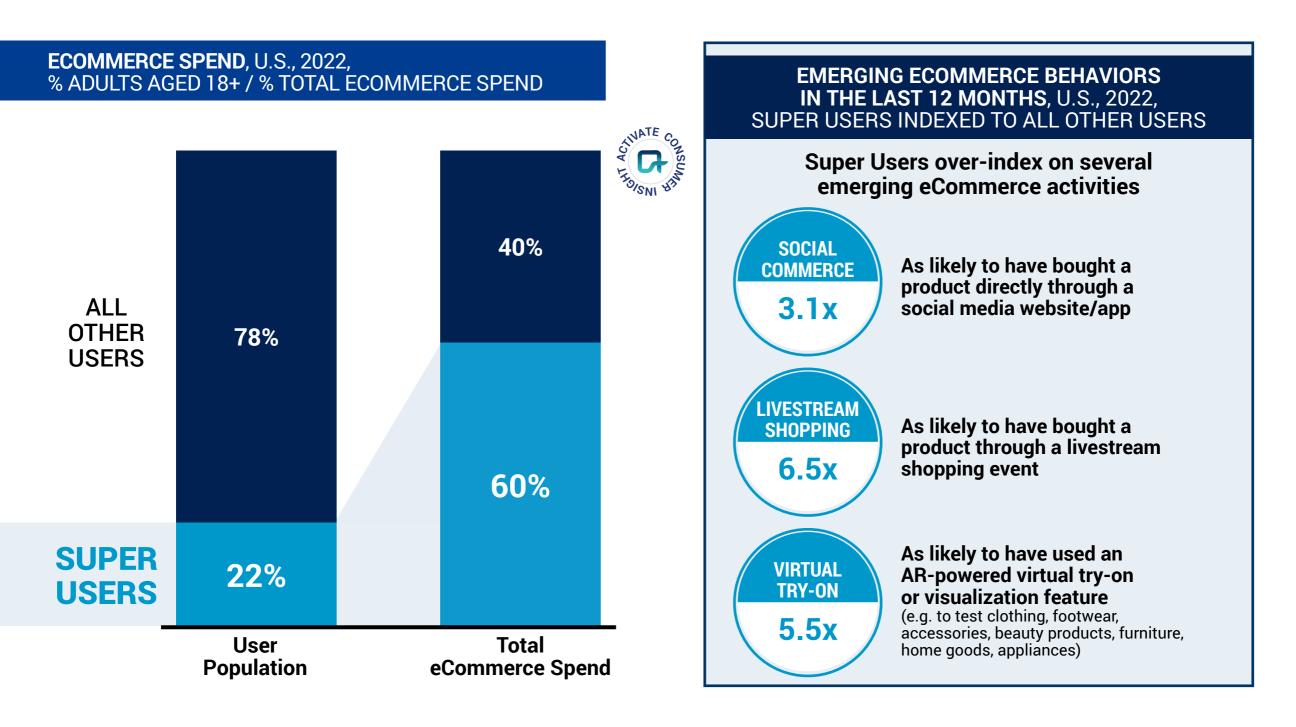


# Super Users are in the vanguard of technology and media adoption; the majority are brand advocates, highly attuned to new products/services, and comfortable expressing themselves and sharing their personal data online





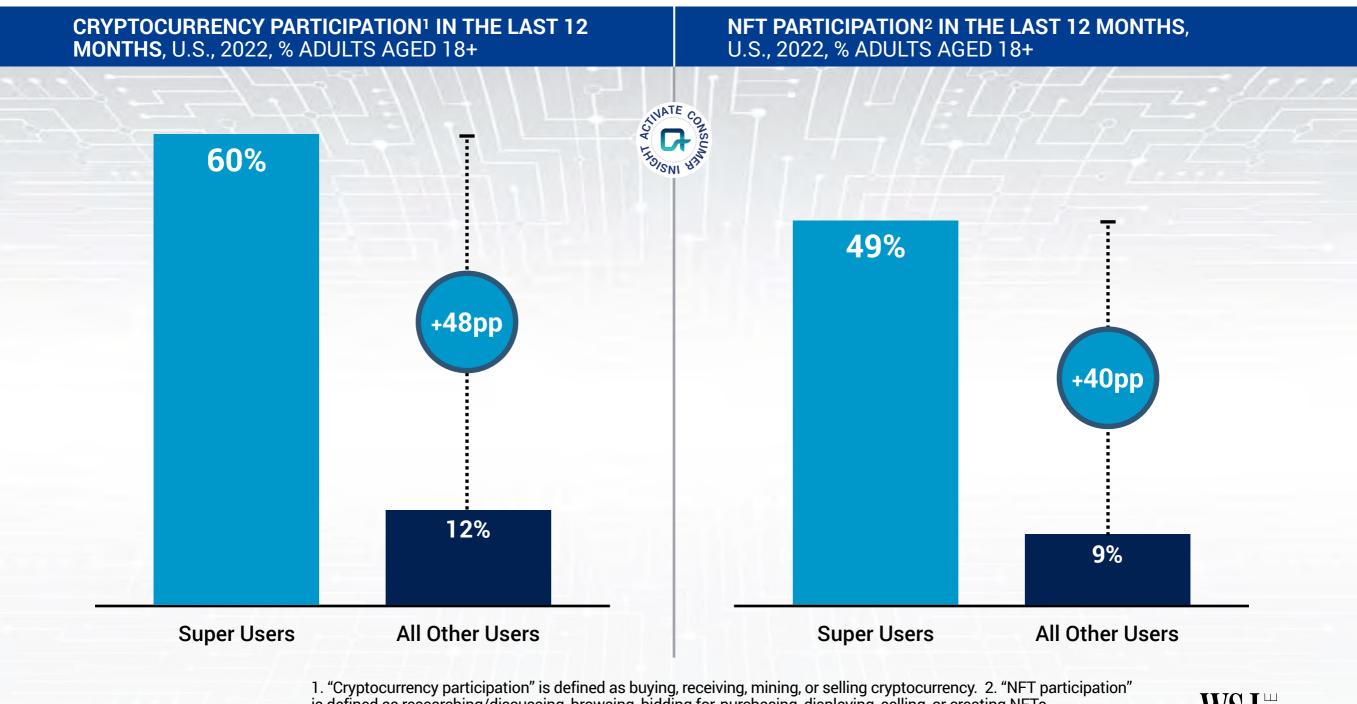
### Within eCommerce, Super Users account for the bulk of total spend and also over-index on emerging eCommerce behaviors







### Super Users are early adopters of both cryptocurrency and NFTs

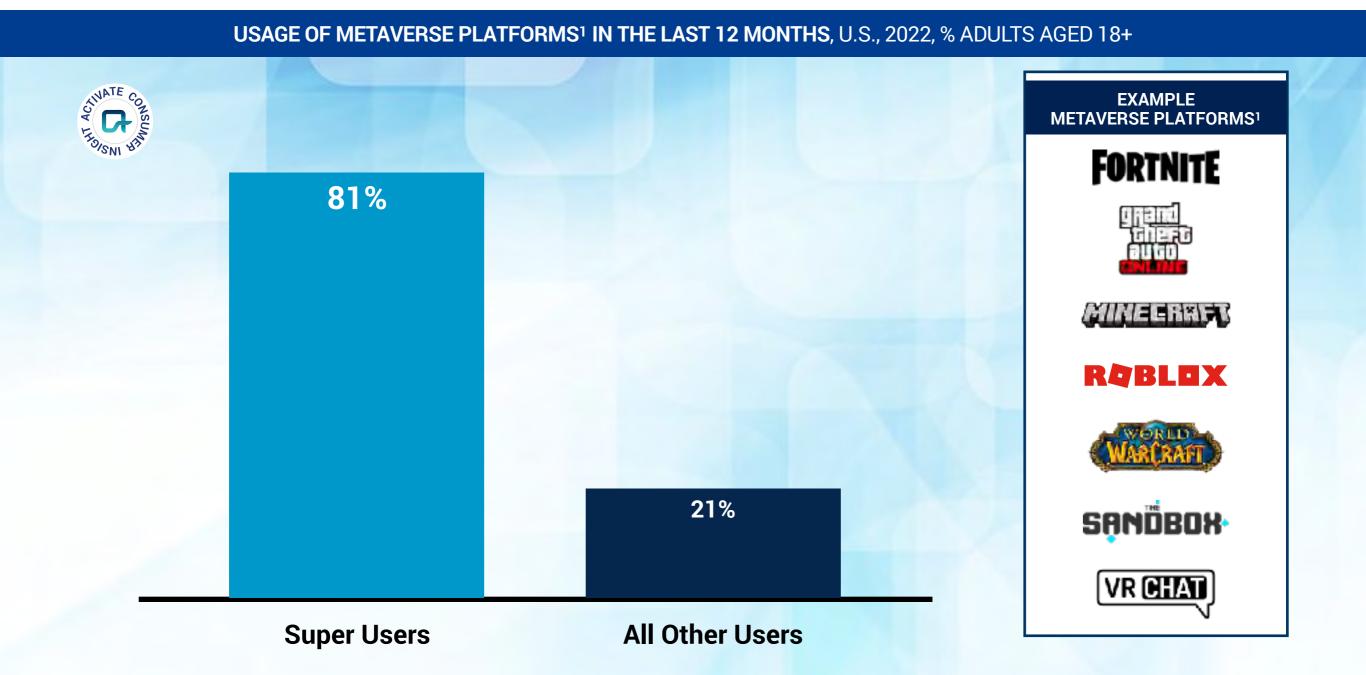




1. "Cryptocurrency participation" is defined as buying, receiving, mining, or selling cryptocurrency. 2. "NFT participation" is defined as researching/discussing, browsing, bidding for, purchasing, displaying, selling, or creating NFTs. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Activate 2022 Metaverse & NFT Consumer Research Study (n = 3,078)



## Super Users are the pioneers of the Metaverse, with over 80% having used a Metaverse platform in the last 12 months



1. "Metaverse platforms" are defined as platforms with immersive virtual worlds, within which consumers can explore with a personalized character/avatar, interact with other users, and participate in a range of activities (e.g. online concerts, online games, online work meetings).



Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

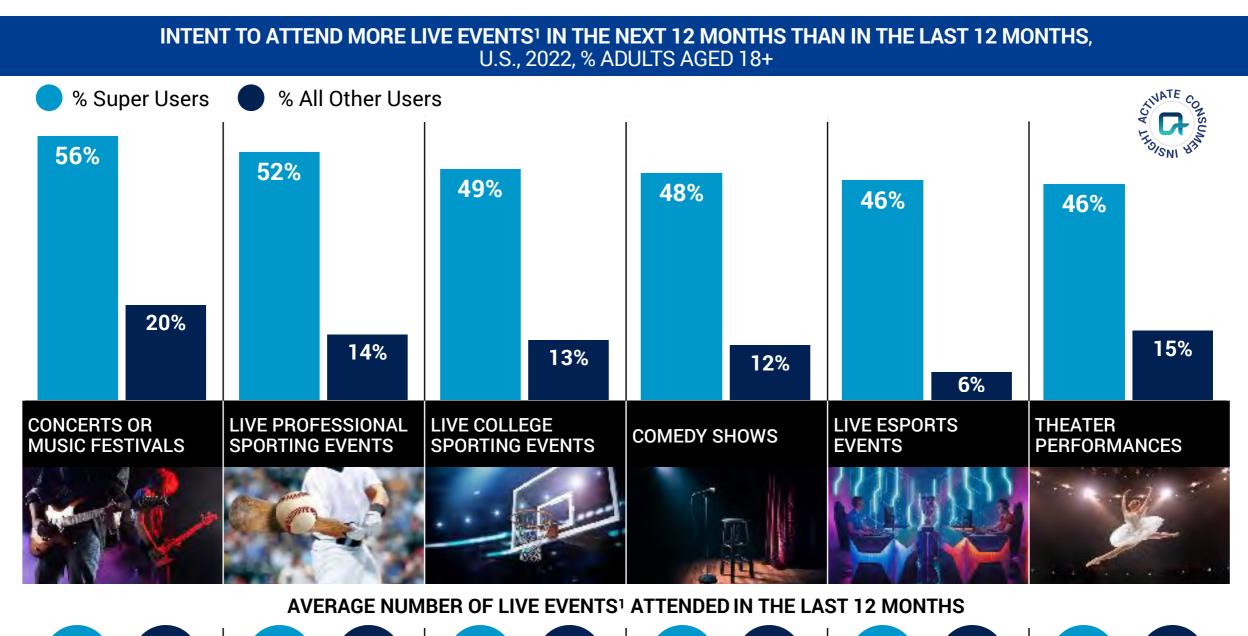
## Going forward, Super Users are interested in using the Metaverse for a broad range of activities

#### INTEREST IN PARTICIPATING IN SELECT METAVERSE ACTIVITIES IN THE NEXT 12 MONTHS, U.S., 2022, % ADULTS AGED 18+

TINATE CONSC	EXTREMELY OR VERY INTERESTED IN	% Super Users	% All Other Users
CREATION ACTIVITIES	Creating/personalizing a virtual character/avatar or virtual items	20%	76%
IN THE METAVERSE	Creating/personalizing virtual places or maps	14%	67%
	Attending live performances, sporting events, or esports events	25%	73%
SOCIAL ACTIVITIES	Socializing with friends/family or meeting new people	20%	72%
IN THE METAVERSE	Traveling to virtual versions of real-world locations	21%	71%
XIII I	Attending educational classes, work-related meetings, or networking events	19%	66%
	Purchasing or selling virtual goods	15%	71%
TRANSACTIONAL ACTIVITIES IN THE METAVERSE	Purchasing or selling physical goods	17%	69%
	Investing, lending, or borrowing money	10%	57%



### Super Users will also usher in the return of live in-person events







4.4

Includes live events in large venues (e.g. theaters, stadiums, festival grounds).
 Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

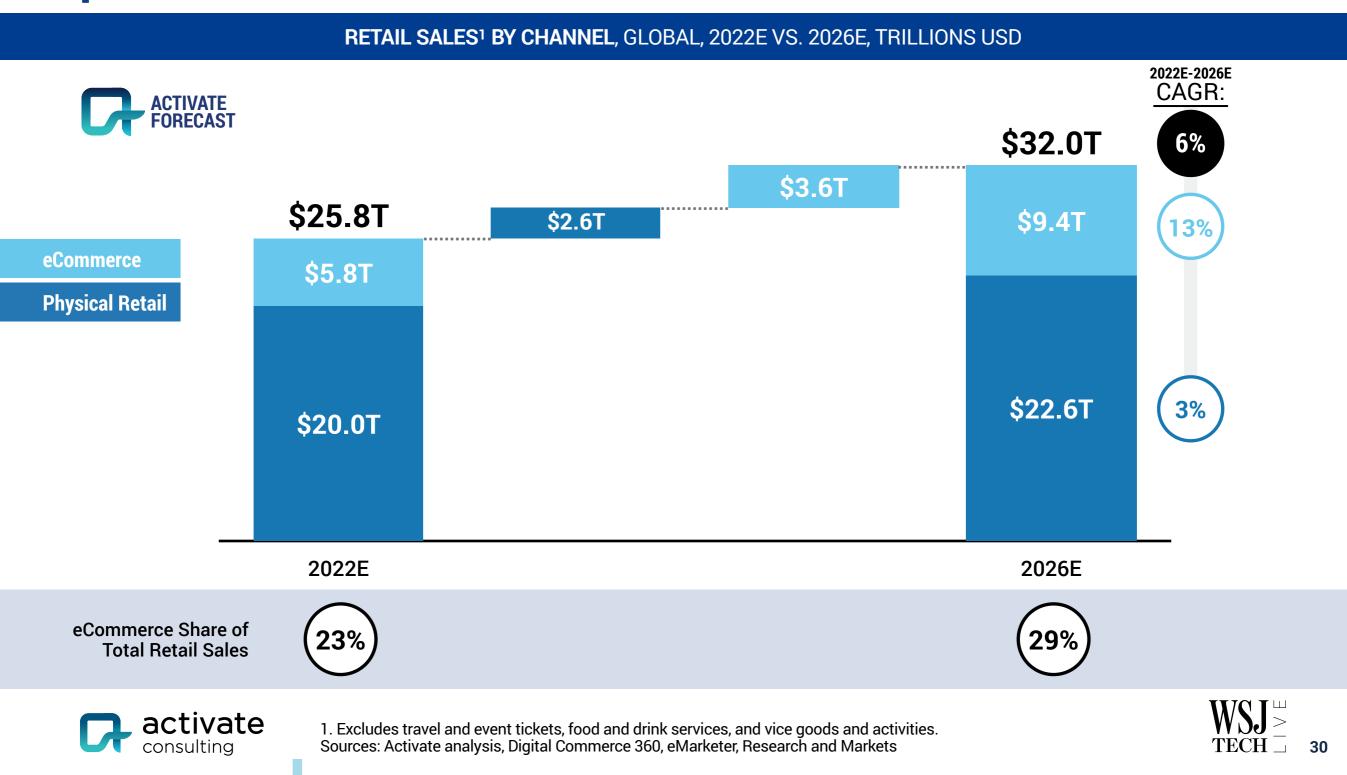
28

TECH



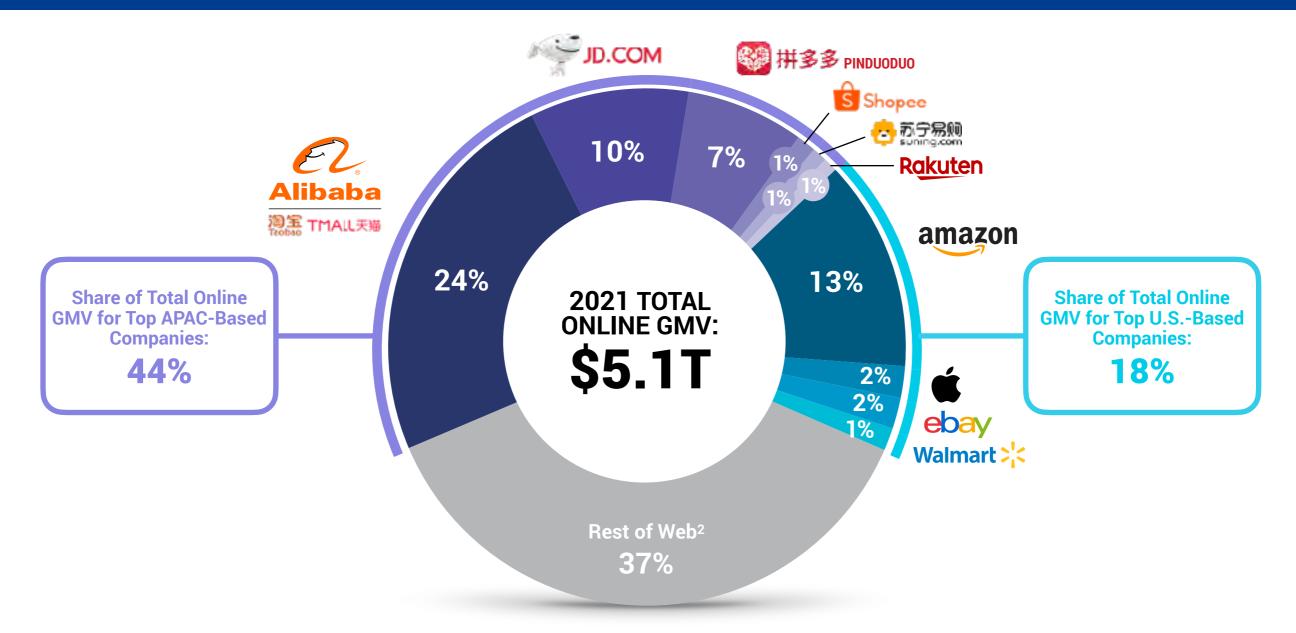
#### **CONTENTS** PAGE \$420B Global Technology and Media Growth Dollars Up for Grabs 4 **Consumer Technology and Media Time and Attention** 9 Super Users: The Critical Segment for Technology and Media Companies 15 eCommerce and Marketplaces: Growth will Continue Across Categories 29 With Major Consumer Trends Serving as Tailwinds **Video: Streaming and Social Drive Growth** 47 Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse 78 NFTs: Past the Hype Cycle, Towards Tangible Use Cases 95 **Metaverse: Time for Practical Applications** 108 Audio: Digital Audio Will Drive More Consumer Time and Spend 138 Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth 152 **Digital Fitness: Consumer Adoption Will Continue to Grow** 167

### Global eCommerce will reach \$9.4T in 2026, continuing to grow faster and add more absolute dollars than physical retail postpandemic



### The leaders in eCommerce are companies based in APAC and the U.S.

#### SHARE OF ONLINE GROSS MERCHANDISE VOLUME (GMV) BY COMPANY<sup>1</sup>, GLOBAL, 2021, % TOTAL ONLINE GMV





1. Figures do not sum to 100% due to rounding. 2. All of online gross merchandise volume not covered by top 10 companies. Sources: Activate analysis, Company filings, Company press releases, Company sites, Digital Commerce 360, eMarketer, Internal Revenue Service



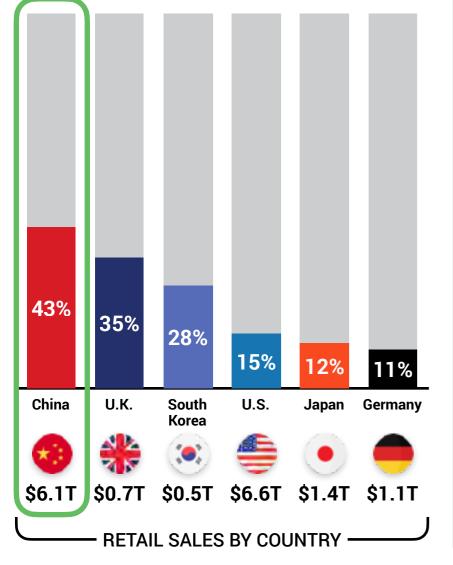
## China has been at the vanguard of eCommerce, as it represents over 50% of total eCommerce sales worldwide

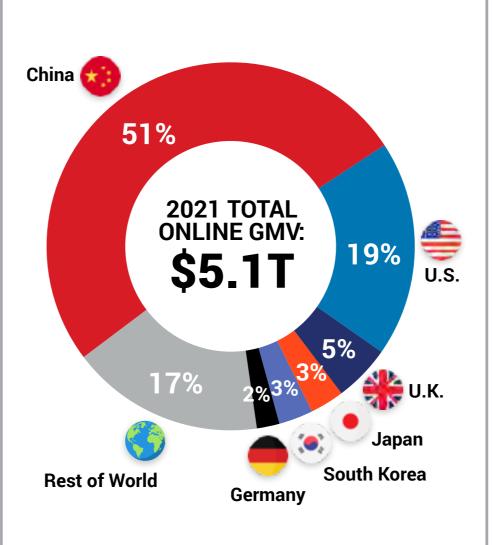
#### ECOMMERCE SHARE OF RETAIL SALES BY COUNTRY, GLOBAL, 2021, % TOTAL RETAIL SALES IN EACH COUNTRY

*China leads in both total retail sales as well as eCommerce share of retail sales* 

#### SHARE OF ONLINE GROSS MERCHANDISE VOLUME (GMV) BY COUNTRY, GLOBAL, 2021, % TOTAL ONLINE GMV

As such, China is a dominant force in eCommerce, with over 50% share of worldwide online GMV





Going forward, drivers of China's eCommerce growth could propel growth in other major markets, particularly the U.S.

#### ECOMMERCE GROWTH DRIVERS

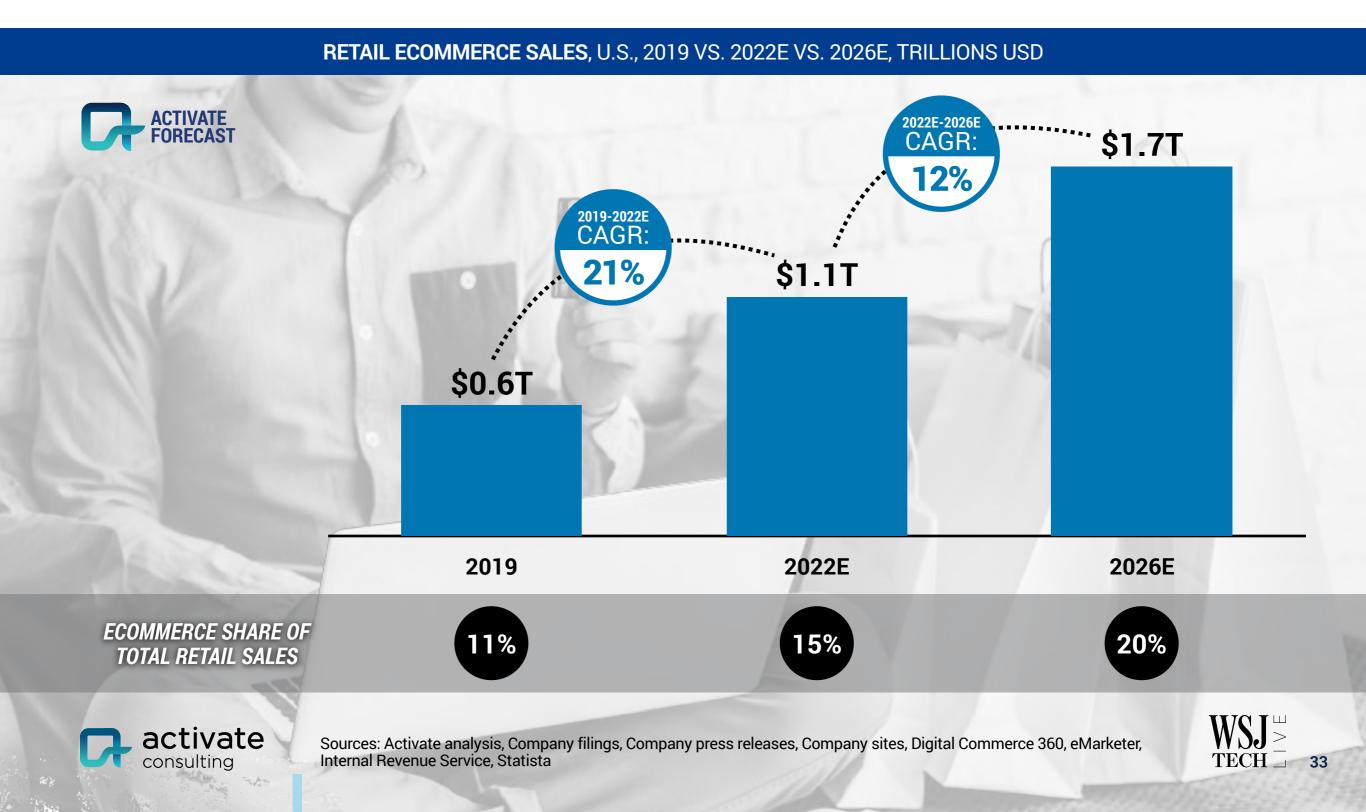
- Consumer **preference for online** vs. in-store shopping
- Adoption of **digital** wallets and mobile payments
- Usage of **platform experiences** (e.g. WeChat)



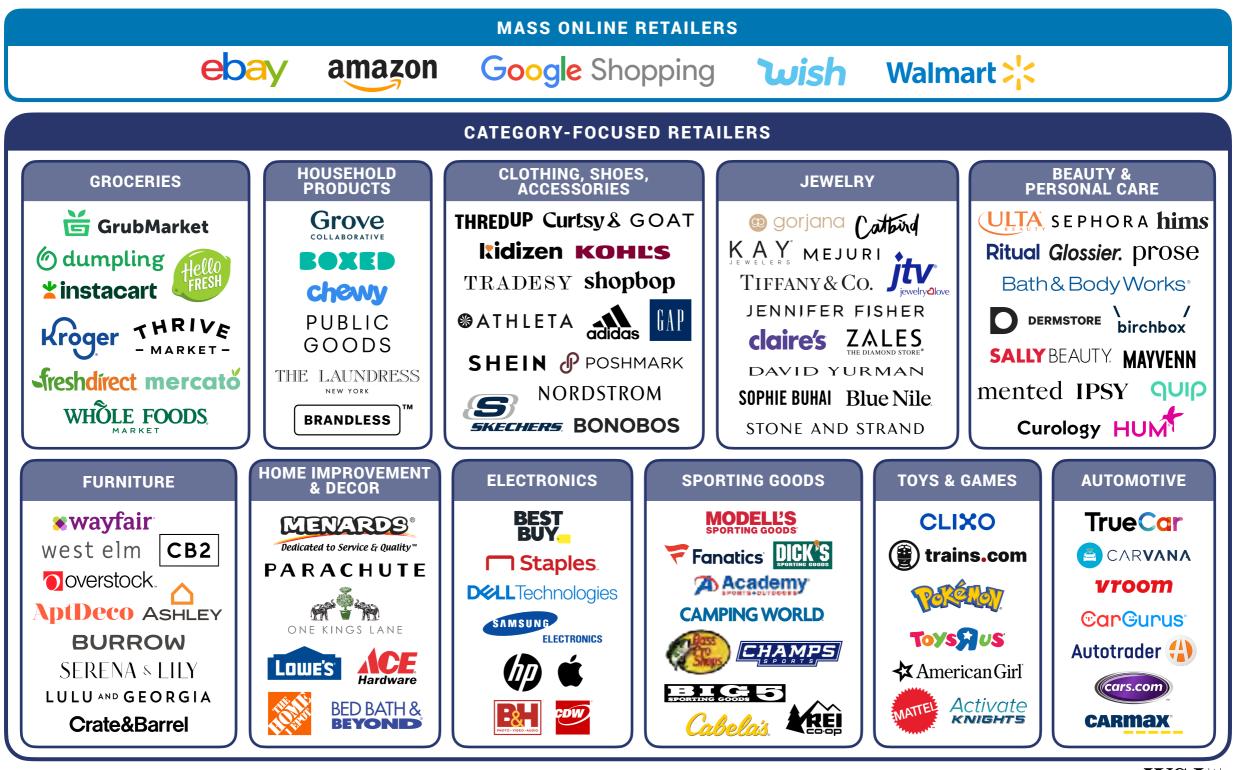
Sources: Activate analysis, Business Insider, CBRE Group, Digital Commerce 360, eMarketer, Forbes, Internal Revenue Service, Jefferies, J.P. Morgan, Morning Consult, Quartz, Schroders, Statista, The Wall Street Journal, World Bank



## We forecast that eCommerce in the U.S. will reach \$1.7T by 2026, accounting for 20% of total retail sales



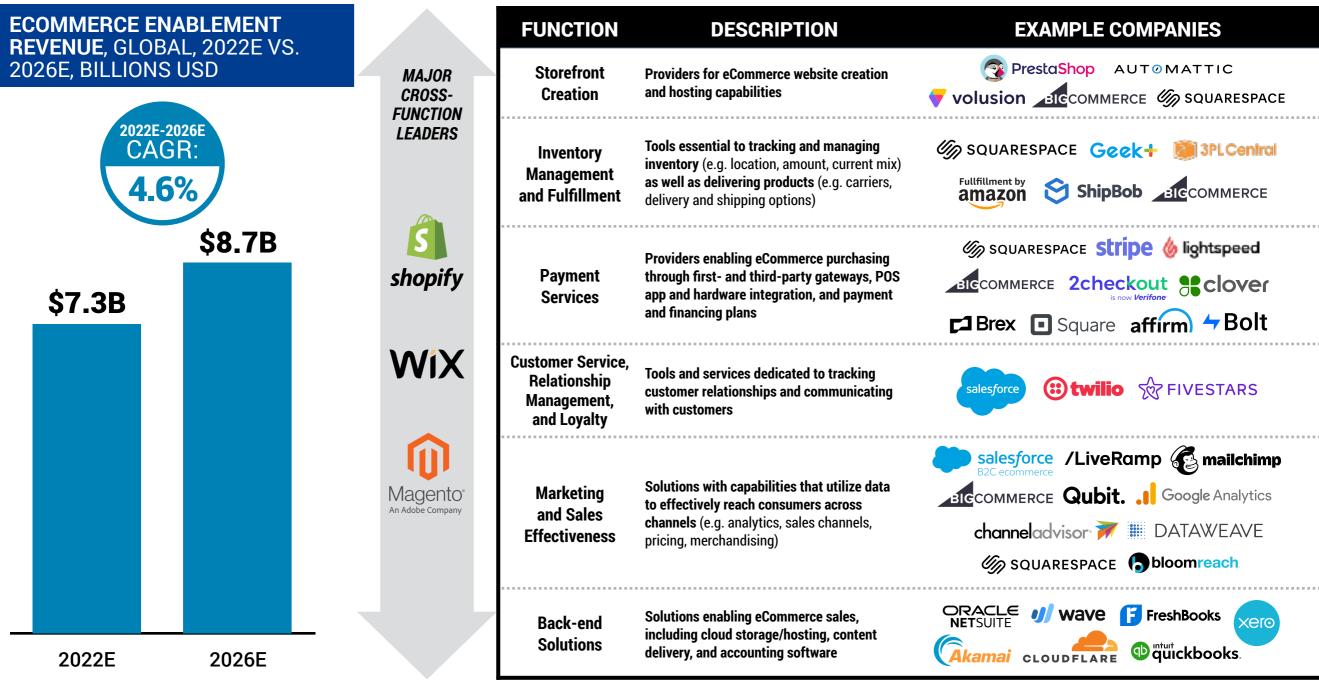
### There will be large category-focused eCommerce businesses selling through their own online stores in addition to mass online retailers





Note: As of Oct. 2022. Sources: Activate analysis, Andreessen Horowitz, Comscore, eMarketer, Forbes, Business Insider, Statista

## eCommerce enablement solutions, including storefront and site creation tools, will fuel the growth of category-focused players

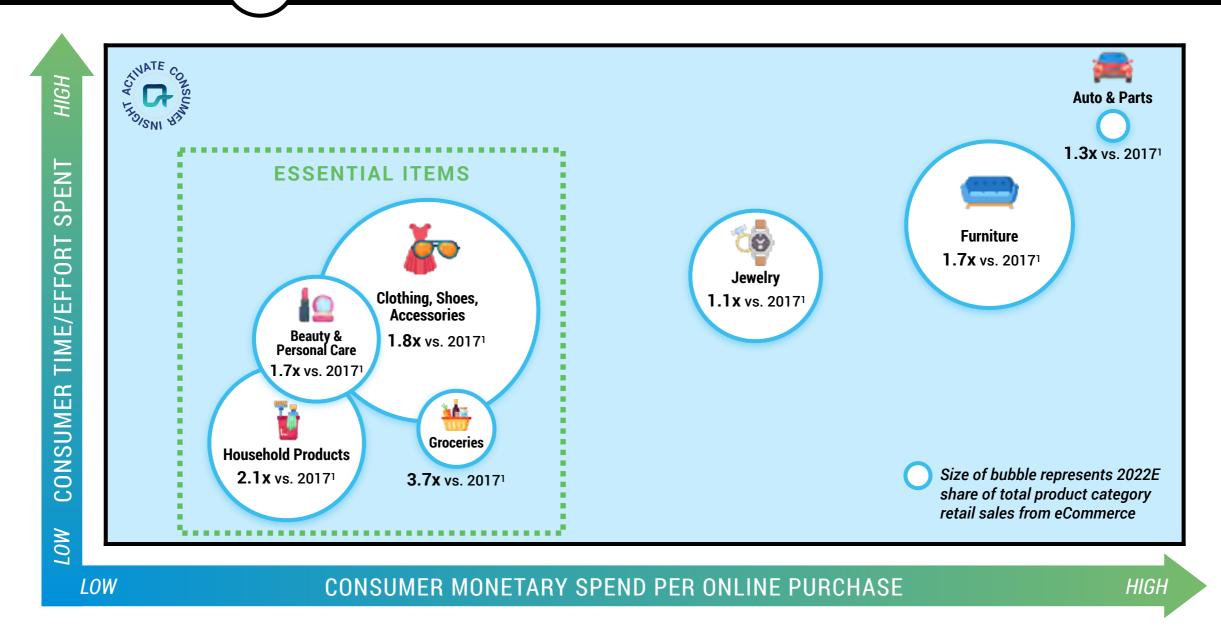






## Essential product categories will continue to lead eCommerce growth as they require less consideration before purchase decisions and continue to exhibit growing online penetration

PRODUCT CATEGORY SEGMENTATION FOR ONLINE PURCHASES

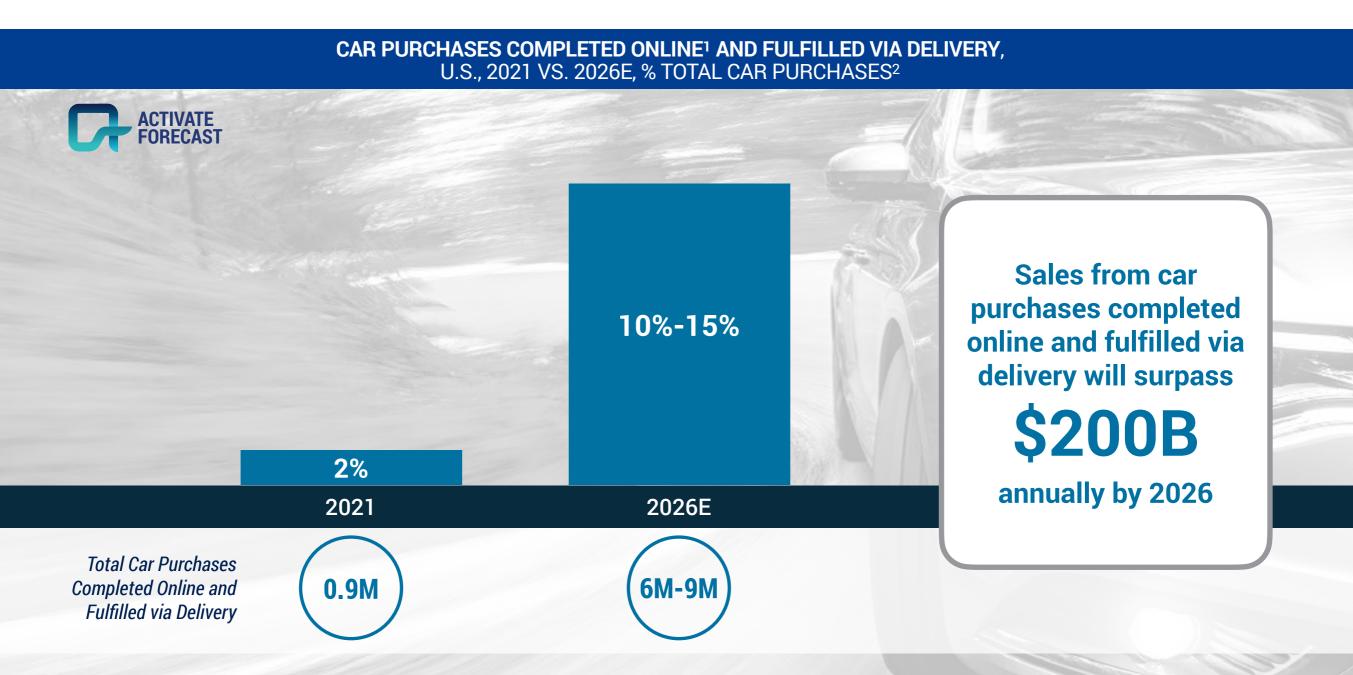




 Represents the share of total category retail sales from eCommerce in 2022E indexed to 2017.
 Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company press releases, Company sites, eMarketer, Forrester, Statista



### As one of the major retail categories with low eCommerce penetration today, we forecast that by 2026, revenue from cars purchased online and fulfilled via delivery will reach over \$200B and represent over 10% of total car purchases



1. "Completed online" is defined as having set up the full car deal online, including the down payment, monthly payment, and trade-in. 2. "Total car purchases" include both new and used cars.

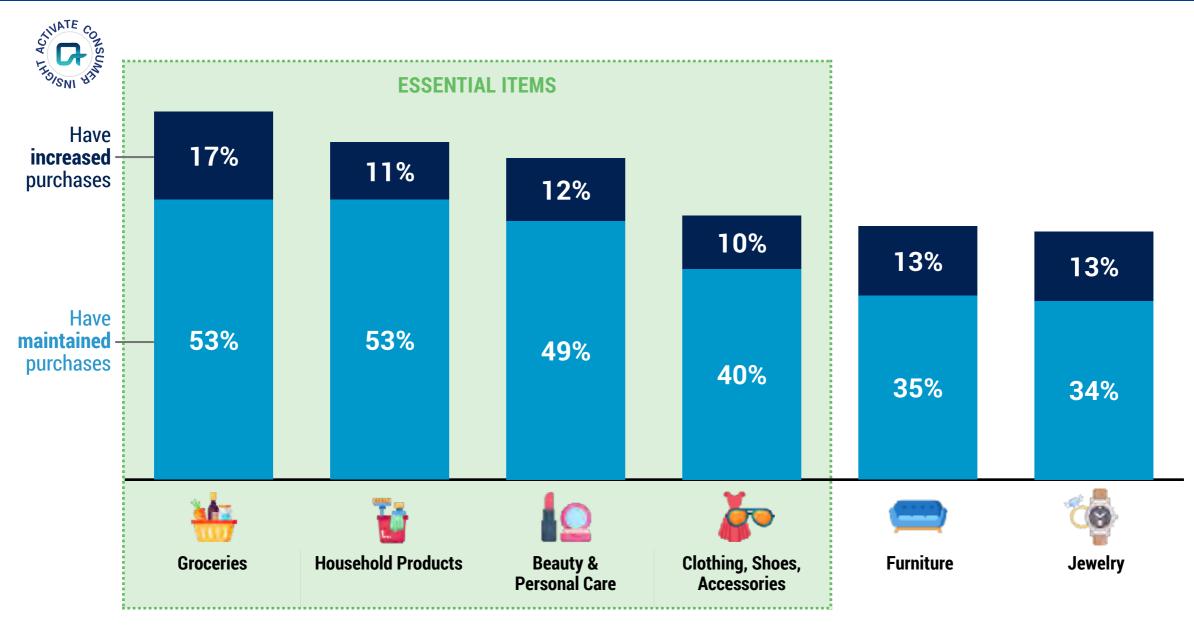


Sources: Activate analysis, Company filings, Company press releases, Company sites, Comscore, Cox Automotive, eMarketer, Federal Reserve Bank of St. Louis, IBISWorld, IHS Markit, Khaveen Investments, U.S. Bureau of Economic Analysis, U.S. Census Bureau, Wells Fargo



## Despite rising prices due to inflation, over half of online shoppers have increased or maintained online purchases across essential categories

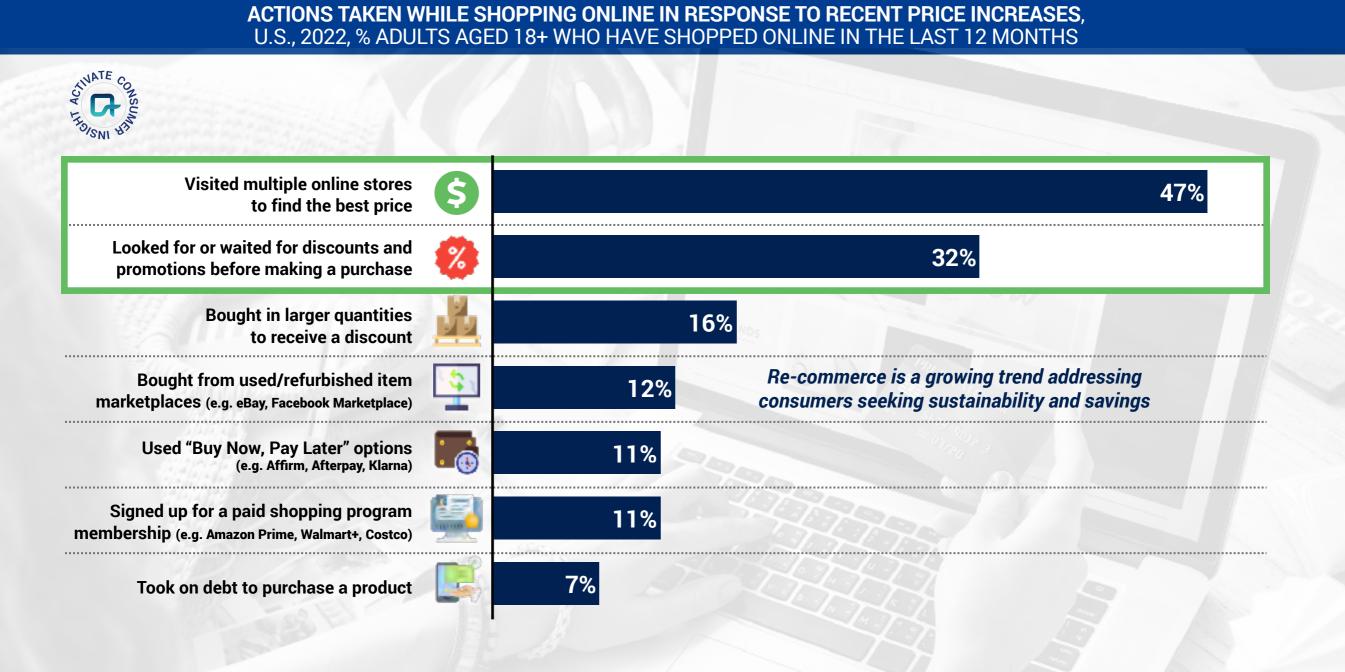
CHANGE IN ONLINE PURCHASING BEHAVIOR IN RESPONSE TO RECENT PRICE INCREASES BY CATEGORY, U.S., 2022, % ADULTS 18+ WHO HAVE SHOPPED FOR PRODUCTS ONLINE IN EACH CATEGORY IN THE LAST 12 MONTHS







## In response to the recent price increases, consumers are choosing to use online channels to compare prices and find deals and promotions







# Re-commerce is one of the major growth drivers of eCommerce, with high levels of current and expected consumer usage

#### USAGE OF ONLINE RE-COMMERCE MARKETPLACES<sup>1</sup> FOR BUYING IN THE LAST 12 MONTHS, U.S., 2022,% ADULTS AGED 18+



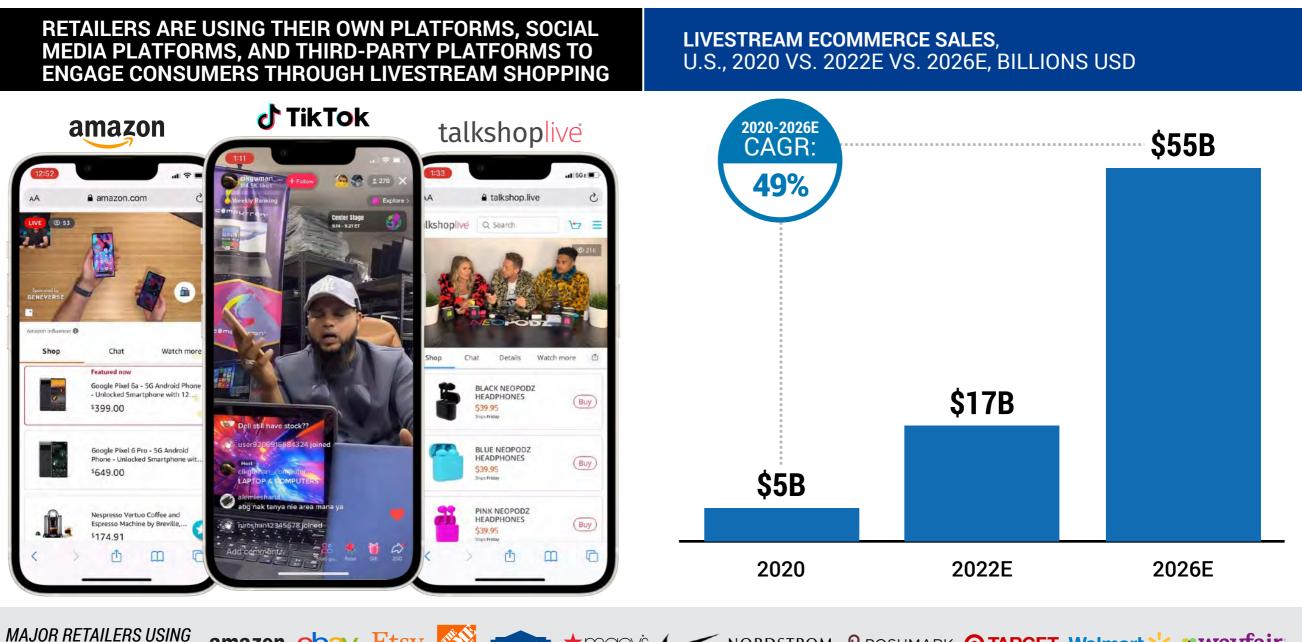


1. "Online re-commerce marketplaces" are defined as online platforms where previously owned items (e.g. clothing, accessories, or other goods) can be purchased and sold.

40

Sources: Activate analysis, 2022 Activate Re-Commerce Marketplace Consumer Research Study (n = 2,026), U.S. Census Bureau TECH

# Livestream shopping sales will continue to increase as it becomes a popular way for major retailers to engage consumers through eCommerce



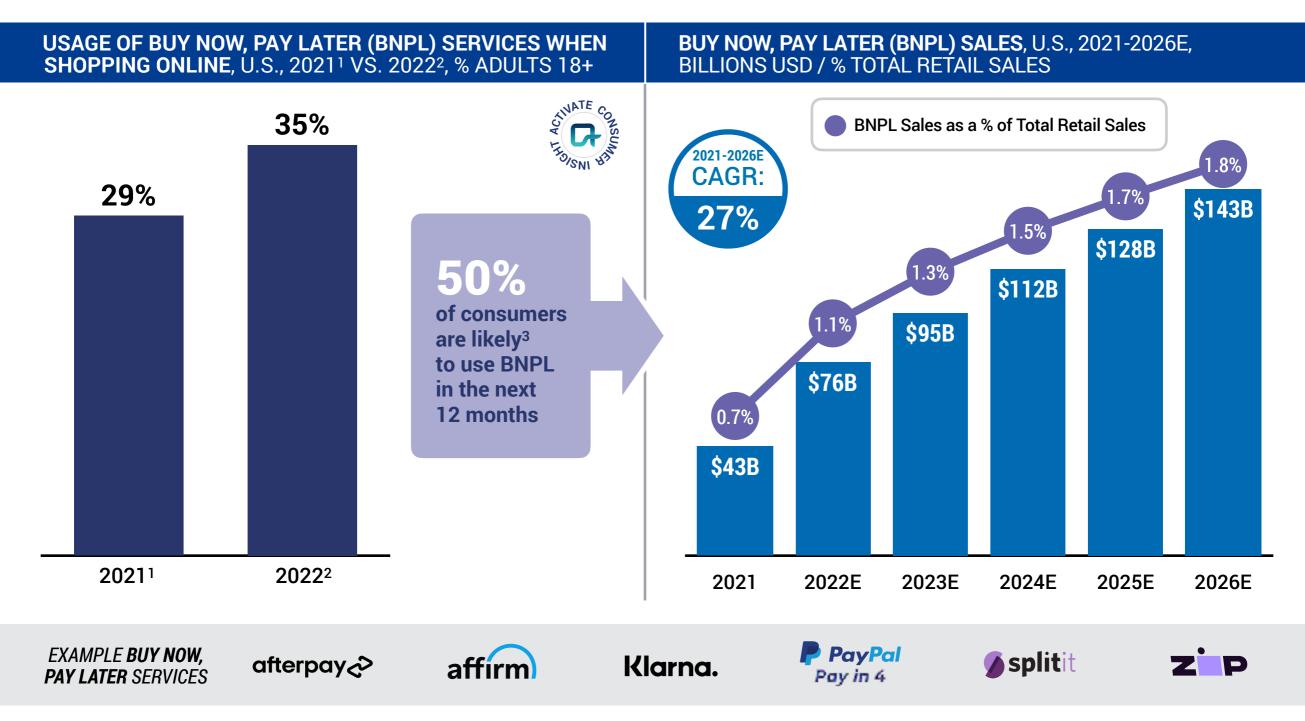
amazon ebay Etsy 🎊 📷 🛪 macys 🛩 Nordstrom 🖉 poshmark 🧿 TARGET. Walmart 🌟 🛪 wayfair



LIVESTREAM SHOPPING



# The growth of Buy Now, Pay Later adoption will fuel eCommerce sales



1. Reflects Sept. 2020-Aug. 2021. 2. Reflects Sept. 2021-Aug. 2022. 3. "Likely" is defined as extremely, very, somewhat, or slightly likely. Sources: Activate analysis. Activate 2021 Consumer Technology & Media Research Study (n = 4.018). Activate 2022 Metay

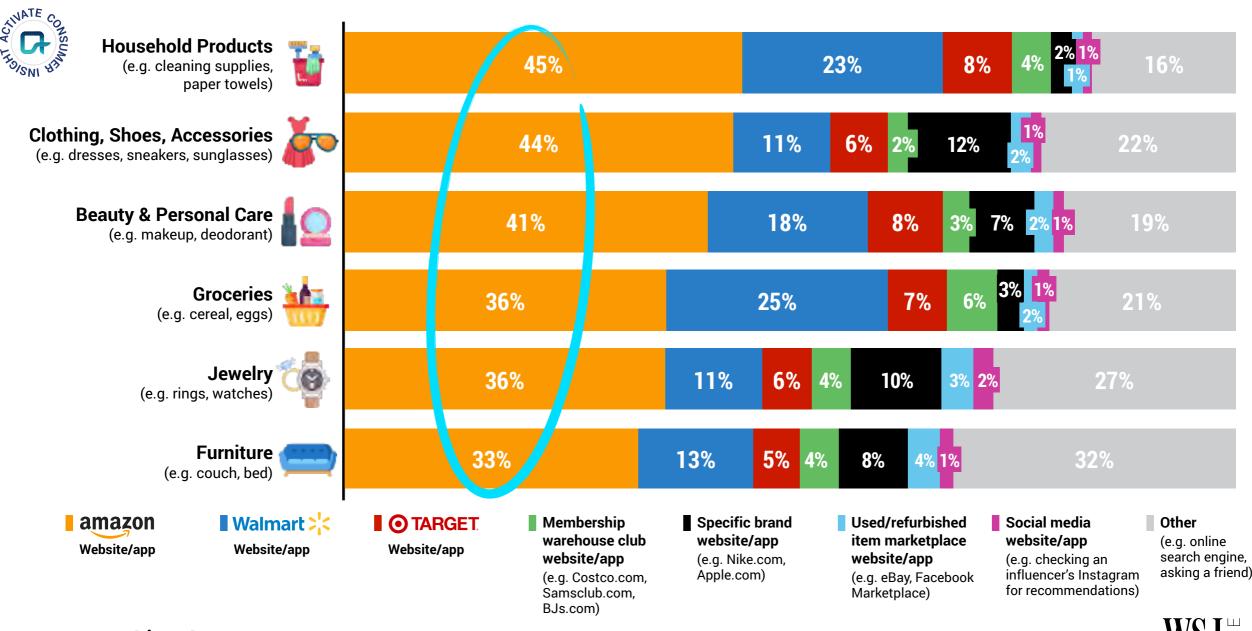


Sources: Activate analysis, Activate 2021 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Metaverse & NFT Consumer Research Study (n = 3,078), eMarketer, Statista



## When consumers are looking for specific products to purchase, Amazon is the go-to online channel to begin their search

#### CHANNELS USED TO START SEARCHES FOR SPECIFIC PRODUCTS ONLINE BY CATEGORY<sup>1</sup>, U.S., 2022, % ADULTS AGED 18+ WHO HAVE SHOPPED FOR PRODUCTS ONLINE IN EACH CATEGORY IN THE LAST 12 MONTHS



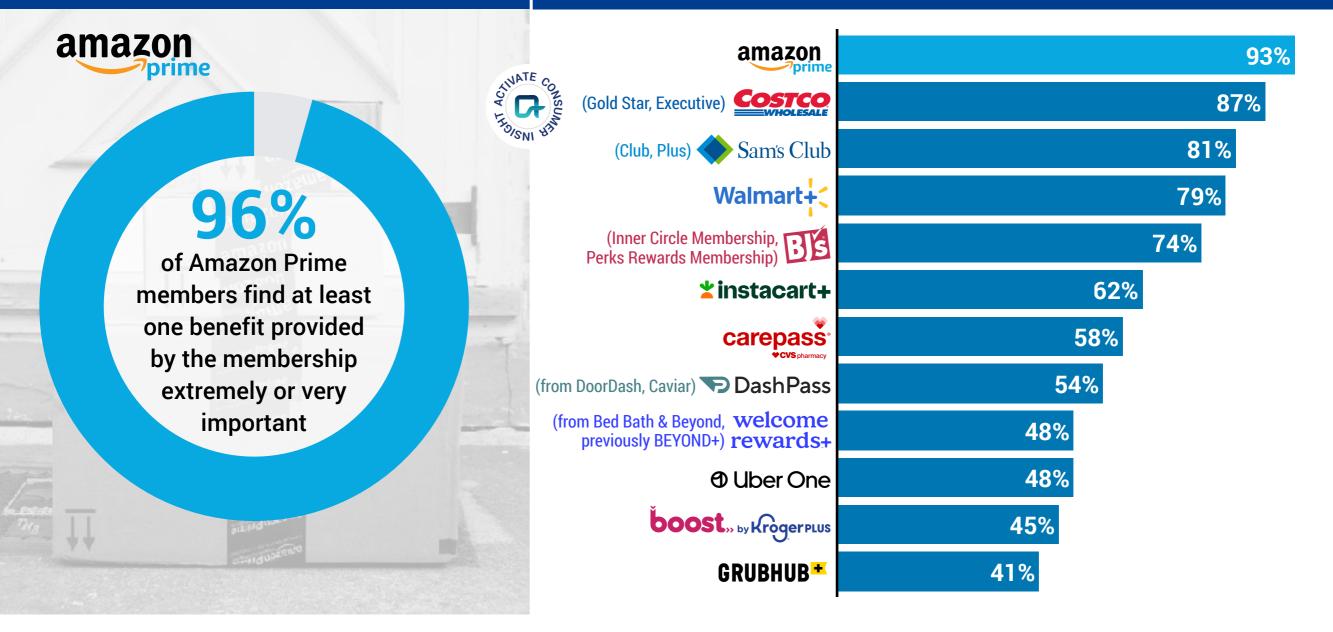


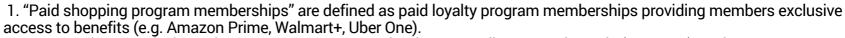
 Figures do not sum to 100% due to rounding. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



### Amazon Prime drives loyalty for Amazon as a platform; consumer demand for shopping program memberships goes well beyond Amazon to a broader set of providers

**IMPORTANCE OF AMAZON PRIME BENEFITS,** U.S., 2021, % ADULTS AGED 18+ WHOSE HOUSEHOLD PAYS FOR AMAZON PRIME INTENT TO CONTINUE PAYING FOR PAID SHOPPING PROGRAM MEMBERSHIPS<sup>1</sup> IN THE NEXT 12 MONTHS, U.S., 2022, % ADULTS AGED 18+ WHOSE HOUSEHOLD CURRENTLY PAYS FOR EACH PAID SHOPPING PROGRAM MEMBERSHIP<sup>1</sup>





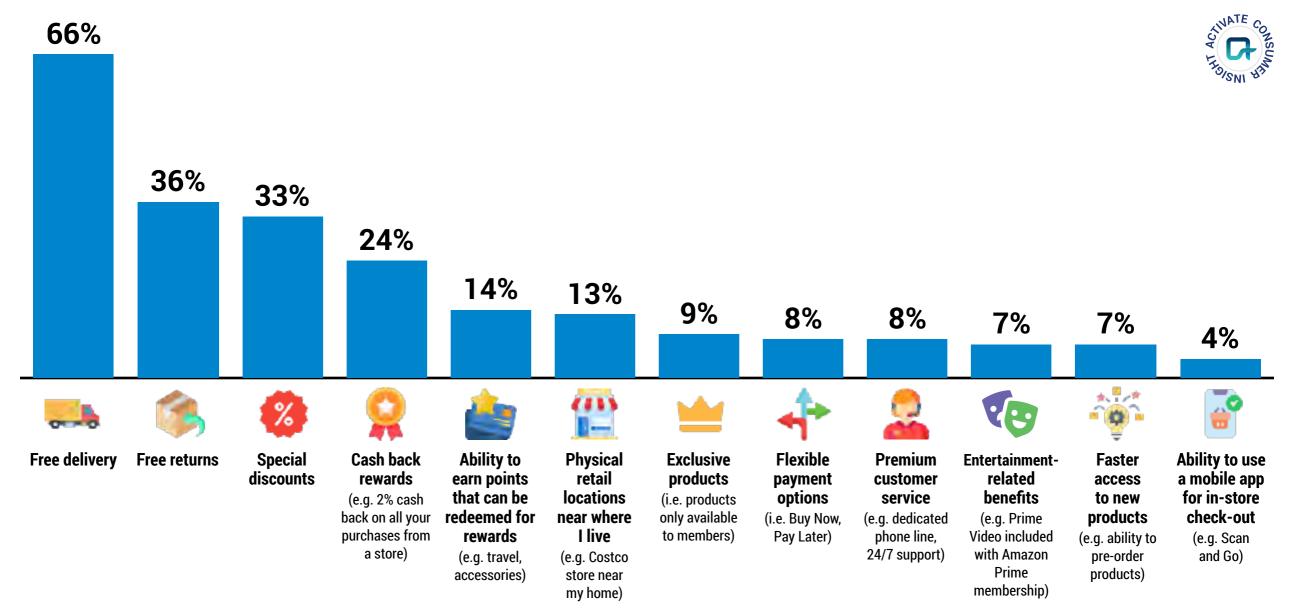


Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Activate COVID-19 Consumer Technology & Media Study May 2021 (n = 2,913), Company sites



# When it comes to paid shopping program membership benefits, free delivery is considered the most important

**TOP MEMBERSHIP BENEFITS**<sup>1</sup> **INFLUENCING SUBSCRIPTION TO A PAID SHOPPING PROGRAM MEMBERSHIP**<sup>2</sup>, U.S., 2022, % ADULTS AGED 18+ WHOSE HOUSEHOLD CURRENTLY PAYS FOR AT LEAST ONE PAID SHOPPING PROGRAM MEMBERSHIP<sup>2</sup>

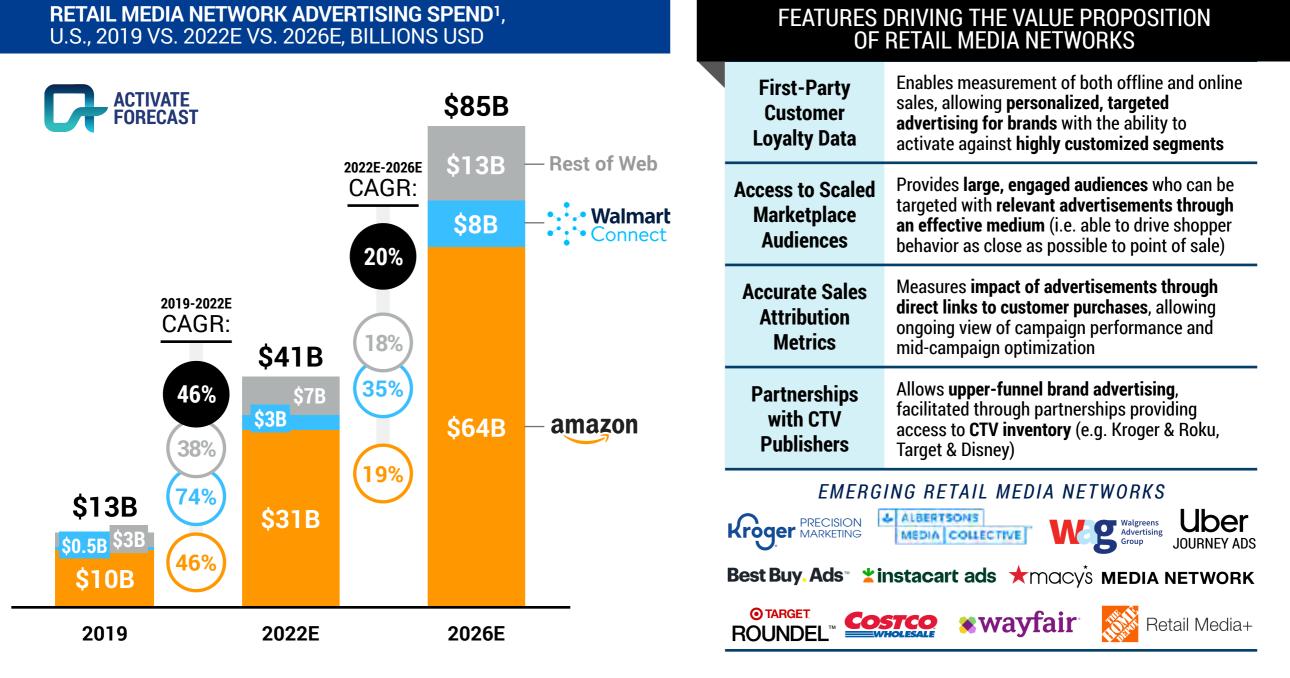




 Consumers were asked to select up to 3 top reasons.
 "Paid shopping program memberships" are defined as paid loyalty program memberships providing members exclusive access to benefits (e.g. Amazon Prime, Walmart+, Uber One).
 Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



## Going forward, retail media networks will be increasingly instrumental in leveraging first-party data to provide retailers with greater personalization for customer experience and consumer targeting





1. Includes digital advertising appearing on websites or apps engaged in retail or commerce, bought through a retailer's media network or demand-side platform. Figures do not sum due to rounding.



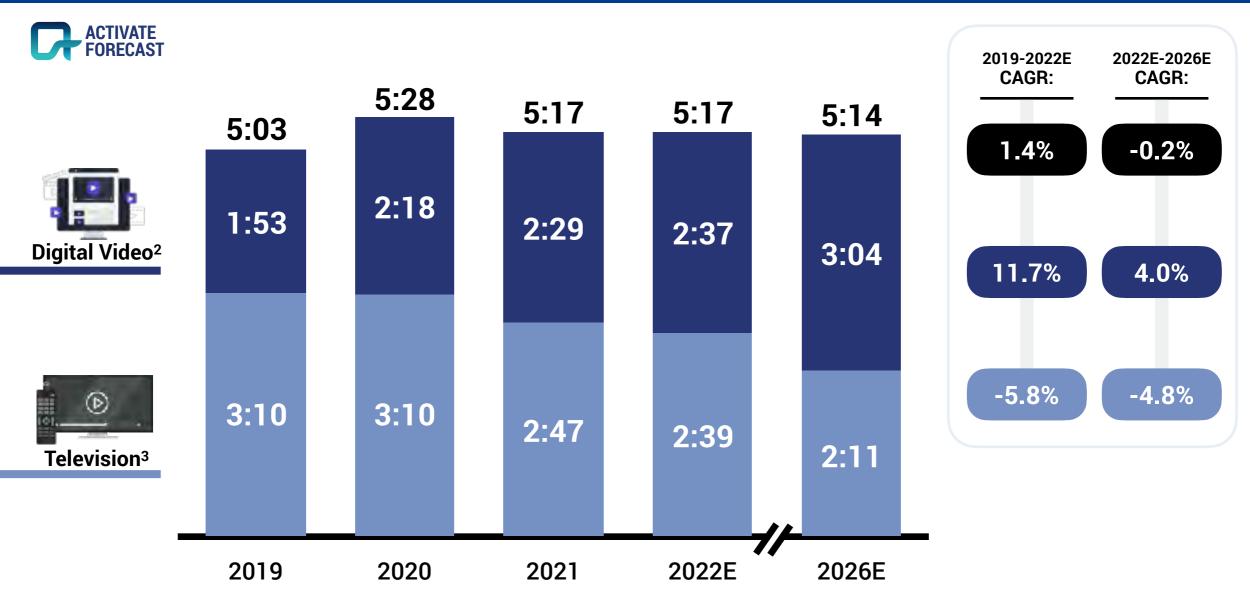
Sources: Activate analysis, Company filings, Company press releases, Company sites, Dunnhumby, eMarketer, Forrester



CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

# Overall time spent with video will remain flat through 2026, though digital video will continue to grow at the expense of traditional television

AVERAGE DAILY VIDEO TIME SPENT PER ADULT AGED 18+ BY TYPE<sup>1</sup>, U.S., 2019-2022E VS. 2026E, HOURS:MINUTES



1. Figures do not sum due to rounding. 2. "Digital video" is defined as video watched on a mobile phone, tablet, desktop/ laptop, or Connected TV. Connected TVs are TV sets that can connect to the internet through built-in internet capabilities (i.e. Smart TVs) or through another device such as a streaming device (e.g. Amazon Fire TV, Apple TV, Google Chromecast, Roku), game console, or Blu-ray player. Does not include social video. 3. "Television" is defined as traditional live and timeshifted (e.g. DVR) television viewing.



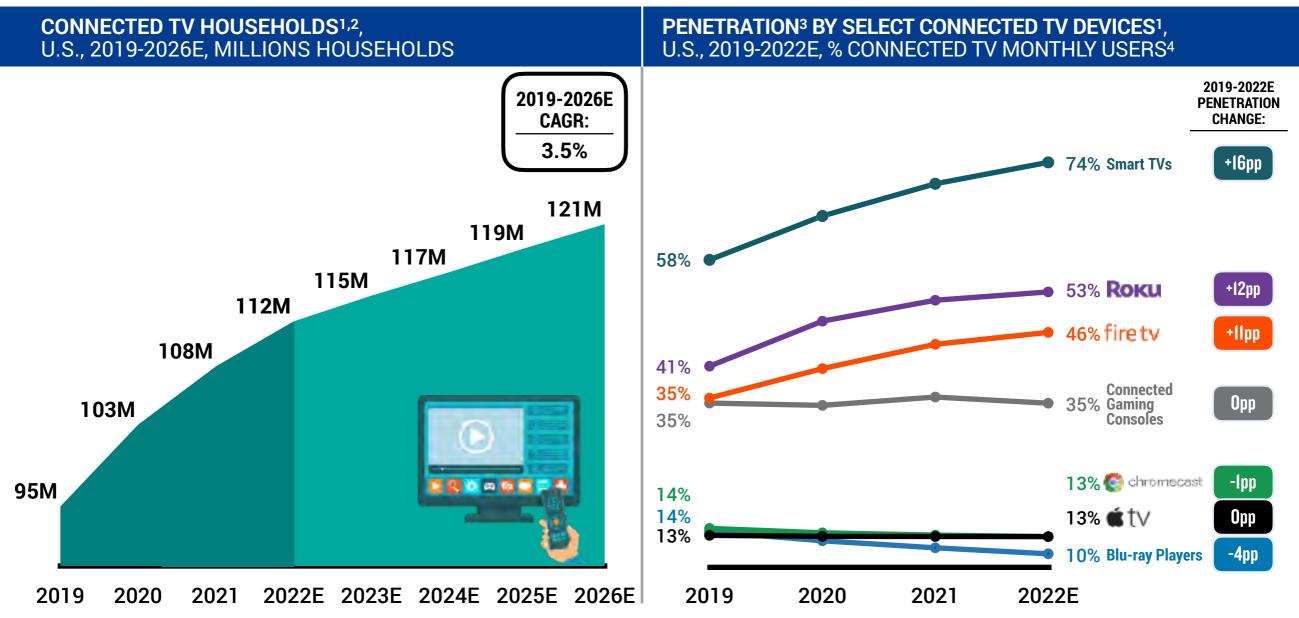


Sources: Activate analysis, eMarketer, GWI, Nielsen, Pew Research Center, U.S. Bureau of Labor Statistics

activate

consulting

### Increasingly, Connected TVs will play a larger role in digital video consumption; nearly all U.S. households will have a Connected TV by 2026



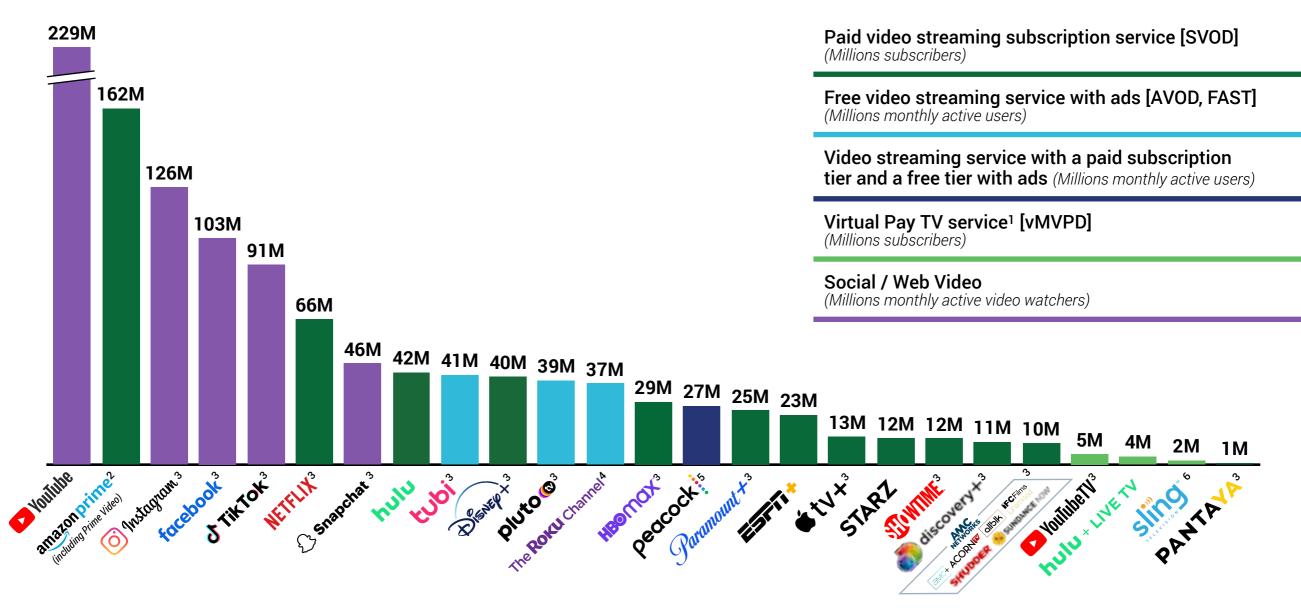
1. "Connected TVs" are defined as TV sets that can connect to the internet through built-in internet capabilities (i.e. Smart TVs) or through another device such as a streaming device (e.g. Amazon Fire TV, Apple TV, Google Chromecast, Roku), gaming console, or Blu-ray player. 2. "Connected TV households" are defined as households for which at least one person of any age uses the internet through a Connected TV at least once per month. 3. "Penetration" is defined as the share of Connected TV monthly users of any age who use the internet through the listed device at least once per month. Listed devices are not mutually exclusive. 4. "Connected TV monthly users" are defined as consumers of any age who use the internet through a Connected TV at least once per month.



Sources: Activate analysis, eMarketer, Leichtman Research Group

# Digital video consumption is taking place across a wide range of platforms

ESTIMATED NUMBER OF SUBSCRIBERS/USERS/WATCHERS BY SELECT VIDEO STREAMING SERVICES, U.S., Q2 2022, MILLIONS SUBSCRIBERS / MONTHLY ACTIVE USERS / MONTHLY ACTIVE VIDEO WATCHERS



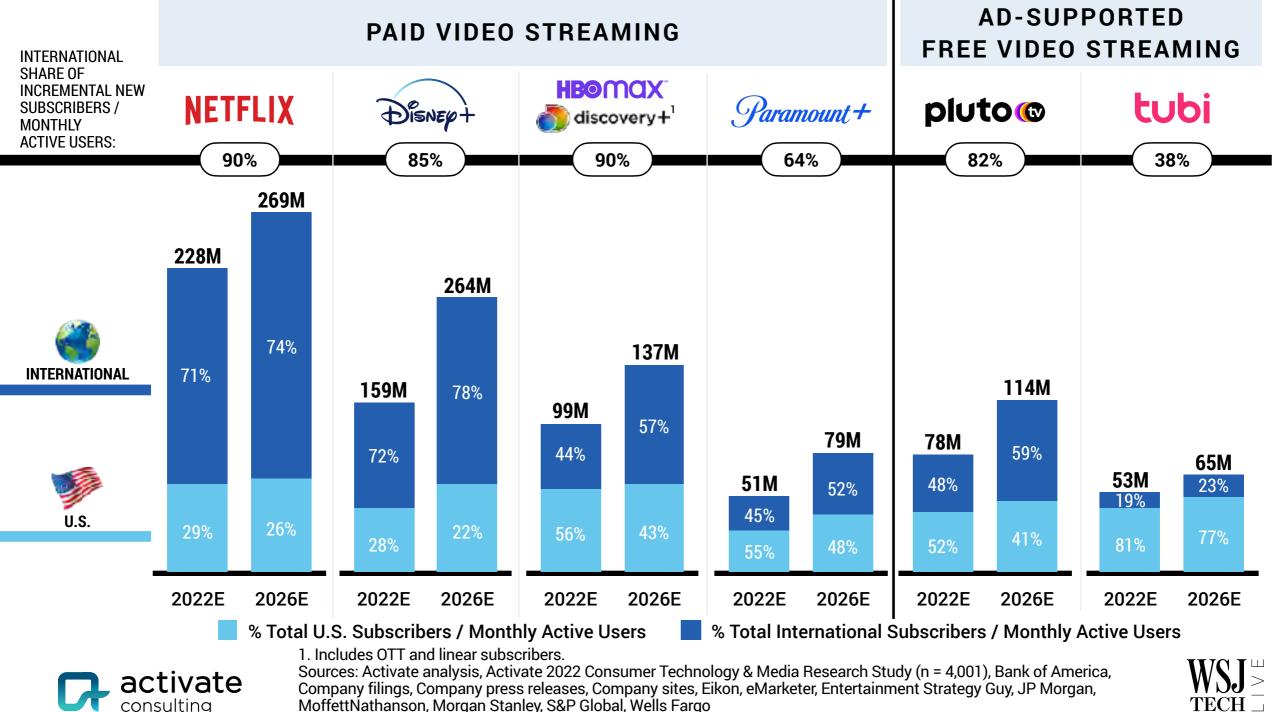


Note: Figures reflect latest publicly disclosed statistics as of Oct. 2022, unless noted otherwise. 1. "Virtual Pay TV service" is defined as a service that delivers TV through the internet without a set-top box. 2. Reflects estimate of total Prime users.
3. Reflects estimate. 4. Reflects estimate of Roku monthly active accounts in North America viewing The Roku Channel.
5. Reflects monthly active accounts as of the end of Q3 2022. Includes 15M paid subscribers. 6. Includes Sling Blue and Orange. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), CNBC, Company filings, Company press releases, Company sites, eMarketer, Entertainment Strategy Guy, MoffettNathanson, Morgan Stanley



## Major streaming platforms will rely on international markets to drive subscriber growth

PAID STREAMING AND AD-SUPPORTED FREE STREAMING SUBSCRIBERS / MONTHLY ACTIVE USERS BY REGION, GLOBAL, 2022E VS. 2026E, MILLIONS SUBSCRIBERS / MONTHLY ACTIVE USERS



MoffettNathanson, Morgan Stanley, S&P Global, Wells Fargo

51

# By 2026, the average paid video streaming subscriber will have 6.3 subscriptions

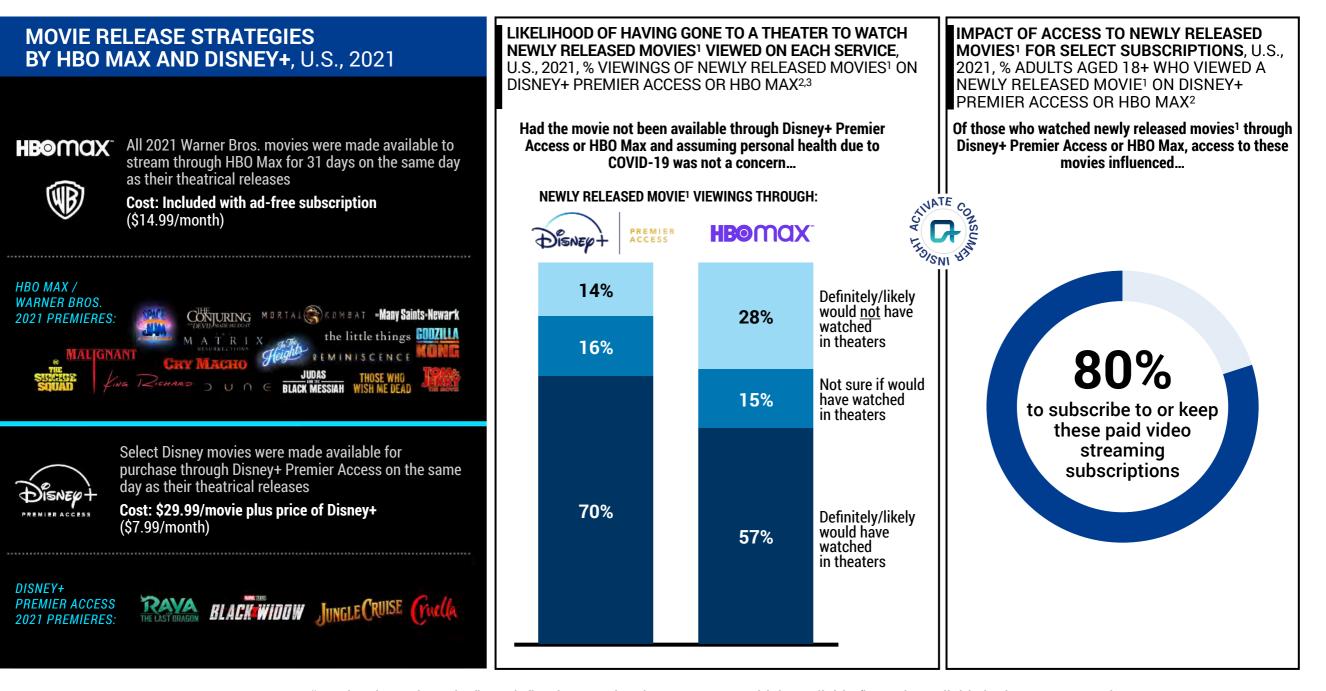
NUMBER OF PAID VIDEO STREAMING SUBSCRIPTIONS OWNED PER PAYING SUBSCRIBER<sup>1</sup>, U.S., 2016-2022, % PAID VIDEO STREAMING SUBSCRIPTION OWNERS AGED 18+ **AVERAGE # PAID VIDEO** (+9%) (+15%) +20% ·+44%` +30% 3.1 STREAMING SUBSCRIPTIONS 1.6 1.8 2.2 **OWNED PER SUBSCRIBER** 13% 3+ Services -21% 32% ACTIVATE FORECAST 50% 57% 2 Services – 31% 65% 67% We forecast that the 32% average paid video 31% streaming subscriber will own 28% 21% 56% 1 Service — 17% 16% subscriptions 47% 37% by 2026 22% 22% 18% 17% 2016 2018 2019 2020 2021 2022 2017

> 1. Figures do not sum to 100% due to rounding. Includes both ad-supported and ad-free paid video streaming subscriptions. Sources: Activate analysis, Activate 2016 Consumer Technology & Media Research Study (n = 4,000), Activate 2017 Consumer Technology & Media Research Study (n = 4,047), Activate 2018 Consumer Technology & Media Research Study (n = 4,000), Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2020 Consumer Technology & Media Research Study (n = 4,003), Activate 2021 Consumer Technology & Media Research Study (n = 4,018), Activate 2021 Consumer Video Research Study (n = 2,014), Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Omdia, PricewaterhouseCoopers, U.S. Department of Labor





## During the pandemic, direct-to-streaming strategies from HBO Max and Disney+ led to subscriber growth and retention



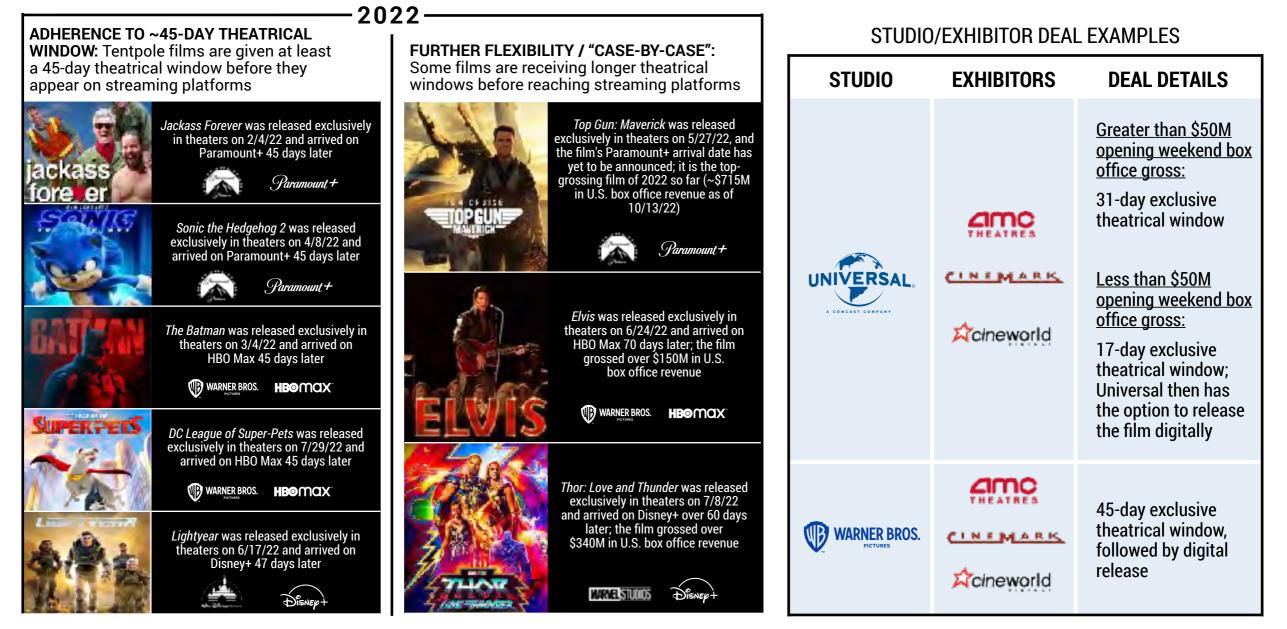


 "Newly released movies" are defined as movies that are not yet widely available (i.e. only available in theaters or on Disney+ Premier Access / HBO Max).
 If multiple newly released movies were viewed on Disney+ or HBO Max, answers for each movie/service were counted separately.
 Viewings by adults aged 18+.
 Sources: Activate analysis, Activate 2021 Consumer Video Research Study (n = 2,014)



# In 2022, major film studios have returned to giving films an exclusive theatrical run but now have greater flexibility over theatrical window length

#### MOVIE RELEASE STRATEGIES BY SELECT MAJOR FILM STUDIOS, U.S., 2022

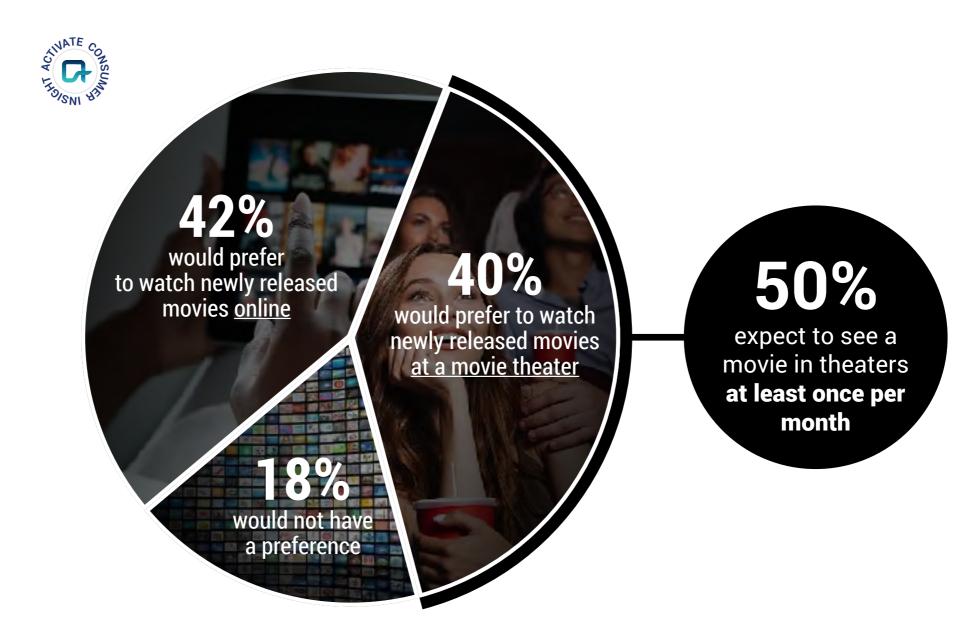






## There is a sizable audience who prefers to watch newly released movies in theaters, validating movie studios' renewed focus on theatrical releases

PREFERENCE FOR WATCHING NEWLY RELEASED MOVIES, U.S., 2022, % ADULTS AGED 18+





# Many top performing films on streaming also drove substantial theatrical revenues, suggesting that a theatrical window does not cannibalize engagement on streaming platforms

TOTAL HOURS WATCHED IN DEBUT WEEK ON STREAMING<sup>1</sup>, U.S., JAN. 2021-SEPT. 2022, MILLIONS HOURS Direct-to-streaming Theatrical-exclusive window RELEASE MODEL: O Domestic theatrical gross Many of the top performers on streaming also drove revenues through theatrical releases: \$411M \$96M \$164M \$118M I\$162N 224M \$148N \$73M 30.7N 28.4M 26.2M 25.9M 25.0M 24.0M 24.0M 23.8M 22.9M 22.7M 21.8M 21.1M 20.3M 19.9N 17.9M 16.9M 15.5M 10.2M 9.9M 5.8M TURNING RED RED NOTICE LUCA THOR: LOVE THE GRAY MAN DR. STRANGE 2 ENCANTO THE ADAM PROJECT LIGHTYEAR DON'T LOOK UP ETERNALS SING 2 HUSTLE THE HARDER THEY FALL SHANG-CHI **IINCHARTERED** PINOCCHIO MORBIUS ETF ETE DISNE DISNE Dis DISNE DISNE Disne DISNE

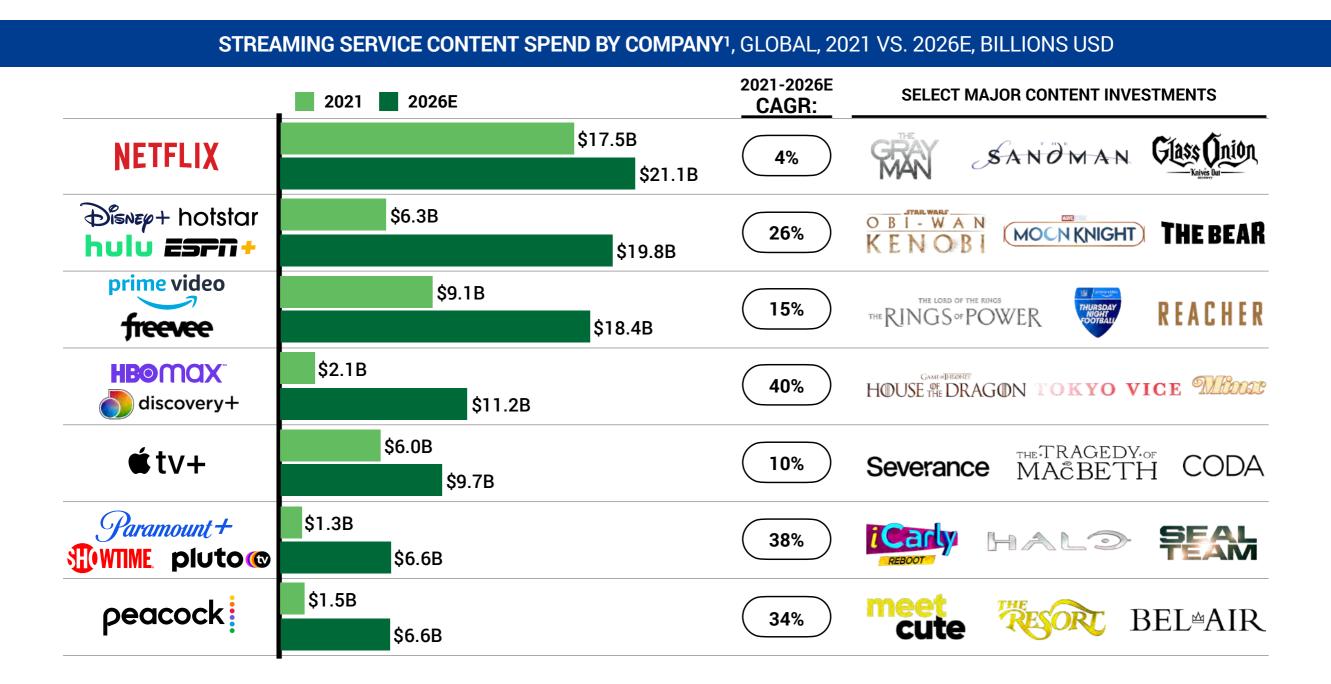


1. Based on viewership during debut week on paid streaming services (as determined by Nielsen Streaming Content Ratings). SVOD services measured include Netflix, Disney+, Amazon Prime Video, HBO Max, and Hulu. Reflects films streamed by persons aged 2+. Excludes movies released via Disney+ Premier Access.



Sources: Activate analysis, Box Office Mojo, Entertainment Strategy Guy, Nielsen Streaming Content Ratings

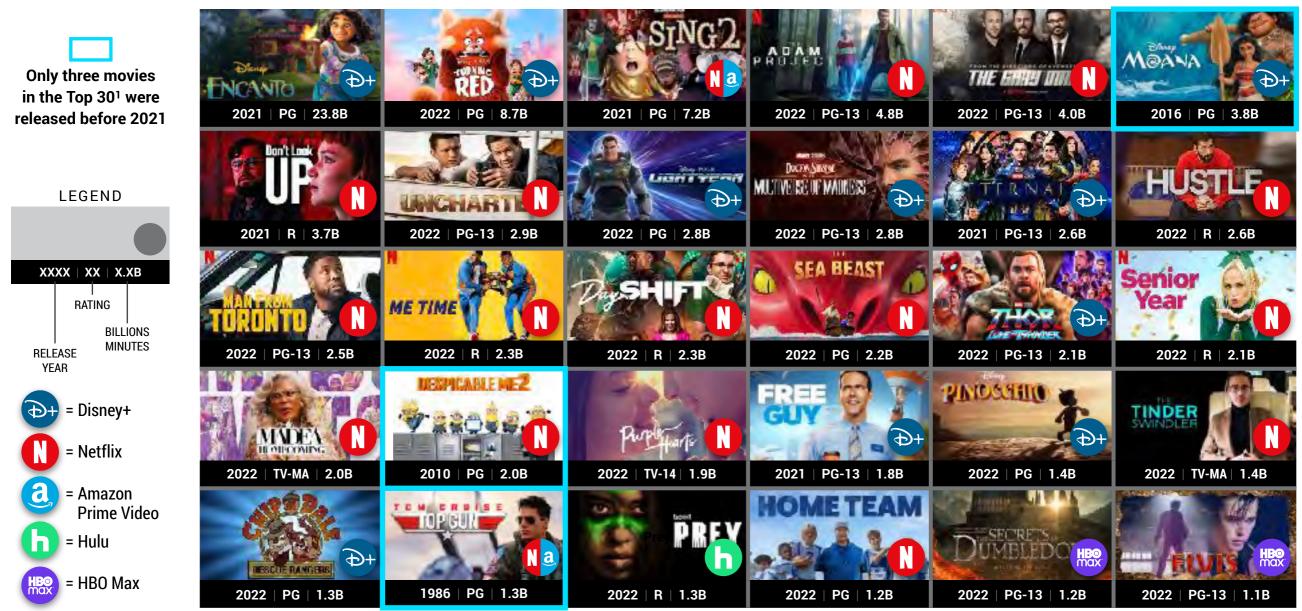
# Streaming content spend on original series and movies is growing to drive increased consumption





# Movie consumption on streaming is driven by new releases – of the top 30 movies streamed in 2022 so far, only three films were released before 2021

TOP 30 MOST STREAMED FILMS ON PAID VIDEO STREAMING SUBSCRIPTION SERVICES<sup>1</sup>, U.S., DEC. 2021-SEPT. 2022<sup>2</sup>, BILLIONS MINUTES STREAMED



 Based on aggregate viewership of weekly top 10 most viewed films across select paid video streaming subscription services (determined by Nielsen Streaming Content Ratings). Services measured include Amazon Prime Video, Disney+, HBO Max, Hulu, and Netflix. Includes films streamed by persons aged 2+.
 Period spanning Dec. 27, 2021 to Sept. 18, 2022. Sources: Activate analysis. Nielsen Streaming Content Ratings



activate

consulting

# Original and acquired series are critical to drive viewing and engagement



consulting

VIDEO

Sources: Activate analysis, Nielsen Streaming Content Ratings

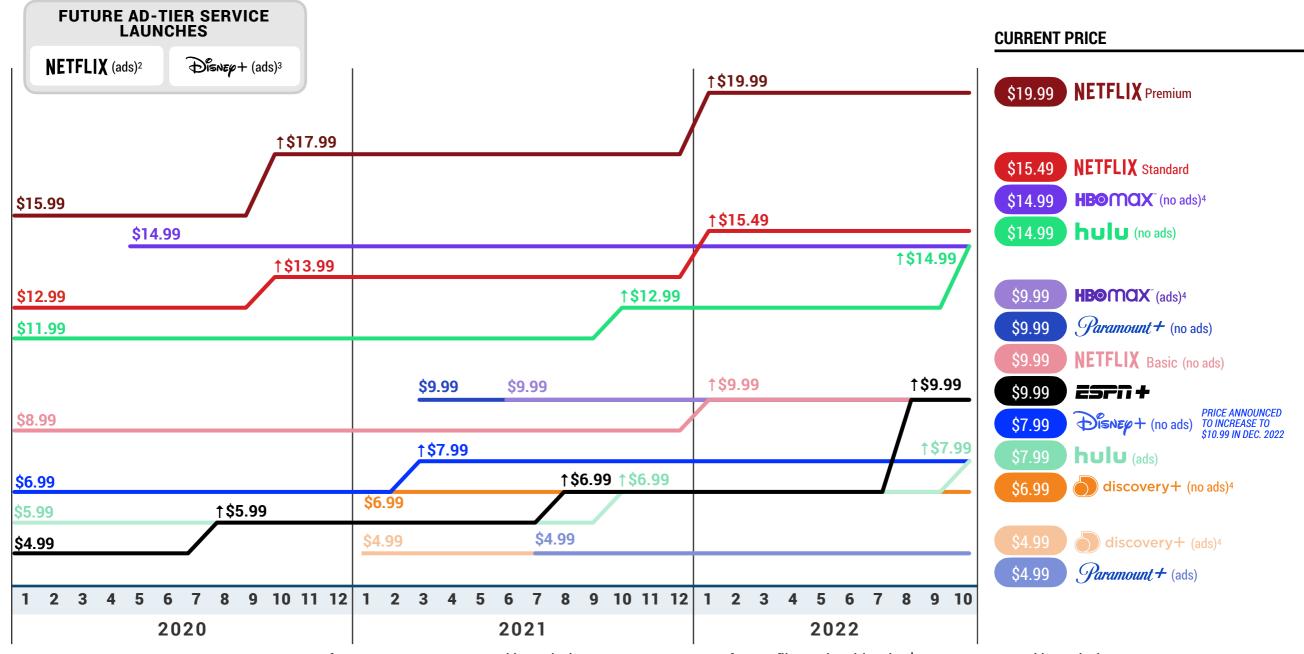
59

TECH

ACTIVATE DATA PARTNER

# As services have become more established and increased in scale, they have raised prices to drive monetization

MONTHLY STANDARD SUBSCRIPTION PRICES OF SELECT PAID VIDEO STREAMING SERVICES, U.S., JAN. 2020-OCT. 2022<sup>1</sup>, USD

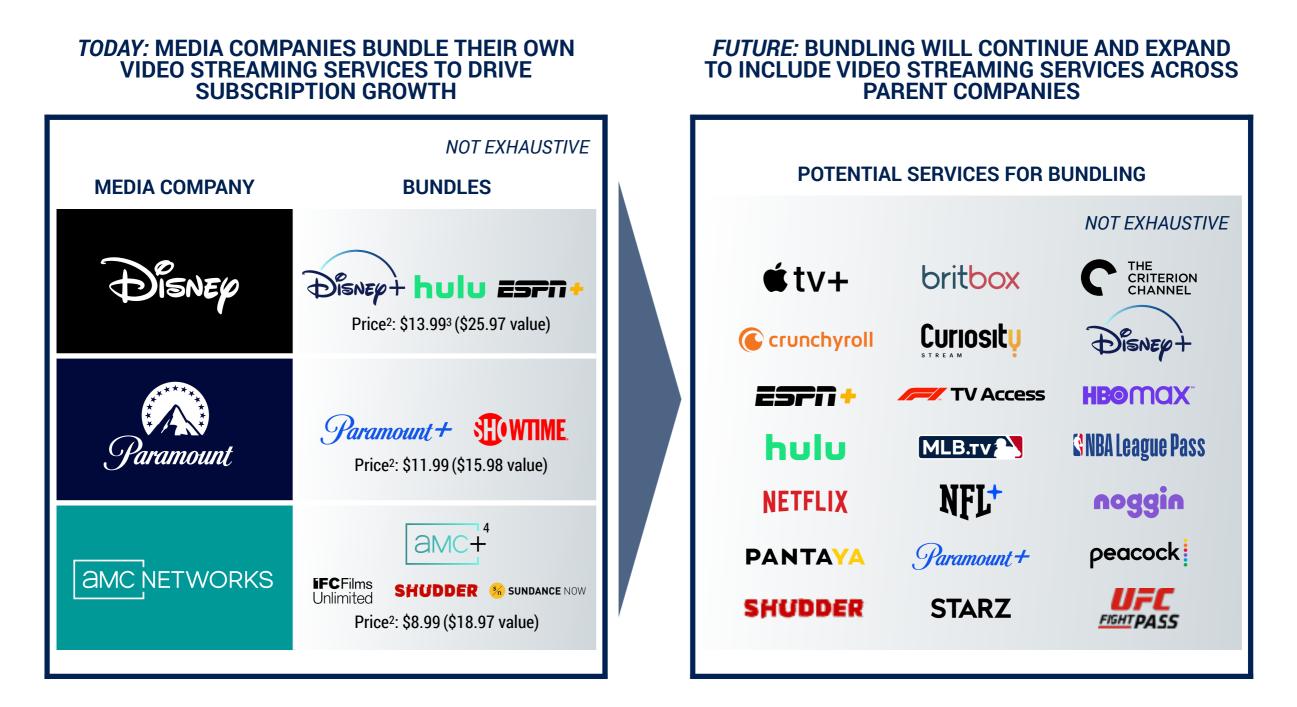




1. As of Oct. 1, 2022. 2. Reported launch date: Nov. 3, 2022. Cost for Netflix Basic with ads: \$6.99. 3. Reported launch date: Dec. 8, 2022. Cost for Disney+ with ads: \$7.99. 4. By summer 2023, HBO Max and Discovery+ expected to merge into a new streaming service; name, exact launch date, and subscription price have not been announced. Sources: Activate analysis, Company press releases, Company sites



As individual streaming service prices increase, consumers will increasingly turn to bundles offering higher value





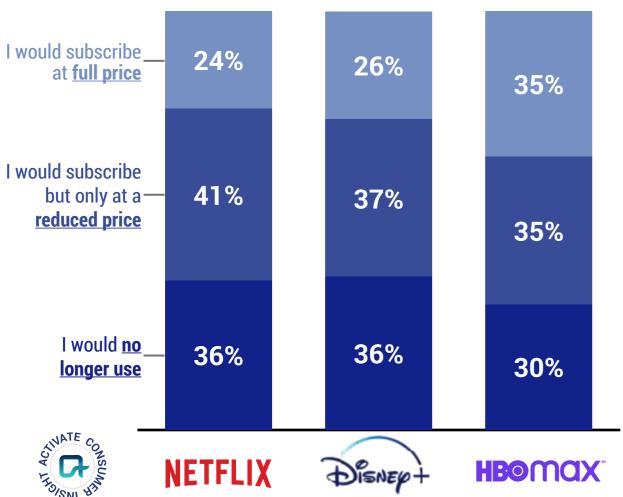
Not exhaustive.
 Prices reflect the ad-supported monthly service tiers when applicable. Prices as of Oct. 23, 2022.
 Price announced to increase to \$14.99 on Dec. 8, 2022.
 AMC+ also includes additional content from AMC, BBC America, IFC, and Sundance TV.
 Sources: Activate analysis, Company press releases, Company sites



# Streaming players have also signaled that they will crack down on password sharing, which could convert non-paying borrowers to paying subscribers

EXPECTED RESPONSE TO PASSWORD-SHARING CRACKDOWN ON PAID STREAMING SUBSCRIPTION BORROWER BEHAVIOR<sup>1,2</sup>, U.S., 2022, % PAID STREAMING SUBSCRIPTION BORROWERS<sup>1</sup>

IF I WERE NO LONGER ABLE TO USE/ACCESS THE FOLLOWING SERVICES WITHOUT PAYING FOR MY OWN SUBSCRIPTION...



#### STREAMING PLAYERS ARE TAKING MEASURES TO MINIMIZE PASSWORD SHARING

### NETFLIX

### Netflix unveils "add a home" feature to curb password sharing | July 19, 2022 | Fierce Video

"Starting next month, Netflix subscribers in select Latin American countries will be able to purchase up to a certain number of additional homes, depending on the subscription tier."

## Disnep+

#### **Disney+ may be next to crack down on password sharing** | May 5, 2022 | Protocol

"Disney recently sent out a questionnaire to subscribers in Spain, asking them why they are sharing their Disney+ passwords with people outside of their own household."

#### **HBO**MAX<sup>®</sup>

### AT&T: HBO Max has built-in features to mitigate

password sharing | April 21, 2022 | Fierce Video

"AT&T incorporated features into HBO Max to crack down on password sharing and actions considered as 'rampant abuse' of the streaming service."



1. "Paid streaming subscription borrowers" are defined as adults aged 18+ who use a subscription paid for by someone outside of the household. 2. Figures do not sum to 100% due to rounding. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Fierce Video, Protocol



### To capture audience time, ad-supported free streaming services have been investing in original programming and deepening their library of content

USE OF FREE VIDEO STREAMING SERVICES WITH ADS<sup>1</sup> BY PAID VIDEO STREAMING SERVICE SUBSCRIBERS, U.S., 2022, % PAID VIDEO WATCHERS<sup>2</sup> **CONTENT TYPES FREQUENTLY<sup>3</sup> WATCHED ON SELECT AD-SUPPORTED FREE STREAMING SERVICES**<sup>4</sup>, U.S., 2022, % AD-SUPPORTED FREE STREAMING USERS OF SELECT SERVICES<sup>5</sup>

Choice winner in the Midnight Madness Award category

Older episodes from TV 57% shows still running **Episodes from TV shows** 61% STINATE CO no longer running ITHSISNI Movies that first 59% 50% premiered 50% in last 5 years of paid video of paid video streaming service streaming service Movies that first 65% subscribers do not use subscribers <u>use</u> free premiered over 5 years ago video streaming free video streaming services with ads services with ads EXAMPLES OF AD-SUPPORTED FREE STREAMING SERVICES INVESTING IN ORIGINAL CONTENT The **Roku** Channel tubi Weird: The Al Yankovic Story | Released Sept. 8, 2022 SEREAMINE ALL DOEDEFR A music biopic parody of Weird Al Yankovic, starring Tubi is streaming 27,000 hours of **Daniel Radcliffe** Halloween-related content throughout October 2022, including - A 2022 Toronto International Film Festival's People's

1. YouTube and Twitch excluded due to their focus on user-generated video. 2. "Paid video watchers" are defined as adults aged 18+ who use at least one paid video streaming subscription service at least once per month. 3. "Frequently" is defined as a 4 or 5 on a scale of 1-5, where 5 represents "I frequently watch this type of content on this service" and 1 represents "I never watch this type of content on this service." 4. Includes Pluto TV, Tubi, and XUMO. 5. "Ad-supported free streaming users" are defined as adults aged 18+ who use either Pluto TV, Tubi, or XUMO to watch video.

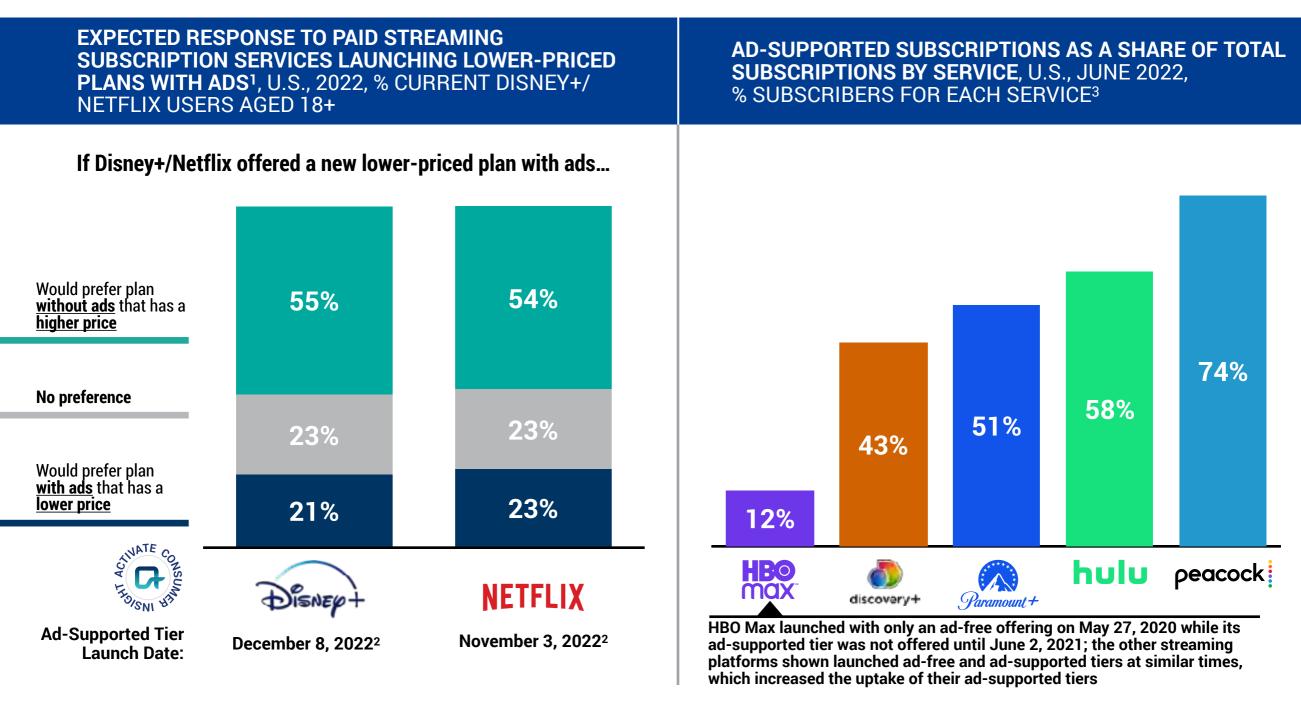
6 brand-new Tubi Originals



Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company press releases, Company sites



# Paid video streaming services are launching ad-supported tiers to better align with consumer preferences



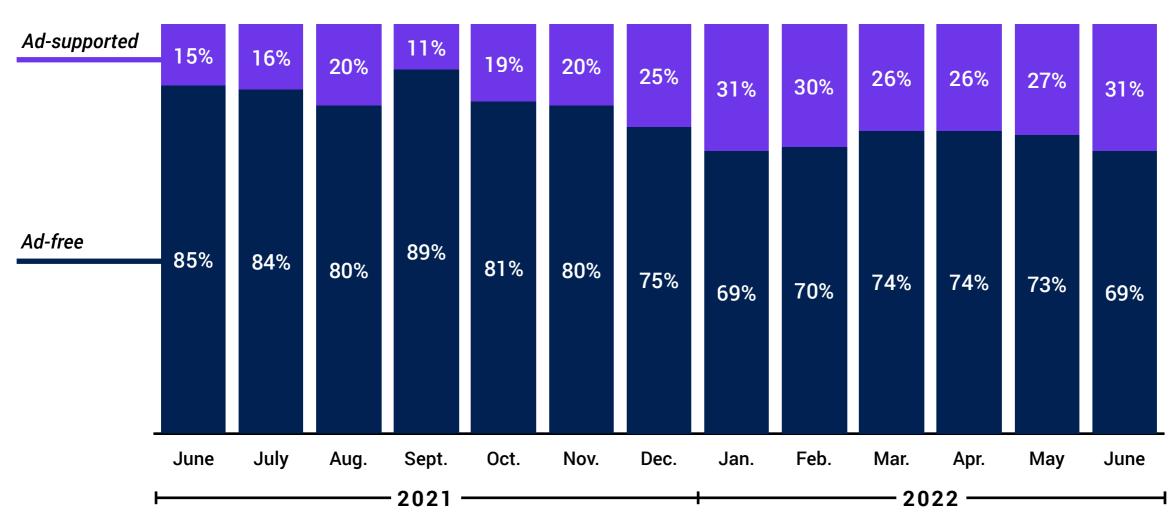


 Figures do not sum to 100% due to rounding. 2. Reported launch date. 3. Does not include sign-ups via Pay TV / Telco distribution or select bundles.
 Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Antenna, Company sites



# HBO Max's experience demonstrates that adding an ad-supported tier can be an effective way to drive customer acquisition

HBO MAX GROSS SUBSCRIBER ADDITIONS<sup>1</sup> BY TIER, U.S., JUNE 2021-JUNE 2022, % GROSS SUBSCRIBER ADDITIONS<sup>1</sup>



## **HBOMQX**<sup>®</sup>

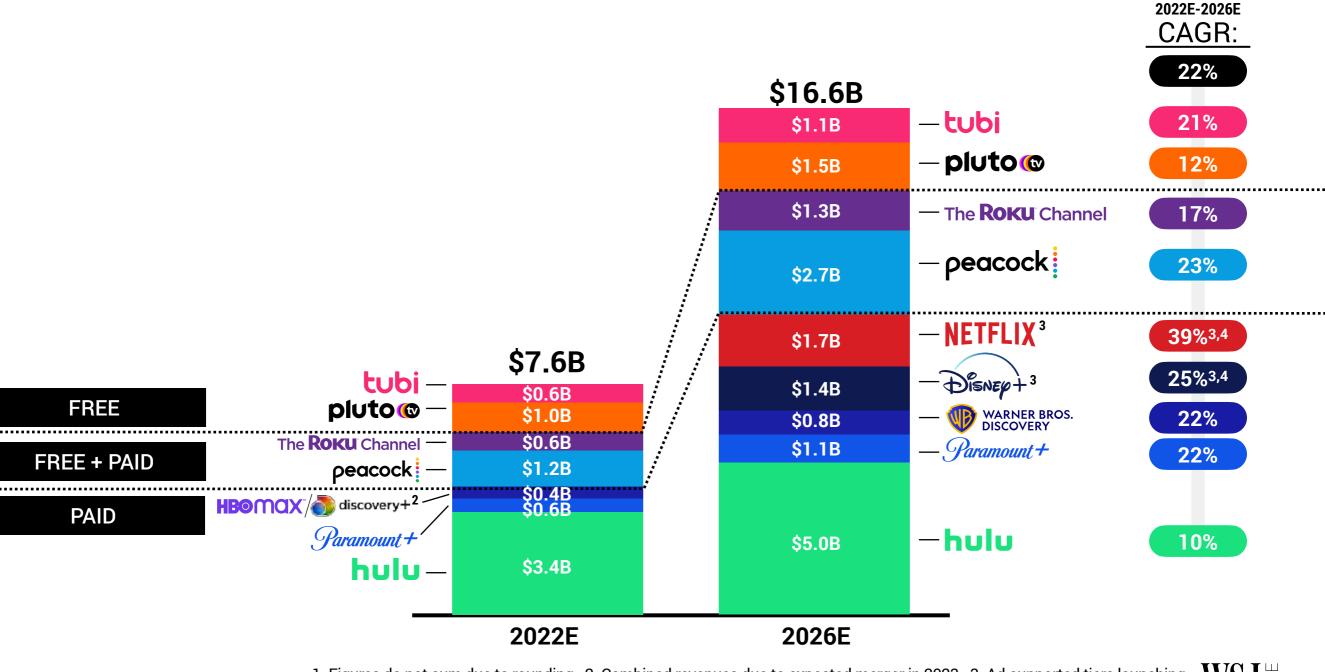


 "Gross subscriber additions" are defined as total new subscribers in each month, including both newly signed up paid users and users who converted from a free trial. Sources: Activate analysis, Antenna



# Domestic advertising revenues for the major streaming services will more than double to \$16B between 2022 and 2026

ADVERTISING REVENUES FOR SELECT AD-SUPPORTED SERVICES<sup>1</sup>, U.S., 2022E VS. 2026E, BILLIONS USD

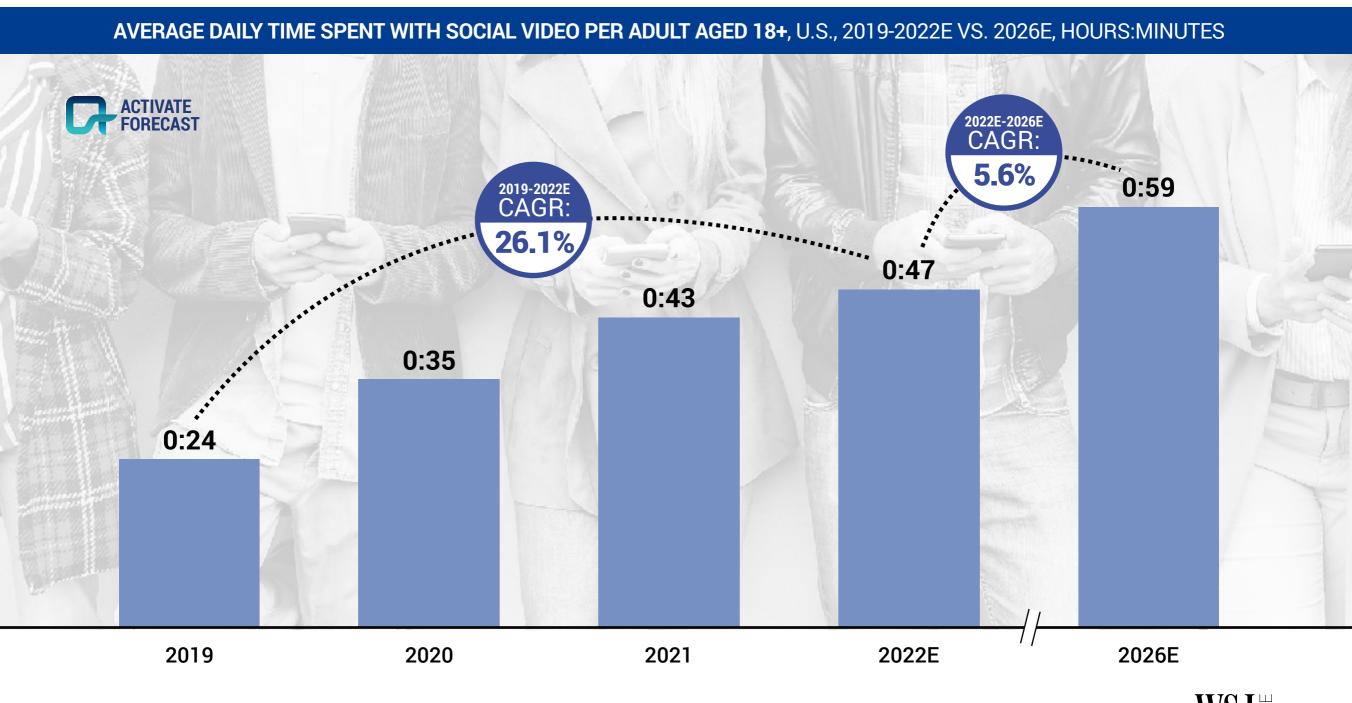




1. Figures do not sum due to rounding. 2. Combined revenues due to expected merger in 2023. 3. Ad-supported tiers launching in Q4 2022. 4. Indicates 2023E-2026E CAGR. Sources: Activate analysis, MoffettNathanson, Morgan Stanley, S&P Global, Standard Media Index TECH = TECH



# Consumers will grow their consumption of social video, reaching almost an hour per day by 2026



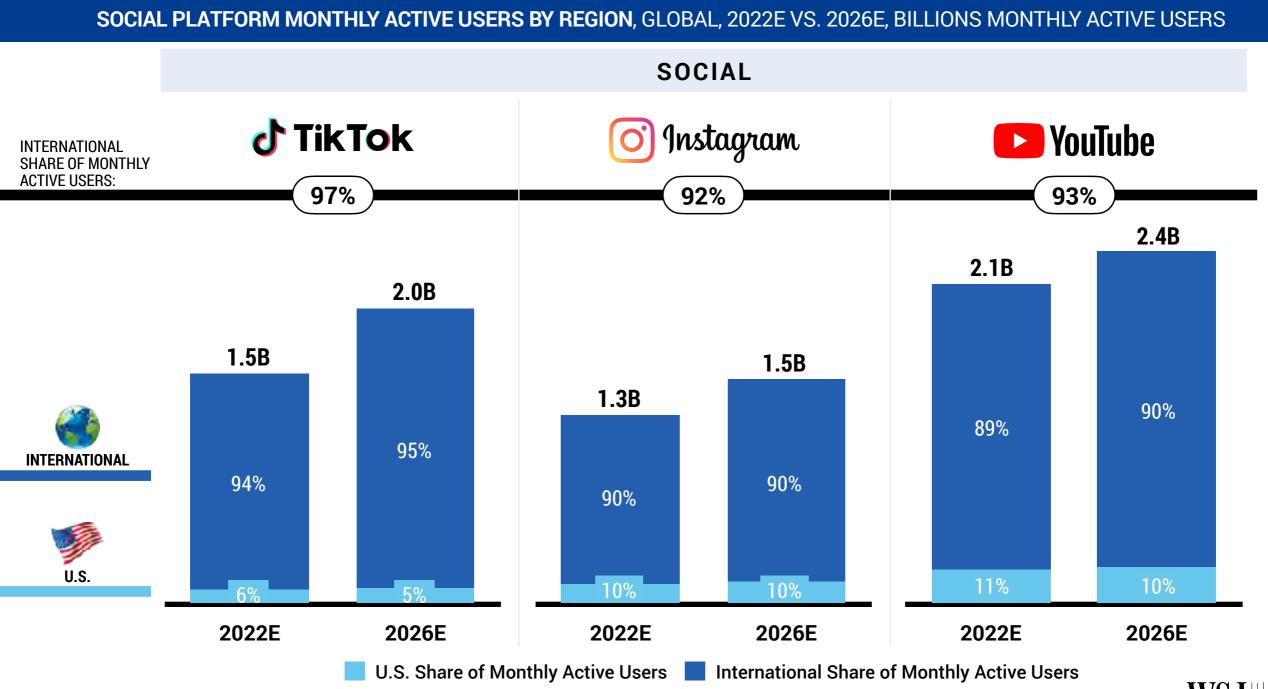


67

activate

consulting

## Social platforms will continue to grow around the world

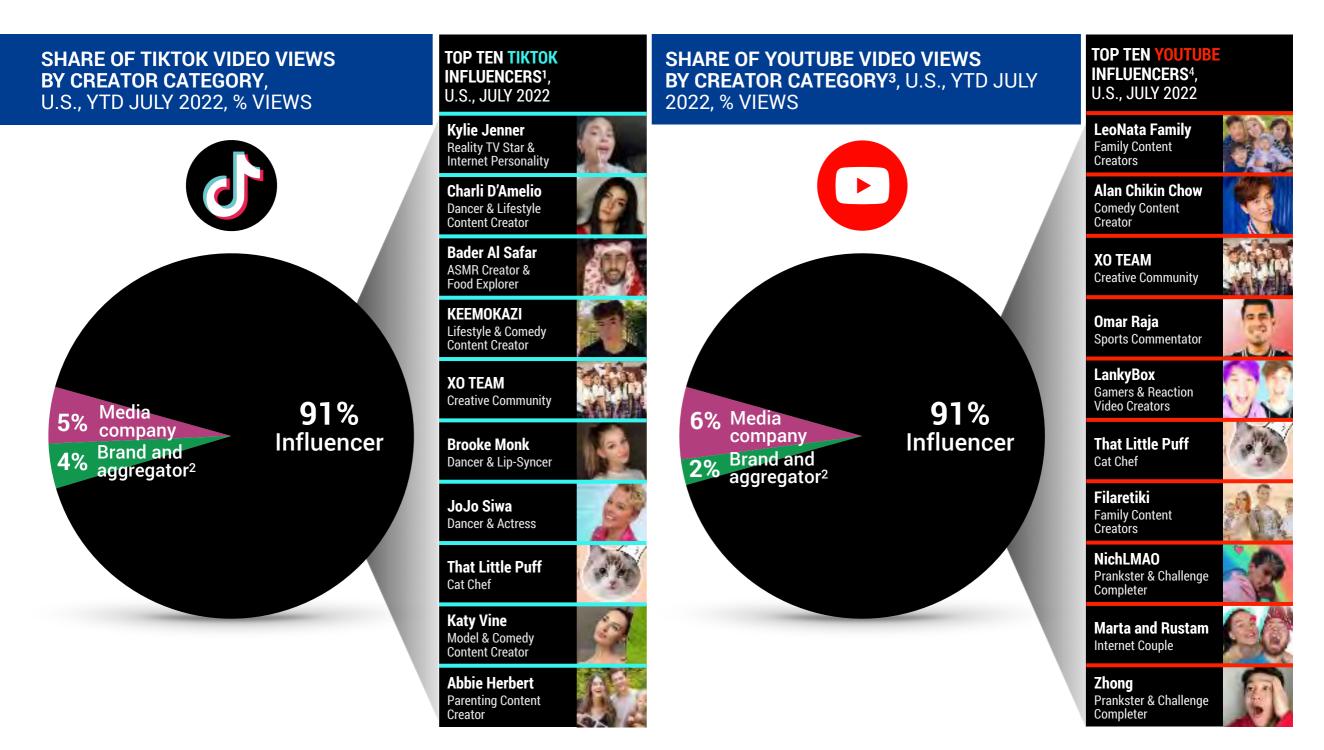


Company press releases, Company sites, eMarketer



TECH 68

## Social video engagement is driven by influencers (1/2)





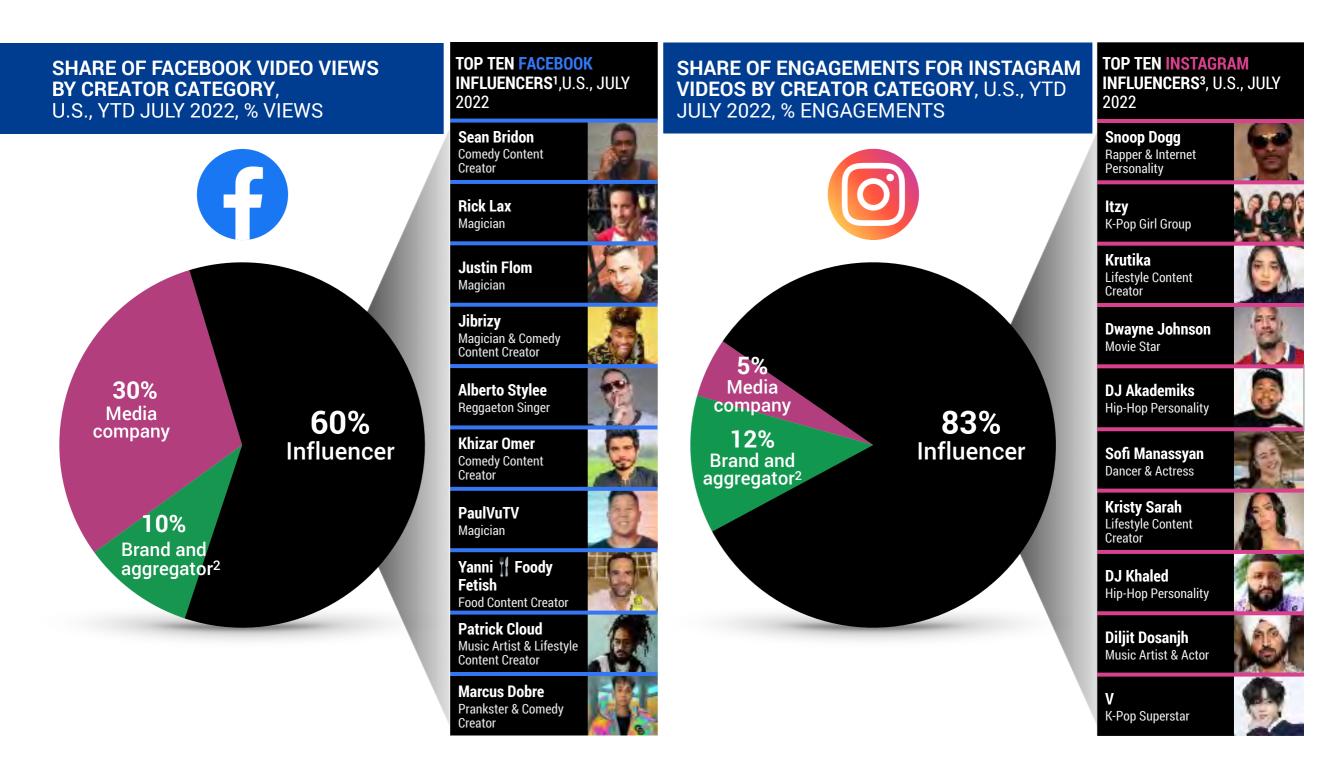
Consulting

 Rank based on platform viewing metrics.
 "Brands" are defined as organizations that sell primarily nonmedia goods or services, and "aggregators" are defined as unverified creators who mainly repost content.
 Figures do not sum to 100% due to rounding.
 Rank based on total 30-second views.
 Sources: Activate analysis, Tubular Labs

activate

consulting

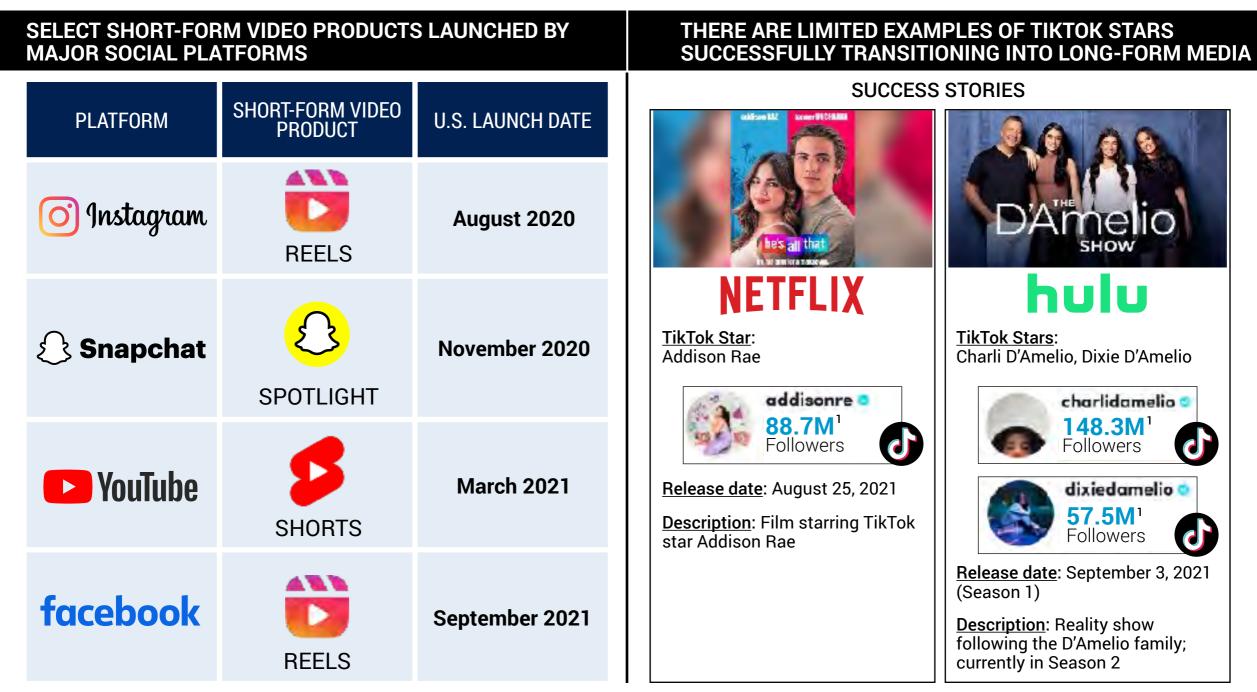
## Social video engagement is driven by influencers (2/2)





1. Rank based on total 30-second views in July 2022. 2. "Brands" are defined as organizations that sell primarily non-media goods or services, and "aggregators" are defined as unverified creators who mainly repost content. 3. Rank based on total engagements in July 2022. Sources: Activate analysis, Tubular Labs

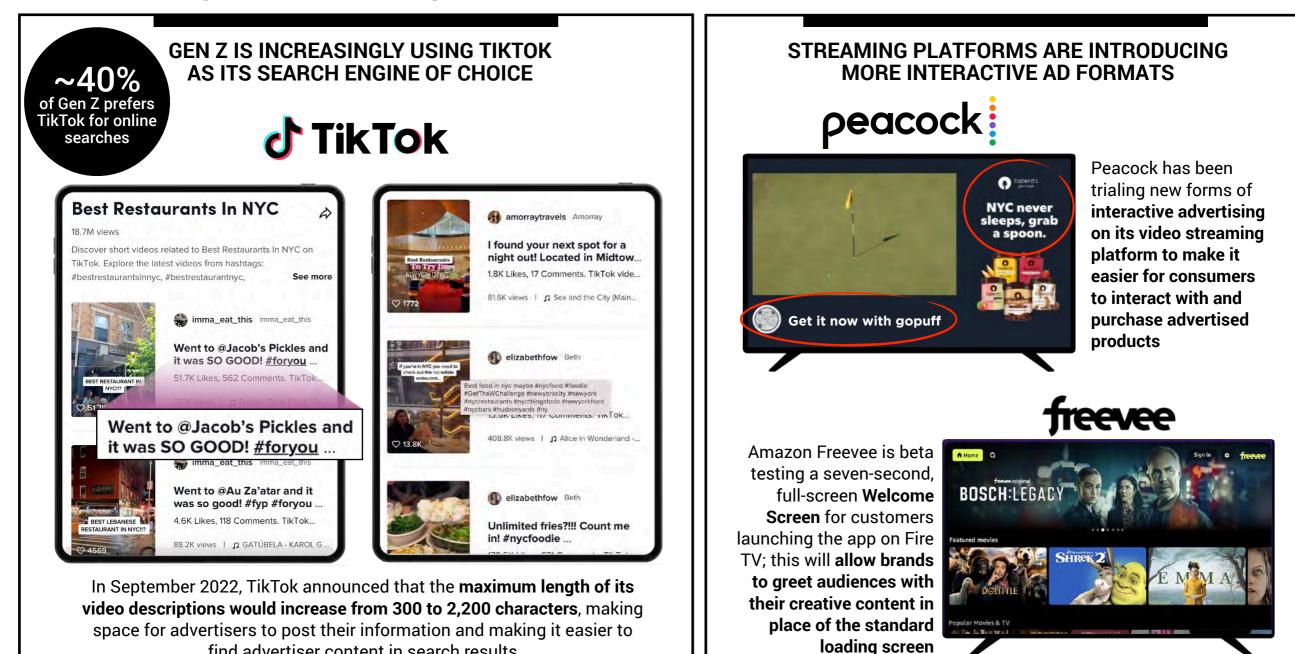
TikTok's rise has inspired other social platforms to build short-form video products and provides a potential launch pad for new talent to enter traditional long-form entertainment, though few have yet to successfully make the leap







# Video consumption is driving innovation in advertising: TikTok is becoming a space for search-based ads, and streaming platforms have begun launching interactive ads

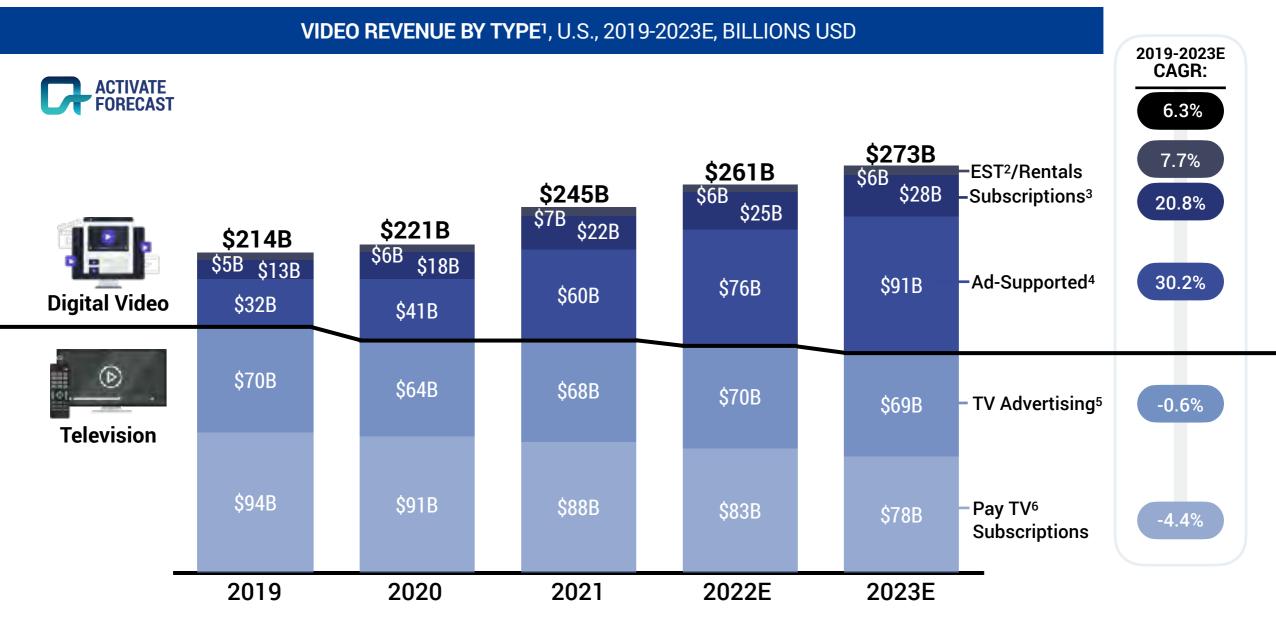




find advertiser content in search results



# Despite the decline in the Pay TV universe and the growth in streaming, Pay TV still commands a significant share of value in the video ecosystem

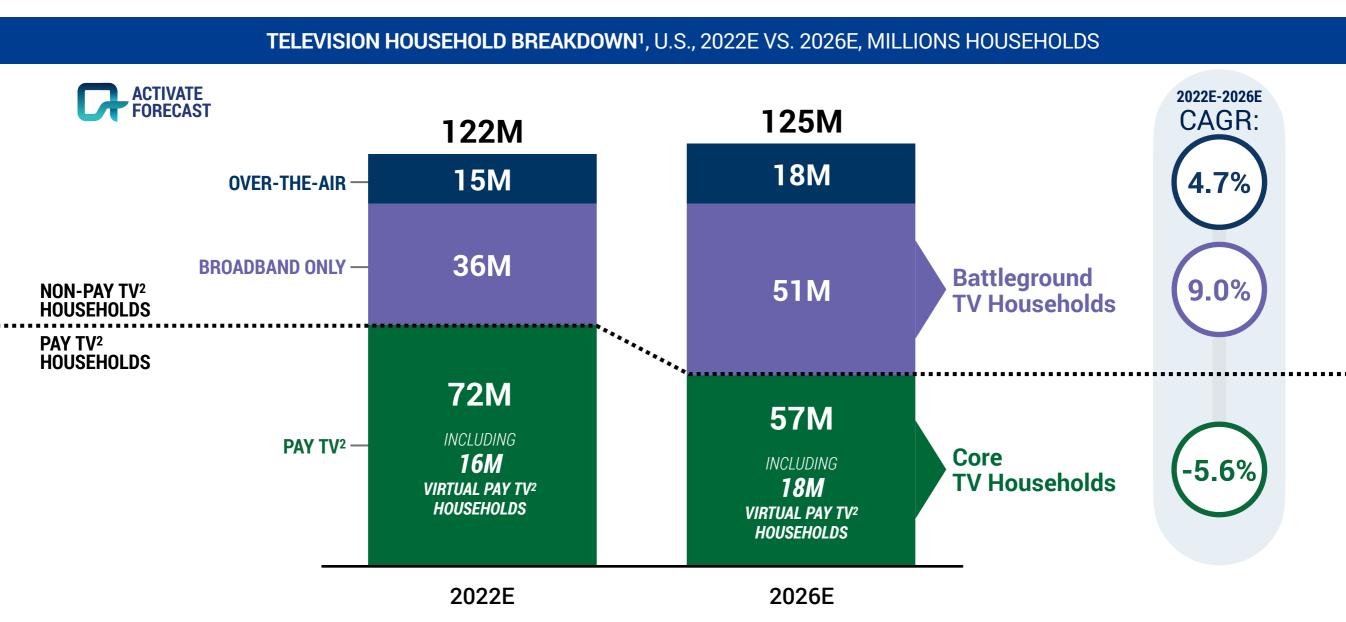


1. Figures do not sum due to rounding. 2. "EST" stands for electronic sell-through; includes spend on online video on-demand transactions (e.g. purchases and rentals). 3. Includes spend on paid video streaming subscriptions. 4. Includes in-stream video advertising (e.g. pre-roll, mid-roll, post-roll) on digital video content, including on social networks and out-stream video advertising (e.g. native, in-feed, in-article, in-banner, interstitial). 5. Includes advertising on broadcast TV and Pay TV. 6. "Pay TV" includes traditional Pay TV (i.e. TV delivered through a set-top box) and virtual Pay TV (i.e. TV delivered through the internet without a set-top box).



Sources: Activate analysis, BMO Capital Markets, eMarketer, MoffettNathanson, Omdia, PricewaterhouseCoopers, Wells Fargo

# We forecast that "battleground TV households" will continue to grow as Pay TV households decline through 2026



1. Figures do not sum due to rounding. 2. "Pay TV" is defined as traditional Pay TV (i.e. TV delivered through a set-top box) and virtual Pay TV (i.e. TV delivered through the internet without a set-top box).

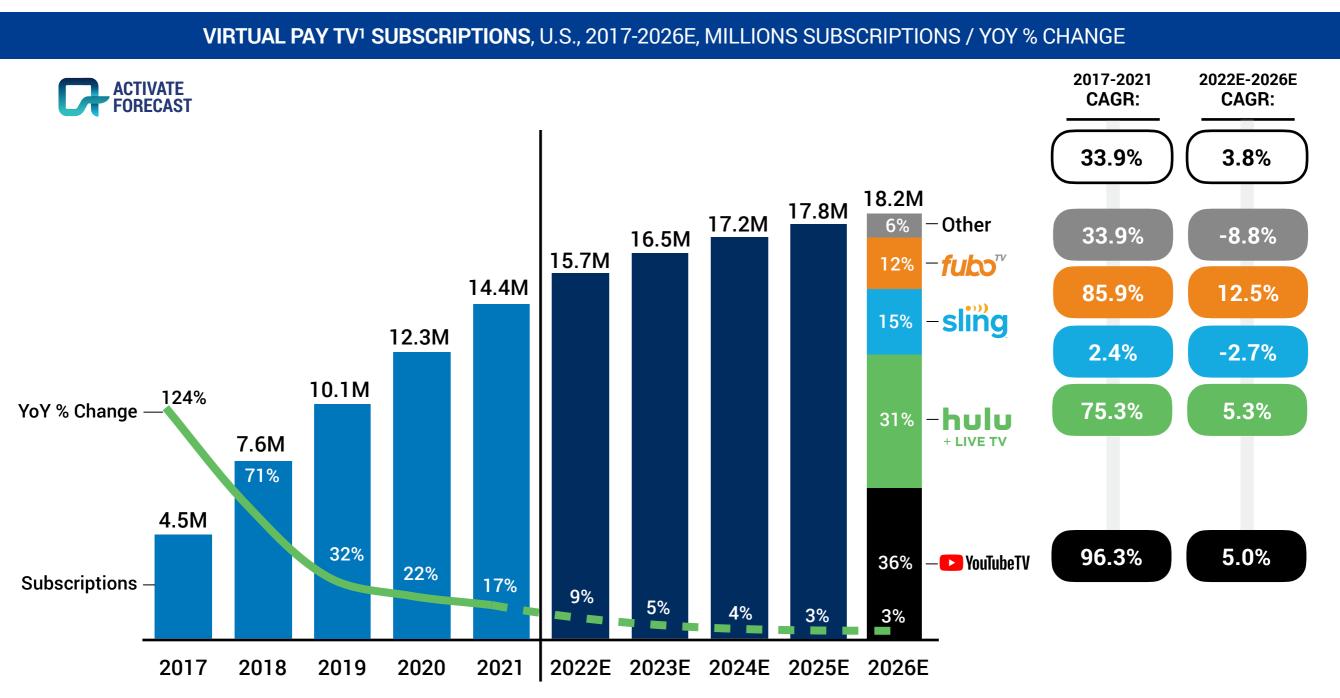
Sources: Activate analysis, Activate 2016 Consumer Technology & Media Research Study (n = 4,000), Activate 2017 Consumer Technology & Media Research Study (n = 4,047), Activate 2018 Consumer Technology & Media Research Study (n = 4,000), Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2020 Consumer Technology & Media Research Study (n = 4,003), Activate 2021 Consumer Technology & Media Research Study (n = 4,018), Activate 2021 Consumer Video Research Study (n = 2,014), Activate 2022 Consumer Technology & Media Research Study (n = 4,001), eMarketer, MoffettNathanson, Nielsen, S&P Global, U.S. Census Bureau, Wells Fargo

 $\begin{array}{ccc} \text{er} & WSJ \stackrel{\scriptstyle \sqcup}{\geq} \\ & \text{TECH} \stackrel{\scriptstyle \sqcup}{\rightharpoondown} & \mathbf{74} \end{array}$ 

activate

consulting

# After growing at over 30% per year, Virtual Pay TV growth will slow through 2026

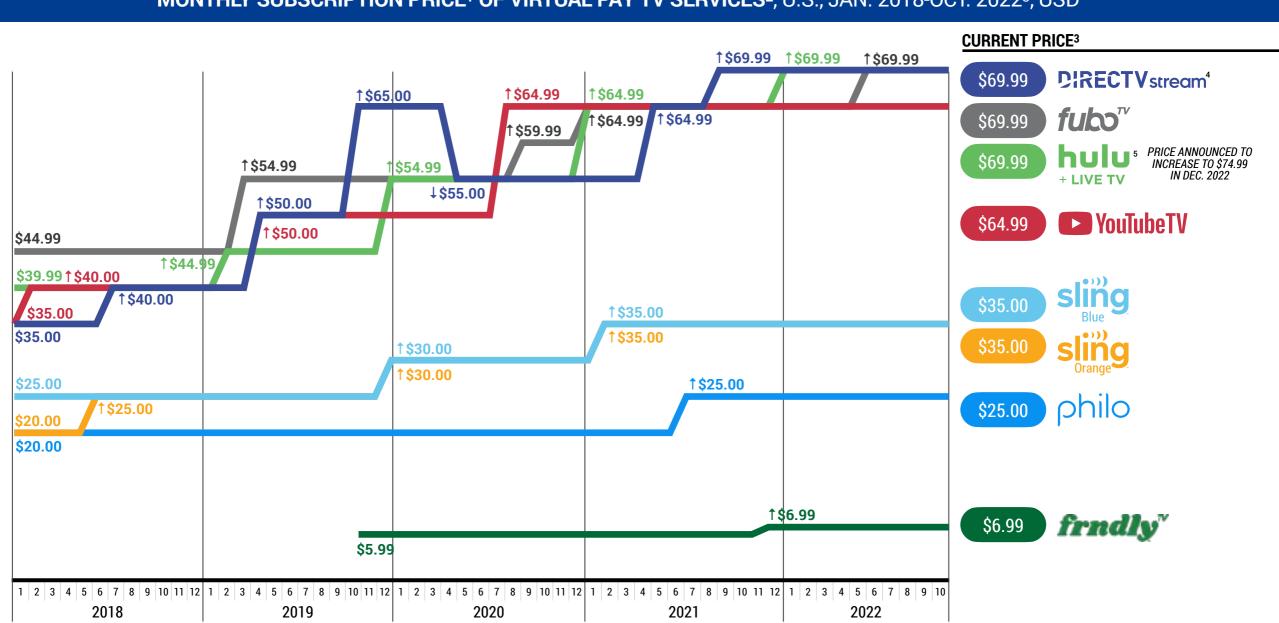




1. "Virtual Pay TV services" are defined as services that deliver TV through the internet without a set-top box. Sources: Activate analysis, eMarketer, MoffettNathanson, Nielsen, S&P Global, Wells Fargo



# Virtual Pay TV prices will continue to increase, resulting in lower growth in the adoption of these services



MONTHLY SUBSCRIPTION PRICE<sup>1</sup> OF VIRTUAL PAY TV SERVICES<sup>2</sup>, U.S., JAN. 2018-OCT. 2022<sup>3</sup>, USD



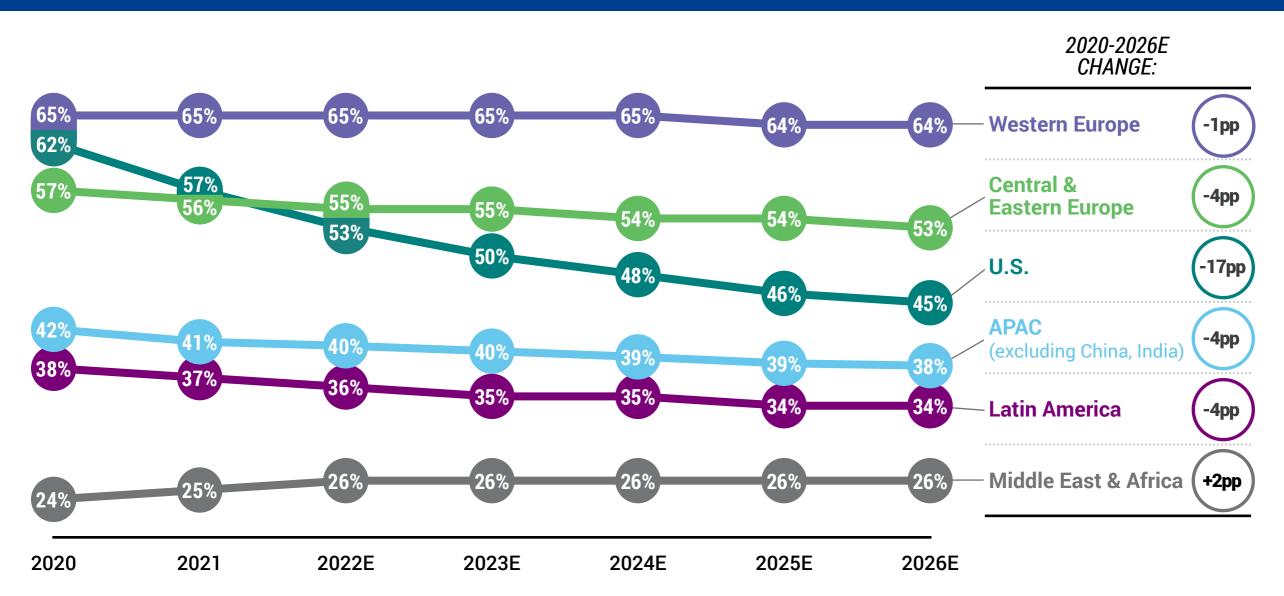
1. Price reflects each service's base package. 2. "Virtual Pay TV services" are defined as services that deliver TV through the internet without a set-top box. 3. Pricing information as of Oct. 10, 2022. 4. Includes prices from previously rebranded services (i.e. DirecTV Now, AT&T TV Now, and AT&T TV). 5. As of Dec. 21, 2021, Hulu + Live TV subscriptions include Disney+ and ESPN+. TECH \_\_ Sources: Activate analysis, Company press releases, Company sites, S&P Global

76

>

# We forecast that Pay TV will mostly decline and do so at a much slower pace internationally than in the U.S.

PAY TV<sup>1</sup> PENETRATION BY REGION, GLOBAL, 2020-2026E, % HOUSEHOLDS IN EACH REGION





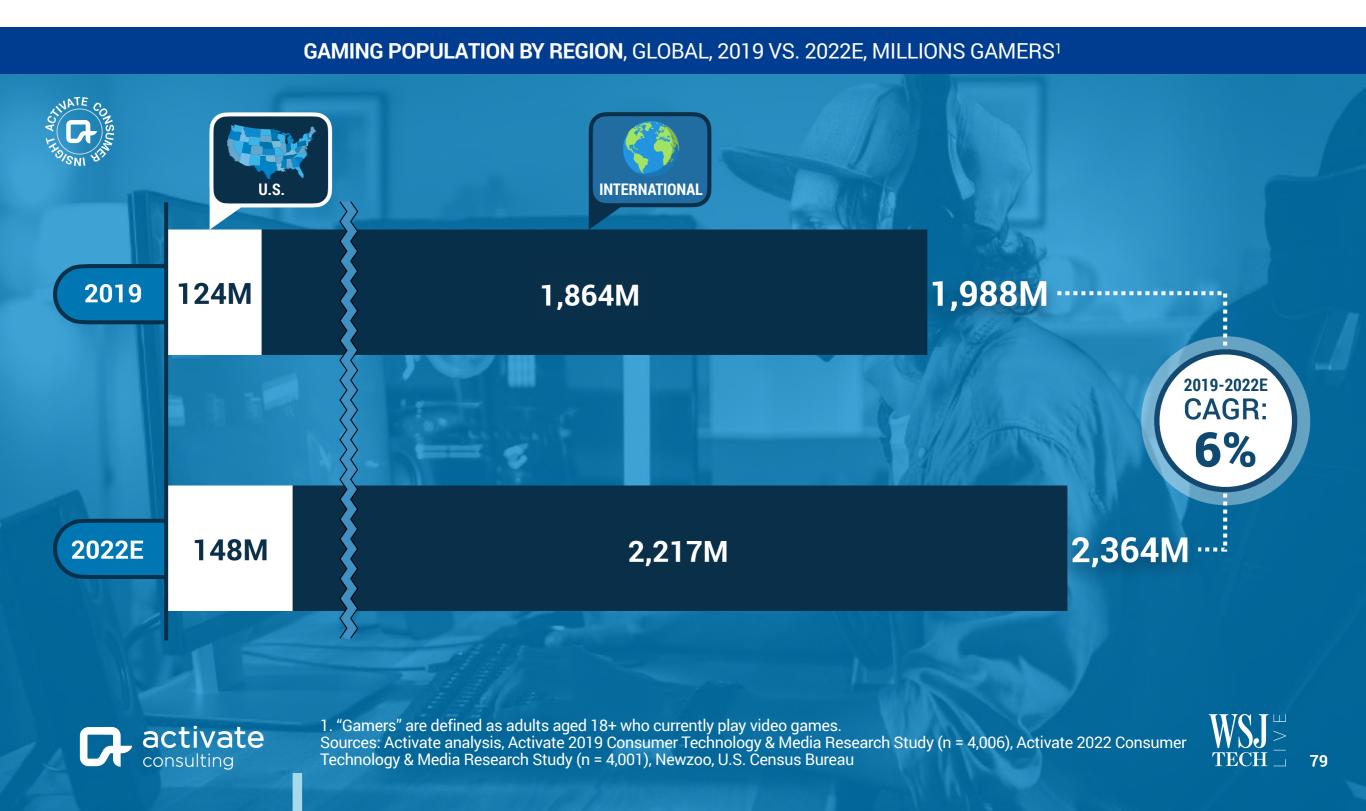
 "Pay TV" is defined as traditional Pay TV (i.e. TV delivered through a set-top box) and virtual Pay TV (i.e. TV delivered through the internet without a set-top box).
 Sources: Activate analysis, Omdia, PricewaterhouseCoopers, S&P Global





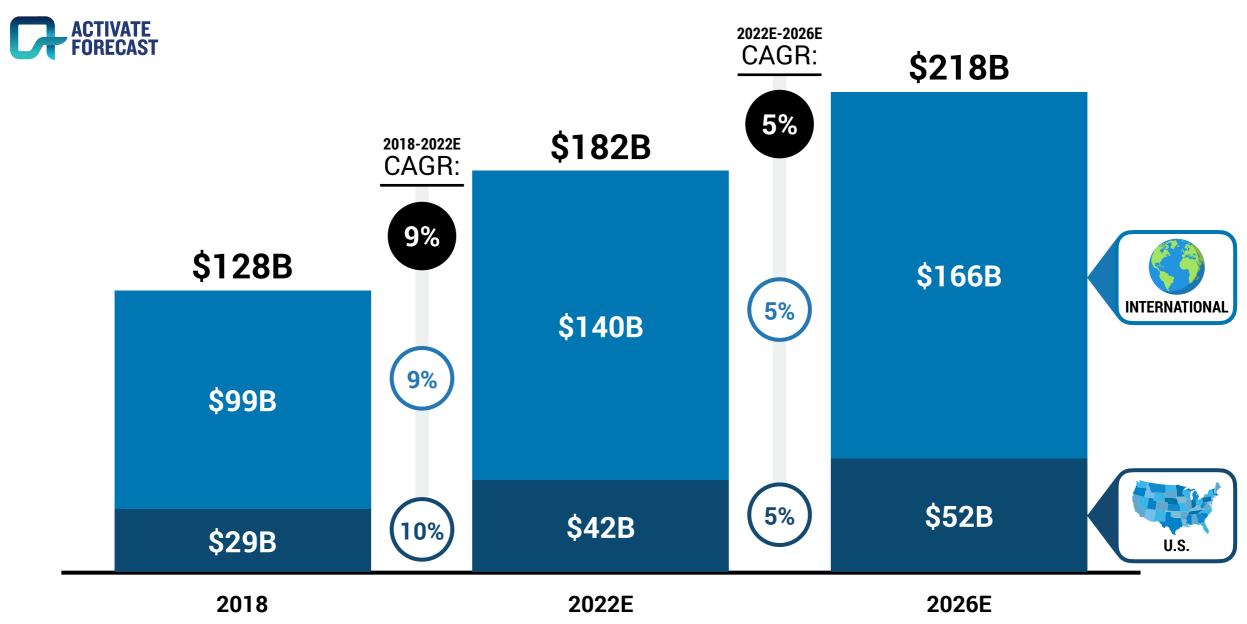
CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

# There are nearly 150M active gamers in the U.S. today, up from 124M in 2019



# We forecast that the global video game market will grow to nearly \$220B by 2026, with over \$50B generated in the U.S.

CONSUMER VIDEO GAME REVENUE BY REGION<sup>1</sup>, GLOBAL, 2018 VS. 2022E VS. 2026E, BILLIONS USD





1. Excludes hardware and device sales, augmented reality / virtual reality content, and advertising. Sources: Activate analysis, Newzoo, Omdia, PricewaterhouseCoopers

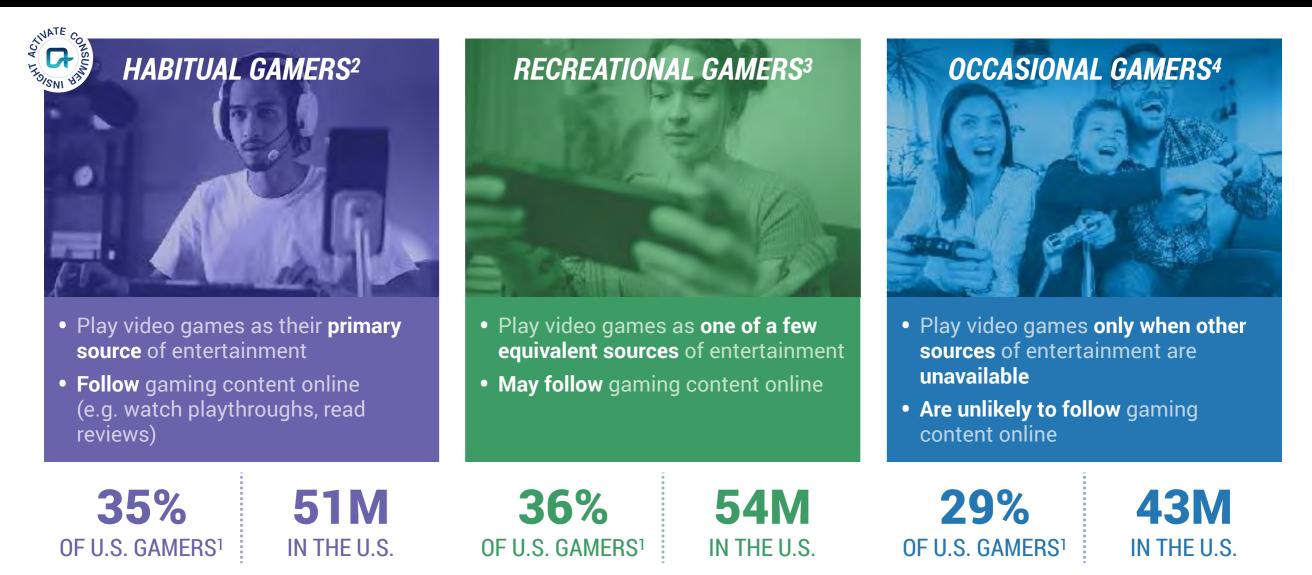


activate

consulting

# We have segmented the gaming population by their level of engagement within the space, from the most involved Habitual Gamers to the more infrequent Occasional Gamers

OUR RESEARCH SHOWS THAT U.S. GAMERS<sup>1</sup> FALL INTO ONE OF THREE SEGMENTS...



1. "Gamers" are defined as adults aged 18+ who currently play video games. 2. "Habitual Gamers" are defined as gamers who view gaming as their primary source of entertainment and follow gaming content online. 3. "Recreational Gamers" are defined as gamers who view gaming as one of a few equivalent options for entertainment, or gamers who view gaming as their primary source of entertainment but do not follow gaming content online. 4. "Occasional Gamers" are defined as gamers who only view gaming as an entertainment option when other options are not available, or gamers who view gaming as one of a few equivalent but do not follow gaming content online.

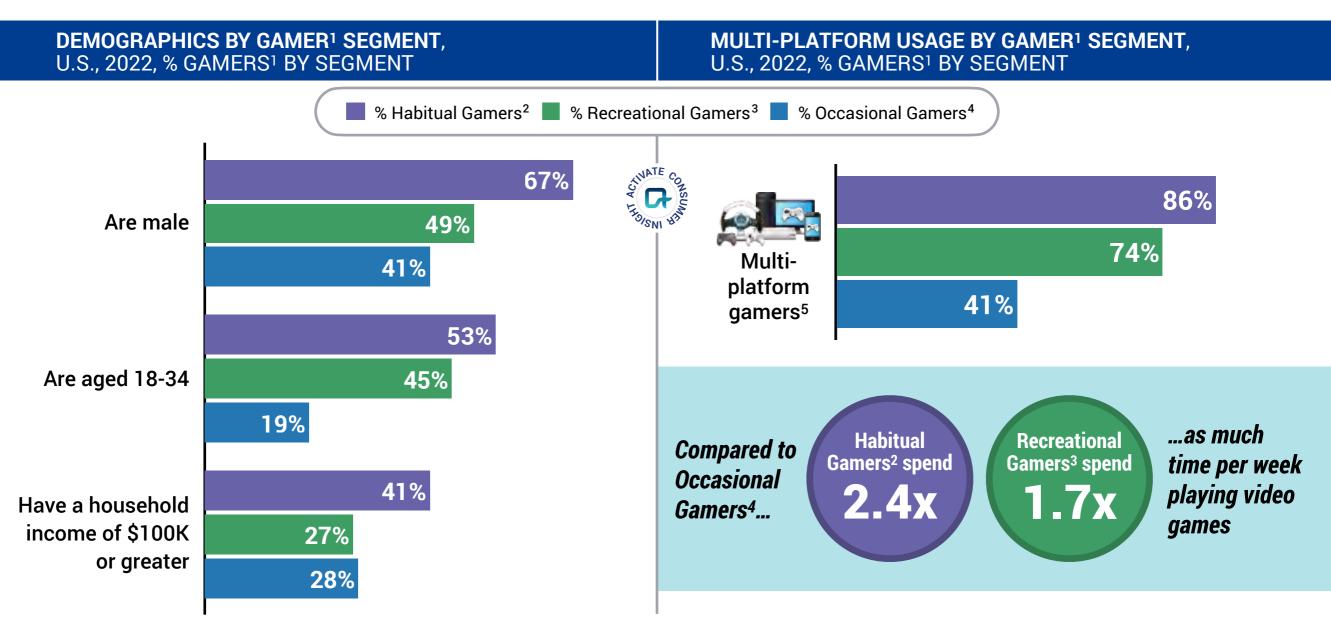


Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), U.S. Census Bureau

activate

consulting

## Gamers in each segment are demographically and behaviorally distinct: <u>Habitual Gamers</u> are more likely to be male, younger, and higherincome, and they dedicate more time to gaming across multiple devices

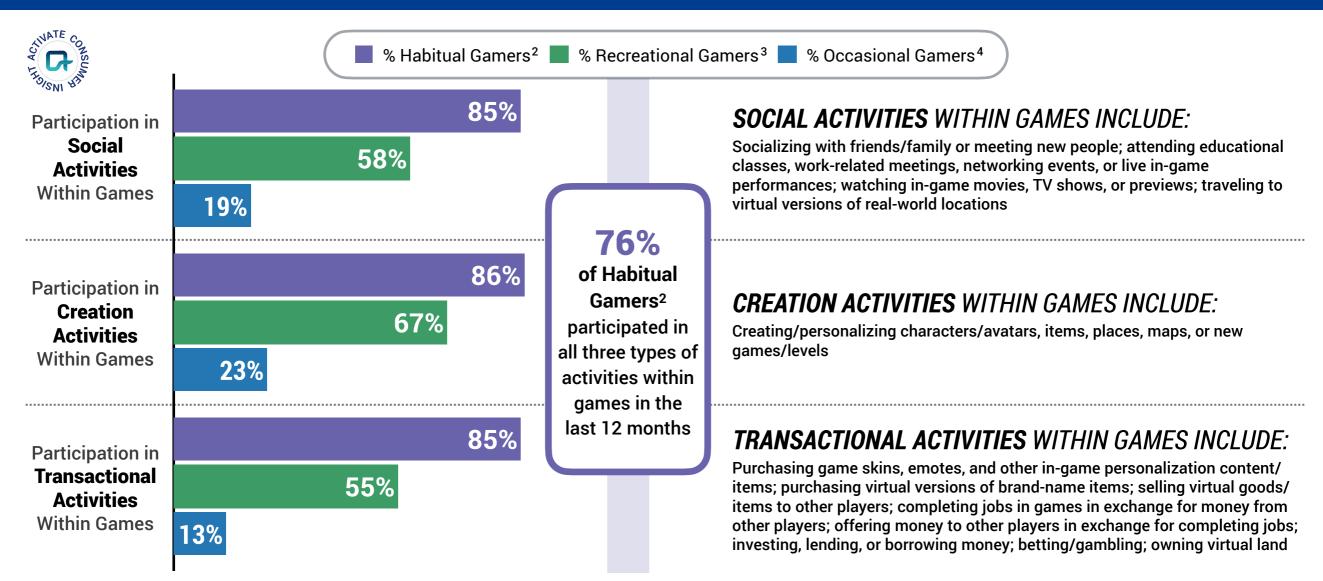


1. "Gamers" are defined as adults aged 18+ who currently play video games. 2. "Habitual Gamers" are defined as gamers who view gaming as their primary source of entertainment and follow gaming content online. 3. "Recreational Gamers" are defined as gamers who view gaming as one of a few equivalent options for entertainment, or gamers who view gaming as their primary source of entertainment but do not follow gaming content online. 4. "Occasional Gamers" are defined as gamers who only view gaming as an entertainment option when other options are not available, or gamers who view gaming as one of a few equivalent option when other options are not available, or gamers who view gaming as one of a few equivalent options for entertainment but do not follow gaming content online. 5. "Multi-platform gamers" are defined as gamers who currently play video games across two or more platforms (i.e. mobile, PC, console). Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



# <u>Habitual Gamers</u> will be the earliest adopters of the Metaverse as they already take advantage of opportunities for immersive activities within games today

#### PARTICIPATION IN SELECT METAVERSE ACTIVITIES WITHIN GAMES BY GAMER<sup>1</sup> SEGMENT, U.S., 2022, % GAMERS<sup>1</sup> BY SEGMENT

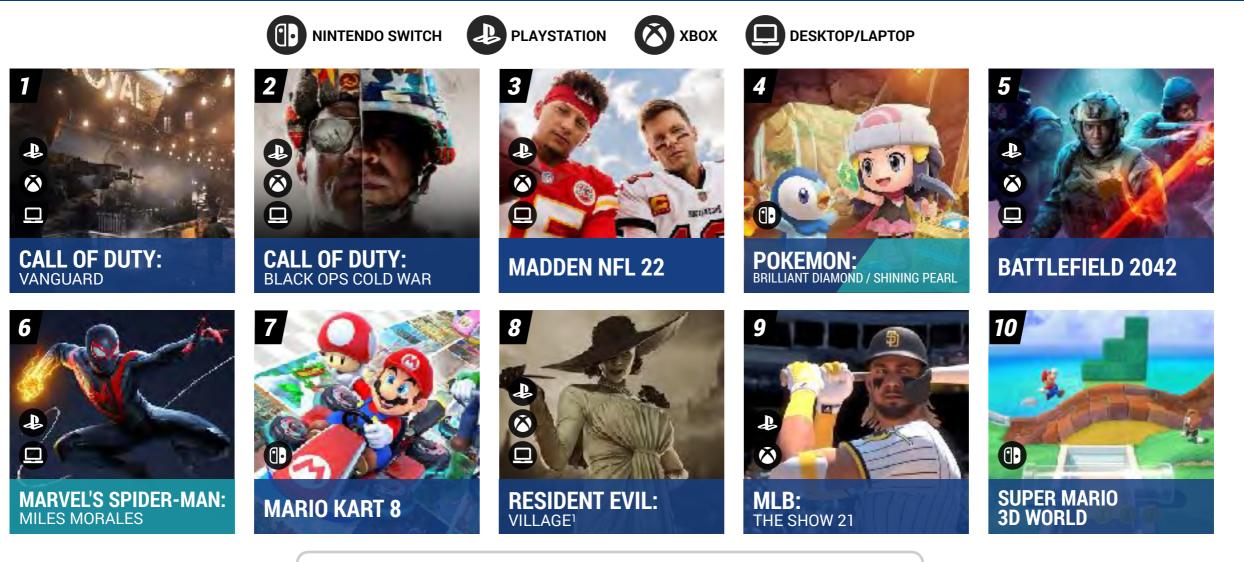


1. "Gamers" are defined as adults aged 18+ who currently play video games. 2. "Habitual Gamers" are defined as gamers who view gaming as their primary source of entertainment and follow gaming content online. 3. "Recreational Gamers" are defined as gamers who view gaming as one of a few equivalent options for entertainment, or gamers who view gaming as their primary source of entertainment but do not follow gaming content online. 4. "Occasional Gamers" are defined as gamers who only view gaming as an entertainment option when other options are not available, or gamers who view gaming as one of a few equivalent options for entertainment online. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



# The top-performing PC and console game titles of the last year offer cross-platform, multiplayer, and open-world features to enable creative and connected experiences for gamers

### TOP-EARNING PAID PC AND CONSOLE VIDEO GAME TITLES, U.S., 2021



Includes Multiplayer (i.e. ability to play with others) **Includes Open World** (i.e. ability to freely explore and interact with environment)





# The top-earning mobile game titles offer integrated social features and unique rewards for playing online with friends, suggesting that gaming is increasingly a community-driven behavior

TOP-EARNING<sup>1</sup> MOBILE GAME TITLES, GLOBAL, 2021<sup>2</sup>, BILLIONS USD

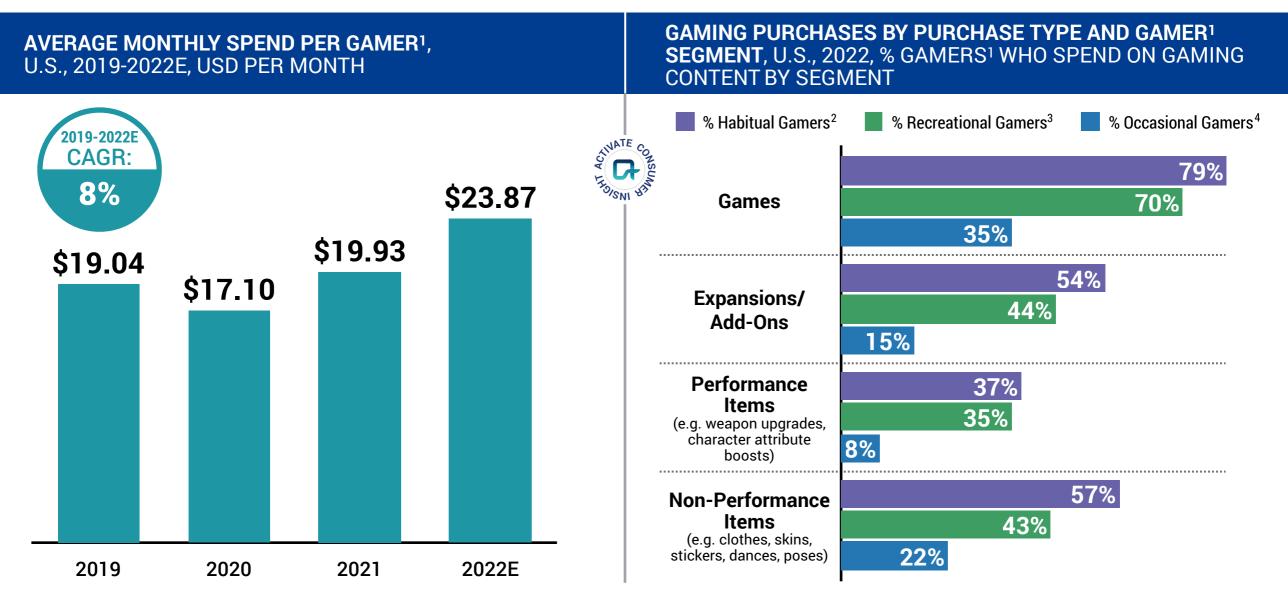
## TOP MOBILE GAMES ENCOURAGE PLAYERS TO ENGAGE SOCIALLY WITH OTHERS

MOBILE GAMING TITLE	<b>REVENUE</b> <sup>3</sup>	SOCIAL FEATURES/REWARDS	In-Game Chat Feature	Ability to Connect to Social Media	Ability to Form Teams
BATLEGROUNDS MORILE	\$2.8B	<ul> <li>Ability to share highlights and results via chat</li> <li>Ability to invite and compete with players from the same region</li> </ul>	~	~	~
HONOR	\$2.8B	<ul> <li>Cooperative play with five people</li> <li>Integrations with social or messaging platforms (e.g. WeChat, QQ)</li> </ul>	~	~	~
GENSHEN IMPACT	\$1.8B	<ul> <li>Ability to invite others to online cooperative mode</li> <li>Built-in chat system to communicate within server</li> </ul>	~	× .	—
RABLOX	\$1.3B	<ul> <li>Ability to invite others to specific servers</li> <li>Increasing in-game payouts based on engagement</li> </ul>	~	~	~
AND STER	\$1.3B	<ul> <li>Bonuses for linking to social media accounts (e.g. Facebook)</li> <li>In-game rewards for inviting friends</li> </ul>	~	<ul> <li>Image: A second s</li></ul>	×
Pokéllon Co	\$1.2B	<ul> <li>Ability to send in-game gifts to others</li> <li>Bonuses based on tiered "Friendship Levels"</li> </ul>	Announced	~	×
	1 Ton-earni	ng mobile games on the Google Play Store and Apple App Store, Evoludes third-p	arty ann stores		



Top-earning mobile games on the Google Play Store and Apple App Store. Excludes third-party app stores.
 Between Jan. 1, 2021 and Dec. 14, 2021.
 Sources: Activate analysis, Company sites, Sensor Tower

# Gamers on average are spending more than ever as content offerings become more varied – <u>Habitual Gamers</u> are especially eager to spend on add-ons and items to enhance their experiences



1. "Gamers" are defined as adults aged 18+ who currently play video games. 2. "Habitual Gamers" are defined as gamers who view gaming as their primary source of entertainment and follow gaming content online. 3. "Recreational Gamers" are defined as gamers who view gaming as one of a few equivalent options for entertainment, or gamers who view gaming as their primary source of entertainment but do not follow gaming content online. 4. "Occasional Gamers" are defined as gamers who only view gaming as an entertainment option when other options are not available, or gamers who view gaming as one of a few equivalent but do not follow gaming content online.



Sources: Activate analysis, Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2020 Consumer Technology & Media Research Study (n = 4,003), Activate 2021 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

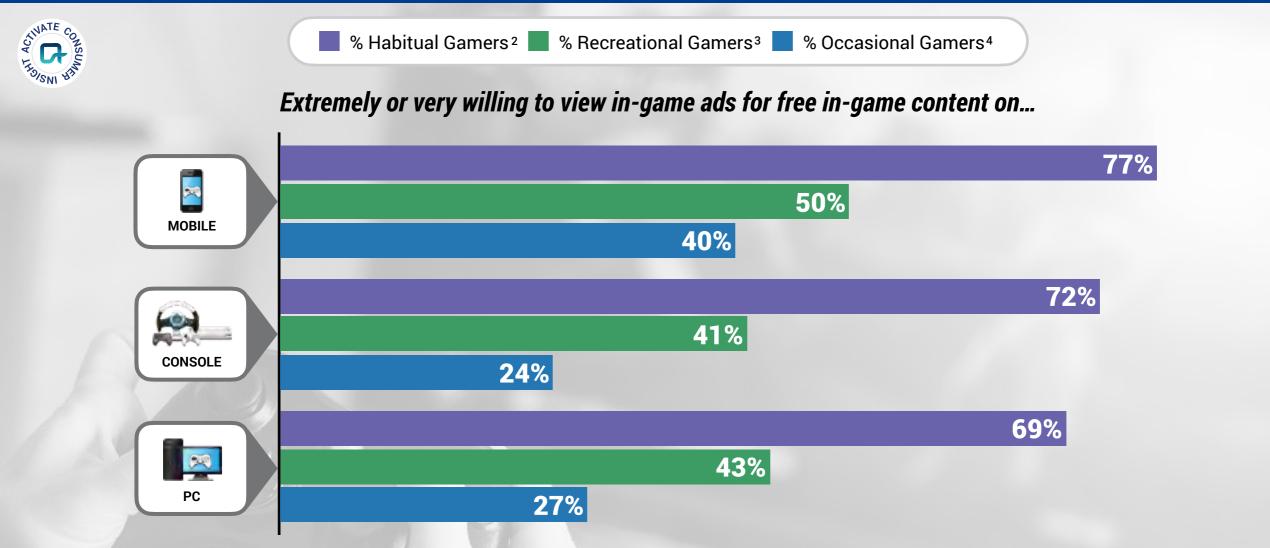


activate

consulting

# In-game advertising captures consumer attention in exchange for free in-game content; <u>Habitual Gamers</u> are most receptive to in-game advertising, especially on mobile

#### WILLINGNESS TO VIEW IN-GAME ADVERTISEMENTS IN EXCHANGE FOR FREE IN-GAME CONTENT BY PLATFORM, U.S., 2022, % GAMERS<sup>1</sup> WHO USE EACH PLATFORM BY SEGMENT



1. "Gamers" are defined as adults aged 18+ who currently play video games. 2. "Habitual Gamers" are defined as gamers who view gaming as their primary source of entertainment and follow gaming content online. 3. "Recreational Gamers" are defined as gamers who view gaming as one of a few equivalent options for entertainment, or gamers who view gaming as their primary source of entertainment but do not follow gaming content online. 4. "Occasional Gamers" are defined as gamers who only view gaming as an entertainment option when other options are not available, or gamers who view gaming as one of a few equivalent options for entertainment but do not follow gaming content online. 5. "Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



## Gaming IP is increasingly leveraged in all forms of media and entertainment as studios capitalize on increased consumer affinity and demand

#### SELECT TV/FILM ADAPTATIONS OF GAMING IP

#### SONIC THE HEDGEHOG 2 APRIL 2022

**Sonic the Hedgehog 2** became the topgrossing video game movie of all time, earning \$331M at the box office

The **Sonic the Hedgehog** game series sold ~5M units in 2022, quadrupling from 2021



#### UNCHARTED FEBRUARY 2022

**Uncharted** became the fifth-highest-grossing video game movie of all time

The movie had a budget of \$120M and starred Tom Holland and Mark Wahlberg





#### THE WITCHER DECEMBER 2021

Netflix released Season 2 of **The Witcher**, a fantasy drama TV series

Following the release, *The Witcher* video game spiked to 71,000 concurrent players



HALO: THE SERIES MARCH 2022

This science fiction series was developed for Paramount+

*Halo* is now the streaming service's second-most-watched original series





# Technology companies are increasingly taking a full-stack approach to build out capabilities in the gaming space as consumer demand grows

SELECT COMPANIES' PRESENCE IN GAMING<sup>1</sup>

Announced, not yet released	amazon	Ć	Google	Ø Meta	Microsoft	NETFLIX	Nintendo	SONY	Tencent	VALVE
GAME PUBLISHER	games			READY AT DAWN.	XBOX GAME STUDIOS	sciebli Maer. Bossfight	(Nintendo)	Sony Interactive Entertainment	<b>Fencent</b> Games	VALVE
				<b>horizcn</b> FACEBOOK Reality Labs	AltspaceVR					g garry's mod <sup>2</sup>
CONSOLE <sup>3</sup>					<b>⊘</b> XBOX			PlayStation.	<b>logitech (┑*</b> handheld⁴	STEAM DECK
AR/VR DEVICE		<b>Glass</b> *	GL∕ISS	oculus Meta* Quest Pro	HoloLens		NINTENDO LABO.	PlayStation. VR PlayStation. VR2 *		STEAMVR <sup>®</sup> VIVE
	🛆 luna			facebook <sup>5</sup> gaming	CLOUD GAMING <sup>6</sup>			PlayStation Now	۱۲۷J۶	STEAM CLOUD PLAY
APP STORE	amazon appstore	🗯 App Store	≽ Google Play	🐼 Meta Quest Store	Microsoft Store		Nintendo ëShop 💾	PlayStation_Store	<>> 应用宝	STEAM*
SUBSCRIPTION SERVICE	<b>A</b> luna prime gaming	<b>¢</b> Arcade	Google Play Pass		XBOX GAME PASS         CLOUD GAMING <sup>6</sup> XBOX LIVE	NETFLIX	<b>DONLINE</b> Nintendo Switch Online	PlayStation.Plus	۱۶۷۷۶	
GAMING AS			YouTube GAMING	facebook <sup>5</sup>					谢 企鹅电竞 EGAME	STEAM TV

1. Information as of Oct. 2022. Does not include areas in which company is a majority stakeholder. 2. Engine created by Valve and game eventually published by Valve, but independently developed by Garry Newman and Facepunch Studios. 3. Excludes devices with a primary purpose other than gaming (e.g. Apple TV). 4. Co-developed by Logitech and Tencent. 5. Meta does not offer a standalone cloud service but allows streaming of select games through Facebook on Android and web. The standalone Facebook Gaming app for iOS and Android will be shut down in Oct. 2022 but gaming features will remain available in the main Facebook app. 6. Only available through a bundle with Xbox Game Pass Ultimate. 7. On a game-by-game basis, not as a subscription or service.





Sources: Activate analysis, Company press releases, Company sites

# Major technology companies are leveraging their scale to acquire game publishers in pursuit of full-stack gaming capabilities — this is only the beginning for M&A in the gaming space, as we expect industry consolidation to continue

### **RECENT ACQUISITIONS OF GAMING STUDIOS**

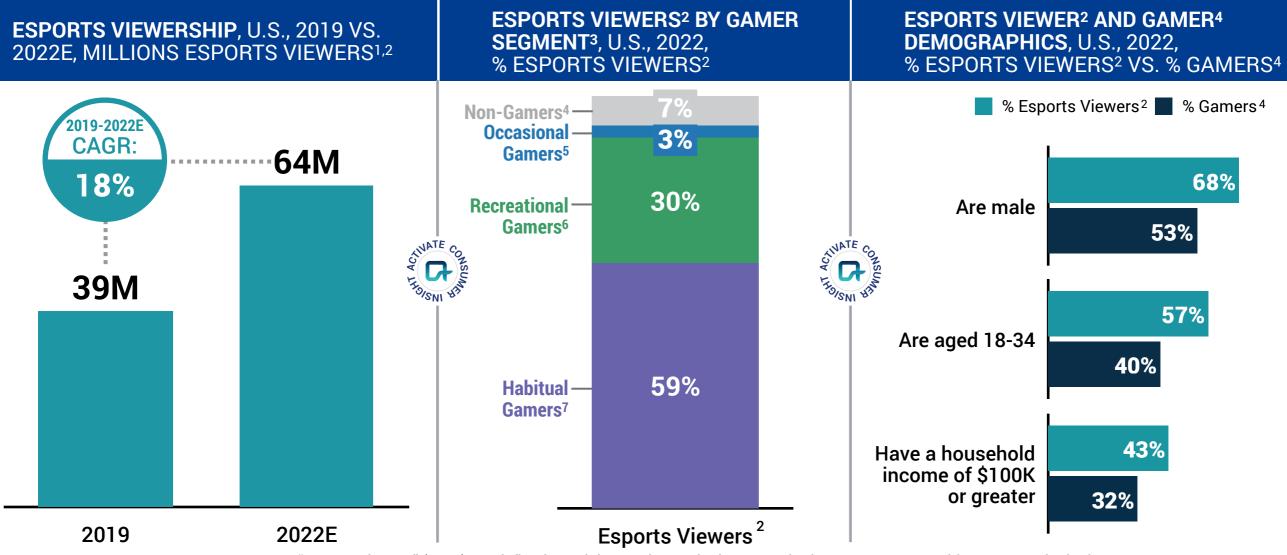
ACQUIRING COMPANY		TARGET COMPANY	DATE OF ANNOUNCEMENT	ACQUIRING COMPANY MARKET CAP <sup>1</sup>	REPORTED TRANSACTION VALUE	RATIONALE
Microsoft	≫	ACTIVISION	Jan. 2022	\$1,830B	\$68.7B	Provide building blocks for the Metaverse
	≫	<b>A zynga</b>	Jan. 2022	\$20.6B	\$12.7B	Expand into mobile gaming
SONY	≫	BUNGIE	Jan. 2022	\$80.5B	\$3.6B	Expand live service game offerings
EMBRACER <sup>+</sup> GROUP	≫	asmodee	Dec. 2021	\$5.47B	\$3.0B	Improve player experience
SAVVY GAMING GROUP	≫	ØESL/FACET	Jan. 2022	Undisclosed	\$1.5B	Improve capabilities and resources in esports
EMBRACER <sup>+</sup> GROUP	≫	SQUARE ENIX	May 2022	\$5.47B	\$0.3B	Create new installments from original IP
STILLFRONT	≫	6 Awgves	Jan. 2022	\$1.26B	\$0.2B	Strengthen presence in free- to-play gaming and the Japanese market
SONY	≫	GAME STUDIOS	Aug. 2022	\$80.5B	UNDISCLOSED	Expand to additional platforms



1. Market capitalizations as of Oct. 24, 2022. Sources: Activate analysis, Company press releases



# There are over 64M esports viewers in the U.S. today — while the majority of esports viewers are also gamers, there are key differences in the populations the two spaces attract



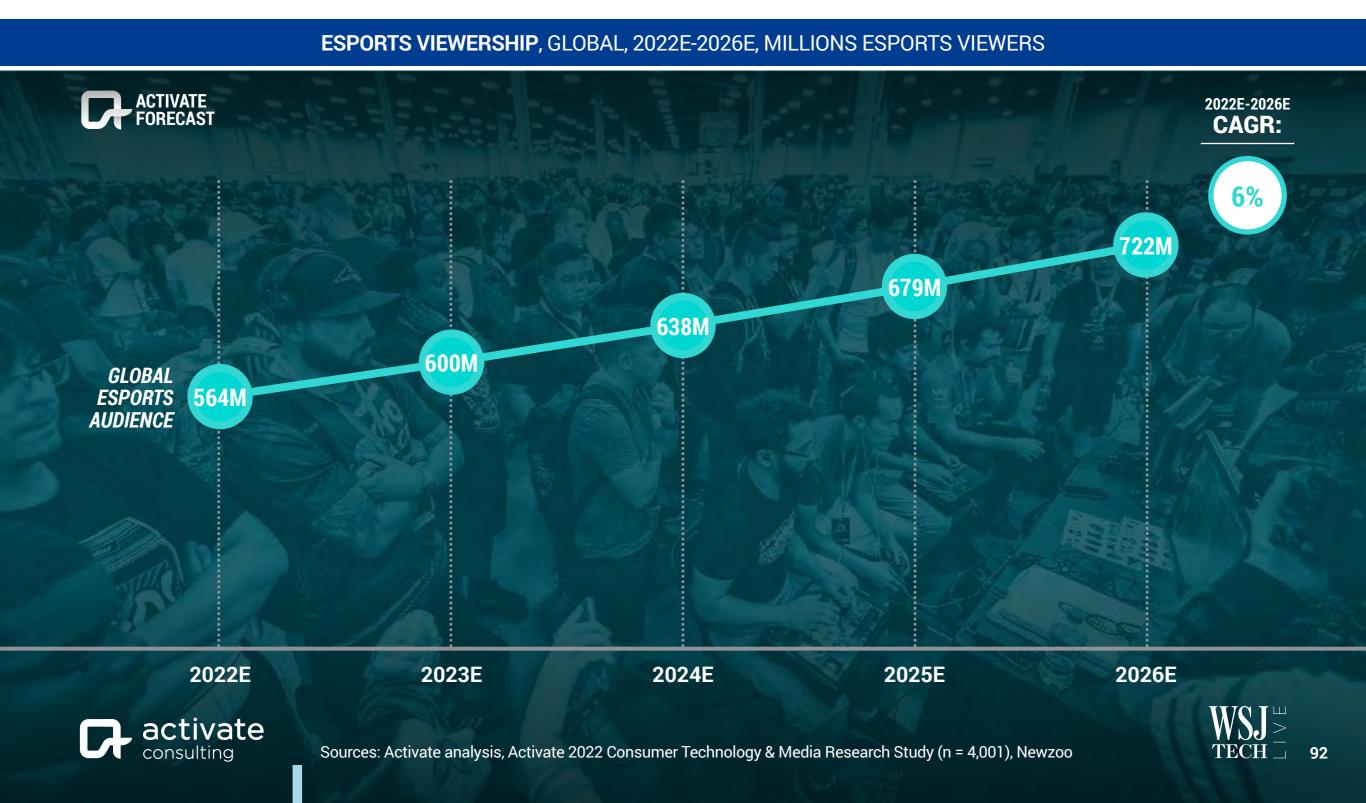
1. "Esports viewers" (2019) are defined as adults aged 18+ who have watched an esports competition at any point in time. 2. "Esports viewers" (2022) are defined as adults aged 18+ who have watched or attended an esports competition within the last 12 months. 3. Figures do not sum to 100% due to rounding. 4. "Gamers" are defined as adults aged 18+ who currently play video games. 5. "Occasional Gamers" are defined as gamers who only view gaming as an entertainment option when other options are not available, or gamers who view gaming as one of a few equivalent options for entertainment but do not follow gaming content online. 6. "Recreational Gamers" are defined as gamers who view gaming as one of a few equivalent options for entertainment, or Gamers who view gaming as their primary source of entertainment but do not follow gaming content online. 7. "Habitual Gamers" are defined as gamers who view gaming as their primary source of entertainment and follow gaming content online.



Sources: Activate analysis, Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2022 Consumer Technology & Media Research Study (n = 4,001), U.S. Census Bureau

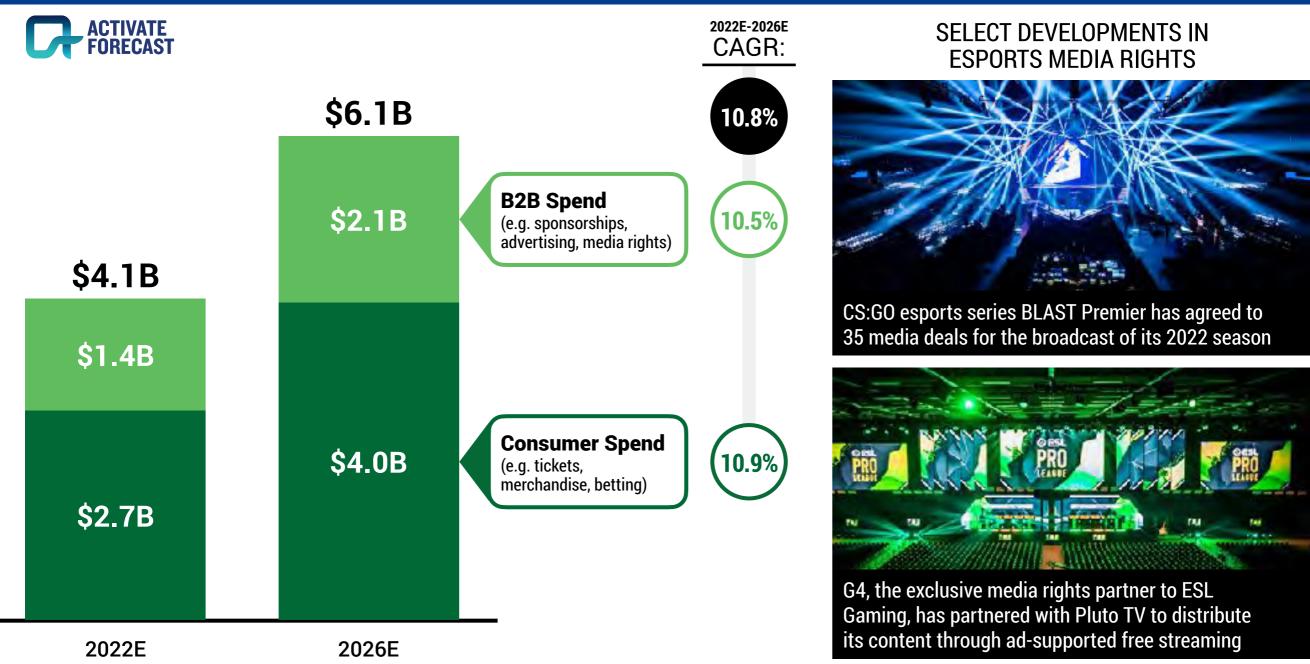


# The global esports audience has already surpassed half a billion viewers and will continue to grow as the space develops



# The future of esports will be driven by media rights and distribution to capture incremental audiences







Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company press releases, Newzoo, Omdia, PricewaterhouseCoopers



activate

consulting

# Growing esports markets will have an amplified impact across technology and media, enabling a broad set of other digital activities

MEDIA BEHAVIORS, U.S., 2022, ESPORTS FOLLOWERS<sup>1</sup> INDEXED TO NON-ESPORTS FOLLOWERS<sup>1</sup>



1. "Esports followers" are defined as adults aged 18+ who have attended esports events or watched, listened to, or read esports content (e.g. highlights, news, competitions) in the last 12 months. 2. Based on behaviors in the last 12 months. 3. "Connected fitness equipment" is defined as internet-connected exercise equipment with social / live-class capabilities. Ownership is defined at the household level.



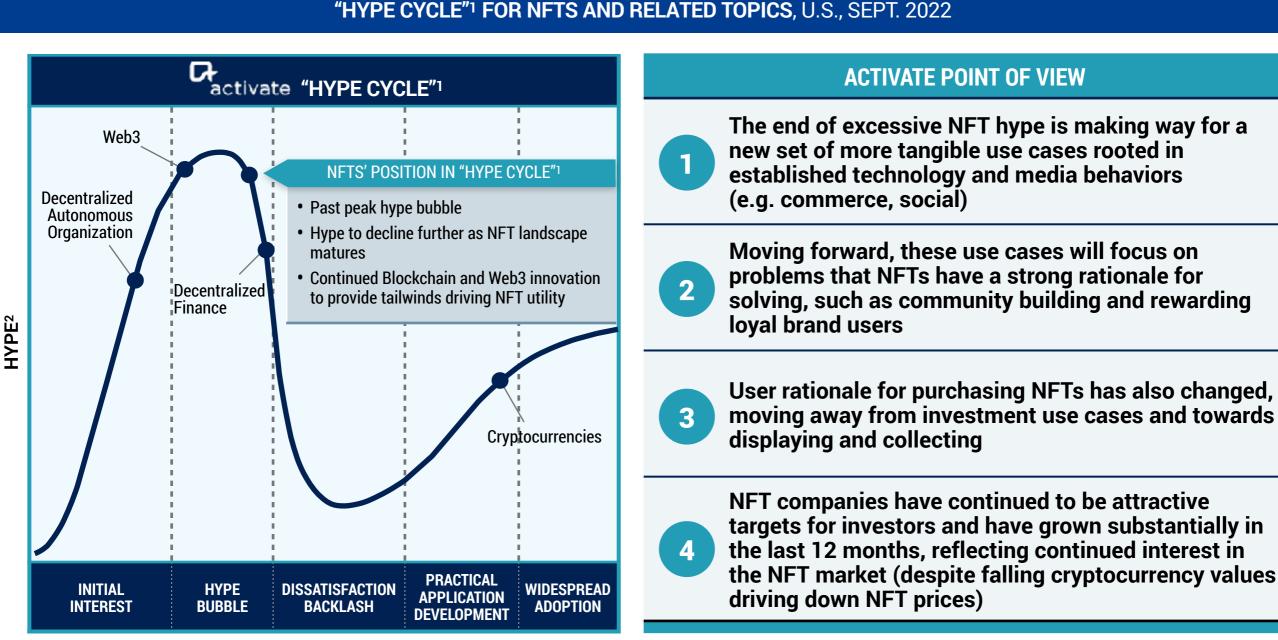
Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)





CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

# In 2022, NFTs passed their peak hype, making way for more tangible use cases



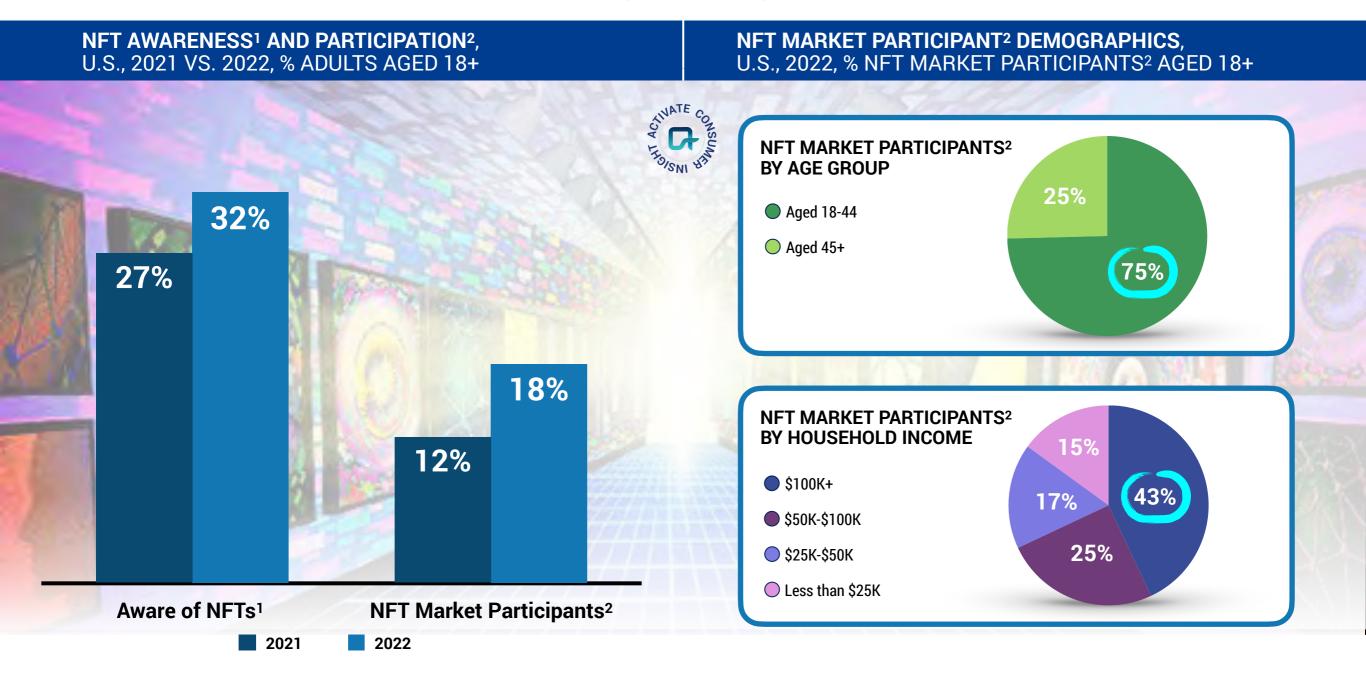
#### PHASE



1. "Hype cycle" is defined as a visual representation of the path from initial interest to widespread adoption of a new technology / technology application over time. 2. "Hype" is derived from average Google Trends search frequency. Sources: Activate analysis, Google Trends, PitchBook



## NFT usage is still a relatively nascent behavior, with less than one third of the population aware of what NFTs are and relatively younger and more affluent consumers leading the way





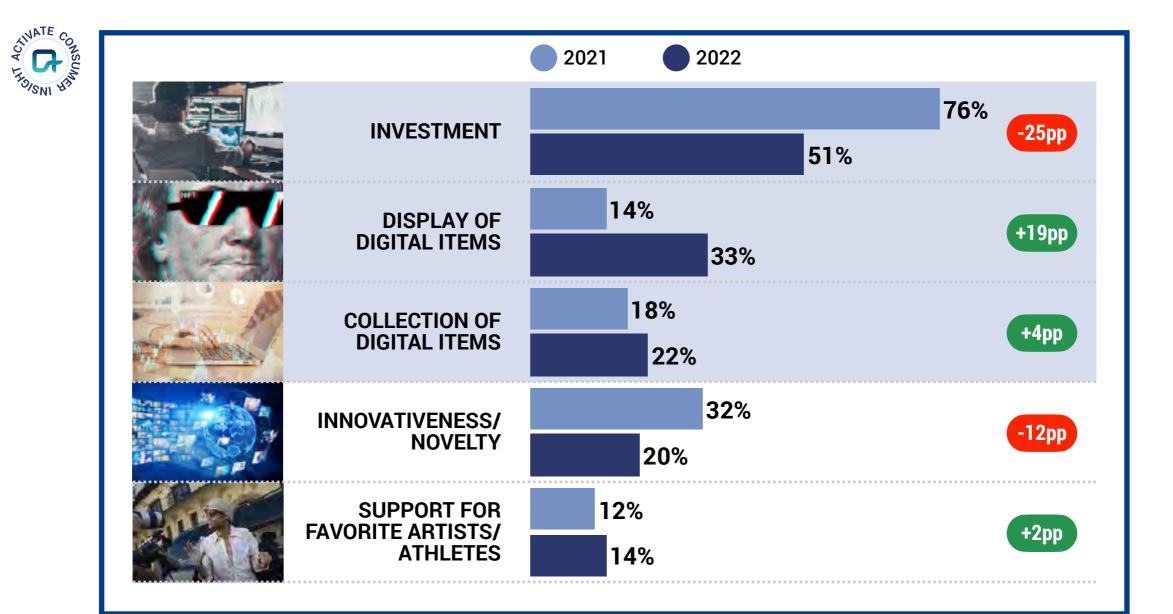
1. "Aware of NFTs" is defined as knowing what NFTs are. 2. "NFT market participants" are defined as those who researched/ discussed, browsed, bid on, purchased, displayed, sold, or created NFTs in the last 12 months. Sources: Activate analysis, Activate 2021 Consumer NFT Research Study (n = 1,040), Activate 2022 Metaverse & NFT Consumer Research Study (n = 3,078)



NFTs

## Consumers are moving away from primarily buying NFTs as investments and towards other tangible use cases, such as displaying and collecting digital items

TOP REASONS<sup>1</sup> FOR PURCHASING NFTS, U.S., 2021 VS. 2022, % NFT PURCHASERS<sup>2</sup>





1. Consumers were asked to select up to two top reasons. 2. "NFT purchasers" are defined as adults 18+ who have purchased NFTs in the last 12 months. Sources: Activate analysis, Activate 2021 Consumer NFT Research Study (n = 1,040), Activate 2022 Metaverse & NFT Consumer Research Study (n = 3,078)



# Moving forward, NFTs can add the most value through creating exclusive digital communities and rewarding loyal customers

### SELECT NFT USE CASES



**Community Building:** NFTs enable digital communities to form around the ownership of scarce collectibles

- Sellers: Enables the leveraging of a community vs. a one-off sale
- **Buyers**: Provides outlet for connection and feelings of belonging in digital spaces



Bored Ape Yacht Club's success hinges upon scarcity; there are only 10,000 unique Bored Ape NFTs in existence, so membership is limited and exclusive, similar to physical membership clubs (e.g. Soho House)



**Rewarding Loyal Users:** NFTs can function as a way to reward loyal customers with perks and connections to the brand

•Sellers: Develops a more engaged customer base

•Buyers: Allows customers to connect with, support, and invest in the brand in novel ways



Starbucks plans to create a series of branded NFT collections, which will allow members to access exclusive experiences and rewards (e.g. espresso martini-making class, exclusive artwork)



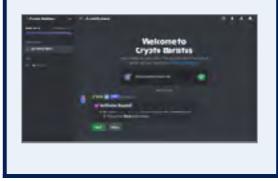


## Community Building: Many NFT projects are finding success online through Discord, beginning with the development of a project server and eventually growing into a global community

NFT PROJECT GROWTH PROCESS ON DISCORD

### ORIGINATION

NFT teams begin initial project development by creating a Discord server, where investors, artists, digital developers, businesses, and fans come together in a community chat to collaborate and discuss new ideas



### **2 PROMOTION**

Next, teams begin promotion of the project through methods such as **inviting users via social media**, **sharing the Community Server link** through existing channels, and **making the platform settings public and discoverable** to all users



#### 3 COMMUNITY FORMATION

Teams then develop a community by **engaging in conversation** with followers, **maintaining standard rules**, **hosting frequent Q&A sessions and competitions**, and **offering whitelist memberships**, guaranteeing early access to NFT minting

NELUENC

### 4 MAINTAINING POPULARITY

Finally, teams maintain this following through large-scale initiatives like collaboration with other NFT teams, onetime NFT giveaways or exclusive line drops, and partnering with NFT / social media influencers



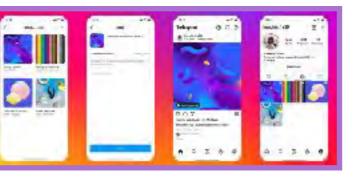




# Community Building: Social media companies are integrating features to support users who want to display NFTs as part of a community identification

#### **EXAMPLE NFT USE CASES IN SOCIAL MEDIA**

### INSTAGRAM



#### **Description**:

Instagram allows users to integrate their digital wallet into their profile to display their NFT collection

### Activate Perspective:

The **ability to integrate NFTs seamlessly into profiles** will be critical for NFT use in social media





#### **Description**:

TikTok released three one-of-one and limited-edition drop NFTs of viral videos through TikTok Top Moments, but faced issues releasing more due to waning user interest

### **Activate Perspective:**

Social media companies **must provide a clear utility to users** when launching NFT projects to achieve success

## TWITTER



### **Description**:

**Twitter** launched support for **NFT profile pictures**, which take on a distinct hexagonal shape

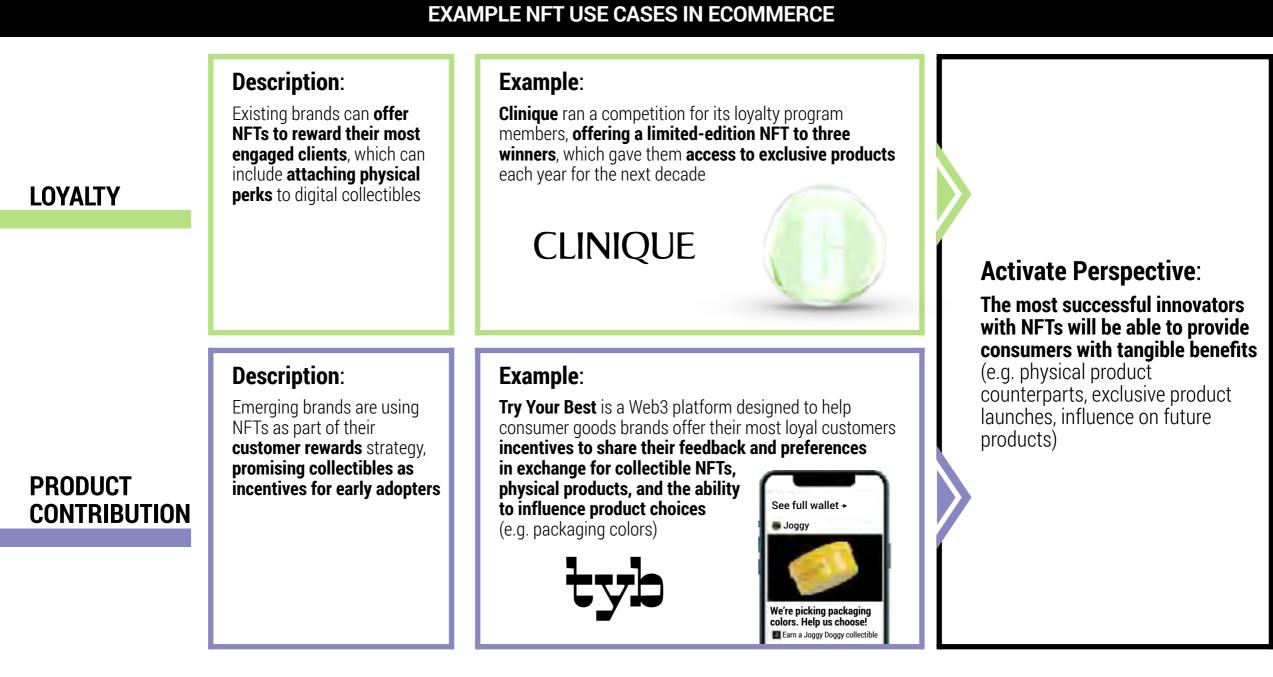
### **Activate Perspective:**

The **ability to signal membership in exclusive clubs** remains the major use case for NFTs in social media





# Rewarding Loyal Users: eCommerce Brands will use NFTs that are redeemable for physical goods as a rewards system for their most loyal customers

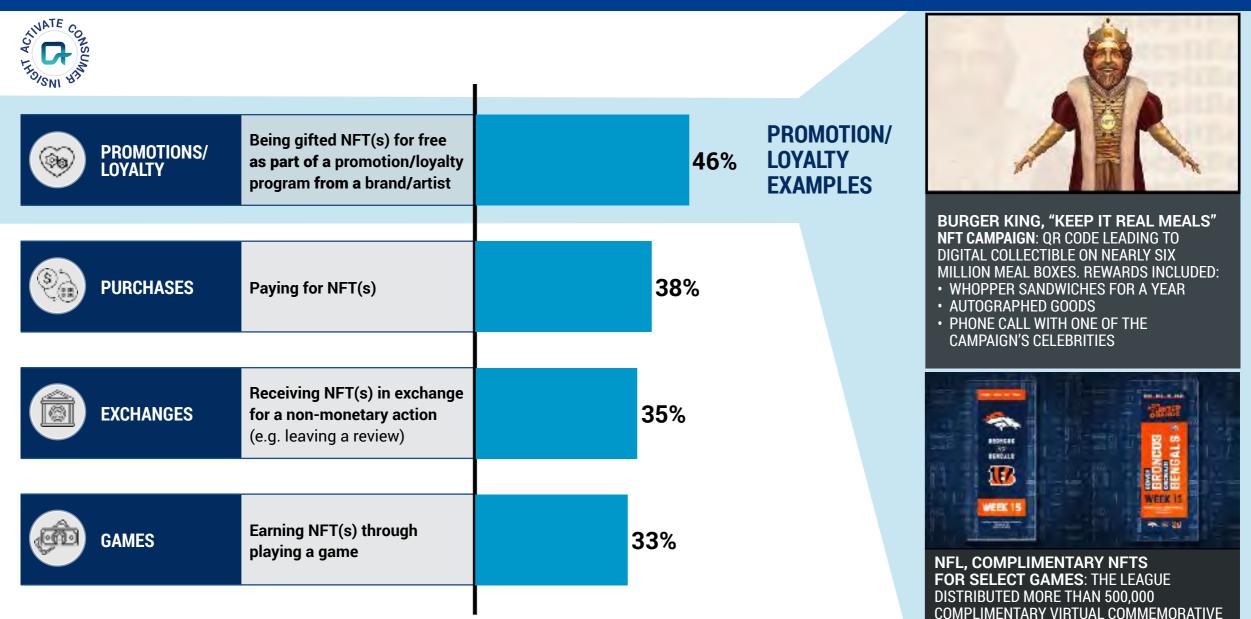




 $WSJ \stackrel{\scriptstyle \sqcup}{\scriptstyle >} \\ {\rm TECH} \stackrel{\scriptstyle \sqcup}{\scriptstyle -} 102$ 

## Rewarding Loyal Users: Promotional/loyalty campaigns are the most common pathway to NFT ownership as companies look for new ways to reward their loyal customers

### METHODS OF NFT ACQUISITION IN THE LAST 12 MONTHS, U.S., 2022, % NFT OWNERS AGED 18+



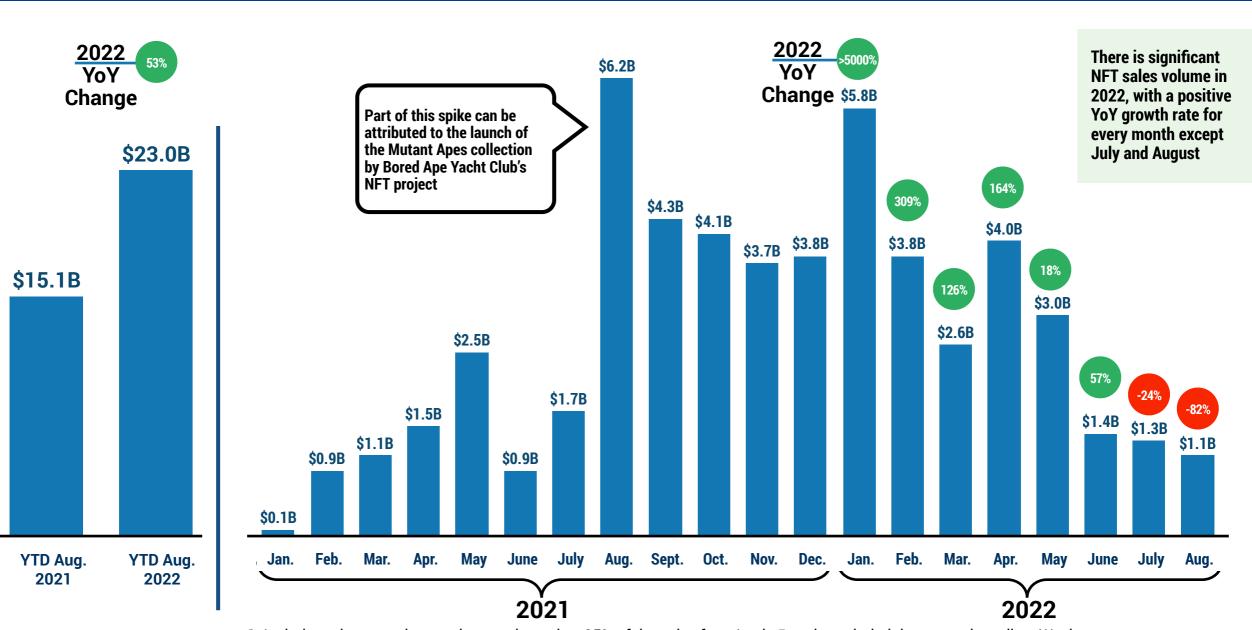




TICKET NFTS TO FANS

# While NFT sales growth has slowed recently, overall sales volume has already exceeded \$23B in 2022, underscoring continued consumer interest

TOTAL SALES OF NFTS<sup>1</sup>, GLOBAL, 2021-YTD AUG. 2022, USD BILLIONS





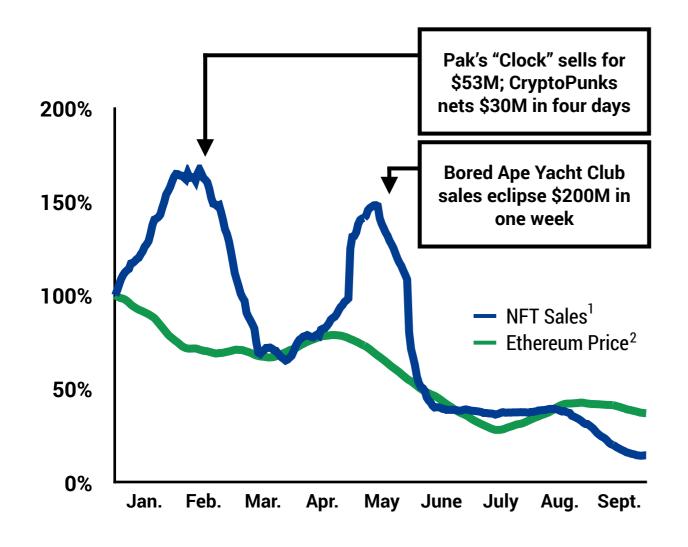
1. Includes primary and secondary market sales. 95% of the sales from LooksRare is excluded due to wash trading. Wash trading is an act where a trader sells an asset belonging to them to another wallet controlled by them (often to game platform financial incentives).



Sources: Activate analysis, Bloomberg, CryptoSlam, DappRadar

## Recent trends in the NFT market have mirrored those in cryptocurrency, given the overlap of users and dependencies on cryptocurrency for purchasing

#### AVERAGE NFT SALES<sup>1</sup> AND ETHEREUM PRICE<sup>2</sup>, GLOBAL, YTD SEPT. 2022, % INDEXED TO JAN. 1, 2022



## RATIONALE FOR COMPARING NFT SALES TO ETHEREUM PRICE

- Ethereum is the underlying blockchain for over 86% of current NFTs<sup>3</sup>
- As a general rule, consumers can only purchase NFTs using cryptocurrency, typically Ethereum
- There is a significant overlap of purchasers for NFTs and cryptocurrency, with **over two thirds of NFT purchasers also purchasing cryptocurrency**
- Given this, when cryptocurrency prices (especially Ethereum) decline, it has a direct impact on NFT sales value when expressed in fiat currency (e.g. USD)



period. 3. Refers to minted (i.e. created), verified, and tracked NFTs. Sources: Activate analysis, Activate 2022 Metaverse & NFT Consumer Research Study (n = 3,078), Company sites, CryptoSlam, DappRadar, NonFungible

1. Includes primary and secondary market sales for the trailing one month period. 2. Relative to USD for the trailing one month



# Significant growth in funding for NFT-related ventures in 2022 will further support NFT use cases, especially those related to Gaming and Marketplaces, which have made up more than 70% of all investments

TOP NFT INVESTMENT CATEGORIES BY FUNDING SIZE<sup>1</sup>, GLOBAL, SEPT. 2020-SEPT. 2022, MILLIONS USD

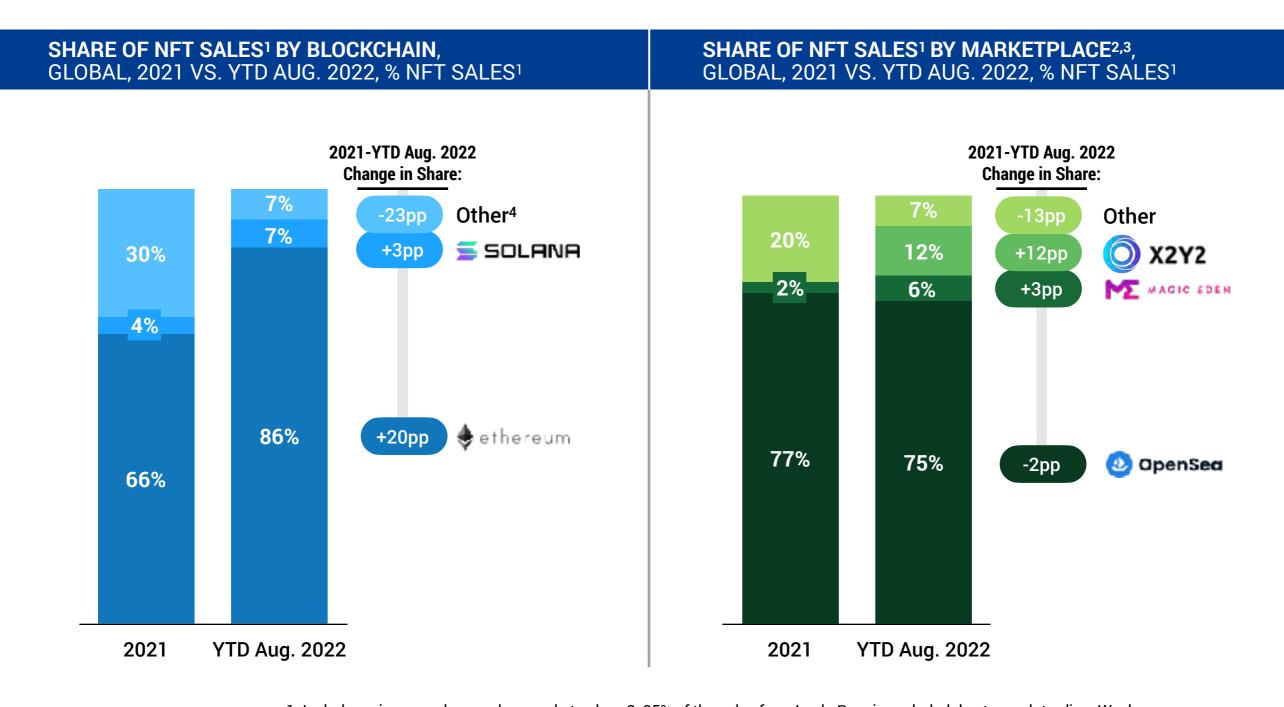
	CATEGORY	PRIMARY FOCUS	Sept. 2020-Sept. 2021 Sept. 2021-Sept. 2022	EXAMPLES
<b>P</b> 9	GAMING	Building NFT-native games	\$573M \$1,733M	
æ.	NFT MARKETPLACES	Functioning as a place to buy and sell third-party NFTs	\$294M \$1,109M	MAGIC EDEN Autograph OpenSea
	TECHNOLOGY	Developing technology to enable specific advancements in NFT projects	\$46M \$855M	UPSHOT
	INVESTING	Creating investment vehicles for funding other NFT projects	\$56M \$190M	MetaStreet
O	MEDIA	Generating narrative storytelling media content around NFT projects	\$42M \$177M	
<b>€</b>	MUSIC	Supporting monetization of musical content and performances through NFTs	\$87M \$126M	Proyal ONCEVIS



1. Data is based on the 50 largest investments made in NFT projects between Sept. 8, 2020 and Sept. 7, 2021 and the 50 largest investments made in NFT projects between Sept. 8, 2021 and Sept. 7, 2022. Sources: Activate analysis, PitchBook



# More than 80% of NFTs are part of the Ethereum blockchain and the majority of them go through the OpenSea marketplace





1. Includes primary and secondary market sales. 2. 95% of the sales from LooksRare is excluded due to wash trading. Wash trading is an act where a trader sells an asset belonging to them to another wallet controlled by them (often to game platform financial incentives). 3. Figures do not sum due to rounding. 4. Decline in "Other" is mainly due to the decline of Ronin NFT sales. W DJ TECH \_\_ 107 Sources: Activate analysis, BeinCrypto, CryptoSlam, DappRadar

>

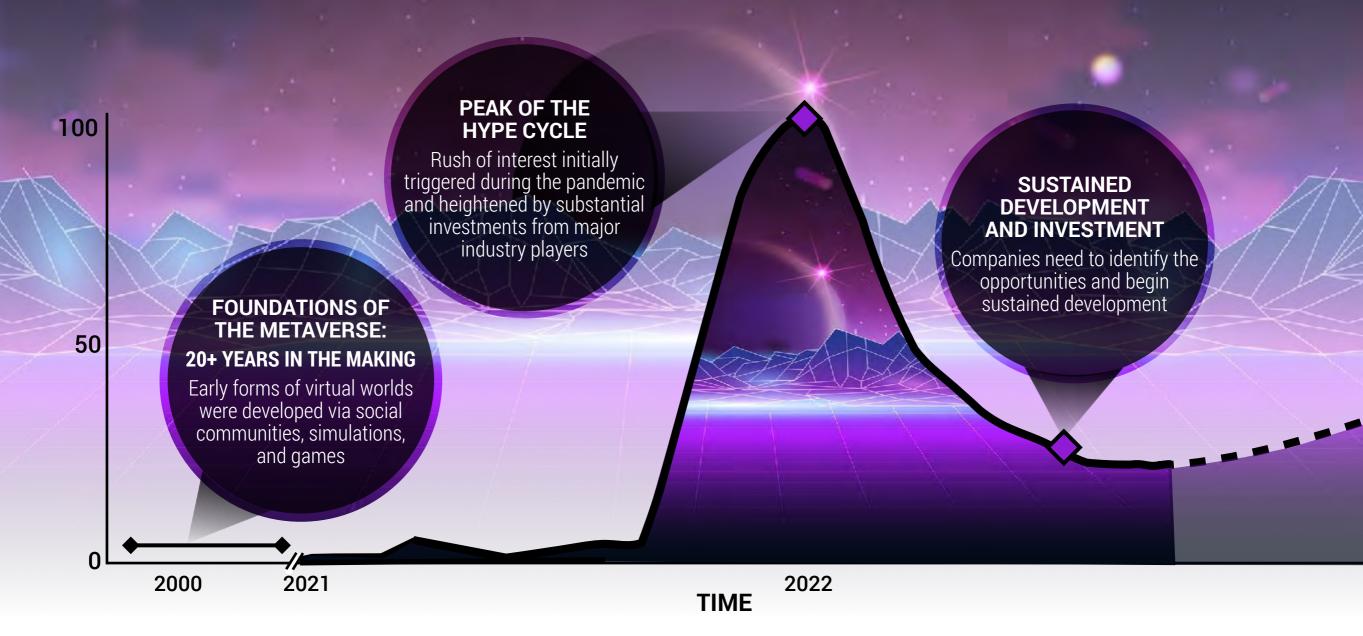


CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

#### 

## We believe that the Metaverse has just passed its peak hype cycle; now is when companies need to begin sustained development and investment

#### GOOGLE SEARCH INTEREST<sup>1</sup> IN THE METAVERSE, U.S., JAN. 2021-OCT. 2022, INDEXED TO PEAK INTEREST





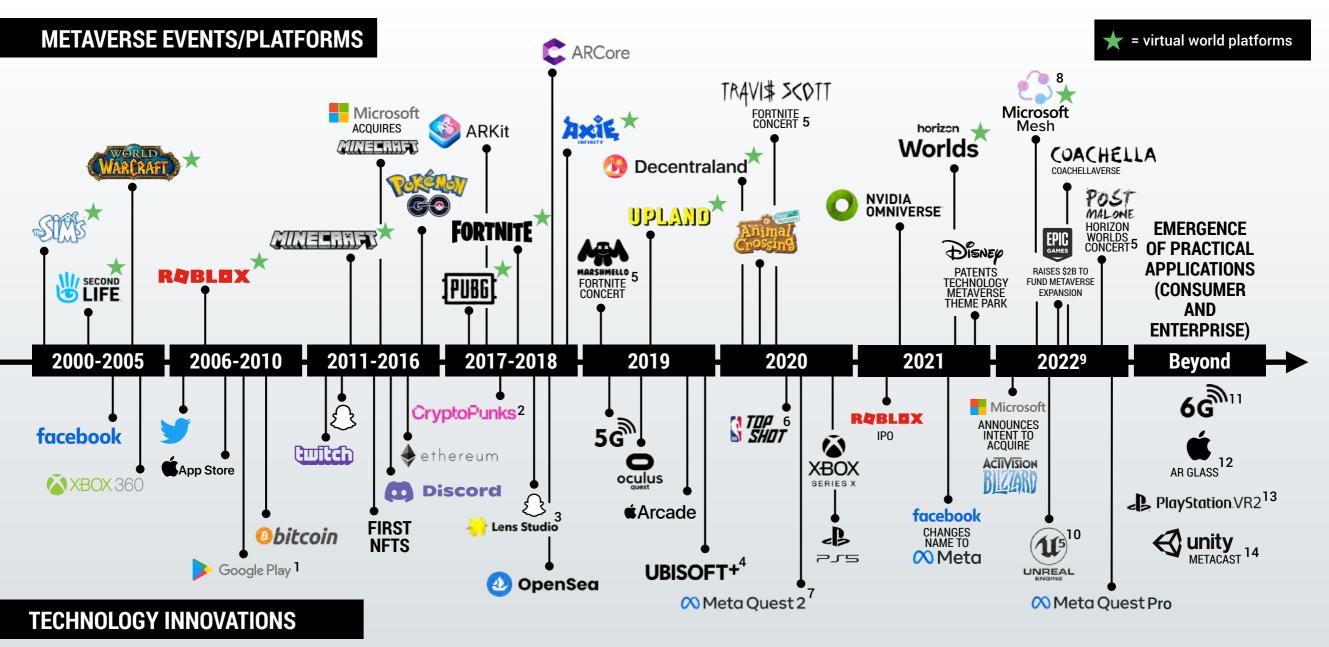
1. Google Trends captures interest in a topic on a scale of 1-100 over time, with 100 representing the peak interest. Sources: Activate analysis, Google Trends



activate

consulting

# The foundation for the Metaverse has been in development for the last 20 years through games, virtual experiences, and technologies; going forward we will see the emergence of practical applications (consumer and enterprise)



Note: Not exhaustive. 1. Previously Android Market. Rebranded to Google Play in Mar. 2012. 2. CryptoPunks is an early NFT project developed on the Ethereum blockchain. 3. Lens Studio is Snap's AR platform available on mobile devices. 4. Previously Uplay+, Ubisoft+ is a game subscription service that allows access to 100+ games. 5. Not exhaustive. Other Metaverse concerts include but are not limited to Ariana Grande in Fortnite, Charli XCX in Roblox, BLACKPINK in PUBG, and BTS in Minecraft. 6. Top Shot is a collection of NFTs that showcase memorable NBA moments. 7. Rebranded from Oculus Quest 2. 8. Microsoft Mesh became available for limited preview in Mar. 2022. Initially announced in Mar. 2021. 9. As of Oct. 24, 2022. 10. Unreal Engine 5 released in 2022. Unreal Engine originally released in 1998. 11. 6G projected in the coming years. 12. Apple AR glass rumored. 13. PlayStation VR2 expected to launch in early 2023. 14. Unity Metacast to offer interactive 3D sports experiences. Sources: Activate analysis, Company press releases, Company sites



## The Metaverse is already here (not years away): virtual worlds, experiences, large scale user bases, functionality, IP, user agency, and social activities largely exist inside of video games today and will provide the foundation for the future

Video games already offer connected immersive experiences at scale	Consumers are participating in non-gaming activities and demonstrating social behaviors inside of video games	User creation, co-creation, and building are established behaviors (e.g. user- generated activities, games, experiences, virtual goods, environments, worlds)	Players control their identity Users can customize a digital persona in a virtual world distinct from their real-world identity, for use in virtual platforms	Digital twins as mirrors of the real world (e.g. virtual representations of real-world spaces/ objects)	Established IP and relatable contexts and characters	Technology, game engines, and platforms already in wide use (e.g. game mechanics, concurrency, social, AR/VR integration, security, identity, content moderation)	Large-scale, established global economies



Source: Activate analysis

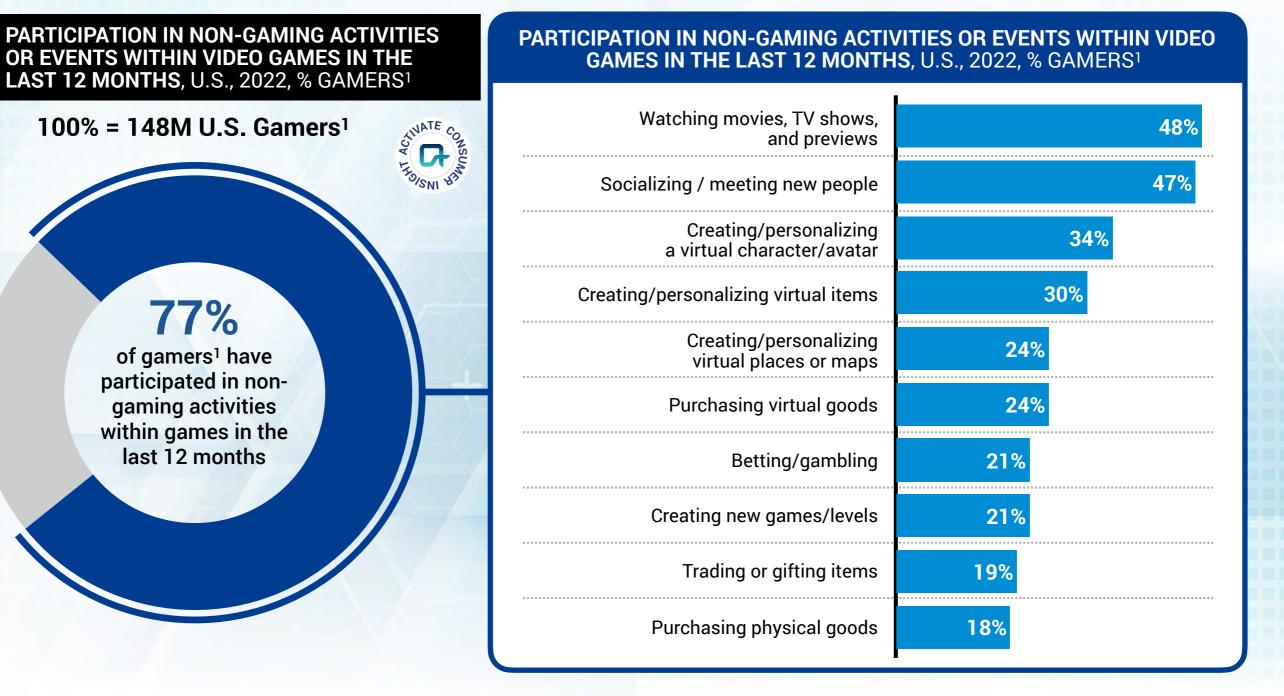
## **Eventually, all digital behavior and many daily activities will be in Metaverse platforms; many of these take place in games today**

	SOCIAL		ENTERPRISE				
<b>Communication</b>	Social Networks	€ Messaging	Workplace and Productivity	<b>Browsing</b>	Search Search Experience and Content Creation		
《[]》 Telephony	Dating/ Relationships	Shopping and Marketplaces	Events/ Performances/ Exhibits	<b>Learning</b>			
Sex and Pornography	NFTs and Other Digital Goods	Real Estate and Land Ownership	<b>⊙</b> Video	<b>Music</b>	Video Games		
Advertising/ Sponsorships/ Partnerships	Trading and Finance	Payments and Currency	Gambling	News	Sports		
	ECONOMIES	S	MEDIA EXPERIENCES				



Source: Activate analysis

## Our research shows that the majority of gamers participate in nongaming, Metaverse-like activities inside of games

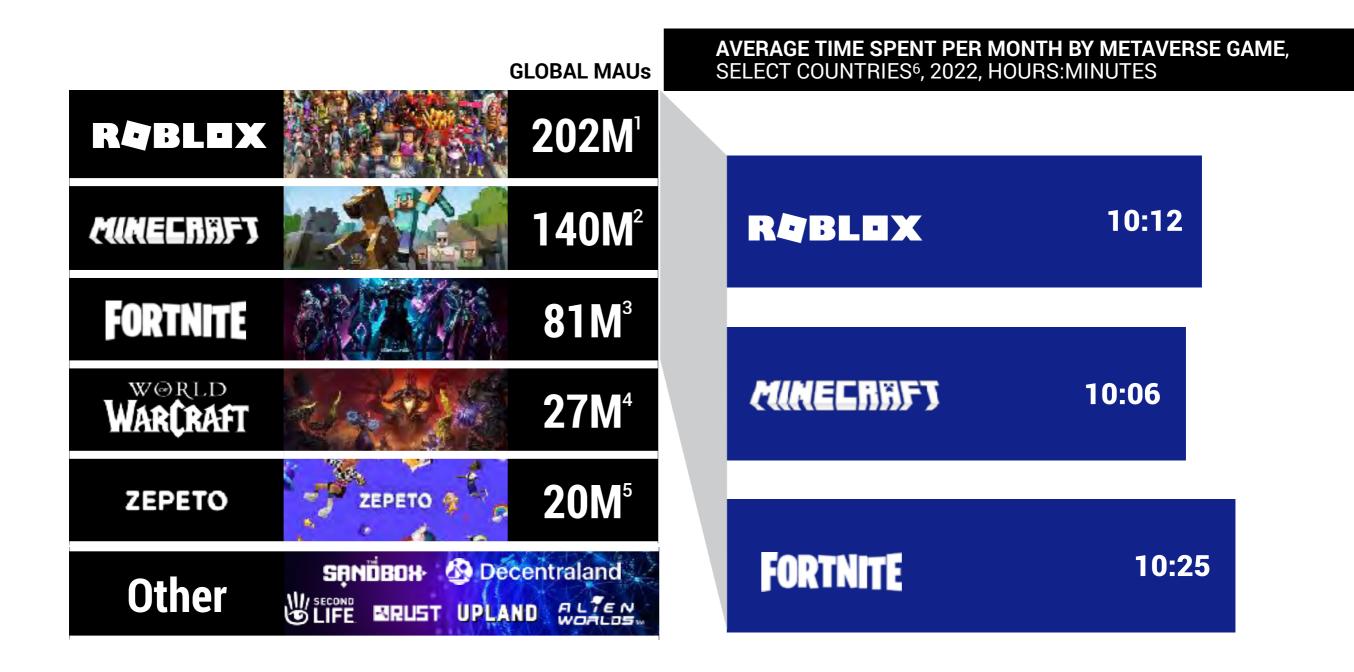




"Gamers" are defined as adults aged 18+ who currently play video games.
 Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Activate 2022 Metaverse & NFT Consumer Research Study (n = 3,078), U.S. Census Bureau



## Today, there are over 300M people globally who spend a great part of their lives in the major virtual world Metaverse games





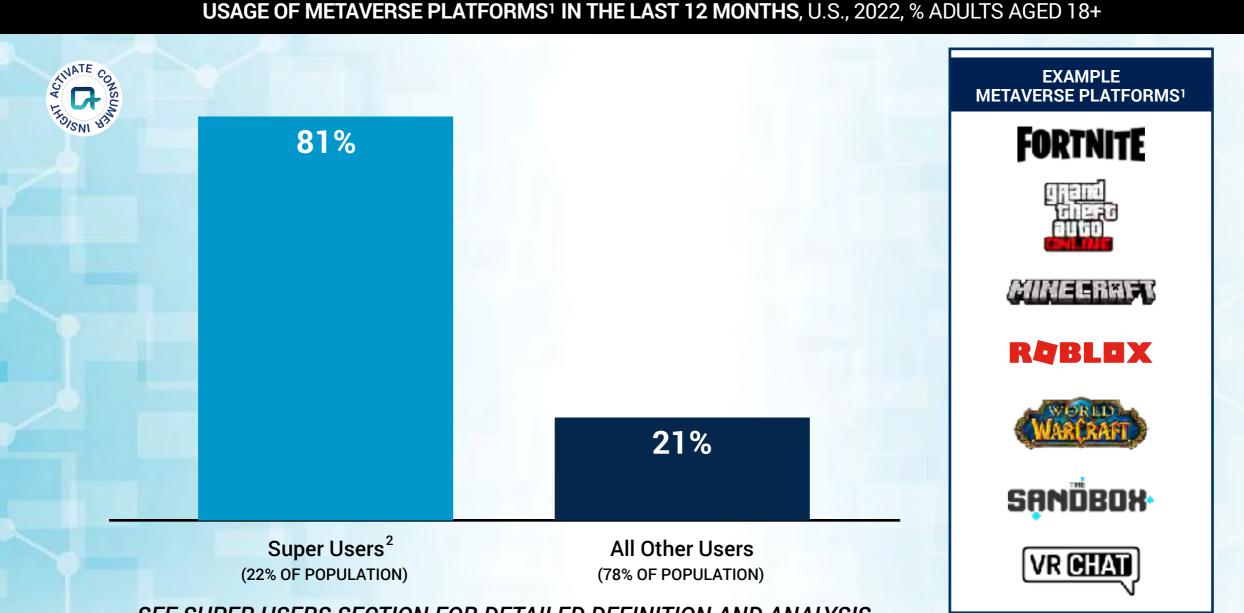
Estimate. 2. As of Aug. 2021. 3. As of June 2020. 4. Includes MAUs for all Blizzard Entertainment games as of June 2022.
 As of Mar. 2022. Users predominantly in China, Japan, and South Korea. 6. Includes France, Germany, UK, and U.S. Sources: Activate analysis, Company filings, Company press releases, DappRadar, Naver, Newzoo, RTrack, Yahoo



activate

consulting

## Media and Technology Super Users are <u>Metaverse Natives</u>; over 80% of Super Users have used a Metaverse platform in the last 12 months



#### SEE SUPER USERS SECTION FOR DETAILED DEFINITION AND ANALYSIS

1. "Metaverse platforms" are defined as platforms with immersive virtual worlds, within which consumers can explore with a personalized character/avatar, interact with other users, and participate in a range of activities (e.g. online concerts, online games, online work meetings). 2. "Super Users" are a segment who over-index on daily time spent with technology and media (18:55 vs. 9:21 for all other users).



Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

### Super Users – the most important user segment for all technology and media businesses – will be critical for the growth of Metaverse platforms

#### INTEREST IN PARTICIPATING IN SELECT METAVERSE ACTIVITIES IN THE NEXT 12 MONTHS, U.S., 2022, % ADULTS AGED 18+

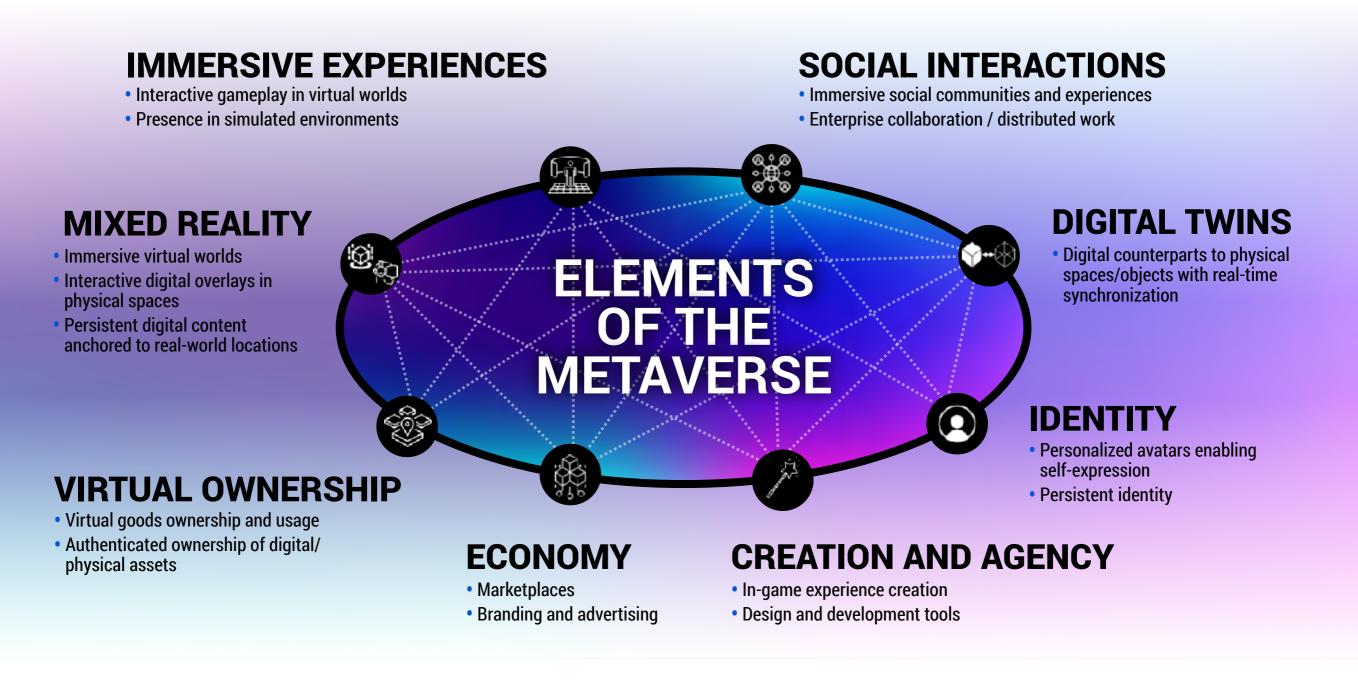
LINATE CONSC	EXTREMELY OR VERY INTERESTED IN	% Super Users <sup>1</sup> (22% OF POPULATION)	% All Other Users (78% OF POPULATION)
CREATION ACTIVITIES	Creating/personalizing a virtual character/avatar or virtual items	20%	76%
IN THE METAVERSE	Creating/personalizing virtual places or maps	14%	67%
the second se	Attending live performances, sporting events, or esports events	25%	73%
SOCIAL ACTIVITIES	Socializing with friends/family or meeting new people	20%	72%
IN THE METAVERSE	Traveling to virtual versions of real-world locations	21%	71%
	Attending educational classes, work-related meetings, or networking events	19%	66%
	Purchasing or selling virtual goods	15%	71%
TRANSACTIONAL ACTIVITIES IN THE METAVERSE	Purchasing or selling physical goods	17%	69%
IN THE WIETAVERSE	Investing, lending, or borrowing money	10%	57%
	SEE SUPER USERS SECTION FOR DETAILED	D DEFINITION AND ANALYSIS	



1. "Super Users" are a segment who over-index on daily time spent with technology and media (18:55 vs. 9:21 for all other users). Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

 $WJJ \geq TECH \_ 116$ 

## We see eight foundational elements of the Metaverse and proof points for each of these elements today



TECH \_\_ 117



## Virtual world video games already include most of the eight foundational Metaverse elements

	SELECT VIRTUAL WORLDS AND METAVERSE ELEMENTS								
<b>~</b>	FEATURE/CAPABILITY AVAILABLE	MAJOR VIRTUAL WORLD GAMES							
		FORTNITE	RQBLOX	MINELABL	WORLD WARCRAFT				
	IMMERSIVE EXPERIENCES	~	$\langle \mathbf{v} \rangle$		~	~			
		V	V	~	~	~			
METAVERSE ELEMENTS	CREATION & AGENCY	V	~	~	~	~			
ELEN	♦→ DIGITAL TWINS		~	~		~			
VERSE	SOCIAL	~	~	~	~	~			
META	VIRTUAL OWNERSHIP	~	~	~	~	~			
_	ECONOMY	V	~	~	V	~			
			~	~	$\langle - \rangle \rightarrow \langle$				



Note: Information as of Oct. 20, 2022. Includes early-stage indicators for Metaverse applications (e.g. ability to create environments that mirror the real world, ability to create personalized avatars, ability to purchase virtual goods). Sources: Activate analysis, Company sites



## Shared immersive experiences will be the foundation for Metaverse platforms



#### EXAMPLES OF IMMERSIVE EXPERIENCES WITHIN THE METAVERSE



EXPLORE WORLD OF WARCRAFT'S OPEN-GAME WORLD, COMPLETE QUESTS, AND INTERACT WITH OTHER PLAYERS



ATTEND A LIVE VIRTUAL MUSIC PERFORMANCE WITH FRIENDS IN SOUNDSCAPE VR



PARTICIPATE IN A 3D VIRTUAL KARAOKE EXPERIENCE IN XRSPACE PARTYON



BATTLE OTHER USERS IN REC ROOM'S LASER TAG ARENA

#### **ACTIVATE PERSPECTIVE**

Immersive experiences in the Metaverse will:

- Grow in variety and number as the Metaverse develops
- Provide opportunities to meet people through both structured activities (e.g. sports, games, concerts) and non-structured activities (e.g. open space exploration)
- Increasingly replicate real-life activities and experiences as Metaverse participation becomes a more mainstream behavior
- Evolve in complexity, detail, and functionality to offer virtual experiences with greater similarity to physical world activities





## Social experiences and interactions will increasingly take place in Metaverse platforms



#### EXAMPLES OF SOCIAL INTERACTIONS WITHIN THE METAVERSE



SPEND TIME WITH FRIENDS IN FORTNITE'S PARTY WORLDS



PARTY WITH PARIS HILTON AT CRYPTOWEEN IN ROBLOX AND THE SANDBOX



PLAY GAMES OF PICKUP BASKETBALL IN NBA 2K22 "THE NEIGHBORHOOD"



CELEBRATE A VIRTUAL WEDDING IN ANIMAL CROSSING

#### **ACTIVATE PERSPECTIVE**

Social interactions in the Metaverse will:

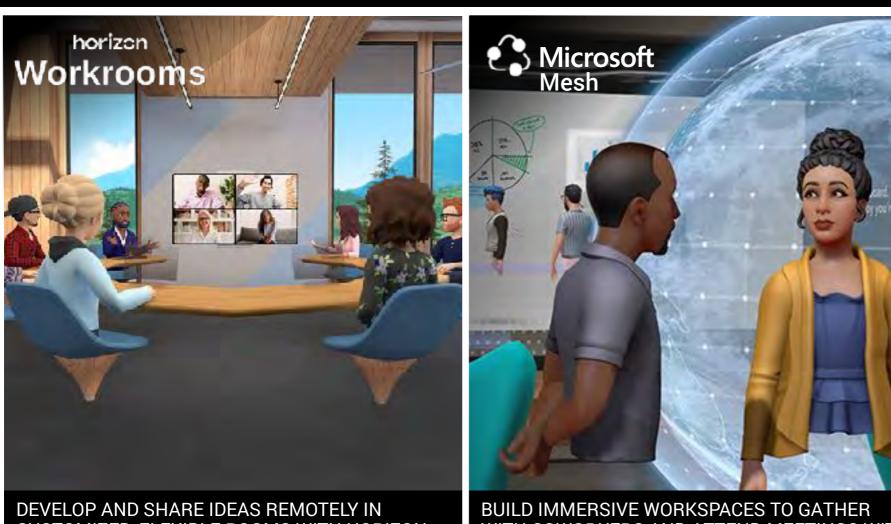
- Include the ability to engage with real-life friends and meet new people in virtual worlds (e.g. open spaces, events, meetings)
- Enhance activities with live user-to-user interaction (e.g. virtual gameplay)
- Develop additional applications as more activities become available (e.g. dating, attending festivals, professional networking)
- Supplement or even replace an increasing number of realworld social events over time (e.g. parties, weddings, sports games)







## Metaverse workplace collaboration platforms will provide a more immersive vehicle for virtual interaction and an expansion of video conferencing technologies



**EXAMPLES OF EARLY METAVERSE WORKPLACE COLLABORATION** 

DEVELOP AND SHARE IDEAS REMOTELY IN CUSTOMIZED, FLEXIBLE ROOMS WITH HORIZON WORKROOMS

BUILD IMMERSIVE WORKSPACES TO GATHER WITH COWORKERS AND ATTEND MEETINGS WITH MESH FOR TEAMS

### ACTIVATE PERSPECTIVE

Collaboration in the Metaverse will:

- Enable deeper levels of immersion over time
- Leverage avatars to create a sense of presence and provide users with agency over their own representation
- Include a broadening set of tools and resources to facilitate immersive collaboration (e.g. virtual conference rooms, shared whiteboards, spatial audio)
- Allow users to collaborate directly on files/projects as if in person together (e.g. object manipulation, 3D physical objects, interoperability of files across platforms)





## Digital twins will provide a bridge between the real world and virtual worlds





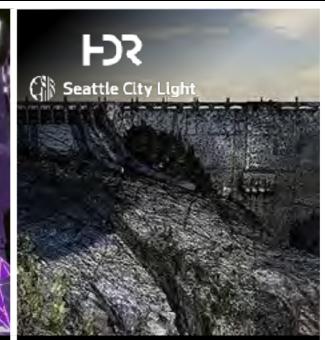
BuildTheEarth is an opencontribution effort to recreate the world at a 1:1 scale in Minecraft

Currently, BuildTheEarth has over 4,700 ongoing build projects across more than 7,000 square kilometers **EXAMPLES OF EARLY METAVERSE DIGITAL TWINS** 



Real estate giant Jamestown and digital assets investor Digital Currency Group partnered to recreate One Times Square in Decentraland

The build area spans 170 LAND parcels and was launched on New Year's Eve with the MetaFest 2022 global party



HDR, Inc. and Seattle City Light developed a digital twin model of Diablo Dam down to a 2cm visual accuracy through high-res photography

The model incorporates **data from additional technologies** for a holistic view of the dam (e.g. piezometers, seepage/ leakage detectors, groundpenetrating radar)

### **ACTIVATE PERSPECTIVE**

Digital twins in the Metaverse will:

- Serve as digital replications of a growing number of real-world systems, objects, and locations
- Develop to be larger, more complex, and more synchronized with their realworld counterparts
- Incorporate a range of data types beyond visual inputs (e.g. spatial data, performance data, health data)
- Become increasingly accessible for public viewing, usage, and contribution
- Feature two-way synchronization, more closely linking the physical and digital worlds (e.g. products, changes, ownership)







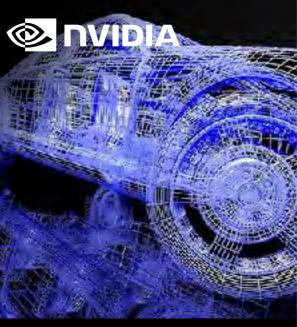


**AZURE DIGITAL TWINS:** 

Allows users **to create digital models** of buildings, factories, energy networks, railways, cities, and more

Example Applications: Ansys, Bentley Systems, Bosch, ICONICS, Samsung, and Willow use Azure Digital Twins in their software applications

### EXAMPLES OF DIGITAL TWINS WITH ENTERPRISE AND SMB USE CASES



#### NVIDIA OMNIVERSE DIGITAL TWINS:

Enables users to develop physically accurate, AI-enabled virtual simulations of real world environments

**Example Applications: BMW** uses NVIDIA's Omniverse platform to build digital twins for 31 different factories; **individual creators and developers** can download, use, and contribute to NVIDIA Omniverse for free



#### GE DIGITAL TWIN SOFTWARE:

Allows users to create digital twins that represent an individual asset, an integrated system of assets, or a fleet of assets

**Example Applications: Chevron** uses GE's Digital Twin software for predictive maintenance in its oil fields and refineries

### **ACTIVATE PERSPECTIVE**

Digital twins in the Metaverse will:

- Be applied to a greater set of enterprise use cases and leveraged across a widening set of businesses
- Become increasingly accessible to SMBs and consumers, in addition to enterprises, as tools for building and using digital twins become more user-friendly
- Evolve to support systems with greater size and complexity as technology improves





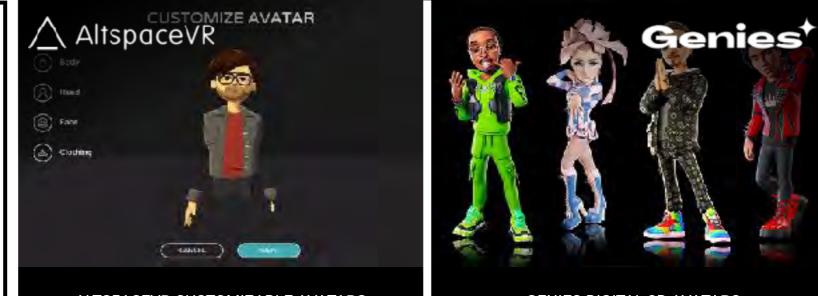


## **People will have an expansive set of options to define** their Metaverse identity – either as themselves today, an idealized version, or entirely new person

#### **IMPORTANCE OF IDENTITY IN THE METAVERSE**

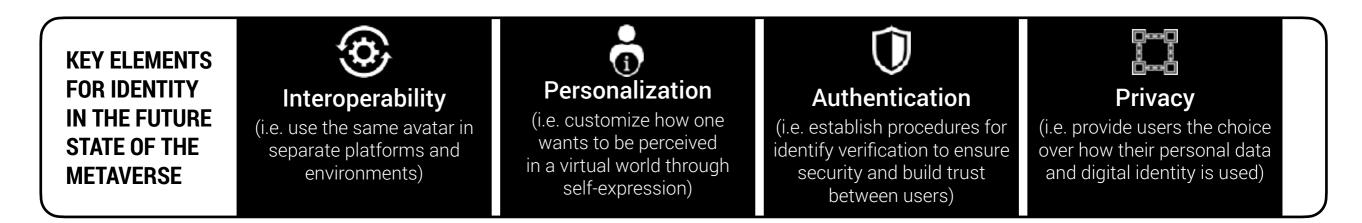
#### **IDENTITY WILL BE CORE TO THE METAVERSE**

- · Personalized identities will allow people to reinvent themselves, reflecting who they are and want to be
- The ability to use a consistent identity across platforms will serve to unify the Metaverse across separate systems
- Building the infrastructure and systems to ensure security, privacy, and protections for participants will be critical to the development of the Metaverse



ALTSPACEVR CUSTOMIZABLE AVATARS

**GENIES DIGITAL 3D AVATARS** 







## User creation and agency will be critical to the full development of Metaverse platforms; people will expect to create and build themselves (not just accept a world created for them)

#### INTEREST<sup>1</sup> IN CREATION ACTIVITIES IN THE METAVERSE, U.S., 2022, % ADULTS AGED 18+





1. "Interested" includes consumers who are extremely or very interested in participating in the future. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)





## User creation and agency are core to today's major Metaverse platforms and games

#### EXAMPLES OF USER-GENERATED CONTENT AND CREATOR ECONOMIES WITHIN THE METAVERSE



### RĄBLOX

- Roblox experiences are built almost entirely by users and developers
- Roblox has more than 10M developers globally who have built over 29M virtual experiences
- In 2021, Roblox paid out over \$500M in in-game currency to developers and creators, up by 52% from 2020 – 2,200 creators earned over \$10K, and 500 creators earned over \$100K

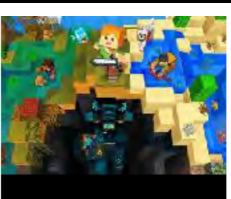


- Rec Room enables users to build, create, and play games in rooms, with over 12M rooms created as of Dec. 2021
- Rec Room also offers community programs to educate and connect creators
- During Q1 2021, Rec Room paid creators \$1M for their contributions to the platform



## FORTNITE

- Fortnite allows players to make unique islands and games to share with friends through its Creative Mode
- Fortnite also features new games on their discovery page to encourage exploration of usergenerated content
- Over 50% of playtime among Fortnite users is spent with content made by other players



### MUNECHAIFT

- Minecraft users can build worlds in Creative Mode and develop story-based games in Adventure Mode
- Users can monetize creations through the Minecraft Marketplace (e.g. maps, mini games, skins)
- As of Q3 2021, creators have generated over \$350M in revenue for Minecraft from over 1B downloads of mods, addons, and experiences

### **ACTIVATE PERSPECTIVE**

- The Metaverse will be built by both professional developers and everyday users
- User-generated creation will lead to a rapid proliferation of virtual content and Metaverse experiences
- Tools for content creation will become more intuitive, widely available, and easy to use, allowing for greater participation, creation, and sharing of unique experiences (e.g. A.l.-enhanced hyperpersonalization of avatars, drag-and-drop tools for in-game creation and customization, and stable diffusion to create original and explicit image and video content)
- The development of Metaverse economies, virtual ownership, and content monetization will create an ecosystem that fosters user-led creation





## **Consumerization of development tools will fuel** expanded Metaverse creation and participation



#### **EXAMPLES OF CREATOR TOOLS WITHIN THE METAVERSE** STUDIO ----1111 Unreal Engine is **free for all creators**, and the Roblox Studio is a free immersive creation Creative mode in Minecraft is free and Blueprints Visual Scripting system allows engine that users can access on their own simple, and enables users to generate beginners to create game elements without Windows or Mac devices custom content across all platforms writing any code horizon A Adobe 🕄 Microsoft 🚓 unity Worlds Unity's ProBuilder is a hybrid design tool with **tutorials for** Consumers of all design Everyday users can leverage Microsoft Mesh's simple menu of Adobe Substance 3D Modeler, backgrounds can create in Meta beginners and a consumeravailable on desktop and in VR Horizon Worlds by leveraging creative actions to quickly build friendly interface, providing easy with a free trial, allows users to templates and tutorials in build access to world generation and create 3D models collaborative spaces for free mode object modeling

### **ACTIVATE PERSPECTIVE**

Developer tools will evolve to include:

- Increasingly accessible versions for everyday consumers (e.g. user-friendly interfaces, project templates, free pricing)
- More complex capabilities and toolsets available to expand the possibilities of creation
- More comprehensive integration of data, analytics, and AI services to fuel creation in the Metaverse
- Ability to import content from third-party tools and other platforms, further enabling user creativity and unifying content across otherwise siloed experiences





# Virtual economies, created by companies and users, will become increasingly sophisticated and expansive; we expect that a substantial number of people will make their entire living in the Metaverse

#### **EXAMPLES OF VIRTUAL ECONOMIES WITHIN THE METAVERSE**



Zepeto users can design and sell clothes to other users on the platform, earning a revenue share with in-game currency



In The Sandbox, users can purchase, sell, and rent land to other users, including through secondary markets (e.g. OpenSea, Rarible)



Second Life players can generate income from designing and selling goods on the platform (e.g. homes, furniture, vehicles) and can hire other players to fulfill certain roles (e.g. shop attendants, security agents, real estate agents)



Developers on Roblox can earn money by designing and selling access to games, experiences, and virtual items, with Roblox paying out over \$500M to developers in 2021

### **ACTIVATE PERSPECTIVE**

- Building blocks of the Metaverse economy will include:
- Digital goods/services (e.g. skins for avatars, virtual fashion, virtual makeup)
- eCommerce (e.g. shopping for physical goods in a virtual environment)
- Advertising (e.g. showrooms, product testing, product placement)
- Brands will utilize both virtual and real-world storefronts to engage with customers
- Digital outfits from Balenciaga, Prada, and Thom Browne are coming to Meta's soon-to-be-unveiled Avatar Store





## One world will not be enough: brands will need to build a presence in multiple Metaverse platforms and virtual worlds

#### **EXAMPLES OF IN-GAME BRAND PLACEMENTS**

Visit Ralph Lauren's Winter Escape in **Roblox** to enjoy winter activities and discover exclusive Ralph Lauren styles



Participate in Puma Mania in **NBA 2K22 The City**, receiving bonus XP for playing games while wearing Puma gear

- 218 -

100





Unlock **Star Wars** skins in **Fortnite** and wield signature lightsabers and blaster rifles in combat



Play as *Die Hard's* John McClane in **Call of Duty: Warzone** and complete special quests inside *Die Hard*themed locations





## Virtual ownership will be more than just virtual goods; it will be about self-expression, prestige, personalization, and the fundamental need to belong

#### **EXAMPLES OF OWNING VIRTUAL GOODS WITHIN THE METAVERSE**



Fortnite partnered with the NBA to celebrate the NBA's 75th anniversary by offering a collection of transactable in-game character skins modeled after NBA team apparel and uniforms



Nike partnered with Roblox to create a Nike-branded virtual world called Nikeland where users can buy virtual goods from Nike, which has reached over 21M visitors as of Sept. 2022



Decentraland users can display owned 2D NFTs on the platform, including displaying virtual art galleries in owned spaces



Zara partnered with Zepeto in Mar. 2022 to launch a limitededition fashion collection for users' avatars, including a range of apparel, makeup, and accessories

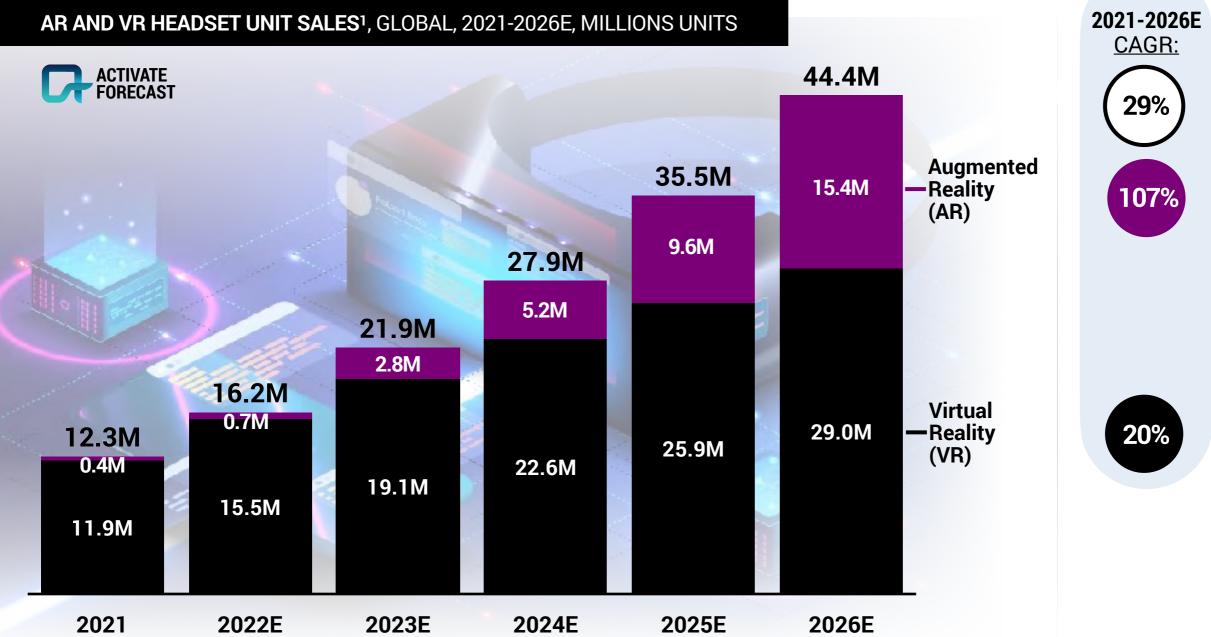
### **ACTIVATE PERSPECTIVE**

- Virtual ownership will become more mainstream as platforms make items more attainable, a wider range of items become available, and a greater number of brands and users participate
- Virtual goods will hold value for consumers (e.g. selfexpression, status, exclusivity, personalization, ability to trade)
- Platforms will explore select circumstances in which consumers can access owned virtual goods from other platforms
- Physical items will be paired with ownership of digital items (e.g. ownership of real-world items will be reflected on virtual platforms)



#### **METAVERSE**







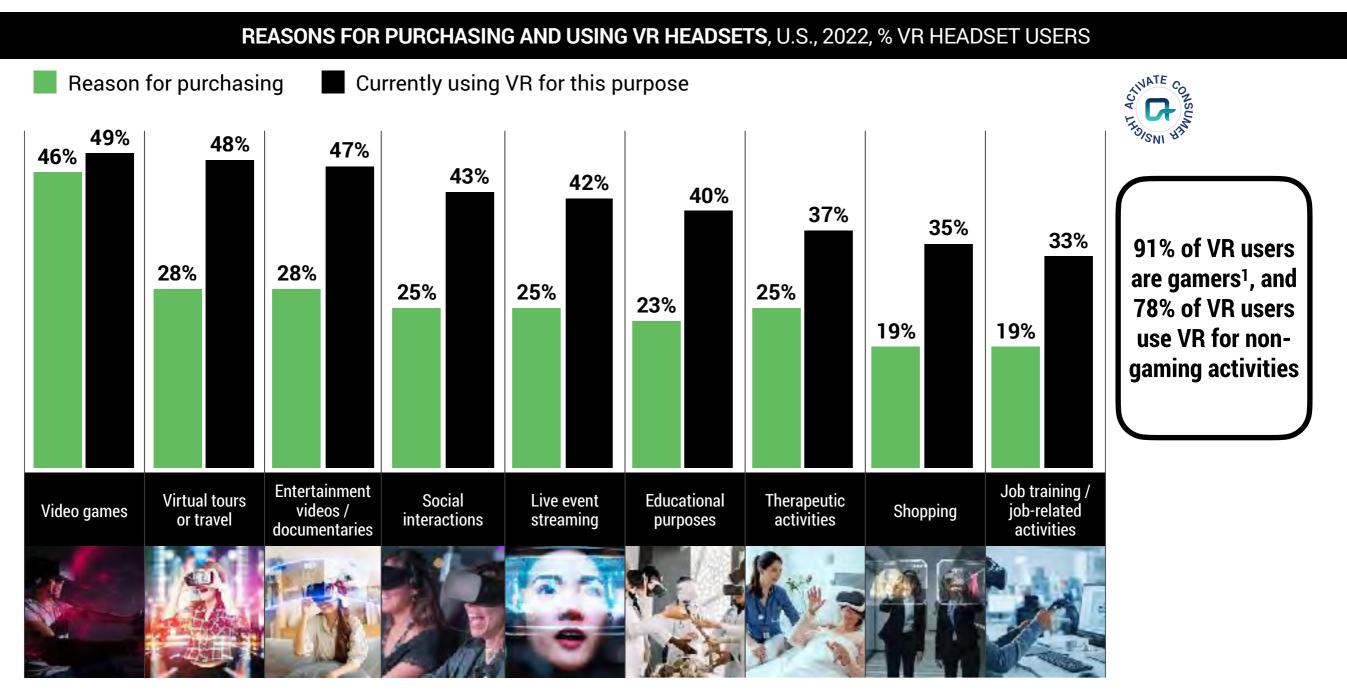
1. Excludes Google Cardboard and other headsets with no built-in technology. Figures do not sum due to rounding. Sources: Activate analysis, AR Insider, Company press releases, Company sites, eMarketer, IDC, Morgan Stanley Research, Omdia, PricewaterhouseCoopers, Road to VR, Sensor Tower, Statista, Steam Spy, Strategy Analytics, SuperData, VGChartz







## Actual usage of VR headsets for non-gaming/Metaverse activities has far exceeded the original purchase intent for the headset

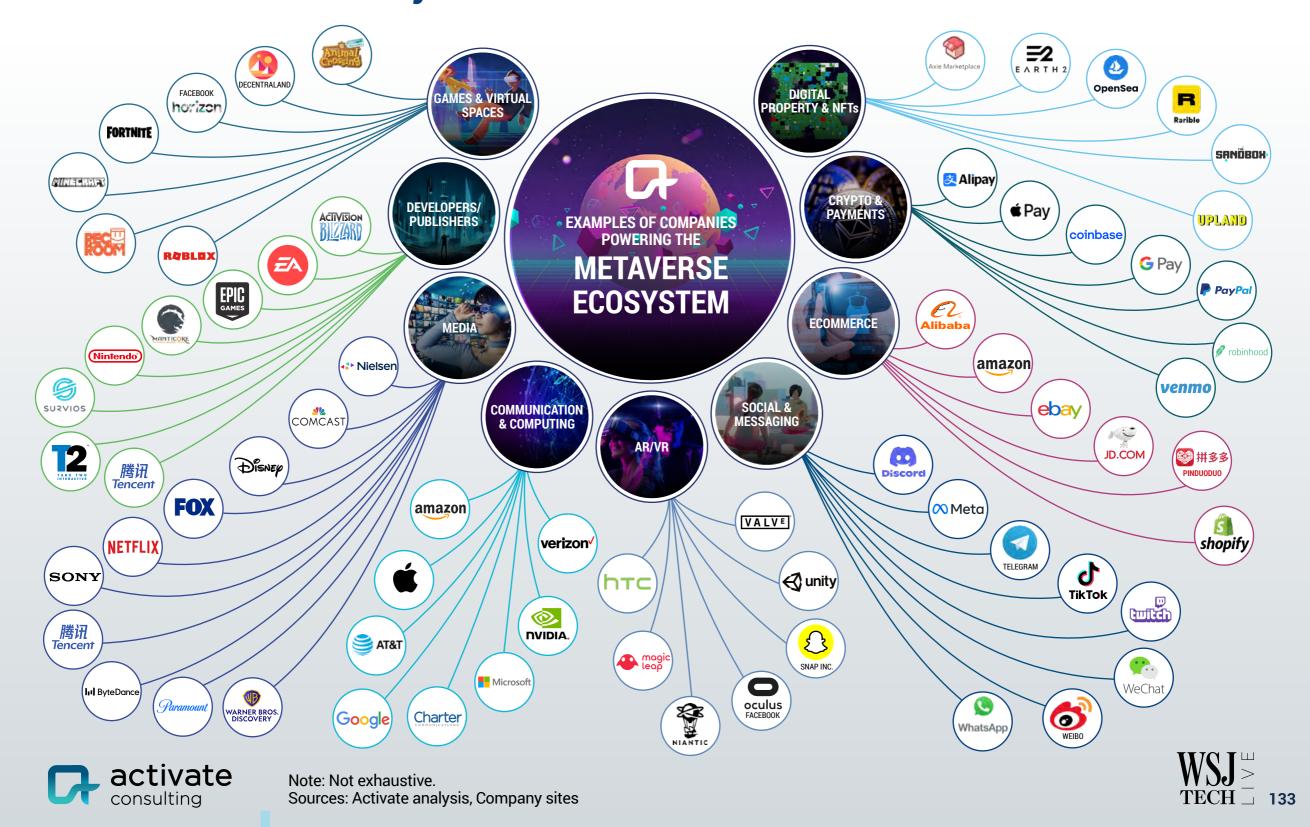




1. "Gamers" are defined as adults aged 18+ who currently play video games. Sources: Activate analysis, Activate 2022 Metaverse & NFT Consumer Research Study (n = 3,078)



### Over the next years, companies building the Metaverse will be part of an extensive ecosystem



## The major technology and gaming companies will build out their capabilities across each element of the Metaverse

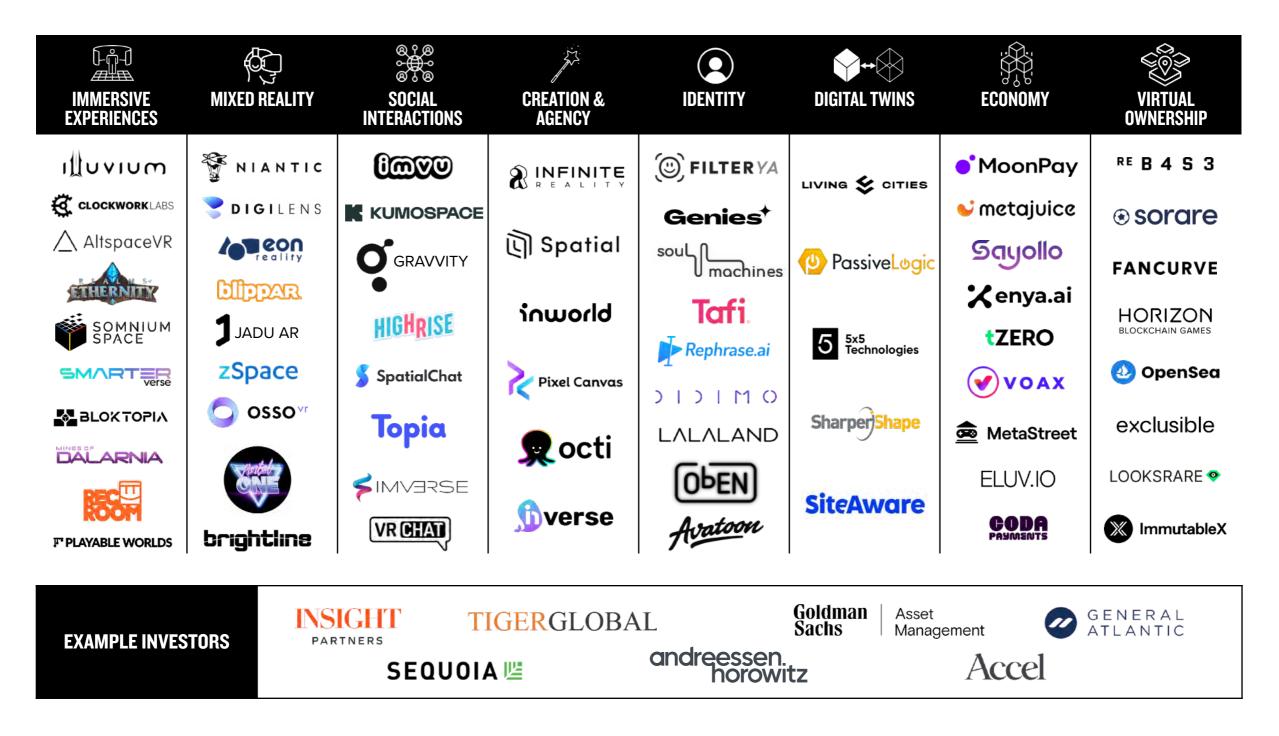
	amazon	Ú.	EPIC games	Google	∞Meta	Microsoft	RØBLOX	SONY	Tencent
اmmersive الستعند Experiences	games Luna		FORTNITE		Gaming BEAT SABER horizon Worlds		R <b>ą</b> BLOX	PlayStation BUNGE	<b>Tencent</b> Games
Mixed Reality:	AR AR View	É Glass (Rumored)	Reality Scan	Google Maps Lens Live View GL/SS	Meta Quest Pro	Microsoft HoloLens 2		Partnership	Ultraleap (Series D Investment)
🤁 Mixed Reality:	VR prime video vr	<b>NEXT</b> VR		Google YouTube Earth VR VR	Meta Quest 2	HP REVERB G2 Co-development Mesh Altspace VR	R <b>QBLOX</b> VR	PlayStation. VR	Ultraleap (Series D Investment)
® १८ ◎ 👯 । Social Interact	ions	iMessage	PARTY	<b>G</b> Project Starline	Instagram Messenger horizon	Teams Linked in.	Roblox Chat & Community Space		eq qq
Creation & Age	Sumerian	ARKit Reality RoomPlan	Unreal Engine	CARCore VouTube	ο Meta Spark	MINEERIN	Roblox Studio	dreams	
ldentity		Memoji	Fortnite Avatars	Google Chrome Avatar	Meta 3D Avatar	Teams and Mesh Avatars	Roblox Avatars	D E S T I N Y	
↔ Digital Twins	IoT TwinMaker		Unreal Engine	Google Cloud: Supply Chain Twin and Pulse		Azure Digital Twins			Tencent Cloud
Economy	amazon appstore	🗯 App Store	FORTNITE STORE	Google Play	Meta Quest Store	Microsoft Store	Game Shop	PlayStation Store	See WeChat Pay い で か MYAPP
Virtual Owners	hip Build NFT Applications	Apple NFT Trading Cards (Rumored)	Enable NFT Games via Epic Games Store (e.g. Blankos Block Party)		NFT Sharing with Verified Ownership on Instagram/Facebook	NFTs in Windows 11			么核 Magic Core (No longer issuing new NFTs)



Note: Not exhaustive. Information as of Oct. 20, 2022. Categorization reflective of forward-looking indicators for Metaverse applications (e.g. NFTs for virtual ownership, real-time synchronization for digital twins). Sources: Activate analysis, Company sites



## We expect to see significant and sustained investment in innovation over the next years





Note: Not exhaustive. Companies listed by primary category but may have capabilities in other categories listed. Information as of Oct. 24, 2022. Sources: Activate analysis, Company press releases, Company sites



### Interoperability between Metaverse platforms will take place through third-party companies and applications, creating significant opportunities for all businesses to capitalize on the potential of the Metaverse

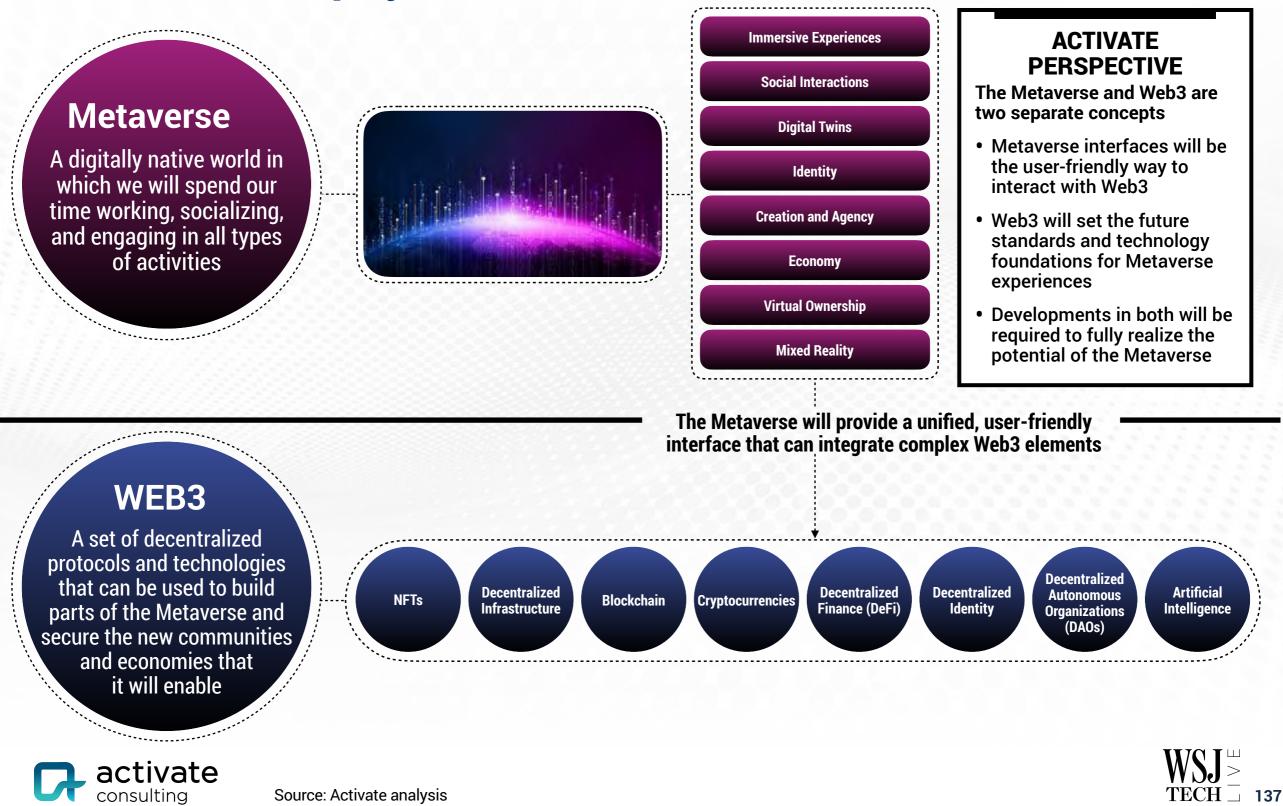


TECH 136



Source: Activate analysis

## The Metaverse will be the user interface for Web3, similar to the role the browser played with the internet

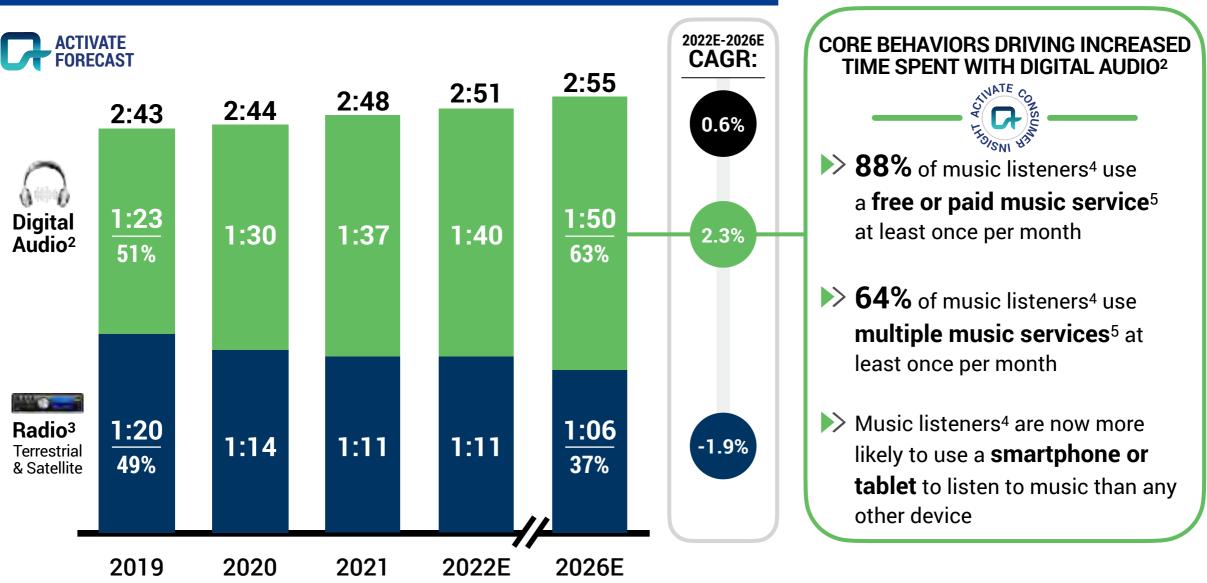




CONTENTS	PAGE
\$420B Global Technology and Media Growth Dollars Up for Grabs	4
Consumer Technology and Media Time and Attention	9
Super Users: The Critical Segment for Technology and Media Companies	15
eCommerce and Marketplaces: Growth will Continue Across Categories With Major Consumer Trends Serving as Tailwinds	29
Video: Streaming and Social Drive Growth	47
Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse	78
NFTs: Past the Hype Cycle, Towards Tangible Use Cases	95
Metaverse: Time for Practical Applications	108
Audio: Digital Audio Will Drive More Consumer Time and Spend	138
Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth	152
Digital Fitness: Consumer Adoption Will Continue to Grow	167

## Consumer audio time will continue to increase and shift to digital; by 2026, 63% of audio time will be digital, up from 51% in 2019

## AVERAGE DAILY AUDIO TIME PER ADULT AGED 18+ BY TYPE<sup>1</sup>, U.S., 2019-2022E VS. 2026E, HOURS:MINUTES



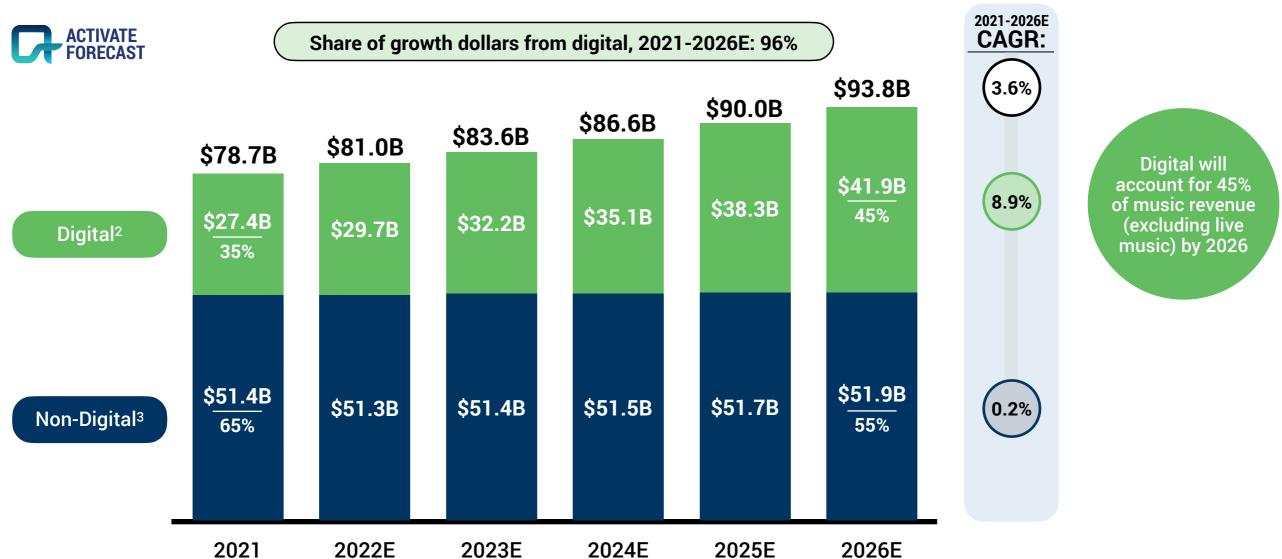


Figures do not sum due to rounding. 2. "Digital audio" includes audio streamed via mobile and desktop/laptop.
 "Radio" excludes digital radio. 4. "Music listeners" are defined as adults aged 18+ who spend any time listening to music.
 "Music services" include free and paid services used for listening to music through any format excluding terrestrial radio.
 Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), eMarketer, GWI, Music Biz



# Significant growth in the global music industry will continue in the coming years, reaching \$94B in revenue by 2026, driven almost entirely by digital audio

MUSIC REVENUE BY TYPE (EXCLUDING LIVE MUSIC)<sup>1</sup>, GLOBAL, 2021-2026E, BILLIONS USD



1. Figures do not sum due to rounding. 2. "Digital" is defined as revenue generated from paid digital downloads of any licensed recorded music and from subscriptions and advertising on music streaming platforms, including platforms that offer podcasts (e.g. Spotify). 3. "Non-Digital" is defined as revenue generated from the use of music in other media (e.g. television), paying record companies for the right to play their music publicly, any purchase of physical audio formats (e.g. vinyl), satellite radio subscriptions and advertising (including non-music content such as talk and sports), and AM/FM radio stations and networks (including non-music content such as talk and sports).

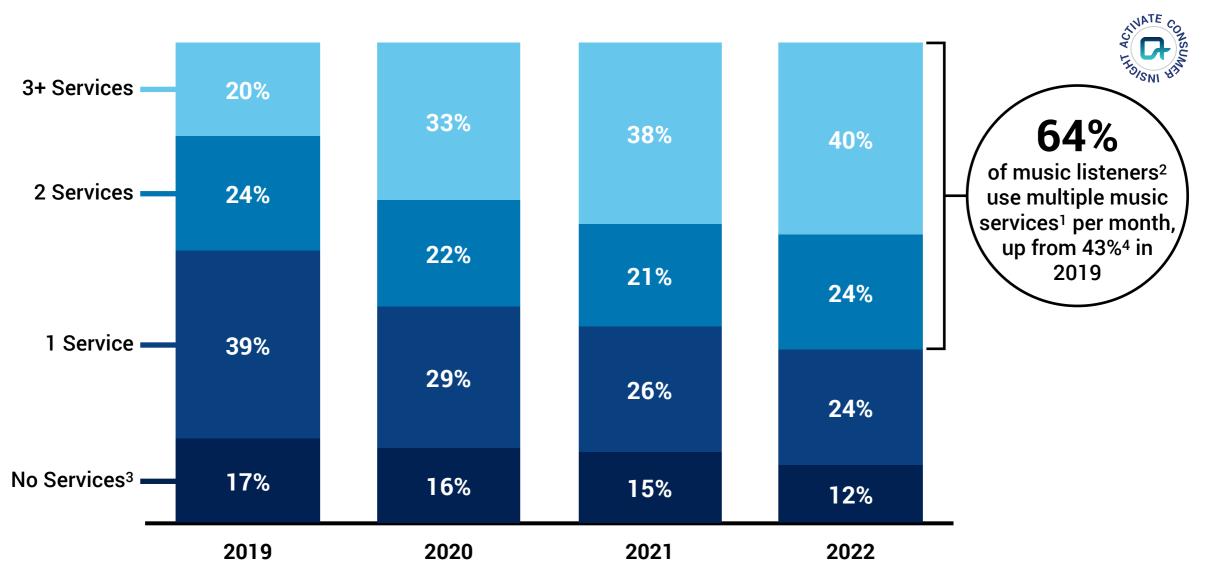


Sources: Activate analysis, Goldman Sachs, Grand View Research, IFPI, Omdia, PricewaterhouseCoopers, Recording Industry Association of America, SiriusXM, Statista



## More listeners than ever are using multiple free and paid music services

#### NUMBER OF FREE OR PAID MUSIC SERVICES<sup>1</sup> USED AT LEAST ONCE PER MONTH, U.S., 2019-2022, % MUSIC LISTENERS<sup>2</sup>

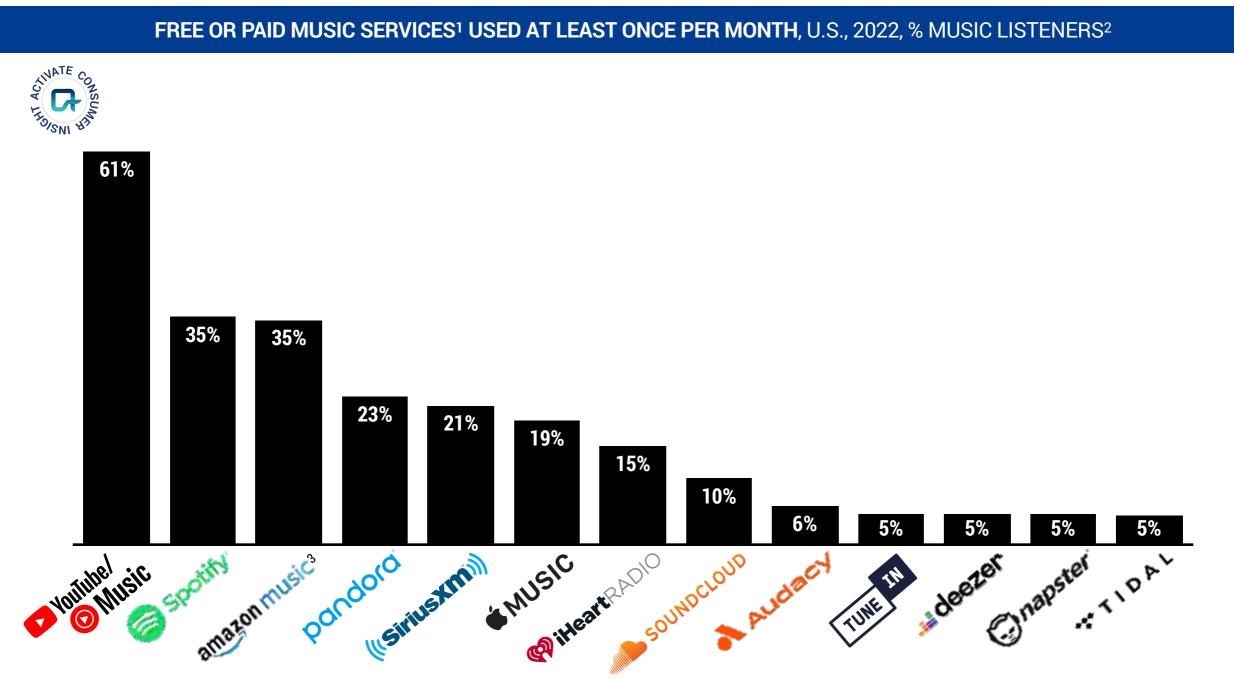


"Music services" include free and paid services used for listening to music through any format excluding terrestrial radio.
 "Music listeners" are defined as adults aged 18+ who spend any time listening to music. 3. "No services" includes those who do not use music services (e.g. only listen through terrestrial radio, CDs, vinyl).
 Figures do not sum due to rounding. Sources: Activate analysis, Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2020 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Consumer Technology & Media Research Study (n = 4,018),





## YouTube is the most used music service among music listeners, followed by Spotify and Amazon Music

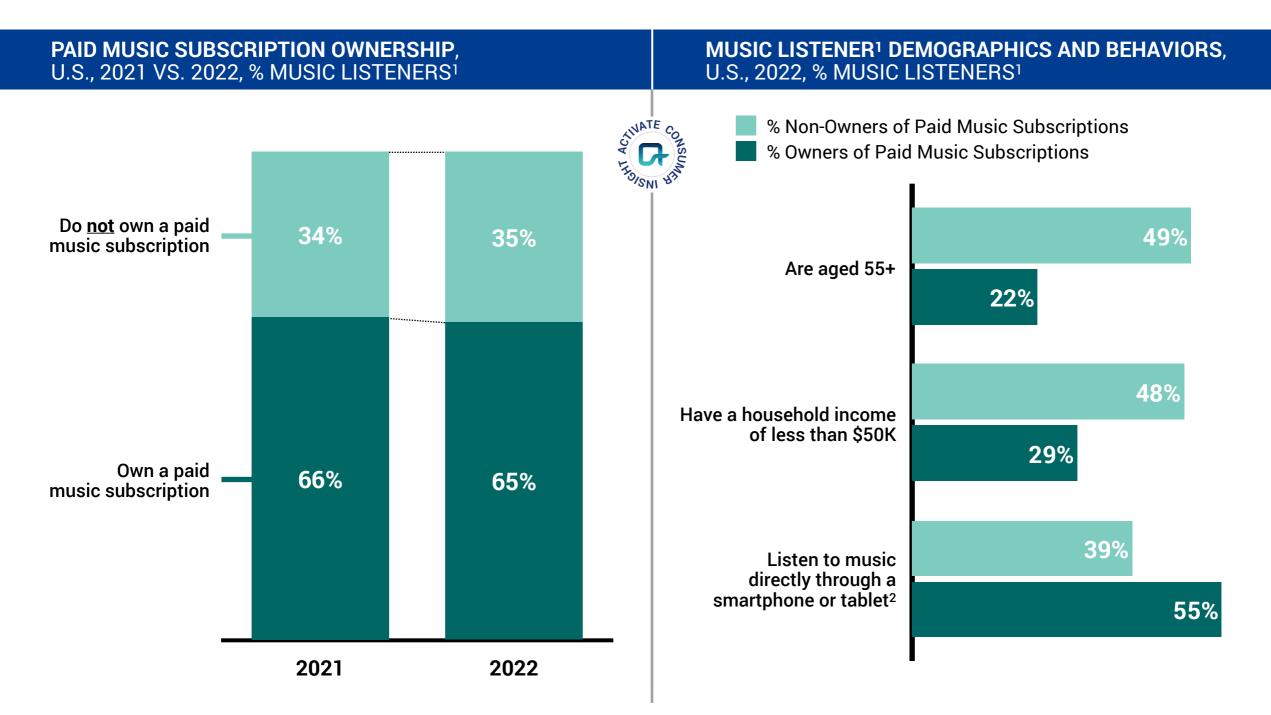




 "Music services" include free and paid services used for listening to music through any format excluding terrestrial radio.
 "Music listeners" are defined as adults aged 18+ who spend any time listening to music.
 Includes consumers who use Amazon Music through their Amazon Prime subscription, as well as consumers who use the standalone Amazon Music service. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



# In 2021 and 2022, over a third of music listeners did not pay for a music service, presenting an opportunity to serve them via ad-supported offerings; these listeners are older, less affluent, and less likely to use mobile devices for music

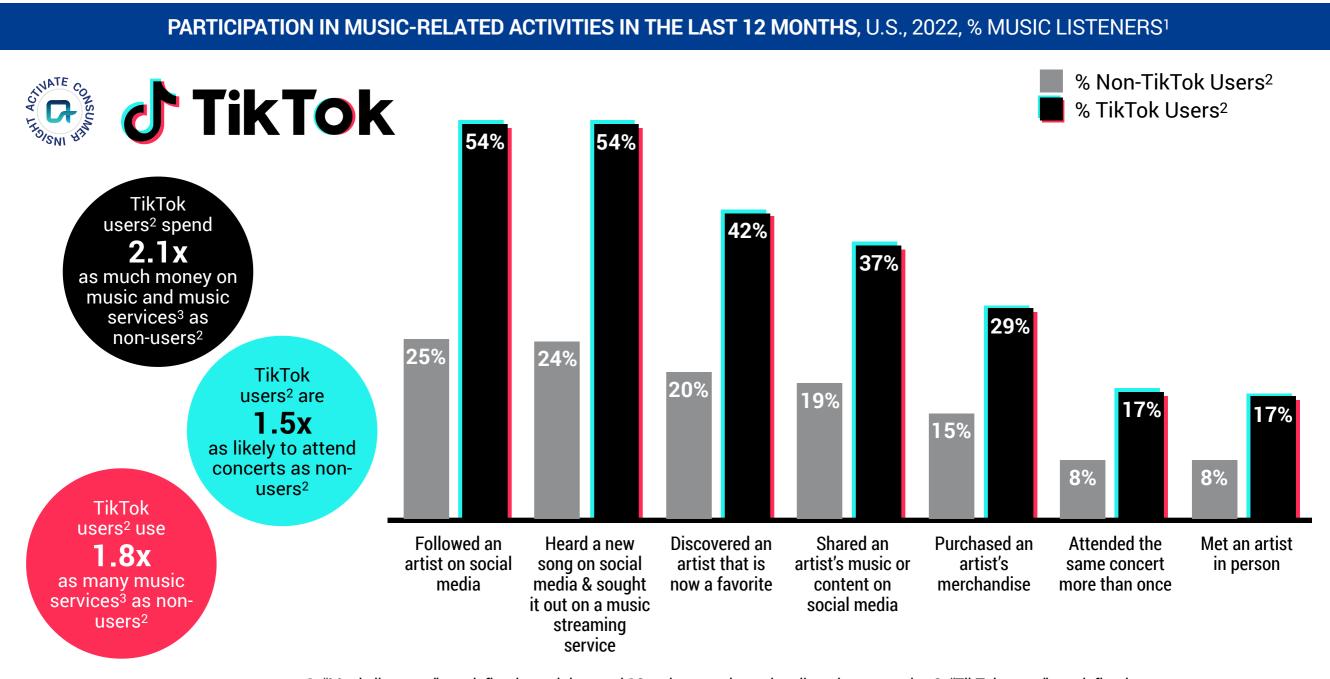




"Music listeners" are defined as adults aged 18+ who spend any time listening to music.
 Includes using headphones.
 Sources: Activate analysis, Activate 2021 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Consumer
 Technology & Media Research Study (n = 4,001)



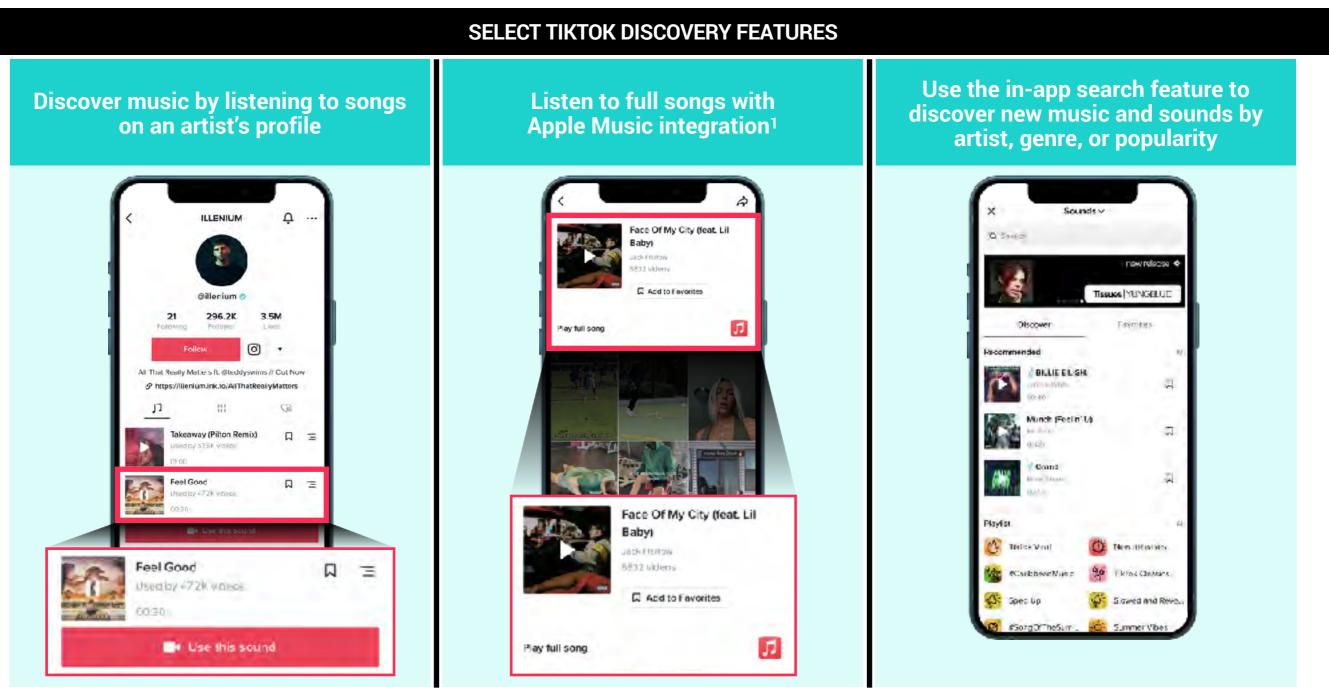
# TikTok has helped fuel consumer engagement with music; its users are significantly more likely to participate in music-related activities



1. "Music listeners" are defined as adults aged 18+ who spend any time listening to music. 2. "TikTok users" are defined as adults aged 18+ who use TikTok at least once per month. 3. "Music services" include free and paid services used for listening to music through any format excluding terrestrial radio. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



# TikTok's discovery features help spur consumer interest in new artists and genres, further deepening engagement

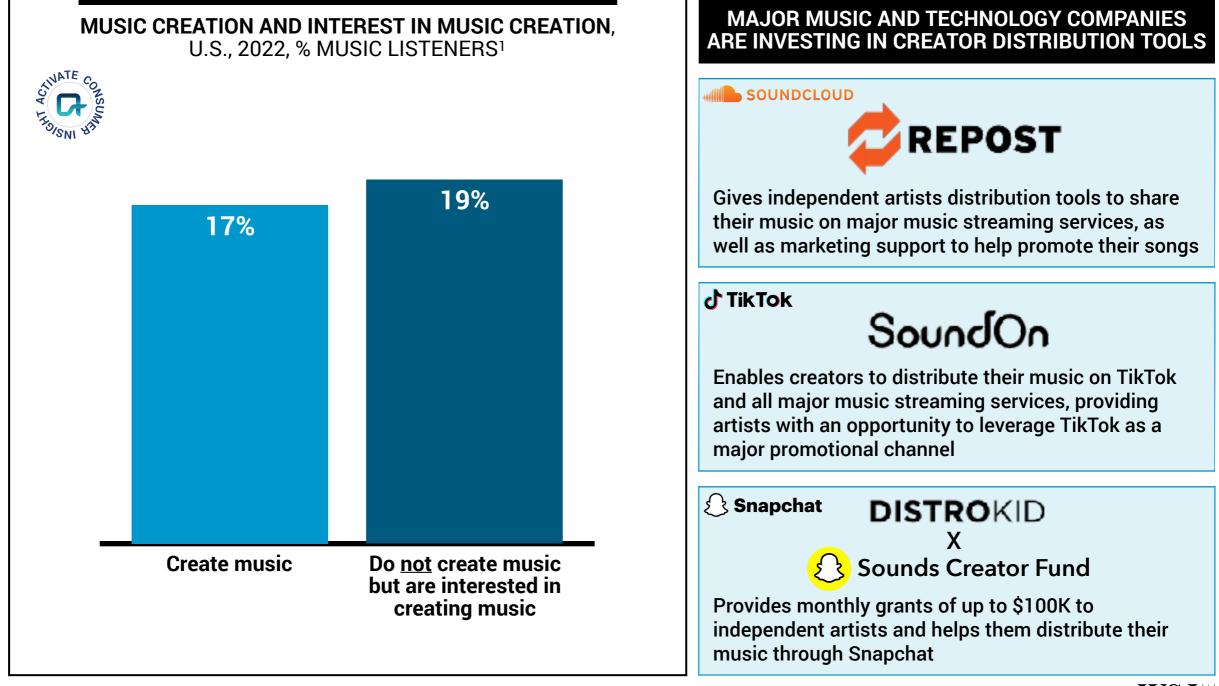




1. Only available for select songs. Sources: Activate analysis, TikTok



# Nearly 40% of music listeners create music or are interested in creating music, driving demand for creation and distribution tools that best serve the needs of independent creators





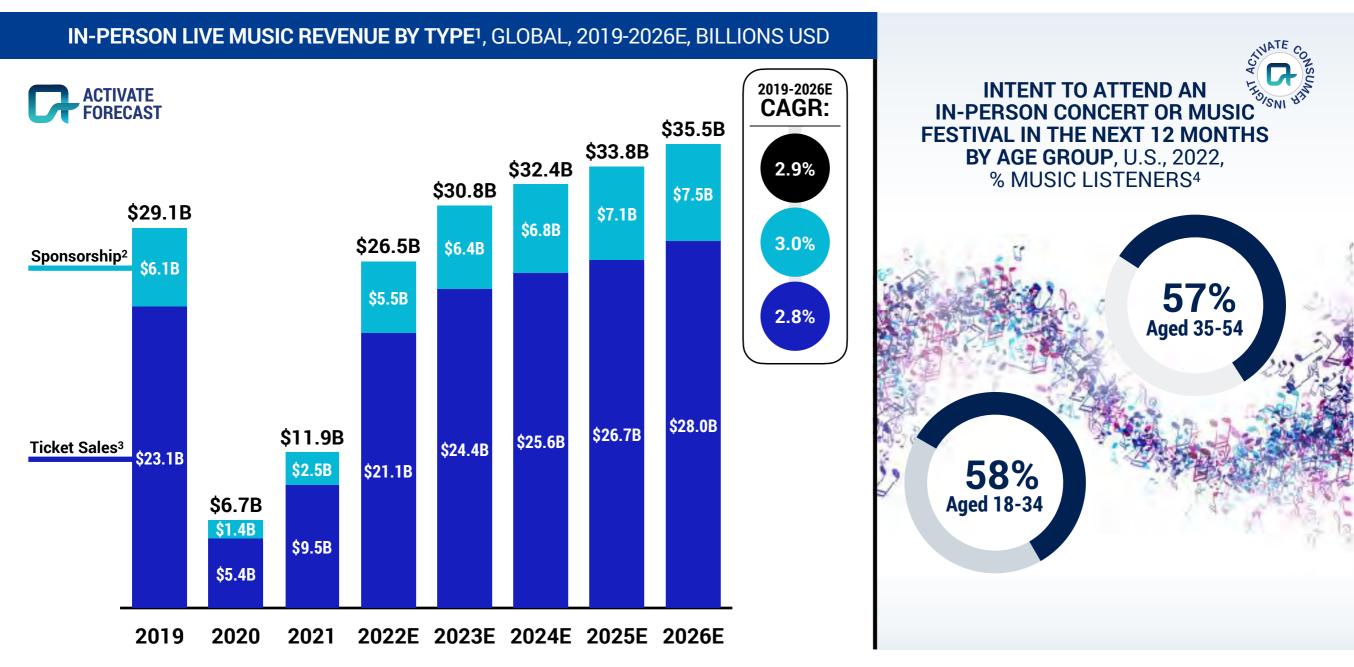
1. "Music listeners" are defined as adults aged 18+ who spend any time listening to music. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company press releases, Company sites



activate

consulting

# The live music industry will surpass pre-COVID-19 levels by 2023, with high participation expected across age groups

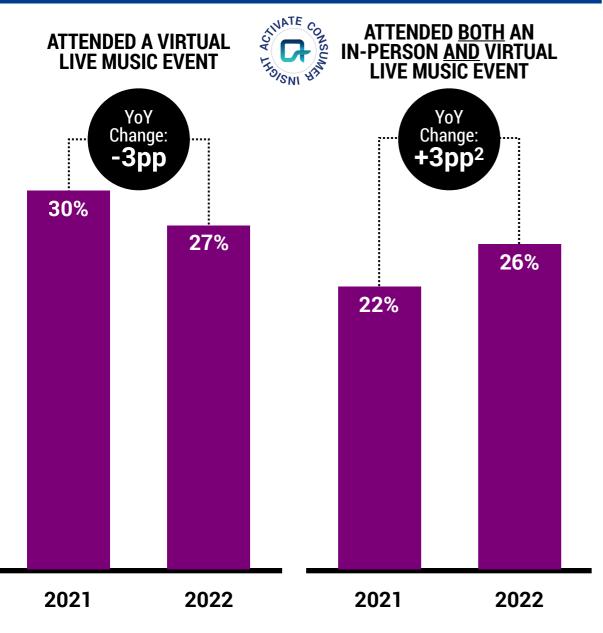


 Figures do not sum due to rounding. 2. "Sponsorship" includes revenue from sponsorship of live music events (advertising spending). 3. "Ticket sales" include revenue from consumer spend on tickets to live music events. Does not include revenue from merchandise or concessions. 4. "Music listeners" are defined as adults aged 18+ who spend any time listening to music. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Omdia, PricewaterhouseCoopers, Statista



# While virtual event attendance is down from 2021, consumers increasingly see virtual as a complement to, rather than a replacement for, in-person events, especially given the uniquely immersive experiences virtual events offer

#### LIVE MUSIC EVENT ATTENDANCE, U.S., 2021 VS. 2022, % MUSIC LISTENERS<sup>1</sup>



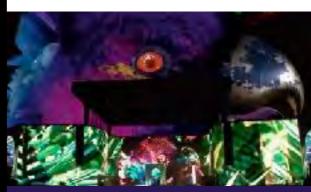
### EXAMPLES OF VIRTUAL LIVE MUSIC EVENT VR/AR TECHNOLOGY

#### **VR AND METAVERSE CONCERTS**

Artists are increasingly performing in VR and Metaverse concerts, in which users can watch artists through VR headsets or as avatars in virtual worlds



For Megan Thee Stallion's 2022 VR tour, attendees were given VR headsets in select theaters for a more immersive concert experience



**AR-ENHANCED STREAMING** 

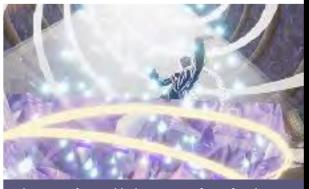
music events

With AR, artists are able to provide

viewers at home with a differentiated

experience compared to in-person live

Using AR technology, Flume provided at-home viewers of his 2022 Coachella performance with a unique set of visuals that were overlaid onto the YouTube livestream



Grimes performed in her avatar form for the Metaverse Fashion Week in Decentraland



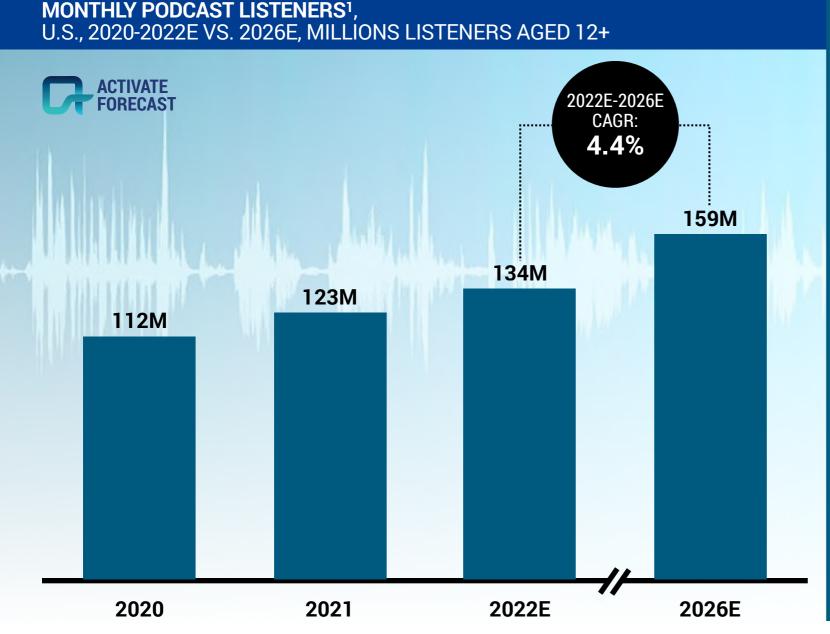
Beyond Live, an online paid concert platform, leverages augmented reality to create visual experiences optimized for online audiences, such as integrating 3D graphics into performances



 "Music listeners" are defined as adults aged 18+ who spend any time listening to music.
 Figures do not sum due to rounding. Sources: Activate analysis, Activate 2021 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Consumer Technology & Media Research Study (n = 4,001), ARPost, Company press releases, Company sites, TIME, Zero Density



# Podcast listening is a core behavior for audio platforms to address, with significant potential for further user growth



### **DRIVERS OF PODCAST GROWTH**

#### INTEGRATION OF PODCASTS INTO MUSIC STREAMING SERVICES

Most major music services<sup>2</sup> now allow users to listen to podcasts, providing consumers with a single platform for multiple audio behaviors

#### SOCIAL MEDIA PLATFORMS' PUSH INTO THE PODCAST SPACE

Social media companies are increasingly integrating podcasts into their platforms, driving new modes of podcast discovery and consumption

#### INCREASING VALUE OF AD SPOTS IN PODCASTS

Dynamic ad insertion will drive up the value of ad spots in podcasts — major acquisitions in adtech (e.g. Chartable and Podsights) have signaled a continued push into targeted advertising

1. "Podcast listeners" are defined as adults aged 12+ who spend any time listening to podcasts. 2. "Music services" include free and paid services used for listening to music through any format excluding terrestrial radio.

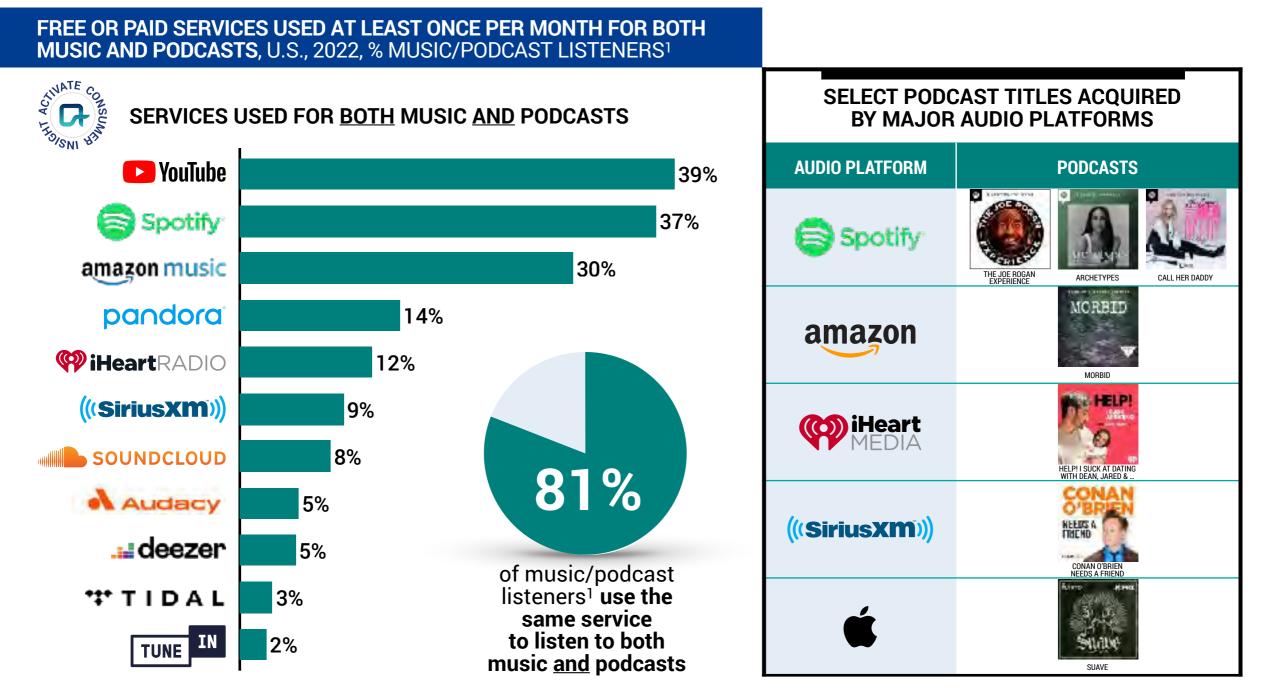
Sources: Activate analysis, Activate 2019 Consumer Technology & Media Řesearch Study (n = 4,006), Activate 2021 Consumer Technology & Media Research Study (n = 4,018), AdExchanger, Apple World Today, Apple WWDC 2018, Automotive News, Car & Driver, Cox Automotive, Digital Trends, Edison Research, eMarketer, Nielsen, Omdia, Pew Research Center,





PricewaterhouseCoopers, Scarborough Research, TechCrunch, U.S. Bureau of Economic Analysis, U.S. Census Bureau, The Verge TECH 🗌 149

# Most music and podcast listeners use the same service to listen to both types of content; music services will continue to acquire and produce major podcast titles to drive consumer engagement

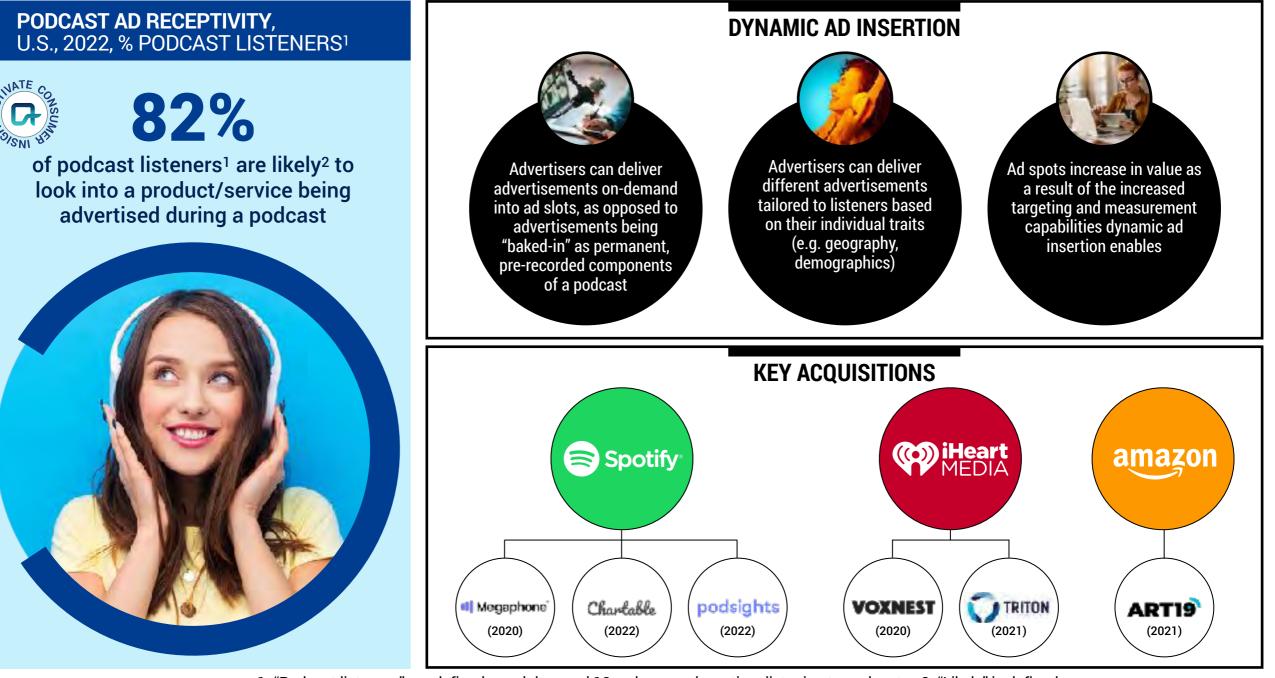




 "Music/podcast listeners" are defined as adults aged 18+ who spend any time listening to both music and podcasts. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Apple Podcasts, Billboard, Company press releases, Company sites, The Hollywood Reporter, iHeartMedia, TechCrunch, Variety



## Consumers are highly receptive to podcast advertising; ad unit improvements, such as targeting and dynamic ad insertion, will continue to drive up the value of podcast inventory in the future



1. "Podcast listeners" are defined as adults aged 18+ who spend any time listening to podcasts. 2. "Likely" is defined as extremely, very, somewhat, or slightly likely.



Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Castos, Company press releases, Company sites, Digiday, RiversideFM





### **CONTENTS** PAGE \$420B Global Technology and Media Growth Dollars Up for Grabs 4 **Consumer Technology and Media Time and Attention** 9 Super Users: The Critical Segment for Technology and Media Companies 15 eCommerce and Marketplaces: Growth will Continue Across Categories 29 With Major Consumer Trends Serving as Tailwinds **Video: Streaming and Social Drive Growth** 47 Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse 78 NFTs: Past the Hype Cycle, Towards Tangible Use Cases 95 **Metaverse: Time for Practical Applications** 108 Audio: Digital Audio Will Drive More Consumer Time and Spend 138 Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth 152 **Digital Fitness: Consumer Adoption Will Continue to Grow** 167

# We expect three major trends to drive sports revenue growth in 2023 and beyond



### EMERGENCE OF NEXT-GEN SPORTS FANS

A younger generation of sports fans will drive growth in:

- Live sports streaming
- Non-live game content consumption
- Participation in sports-related activities

### TRANSITION OF LIVE SPORTS TO STREAMING

- Media companies will continue to transition live sports to streaming
- Technology companies will increasingly enter live sports
- Fans will adopt sports-focused streaming services





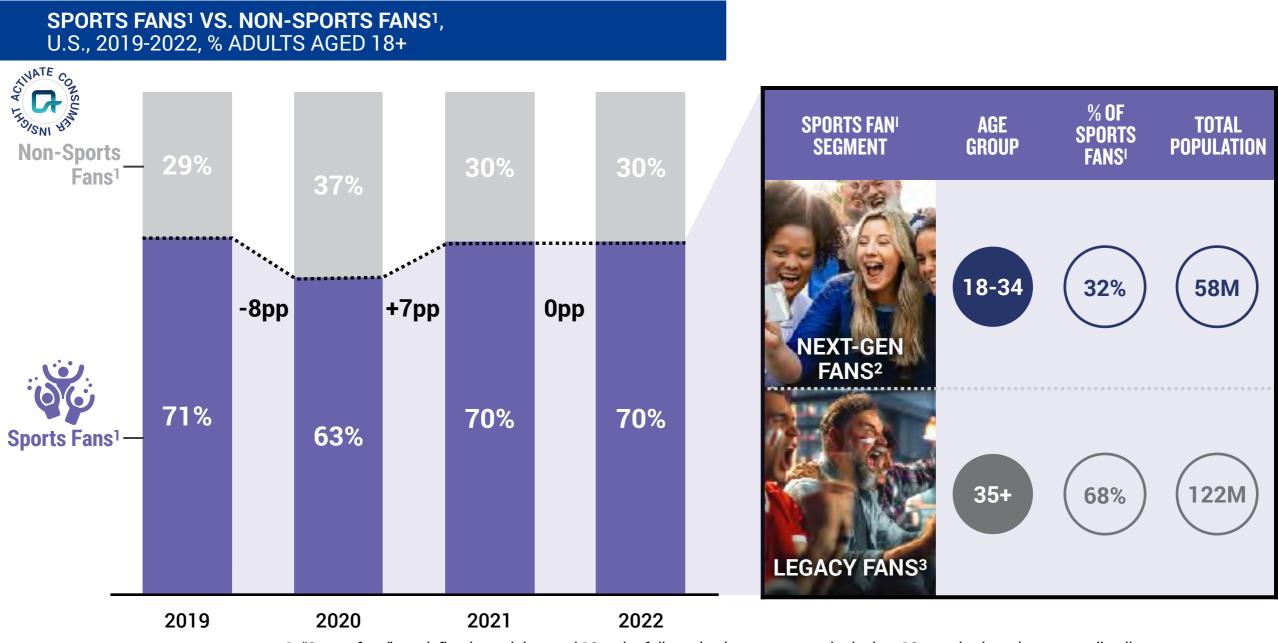
### **CONTINUED GROWTH OF SPORTS BETTING**

- A growing number of states will pursue legalization
- Overall consumer participation in sports betting will increase





# There is a growing divergence in behavior between Next-Gen and Legacy Fans that will impact the future of the sports ecosystem



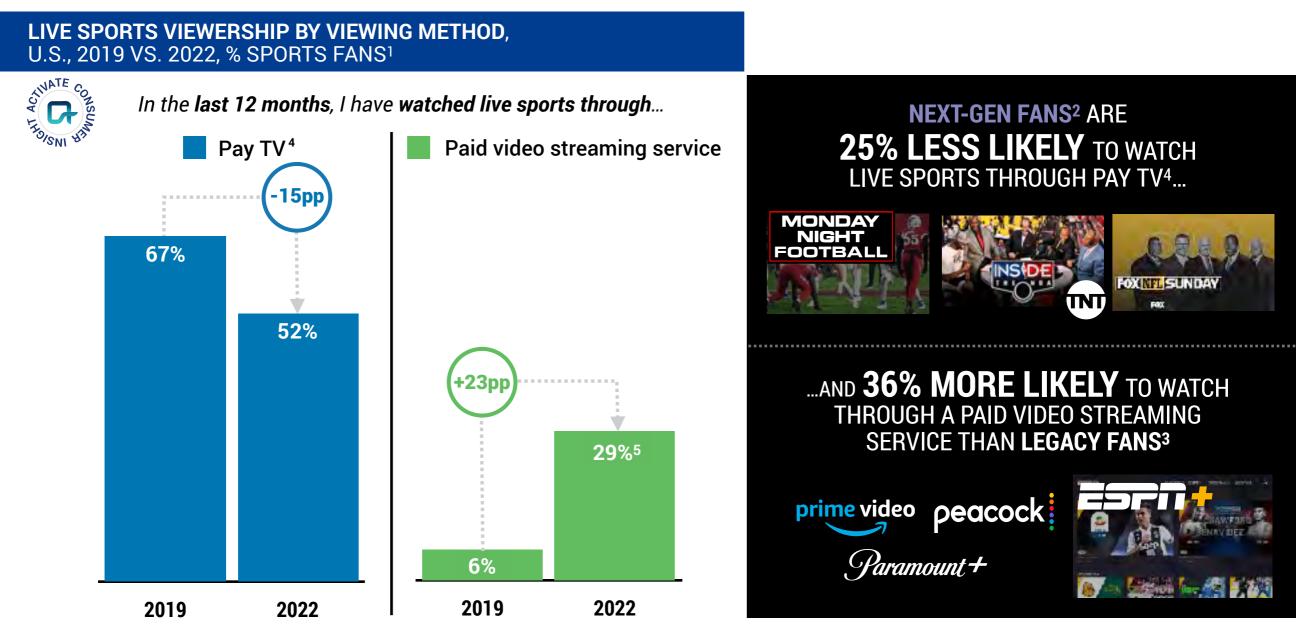
1. "Sports fans" are defined as adults aged 18+ who followed at least one sport in the last 12 months (e.g. those attending live games in person, watching live games or game highlights, reading articles or statistics). 2. "Next-Gen Fans" are defined as sports fans aged 18-34. 3. "Legacy Fans" are defined as sports fans aged 35 or older.



Sources: Activate analysis, Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2020 Consumer Technology & Media Research Study (n = 4,003), Activate 2021 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Consumer Technology & Media Research Study (n = 4,018), Activate 2022 Consumer Technology & Media Research Study (n = 4,001), U.S. Census Bureau



## Live sports streaming continues to grow in 2022, driven by Next-Gen Fans who are avoiding the Pay TV bundle



1. "Sports fans" are defined as adults aged 18+ who followed at least one sport in the last 12 months (e.g. those attending live games in person, watching live games or game highlights, reading articles or statistics). 2. "Next-Gen Fans" are defined as sports fans aged 18-34. 3. "Legacy Fans" are defined as sports fans aged 35 or older. 4. "Pay TV" includes traditional Pay TV (i.e. TV delivered through a set-top box) and virtual Pay TV (i.e. TV delivered through the internet without a set-top box). 5. Value does not include viewership of Thursday Night Football on Amazon Prime.



Sources: Activate analysis, Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



# NFL Case Study: Live sports streaming will continue to grow in 2023, as technology and media companies increasingly provide access to premier sports properties through their paid services

NFL	U.S. NFL LIVE SPORTS PROGRAMMING ACCESS FOR THE 2022-2023 SEASON							
BROADCAST PARTNER	FOX	Disnep	Paramount	COMCAST	amazon	prime video		
EST. ANNUAL CONTRACT VALUE <sup>1</sup>	\$2.0B	\$2.7B	\$2.1B	\$2.0B	\$1.2B	The September 15th <b>debut of</b>		
PROPERTY		NIGHT L		SUNDAY NIGHT	THURSDAY NIGHT NOOTBALL	<b>Thursday Night</b> <b>Football</b> on Prime Video <b>averaged 13</b>		
PAY TV <sup>2</sup> CHANNEL	FOX	ESPN	<b>©CBS</b>		N/A	<i>million viewers,</i> <i>demonstrating</i>		
INCLUDES DIGITAL RIGHTS	~	~	~	~	~	to major leagues that		
STREAMING OPTION	No digital streaming option	Alternative broadcast on	Digital simulcast full slate on <i>Paramount</i> +	Digital simulcast full slate on peacock	Exclusive rights on prime video	streaming exclusives can reach a mass audience		

For the first time, 3 out of 5 major NFL broadcast properties will be fully available via streaming for the 2022-2023 season

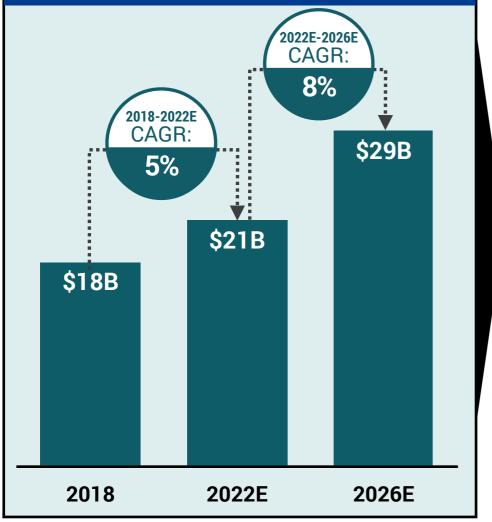


1. Value reflects NFL's new contract term beginning in 2022. 2. "Pay TV" includes traditional Pay TV (i.e. TV delivered through a set-top box) and virtual Pay TV (i.e. TV delivered through the internet without a set-top box). Sources: Activate analysis, Bloomberg, Company sites, Fierce Video, MoffettNathanson, Sportico, The Sports Business Journal



# Technology companies are increasingly competing with traditional media companies for live rights, driving contract values to new heights

#### **ESTIMATED TOTAL ANNUAL VALUE OF LIVE SPORTS BROADCAST RIGHTS**<sup>1</sup>, U.S., 2018 VS. 2022E VS. 2026E, BILLIONS USD



#### SELECT EXAMPLES OF RISING CONTENT RIGHTS VALUATIONS DRIVEN BY EMERGENCE OF TECHNOLOGY COMPANIES INTO SPORTS

PROPERTY	PREVIOUS DEAL		<b>NEW DEAL</b> DATA AS OF OCTOBER 2022			VALUE
	Rights Owners	Est. Annual Value <sup>2</sup>	Rumored Bidders <sup>3</sup>	Rights Owners	Est. Annual Value <sup>2</sup>	INCREASE
	DIRECTV	\$1.5B	amazon VouTube	Rumored	\$2.5B	1.7X
	FOX	\$0.7B	FOX ©CBS	amazon	\$1.2B	1.8X
MLS		\$90M		Ú	\$250M	2.8X
Formulal	ESPñ	\$5M	Amazon NETFLIX	ESPN	\$83M	17X
Technology company Traditional media company						

1. Includes spend by U.S. TV networks and streaming services on rights to major U.S. leagues (i.e. MLB, NBA, NFL, NHL), international leagues (e.g. English Premier League, Formula 1), top leagues in other major sports (e.g. golf, motor racing, pro wrestling, soccer, tennis, UFC), college sports, and the Olympics. 2. Based on total value and length of contract. 3. "Rumored Bidders" excludes new rights owners.



Sources: Activate analysis, The Athletic, Bloomberg, The Guardian, MoffettNathanson, The New York Times, Sports Business Journal, Variety, The Wall Street Journal



consulting

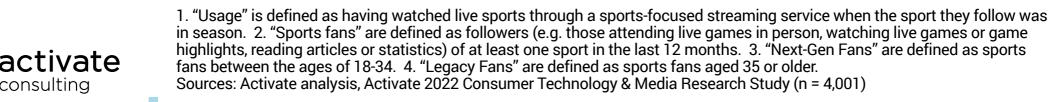
## **Next-Gen Fans are more likely to use sports-focused streaming** services and will fuel the continued growth of these services going forward

NUMBER OF SPORTS-FOCUSED STREAMING SERVICES USED<sup>1</sup>, U.S., 2022, % SPORTS FANS<sup>2</sup> BY SEGMENT ANATE ON AVERAGE, NEXT-GEN4 FANS USE 1.8X AS MANY SERVICES AVERAGE # **SPORTS-FOCUSED VIDEO** .6 STREAMING SERVICES USED 14% 3+ SERVICES 29% 7% 13% 2 SERVICES 13% **1 SERVICE** 16% HAVE NOT USED 65% A SERVICE 42% Legacy Fans<sup>4</sup> Next-Gen Fans<sup>3</sup> 

 The second state

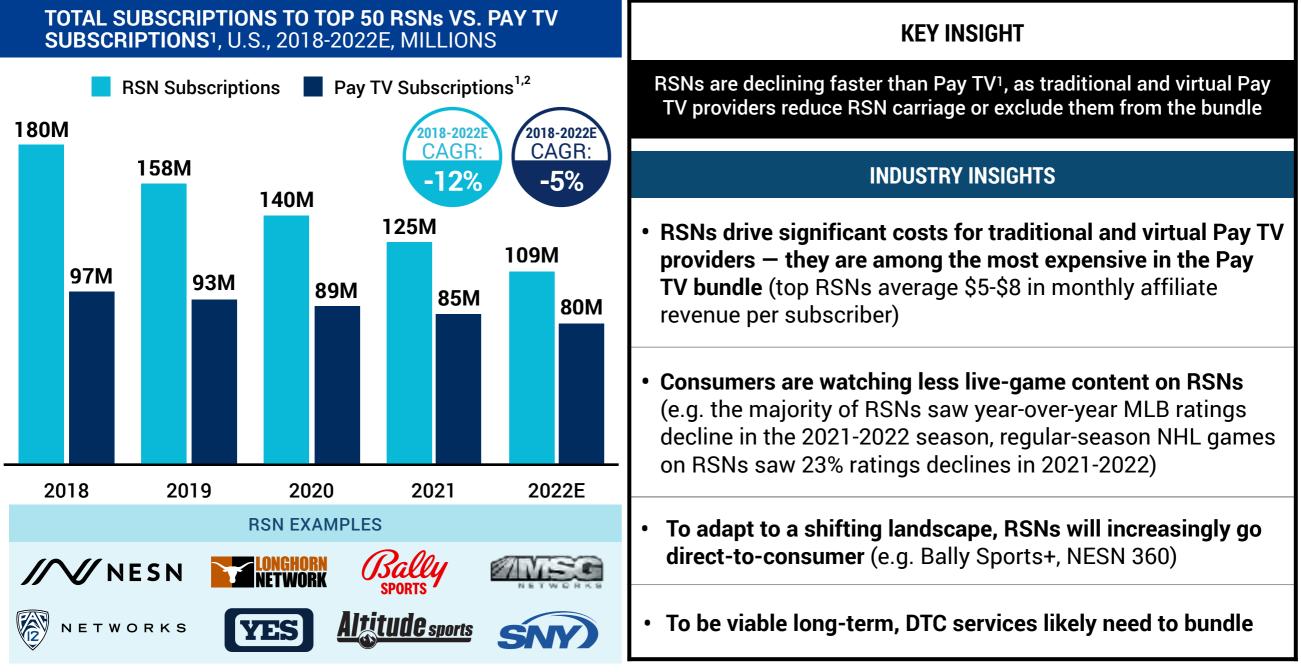
 Image: State

 EXAMPLE SPORTS-FOCUSED VIDEO STREAMING SERVICES LEAGUE Bally SPORTS+ DA, UFC ZN FIGHT PASS NFL<sup>+</sup> TV Access





# RSN subscriptions have declined faster than overall Pay TV subscriptions due to traditional and virtual Pay TV providers reducing carriage — the future role of RSNs in live sports is uncertain



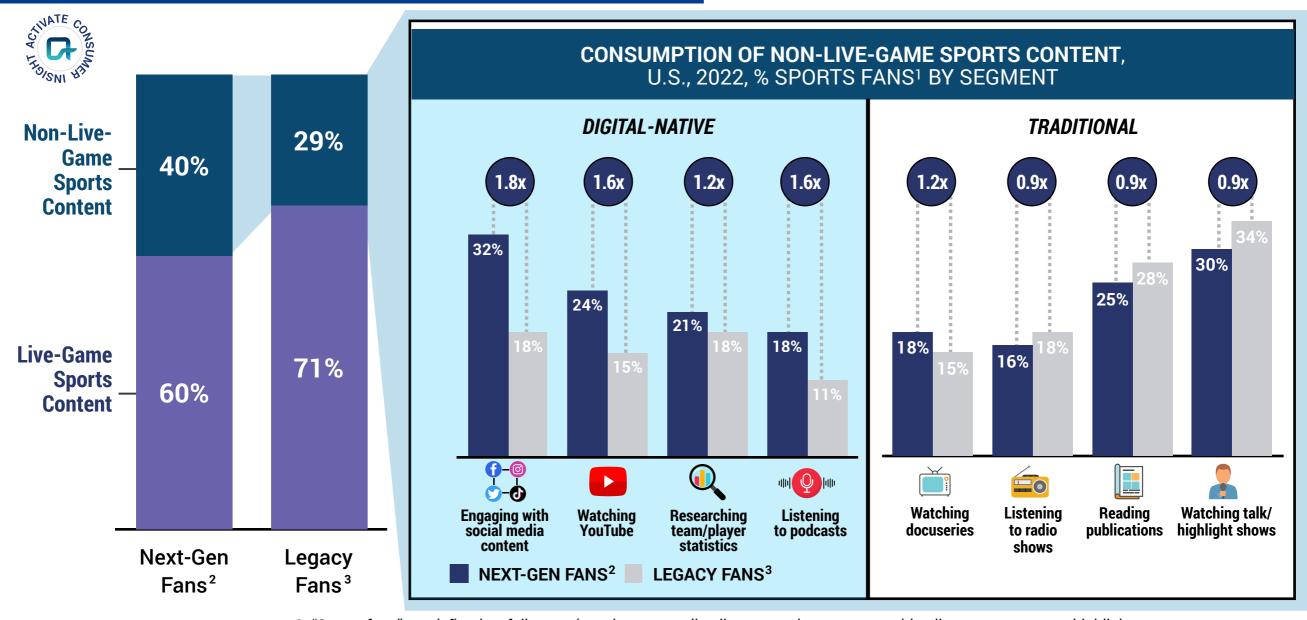


1. "Pay TV subscriptions" are defined as total subscriptions to traditional and virtual Pay TV. 2. "Pay TV" includes traditional Pay TV (i.e. TV delivered through a set-top box) and virtual Pay TV (i.e. TV delivered through the internet without a set-top box). Sources: Activate analysis, Company sites, eMarketer, Fierce Video, MoffettNathanson, Nielsen, S&P Global, The Sports Business Journal, Stratechery, The Streamable, U.S. Census Bureau, Wells Fargo



### Next-Gen Fans consume an outsized share of non-live-game content compared to Legacy Fans – they spend significantly more time engaged with digital-native sports content via social media, YouTube, and podcasts

#### SHARE OF TIME SPENT CONSUMING SPORTS CONTENT BY CONTENT TYPE, U.S., 2022, % SPORTS FANS<sup>1</sup> BY SEGMENT

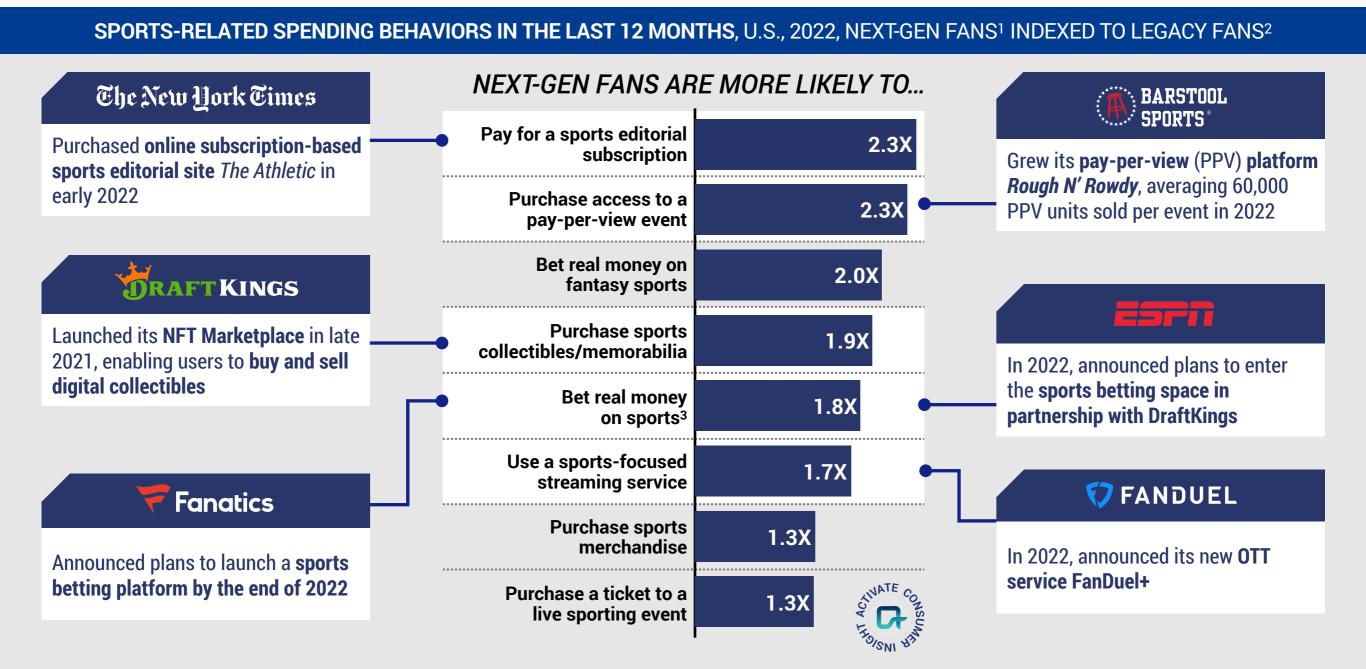




 "Sports fans" are defined as followers (e.g. those attending live games in person, watching live games or game highlights, reading articles or statistics) of at least one sport in the last 12 months.
 "Next-Gen Fans" are defined as sports fans between the ages of 18-34.
 "Legacy Fans" are defined as sports fans aged 35 or older. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



# Next-Gen Fans are more likely to participate in sports-related spending activities — technology and media companies are diversifying their offerings to capture a greater share of Next-Gen Fan spend and attention



1. "Next-Gen Fans" are defined as sports fans between the ages of 18-34. 2. "Legacy Fans" are defined as sports fans aged 35 or older. 3. Does not include fantasy sports leagues, contests, or office pools.



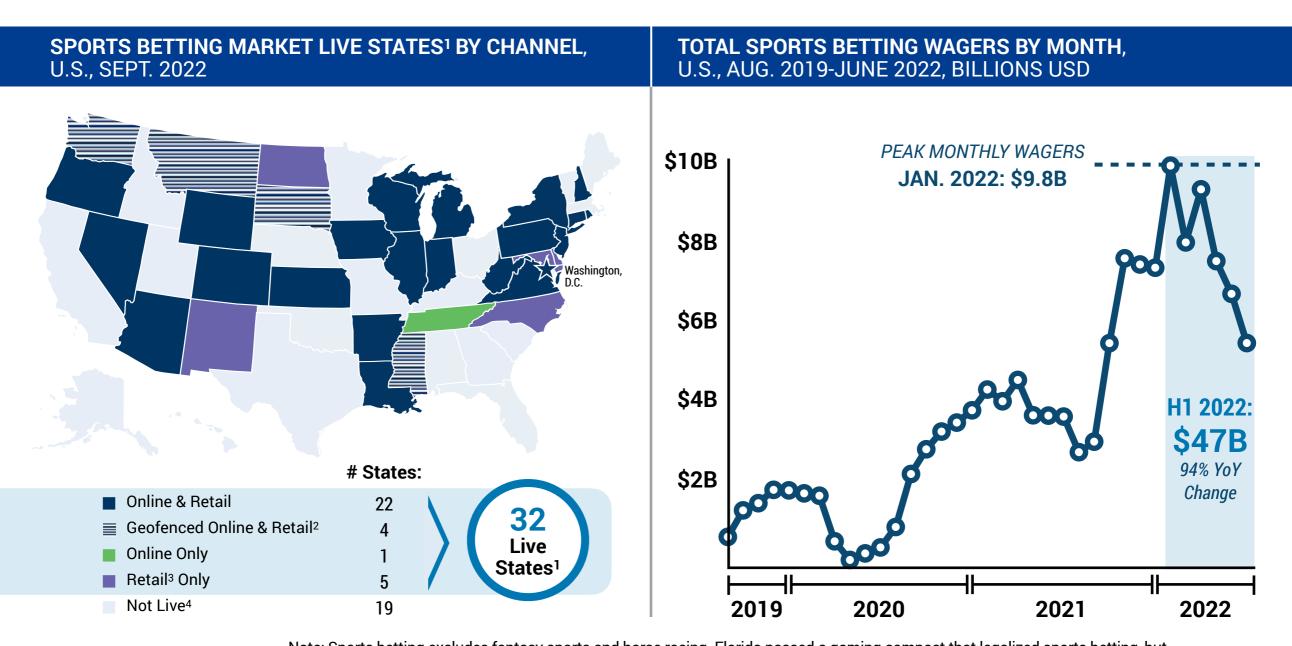
Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Bloomberg, Company press releases, Company sites, Sports Business Journal



activate

consulting

# Sports betting continues to surge in the U.S., with total wagers nearly doubling year-over-year to reach \$47B in the first half of 2022

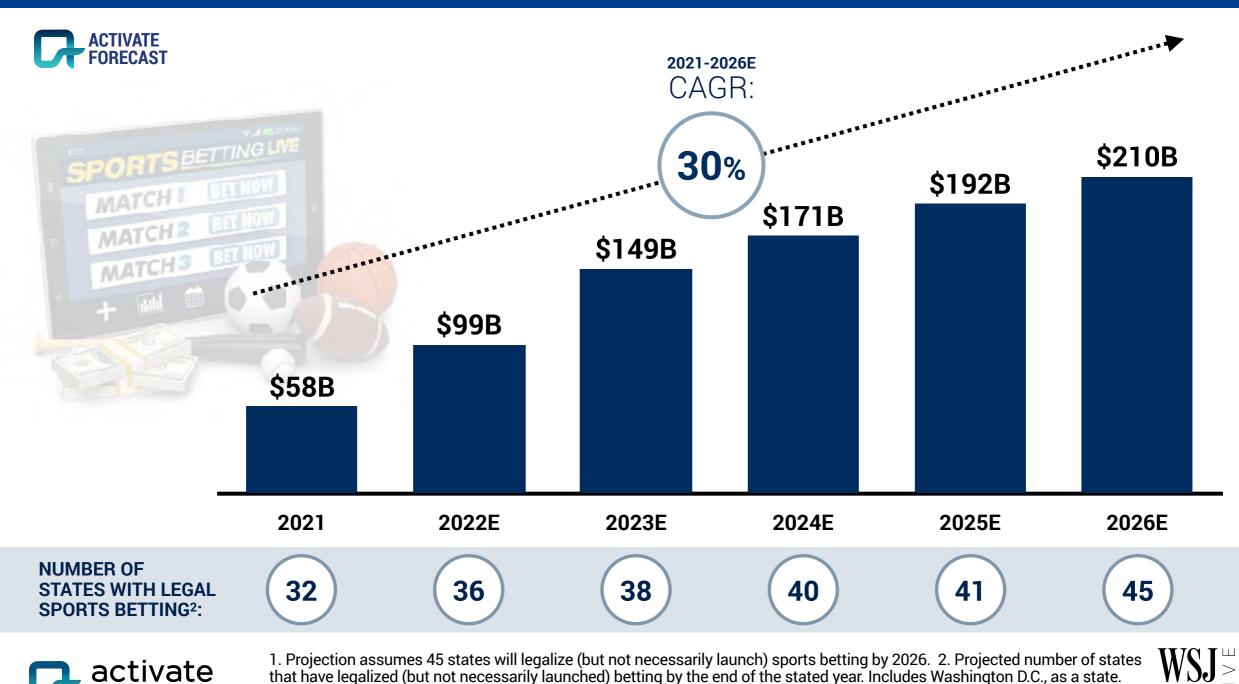


Note: Sports betting excludes fantasy sports and horse racing. Florida passed a gaming compact that legalized sports betting, but the compact has been vacated as of late 2021. 1. "Live states" are defined as states in which sports betting is legal and currently operational as of Sept. 2022. Includes Washington, D.C. as a state. Includes states in which sports betting is only legal and currently operational in tribal gaming venues via tribal-state compact. 2. "Geofenced online & retail" states are defined as states in which online sports betting is legal and live, but permitted only within the physical boundaries of a retail-licensed sports betting operator (e.g. sports venues, casinos, hotels, restaurants). 3. Online sports betting is legal in MD, but not live. 4. Both retail and online sports betting are legal in MA, ME, and OH, but not live. Retail sports betting is legal in NE, but not live. Sources: Activate analysis, Legal Sports Report, State regulator sites



## We forecast that the total sports betting amount wagered will reach \$210B by 2026 as sports betting becomes legal in a growing number of states

TOTAL SPORTS BETTING AMOUNT WAGERED<sup>1</sup>, U.S., 2021-2026E, BILLIONS USD



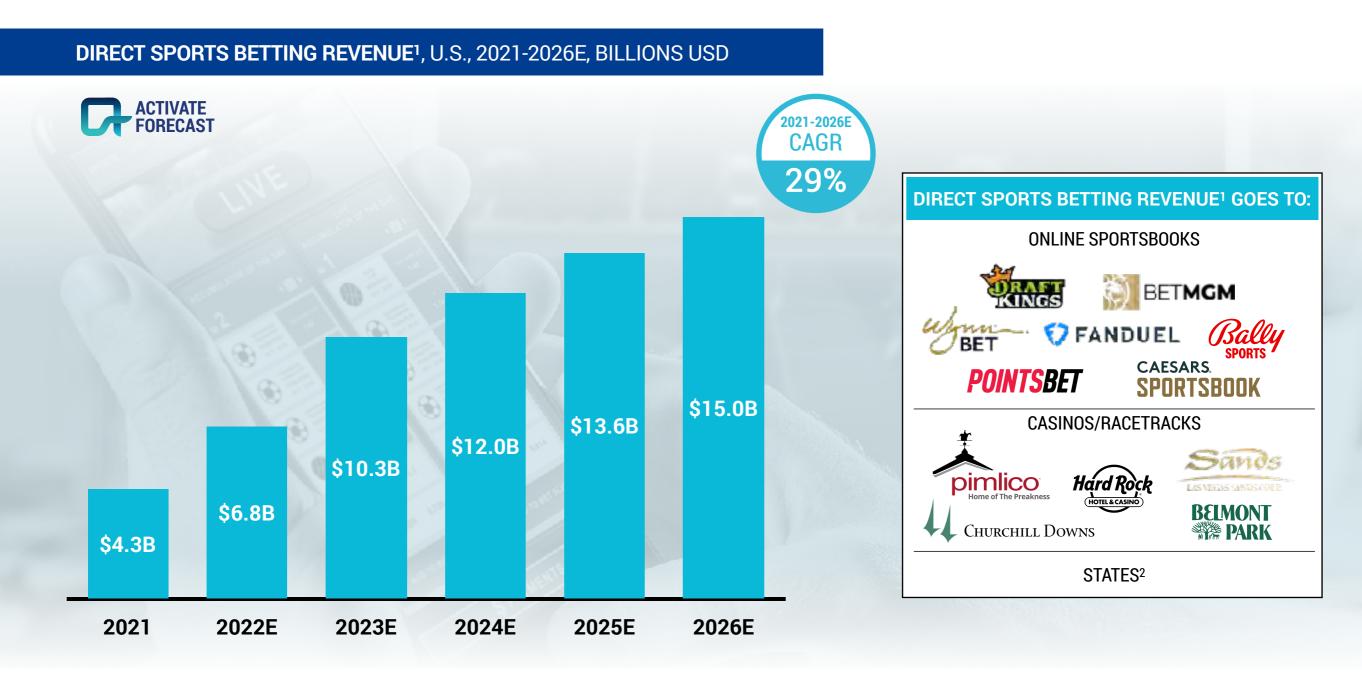


1. Projection assumes 45 states will legalize (but not necessarily launch) sports betting by 2026. 2. Projected number of states that have legalized (but not necessarily launched) betting by the end of the stated year. Includes Washington D.C., as a state. Sources: Activate analysis, Action Network, Legal Sports Report, State regulator reports, U.S. Bureau of Economic Analysis

TECH \_\_ 163

consulting

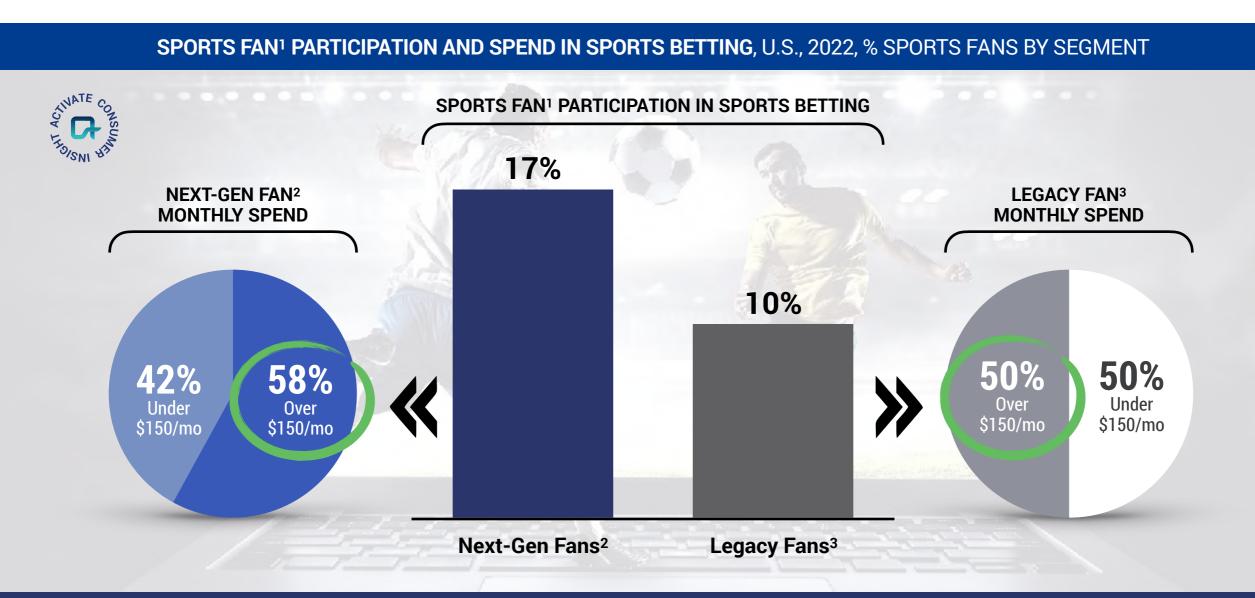
# We expect that U.S. sports betting direct revenues will reach \$15B by 2026



1. "Direct sports betting revenue" is defined as revenue calculated as a share of the total amount wagered and depends on odds, type of wager, and individual sportsbooks. 2. State tax income is generated as a share of the total amount wagered, a share of gross gaming revenue (ranges depending on the state and type of betting), and by gaming licensing fees. activate Sources: Activate analysis, Eilers & Krejcik Gaming, Legal Sports Report, The Lines, Nevada Gaming Control Board, U.S. **Bureau of Economic Analysis** 



# Next-Gen Fans are more likely to participate in and spend more on sports betting than Legacy Fans



Next-Gen Fans<sup>2</sup> will define the trajectory of the U.S. sports betting market, already representing over half of U.S. aggregate total wagers year-to-date<sup>4</sup>

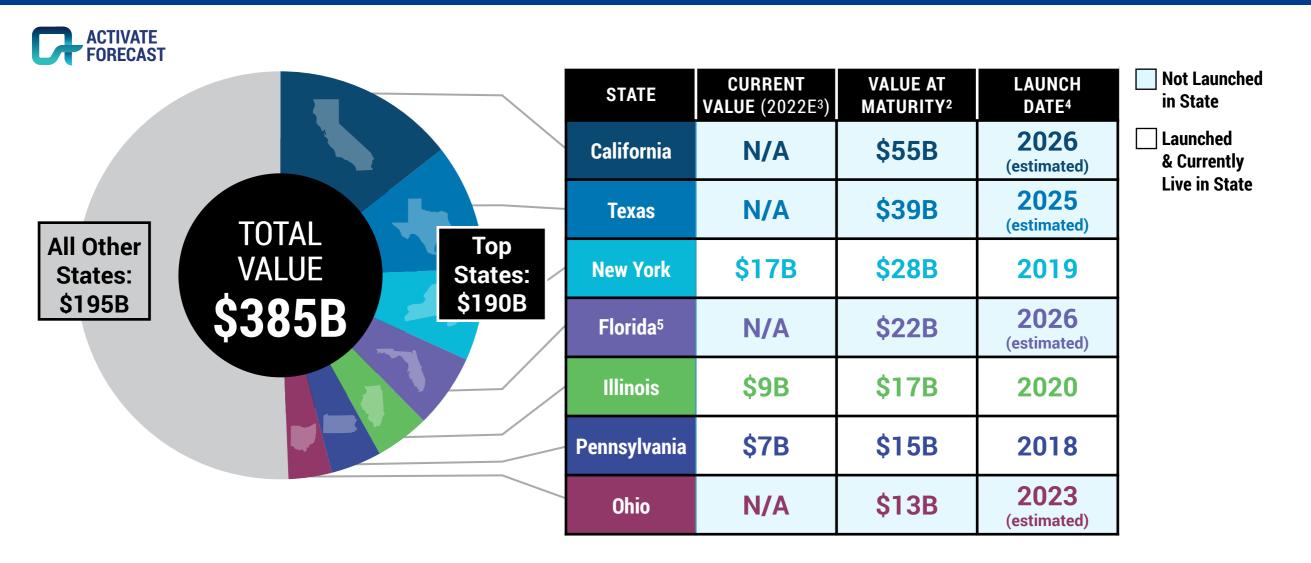


1. "Sports fans" are defined as followers (e.g. those attending live games in person, watching live games or game highlights, reading articles or statistics) of at least one sport in the last 12 months. 2. "Next-Gen Fans" are defined as sports fans between the ages of 18-34. 3. "Legacy Fans" are defined as sports fans aged 35 or older. 4. As of Aug. 2022. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



## The largest states have yet to reach maturity or legalize sports betting — legislative battles in these states will be instrumental in determining the full U.S. market potential

TOTAL SPORTS BETTING AMOUNT WAGERED AT MARKET MATURITY<sup>1,2</sup> BY STATE, U.S., BILLIONS USD



1. Figures do not sum due to rounding. Aggregate gross amount wagered. 2. "Maturity" is defined as when all states reach a steady-state average aggregate total wagers per capita. Excludes "betting never" states. 3. YTD June 2022 aggregate total wagers annualized. 4. "Launch date" is defined as the year in which sports betting became / will become operational (online or retail) in the state. 5. Florida signed legislation authorizing retail and online sports betting into law in Apr. 2021, but the tribal-state gaming compact ratified by the legislation was invalidated in Nov. 2021.



Sources: Activate analysis, Action Network, Legal Sports Report, Nevada Gaming Control Board, State legislature reports, State regulator reports, U.S. Bureau of Economic Analysis, U.S. Census Bureau





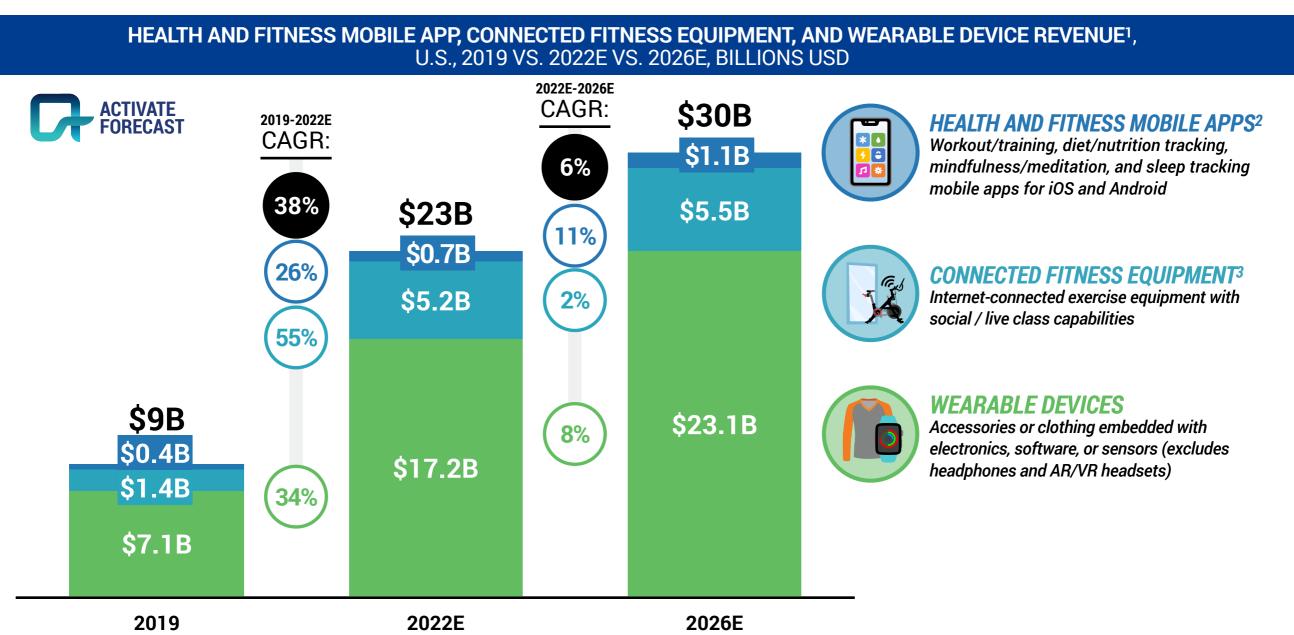
### **CONTENTS** PAGE \$420B Global Technology and Media Growth Dollars Up for Grabs 4 **Consumer Technology and Media Time and Attention** 9 Super Users: The Critical Segment for Technology and Media Companies 15 eCommerce and Marketplaces: Growth will Continue Across Categories 29 With Major Consumer Trends Serving as Tailwinds **Video: Streaming and Social Drive Growth** 47 Gaming and Esports: A Mainstream Behavior and Precursor to The Metaverse 78 NFTs: Past the Hype Cycle, Towards Tangible Use Cases 95 **Metaverse: Time for Practical Applications** 108 Audio: Digital Audio Will Drive More Consumer Time and Spend 138 Sports and Sports Betting: Younger Next-Gen Sports Fans Drive Growth 152 167 **Digital Fitness: Consumer Adoption Will Continue to Grow**

#### 167

activate

consultina

# Health and fitness technology and services will reach a combined market value of \$30B by 2026

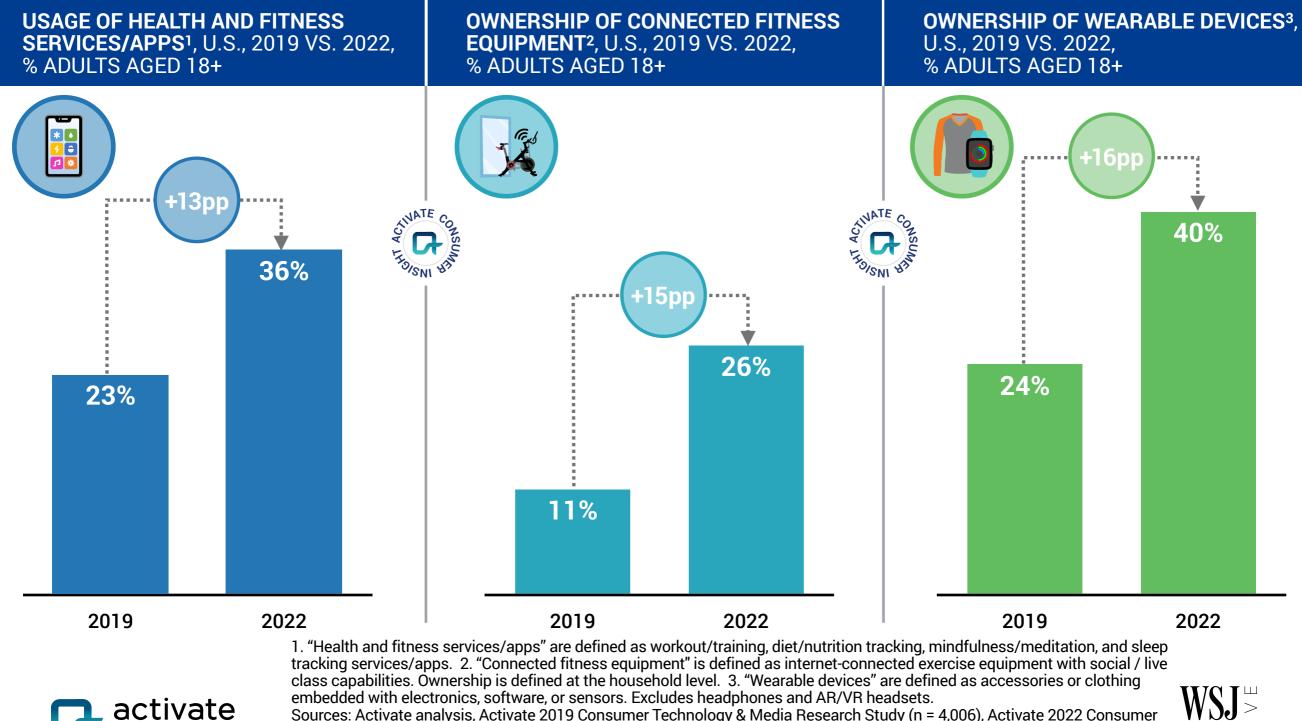


1. Figures do not sum due to rounding. 2. Includes revenue from both subscriptions and in-app purchases. 3. Includes B2C revenue only.

Sources: Activate analysis, Activate 2019 Consumer Technology & Media Research Study (n = 4,006), Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Canaccord Genuity, Centers for Disease Control and Prevention, CFRA, Cisco, Company sites, Crunchbase, data.ai, eMarketer, Euromonitor, Gallup, Gartner, IDC, Morgan Stanley, National Telecommunications and Information Administration, Oppenheimer, Piper Sandler, S&P Global, Statista, Truist Securities, U.S. Census Bureau, U.S. Department of Health & Human Services, William Blair



# Consumer adoption of digital fitness technologies has significantly increased since the COVID-19 outbreak, with wearable devices having the largest penetration among consumers today



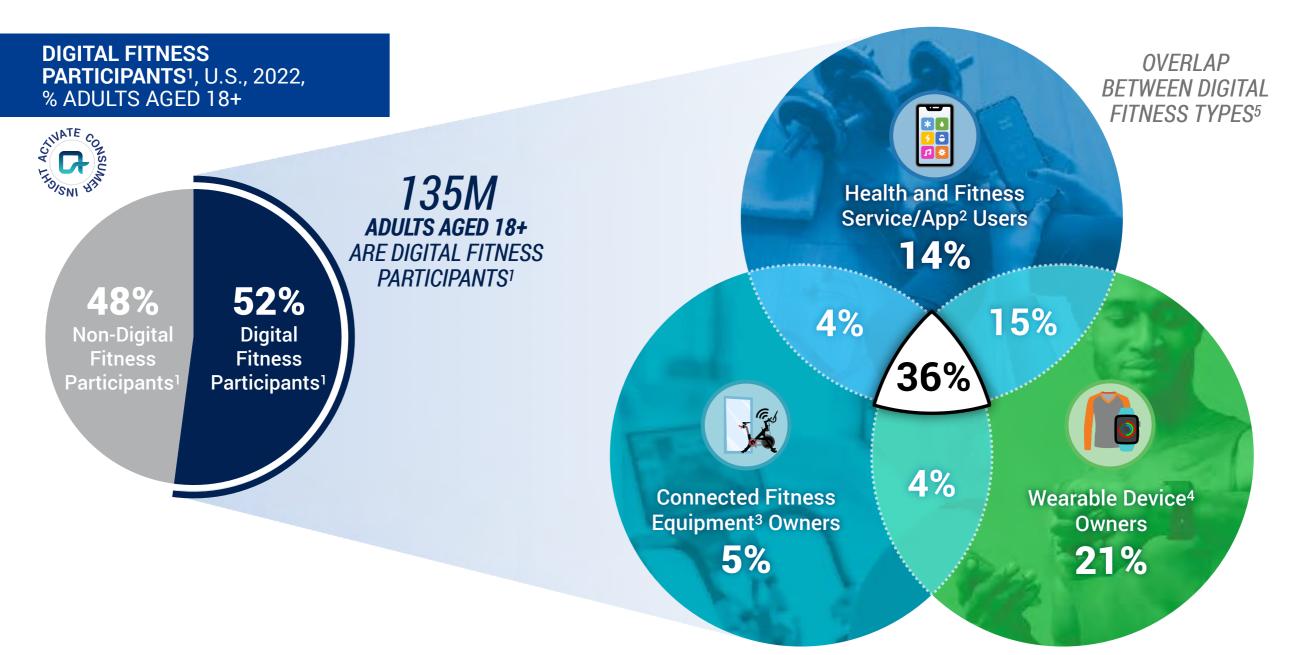
consulting Technology & Media Research Study (n = 4,001)

 $\begin{array}{c} VV OJ \geq \\ TECH \_ 169 \end{array}$ 

activate

consultina

# There is high consumer overlap with these behaviors; over one third of digital fitness participants use all three digital fitness types



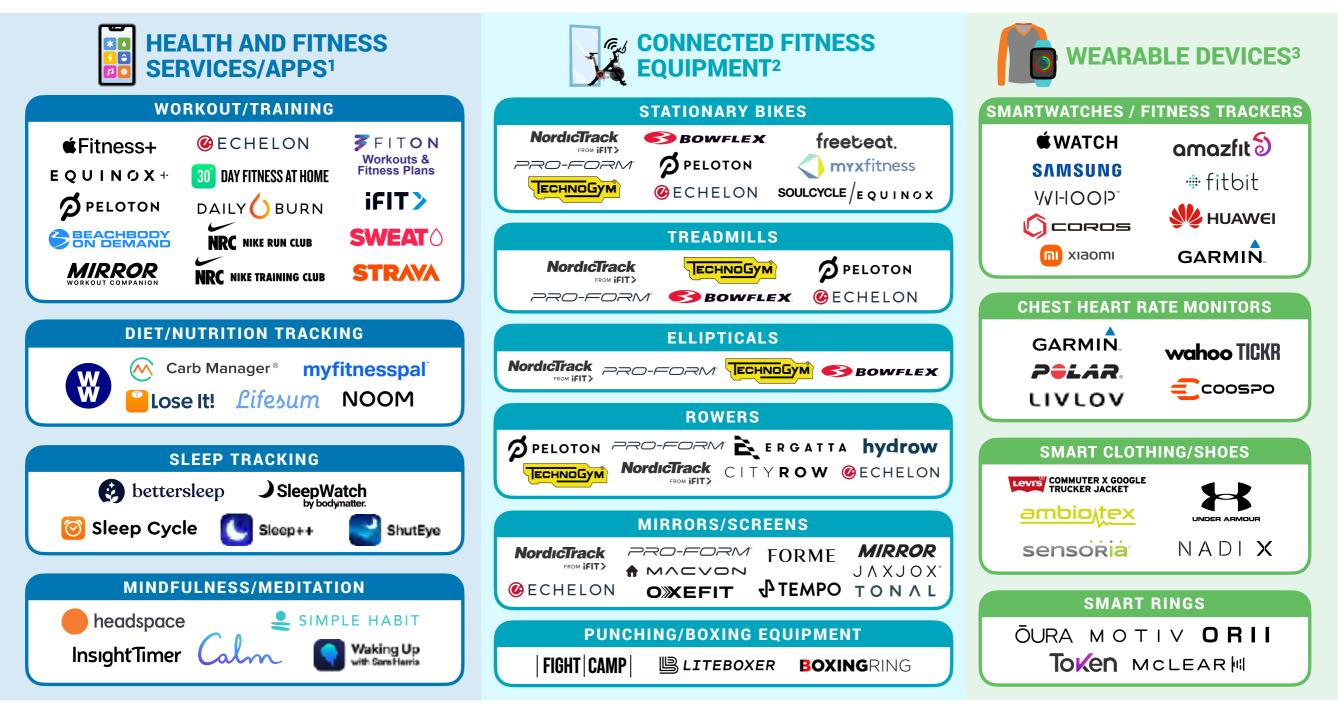
1. "Digital fitness participants" are defined as adults aged 18+ who use health and fitness services/apps, are in a household that owns connected fitness equipment, or own a wearable device. 2. "Health and fitness services/apps" are defined as workout/training, diet/nutrition tracking, mindfulness/meditation, and sleep tracking services/apps. 3. "Connected fitness equipment" is defined as internet-connected exercise equipment with social / live class capabilities. Ownership is defined at the household level. 4. "Wearable devices" are defined as accessories or clothing embedded with electronics, software, or sensors. Excludes headphones and AR/VR headsets. 5. Figures do not sum to 100% due to rounding. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), U.S. Census Bureau



activate

consulting

# As consumer interest has grown, a broad set of companies have entered the digital health and fitness space



Note: As of Sept. 2022. 1. "Health and fitness services/apps" are defined as workout/training, diet/nutrition tracking, mindfulness/meditation, and sleep tracking services/apps. 2. "Connected fitness equipment" is defined as internet-connected exercise equipment with social / live class capabilities. 3. "Wearable devices" are defined as accessories or clothing embedded with electronics, software, or sensors. Excludes headphones and AR/VR headsets.



Sources: Activate analysis, Company sites, data.ai

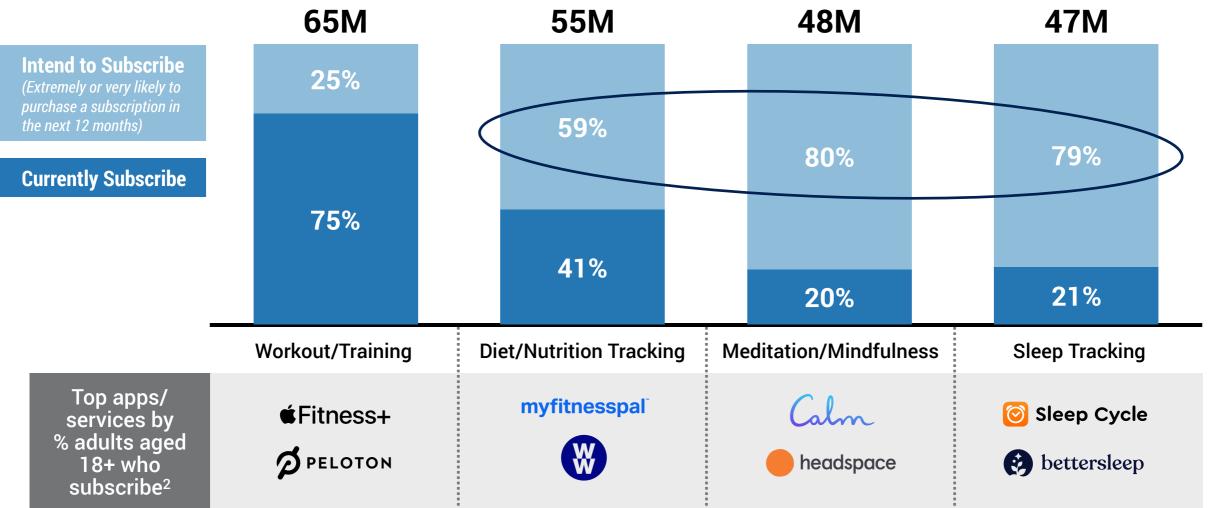
# While workout/training apps currently have the highest penetration, we forecast that the next wave of consumer growth will come from diet, meditation, and sleep services/apps



**CURRENT AND INTENDED OWNERSHIP OF DIGITAL HEALTH AND FITNESS SUBSCRIPTIONS**<sup>1</sup>, U.S., 2022, % ADULTS AGED 18+ WHO SUBSCRIBE<sup>2</sup> TO OR INTEND<sup>3</sup> TO SUBSCRIBE TO EACH TYPE OF DIGITAL HEALTH AND FITNESS SERVICE/APP

Adults aged 18+ who currently subscribe<sup>2</sup> or intend<sup>3</sup> to subscribe







1. "Health and fitness subscriptions" are defined as paid subscriptions to workout/training, diet/nutrition tracking, mindfulness/ meditation, and sleep tracking services/apps. 2. Defined at the household level. 3. "Intend" is defined as extremely or very likely to purchase a subscription in the next 12 months.



Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), U.S. Census Bureau

# Our consumer research shows that interest in connected fitness equipment is driven by convenience



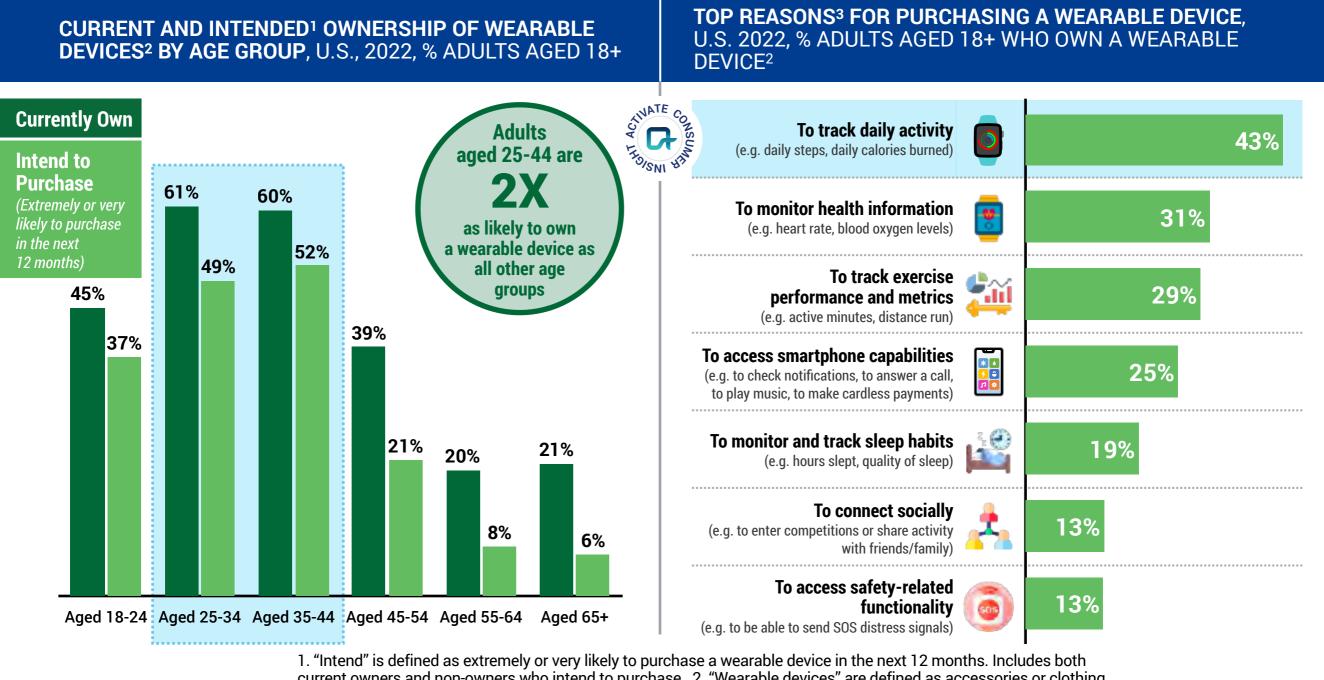
INTENDED <sup>1</sup> OWNERSHIP OF CONNECTED FITNESS EQUIPMENT <sup>2</sup> , U.S., 2022, % ADULTS AGED 18+	TOP REASONS <sup>3</sup> FOR PURCHASING CONNECTED FITNESS EQUIPMENT <sup>2</sup> , U.S., 2022, % ADULTS AGED 18+ WHO OWN <sup>4</sup> CONNECTED FITNESS EQUIPMENT			
TWATE CONSE	To exercise at any time 🚫	27%		
TJOISNI HIM	<b>To exercise alone</b> (e.g. not with others at a gym/studio)	26%		
	<b>To save time</b> (e.g. time spent traveling to the gym)	18%		
24%	To save money on traditional gym/studio memberships	16%		
of consumers are	To track exercise performance and metrics (e.g. active minutes, exercise frequency)	16%		
extremely or very interested in purchasing	To access a specific type of exercise/workout that I would not be able to access otherwise	14%		
connected fitness equipment in the	To stay accountable to health/fitness goals	13%		
next 12 months	<b>To connect socially</b> (e.g. competing or taking live classes with friends)	12%		
	To access professional guidance/instruction	12%		
	To avoid gyms/studios due to health concerns 时	11%		
	To replace gyms/studios that have closed due to COVID-19 restrictions	9%		

consulting

"Intend" is defined as extremely or very likely to purchase connected fitness equipment in the next 12 months.
 "Connected fitness equipment" is defined as internet-connected exercise equipment with social / live class capabilities.
 Consumers were asked to select up to two top reasons.
 Ownership is defined at the household level. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)



# Millennials are twice as likely as all other age groups to own a wearable device and also the most likely to purchase one in the future; the main use case across all consumers is tracking daily activity



1. "Intend" is defined as extremely or very likely to purchase a wearable device in the next 12 months. Includes both current owners and non-owners who intend to purchase. 2. "Wearable devices" are defined as accessories or clothing embedded with electronics, software, or sensors. Excludes headphones and AR/VR headsets. 3. Consumers were asked to select up to two top reasons.



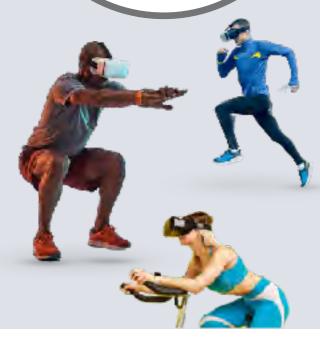
 $\underset{TECH \_}{WSJ} \stackrel{\square}{\geq} 174$ 

Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001)

### Virtual reality fitness games will enhance the digital fitness experience through a combination of wearables, connected devices, and subscription services; potentially a precursor to more advanced Metaverse experiences

**DIGITAL FITNESS PARTICIPANTS<sup>1</sup> ARE 5X AS LIKELY TO HAVE USED<sup>2</sup> A VR HEADSET THAN NON-DIGITAL FITNESS PARTICIPANTS**<sup>1</sup>

SISNI S







A wide range of different types of VR exercise classes (e.g. HIIT, boxing, dance) guided by instructors and paired with music



BEAT SABER VR rhythm game

in which players hold virtual sabers and slash objects to the beat of music



VR app that allows users to do a wide variety of workouts (e.g. rowing, running, HIIT) with the option to connect to home fitness equipment

HOLOFITVR

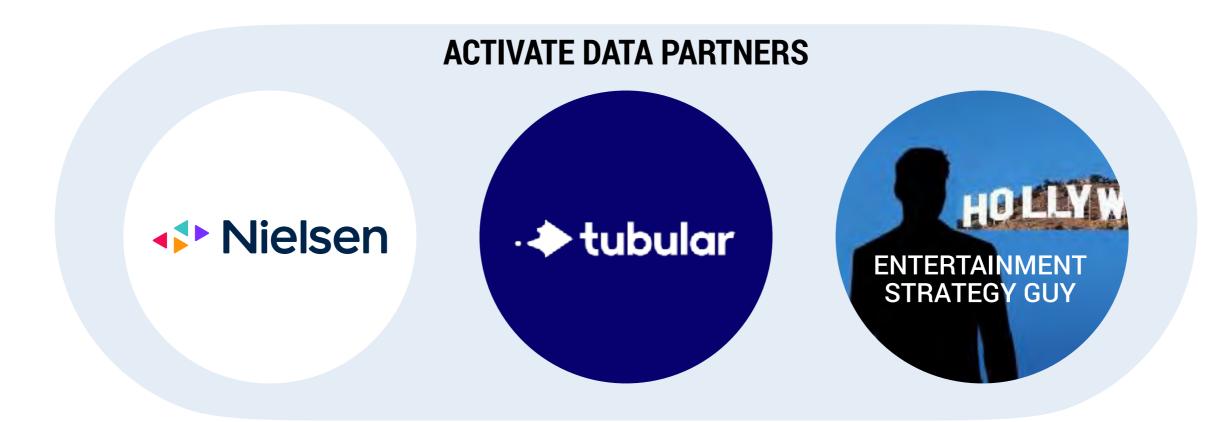




1. "Digital fitness participants" are defined as adults aged 18+ who use health and fitness services/apps, are in a household that owns connected fitness equipment, or own a wearable device. 2. Used in the last 12 months. Sources: Activate analysis, Activate 2022 Consumer Technology & Media Research Study (n = 4,001), Company sites, eMarketer, Everyday Health, The Gamer, Meta Quest Store, Muscle and Health, Steam, The Wall Street Journal



## **Our 2023 data partners**









# Activate growth. Own the future.

Technology. Internet. Media. Entertainment. These are the industries we've shaped, but the future is where we live.

Activate Consulting helps technology and media companies drive revenue growth, identify new strategic opportunities, and position their businesses for the future.

As the leading management consulting firm for these industries, we know what success looks like because we've helped our clients achieve it in the key areas that will impact their top and bottom lines.

Together, we can help you grow faster than the market and smarter than the competition.

### **GET IN TOUCH:**

Michael J. Wolf michael@activate.com Seref Turkmenoglu seref@activate.com Samuel Studnia

Edward DoueihiIedward@activate.comc

Donovan Rose donovan@activate.com Anthony Aguila anthony@activate.com

David Howard david@activate.com

#### www.activate.com

New York 212 316 4444

## Activate's capabilities to position companies for growth

#### GROWTH Strategy

- Work with CEOs, Founders, and senior executives to build the strategic roadmap for growth and value creation
- Identify new market opportunities (business areas, new products/ services, M&A)
- Create pragmatic growth initiatives to capture the opportunities



#### REVENUE OPTIMIZATION AND ENGINEERING

- Go-to-market
- Customer acquisition
- Loyalty, retention, and reactivation
- Sales activation
- Customer insight and segmentation
- Marketing optimization
- Pricing

### IDENTIFY OPPORTUNITIES AND BUILD TECHNOLOGY-ENABLED BUSINESSES

- Identify major new opportunities
- Evaluate through consumer and market research
- Build the content, experience, functionality, distribution technology, and business plan
- Define the execution roadmap

#### IMPLEMENTATION AND EXECUTION MANAGEMENT

- Create major initiatives
- Set revenue targets
- Create roadmap/ timeline and ensure delivery
- Build organization and team
- Define and specify technology architecture
- Integration
- Build capabilities and enabling technology

#### PRINCIPAL AND PRIVATE EQUITY INVESTORS

- Strategic due diligence
- Value creation programs and strategies
- Publicly-traded company opportunities
- Opportunity identification
- Sell-side diligence and market evaluation

### CREATED BY THE ACTIVATE CONSULTING TEAM:

Michael Wolf Seref Turkmenoglu Samuel Studnia Edward Doueihi Donovan Rose Anthony Aguila David Howard Allison Brito Ellis Bowen Çigdem Binal Ryan Muldowney Marlee Melendy Lily Silva Mark Manley Griffin Glenn Kyler Meehan George Levy Karinya Ghiara Rachel Lunsford Jonathan Homidan Joe Sileo Malcolm Bowman Brigid Lynch Cansu Seckin Rebecca Federman Taylan Tuncata Danielle Koterbay Leah Kochendoerfer Ann Dockery Justine Paolini Max Wills Ryan Bush Aeron Davies Ahmad Yousef Ashkan Vafai Gyana Singh Madison Restivo Max Sanson Bert Li Kate Buchholz Leo deSouza Nate Robards

Alexia Buchholz Noah Sugerman Tamara Levi Laura Miller Annik Wolf Frank Noto Denise Shea Stephen Corsello David Wish Cassie Wat Gbemi Adesanya Leah Collins Sydney Frame



Activate Technology & Media Outlook 2023



# Thank you!

Digital version of this report: www.activate.com/#outlook

### Mobile version:





www.activate.com 11 Madison Square North New York, NY 10010

